



Auto
Consultants
Pte Ltd

51 UBI AVE 1, #01-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL : (065) 62563561 FAX : (065) 62564315

Your Ref: CY 22/MID21238/070716/0012
Our Ref: CC2/MIDA16013174/p-1

12 May 2022

HQ-Transport Command
Kranji Camp 3
151 Choa Chu Kang Way
Singapore 688248

Attn : Maj Edwin

Dear Sirs,

ACCIDENT INVOLVING VEHICLES MID 21238 & SDE 2200C ON 07/07/2016

We refer to the above matter.

We have completed TCA settlement with M/s AIG ASIA PACIFIC INSURANCE PTE.
LTD. (DV enclosed).

We have completed the claims activities and shall close our file.

Our note of charges enclosed for your necessary action.

Yours faithfully

Chew Hsiao Tong
Claims Section
DID: 6742 3197
E-mail: chewht@lkkauto.com



LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

TAX INVOICE

MINISTRY OF DEFENCE

HQ TRANSPORT COMMAND
KRANJI CAMP 3
151 CHOA CHU KANG WAY
SINGAPORE 688248

INV No. AC2202505

INV Date 12/05/2022

Reference CC2/MIDA16013174/p-1

Code MIDA

PROFESSIONAL SERVICE FEE

Vehicle No. MID 21238

Insured Veh.

Claim No. CY 22/MID21238/070716/0012

Policy No.

Accident Date 07/07/2016

Inspection Date

Description	Total
Corresponding With TP Insurer For Recovery OR Settlement (If TCA Applicable)	120.00
Subtotal	120.00
GST (7%)	8.40
Grand Total	128.40

We shall be glad if you could forward the payment at your early convenience.

Cheque should be crossed and made payable to 'LKK Auto Consultants Pte Ltd'

LKK Auto Consultants Pte Ltd

CHT

LKK AUTO CONSULTANTS PTE LTD

51 Ubi Ave1, #01-25 Paya Ubi Industrial Park, Singapore 408933.

TEL : 6256 3561

FAX : 6256 4315

Reg. No: 199607198R

GST Reg. No. 19-9607198-R

MINISTRY OF DEFENCE
HQ-TRANSPORT COMMAND
KRANJI CAMP 3
151 CHUA CHU KANG WAY
SINGAPORE 688248

REF No. CC2/MIDA16013174/p-1

REF Date 12/05/2022

Code MIDA

DISBURSEMENT FEE

Vehicle No. MID 21238
Insured
Claim No CY 22/MID21238/070716/0012
Policy No
Accident Date 07/07/2016
Inspection Date

<u>LKK Cost of Claim paid to claimant on behalf of MINDEF</u>	
Repair Cost of MID 21238	\$ 1,551.01
Total Fee	\$ 1,551.01

We shall be glad if you could forward us the payment at your early convenience.

Cheque should be crossed and made payable to "LKK AUTO CONSULTANTS PTE LTD".

LKK AUTO CONSULTANTS PTE LTD

YUYU

DATE OF ISSUE OF IOD: 31 MAR 22

IOD NO: CY 22/MID21238/070716/0012

TO: HSIAO TONG & JASLIN / 6256 3561

LKK AUTO CONSULTANTS PTE LTD

Instrument of demand to engage the services of an Insurance Claims Adjuster (Period
Contract No: (DEF000ETT21000043)

UNIT/ HUB	DATE OF ACCIDENT	MID & CIVILIAN INFORMATION			REMARK
3 TPT BN/CHANGI NODE	07/07/16 2100HRS	VEH NO	CIVILIAN	MILITARY	ACCIDENT INVOLVING MILITARY VEHICLE MID 21238 AND CIVILIAN VEHICLE SDE 2200C ON 07 JULY 2016 AT AROUND 2100 HRS ALONG LOYANG AVENUE.
			SDE 2200C	MID 21238	
		DRIVER NRIC	SXXXX105A	SXXXX932J	
		DRIVER NAME	WONG SHI HENG	LCP LOW JON HON	
		DAMAGE TO VEHICLE	Y	N	

Requesting Officer

EDWIN KANG
WEE HUAT

Digitally signed by
EDWIN KANG WEE HUAT
Date: 2022.03.31
14:05:47 +08'00'

(SIGNATURE)

MAJ EDWIN KANG
HD Traffic Accident Investigation
& Education Sect
HQ Transport

DATE: _____

OA: _____

GRA: _____

Hsiao Tong (LKKAUTO)

From: Hsiao Tong (LKKAUTO)
Sent: Wednesday, 4 May 2022 11:19 AM
To: AIGSS Claims Recovery
Cc: Laili, Shahzlan; Dally Amri, Mimi Zarina; Khoo, Kay-Eng; Bryan Ang (LKKAUTO)
Subject: RE: REMINDER: Pending MINDEF Response - 1845724197SG [REMINDER]

Without Prejudice

Dear Sirs/Mdm,

Please be informed that we have processed the payment by UOB GIRO on 30.Apr.22. Refer to screenshot below for your easy reference.

Thank you.

To

Payee's account details

Payee Name

AIG Asia Pacific Insurance Pte Ltd

Bank Country

SG

SWIFT BIC Code

CITISGSGXXX

Bank Name / Institution Name

CITIBANK NA SINGAPORE

Account Number

0010261104

Amount & When

Transfer Date

30/04/2022

Transaction Currency

SGD

Transaction Amount

1,551.01

Payee Reference

1845724197SG

Payment Purpose

Other

Payment Details

TCA RECOVERY CLAIM

Best Regards,

Hsiao Tong, Chew (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | Email: chewht@lkkauto.com |

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |

S(408933)

From: AIGSS Claims Recovery <GRS-ExpressRecovery@aig.com>

Sent: Friday, 8 April 2022 4:51 PM

To: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Cc: Laili, Shahzlan <Shahzlan.Laili@aig.com>; Dally Amri, Mimi Zarina <MimiZarina.DallyAmri@aig.com>; Khoo, Kay-Eng <Kay-Eng.Khoo@aig.com>; Bryan Ang (LKKAuto) <bryanang@lkkauto.com>; AIGSS Claims Recovery <GRS-ExpressRecovery@aig.com>

Subject: RE: REMINDER: Pending MINDEF Response - 1845724197SG [REMINDER]

++

Resent.

Thank you

Loo Tong Shing

AIG

From: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Sent: Friday, April 8, 2022 4:47 PM

To: AIGSS Claims Recovery <GRS-ExpressRecovery@aig.com>

Cc: Laili, Shahzlan <Shahzlan.Laili@aig.com>; Dally Amri, Mimi Zarina <MimiZarina.DallyAmri@aig.com>; Khoo, Kay-Eng <Kay-Eng.Khoo@aig.com>; Bryan Ang (LKKAuto) <bryanang@lkkauto.com>

Subject: [EXTERNAL] RE: REMINDER: Pending MINDEF Response - 1845724197SG [REMINDER]

This message is from an external sender; be cautious with links and attachments.

Without Prejudice

Dear Tong Shing,

No attachment, pls resend.

Thank you.

Best Regards,

Hsiao Tong, Chew (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | Email: chewht@lkkauto.com |

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |

S(408933)

From: AIGSS Claims Recovery <GRS-ExpressRecovery@aig.com>

Sent: Friday, 8 April 2022 3:59 PM

To: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Cc: Laili, Shahzlan <Shahzlan.Laili@aig.com>; Dally Amri, Mimi Zarina <MimiZarina.DallyAmri@aig.com>; Khoo, Kay-Eng <Kay-Eng.Khoo@aig.com>; Bryan Ang (LKKAuto) <bryanang@lkkauto.com>; AIGSS Claims Recovery <GRS-ExpressRecovery@aig.com>

Subject: RE: REMINDER: Pending MINDEF Response - 1845724197SG [REMINDER]

Without Prejudice

Hi Hsiao Tong,

We hereby return our signed DV for 1845724197SG with the amount of \$1,551.01.

Please quote 1845724197SG as our ref number when remitting payment to us.

Thank you.

Sincerely,

Tong Shing

LOO TONG SHING

AIG

Senior Recovery Representative – Claims Recovery

Claims | AIG Asia Pacific Insurance Pte. Ltd.

78 Shenton Way #10-16 Singapore 079120

Tel 65-68307871

GRS-ExpressRecovery@aig.com | www.aig.sg

From: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Sent: Wednesday, April 6, 2022 11:17 AM

To: AIGSS Claims Recovery <GRS-ExpressRecovery@aig.com>

Cc: Laili, Shahzlan <Shahzlan.Laili@aig.com>; Dally Amri, Mimi Zarina <MimiZarina.DallyAmri@aig.com>; Khoo, Kay-Eng <Kay-Eng.Khoo@aig.com>; Bryan Ang (LKKAuto) <bryanang@lkkauto.com>

Subject: [EXTERNAL] RE: REMINDER: Pending MINDEF Response - 1845724197SG [REMINDER]

This message is from an external sender; be cautious with links and attachments.

Without Prejudice

Dear Sirs/Mdm,

Thank you for your acceptance.

Please duly sign the **documents** enclosed and return to us (LKK) for our necessary action.

Best Regards,

Hsiao Tong, Chew (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | Email: chewht@lkkauto.com |

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |

S(408933)

From: AIGSS Claims Recovery <GRS-ExpressRecovery@aig.com>

Sent: Wednesday, 6 April 2022 9:33 AM

To: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Cc: Laili, Shahzlan <Shahzlan.Laili@aig.com>; Dally Amri, Mimi Zarina <MimiZarina.DallyAmri@aig.com>; Khoo, Kay-Eng <Kay-Eng.Khoo@aig.com>; Bryan Ang (LKKAuto) <bryanang@lkkauto.com>; AIGSS Claims Recovery <GRS-ExpressRecovery@aig.com>

Subject: RE: REMINDER: Pending MINDEF Response - 1845724197SG [REMINDER]

Without Prejudice

Hi Hsiao Tong,

We agreed to close this case at \$\$ 1,551.01, please let us have your offer letter at the soonest.

Thank you.

Sincerely,

Tong Shing

LOO TONG SHING

AIG

Senior Recovery Representative – Claims Recovery

Claims | AIG Asia Pacific Insurance Pte. Ltd.

78 Shenton Way #10-16 Singapore 079120

Tel 65-68307871

GRS-ExpressRecovery@aig.com | www.aig.sg

From: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Sent: Tuesday, April 5, 2022 9:46 AM

To: Khoo, Kay-Eng <Kay-Eng.Khoo@aig.com>

Cc: Bryan Ang (LKKAuto) <bryanang@lkkauto.com>; Laili, Shahzlan <Shahzlan.Laili@aig.com>; Dally Amri, Mimi Zarina

<MimiZarina.DallyAmri@aig.com>

Subject: [EXTERNAL] RE: REMINDER: Pending MINDEF Response - 1845724197SG [REMINDER]

This message is from an external sender; be cautious with links and attachments.

Without Prejudice

Dear Mr Khoo,

Apologised for late response.

We are of the view that TCA is applicable and we are prepared to settle as follows: -

	Amount
Cost of Repair to SDE2200C (TP)	\$ 3,102.02
TCA reimbursement to AIG @ 50%	\$ 1,551.01

Please confirm.

Thank you.

Best Regards,

Hsiao Tong, Chew (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | Email: chewht@lkkauto.com |

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |

S(408933)

From: Khoo, Kay-Eng <Kay-Eng.Khoo@aig.com>

Sent: Monday, 28 March 2022 4:23 PM

To: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Cc: Bryan Ang (LKKAuto) <bryanang@lkkauto.com>; Laili, Shahzlan <Shahzlan.Laili@aig.com>; Dally Amri, Mimi Zarina <MimiZarina.DallyAmri@aig.com>

Subject: RE: REMINDER: Pending MINDEF Response - 1845724197SG [REMINDER]

Hi Hsiao Tong,

Appreciate if you can update us on the matter, thanks!

Khoo Kay Eng

Manager – Auto Property Damage Claims

AIG Asia Pacific Insurance Pte. Ltd.

AIG Building

78 Shenton Way, Level 10

Singapore 079120

Tel +(65) 6419 1026

kay-eng.khoo@aig.com | www.AIG.sg

DISCHARGE VOUCHER AND INDEMNITY

Claimant Ref: 1845724197SG

IOD No: CY 22/MID21238/070716/0012

I / We, the undersigned **AIG ASIA PACIFIC INSURANCE PTE LTD** DO HEREBY AGREE to accept the offer by the Government of the Republic of Singapore (hereinafter referred to as the "Government") for the sum of **SGD ONE THOUSAND FIVE HUNDRED FIFTY ONE AND CENTS ONE ONLY (S\$1,551.01)** in full and final settlement of all claims (TCA Recovery Claim - Excluding Injury Claim) howsoever arising out of or in connection with the damages caused to my vehicle no. **SDE2200C**, in an accident involving Govt, vehicle no. **MID21238** on **07/07/2016**.

I hereby authorize you to make payment in favour of AIG ASIA PACIFIC INSURANCE PTE LTD.

I agree that the payment is made without any admission of liability on the part of the Government or any agent or servant of the Government, I declare that I have no further claim whatsoever against the Government or any agent or servant of the Government in respect of the abovementioned incident and hereby give the Government a full and final discharge in respect of any liability or liabilities (Excluding Injury Claim) which may arise out of the aforesaid accident.

I also declare that I am the person entitled to receive the above compensation and hereby undertake to indemnify the Government against any claim made or which may be made by any person in connection with this matter.

Date: 07 April 2022

Signature of Claimant (with company stamp if applicable): Shahzlan Laili

Name of Claimant: Shahzlan Laili

If the Claimant is a Company or Firm, Name and Designation

Of the person signing on behalf of the Company or Firm.

Signature of Witness: Loo Tong Shing

Name and Designation of Witness: Loo, Tong Shing, Senior Recovery Representative





AIG Asia Pacific Insurance Pte. Ltd.
AIG Building, 78 Shenton Way
#09-16
Singapore 079120

T: (65) 6419 3000
www.aig.sg

AIG ASIA PACIFIC INSURANCE PTE LTD

Please be informed that our bank details for all incoming remittances are as follows:

1 For SGD and any other currencies remittance:

Bank: Address: Citibank NA Singapore
Address : 8 Marina View
#16-01 Asia Square Tower 1
Account Name : AIG Asia Pacific Insurance Pte Ltd
Account No : 0-010261-104
Swift Code: CITISGSG

Email Address: GRS-ExpressRecovery@aig.com /
Shahzlan.Laili@aig.com

Our Ref No : 1845724197SG



Settlement amount : \$1,551.01

Please quote the policy no when remitting payment. Thank You

Hsiao Tong (LKKAuto)

From: AIGSS Claims Recovery <GRS-ExpressRecovery@aig.com>
Sent: Friday, 8 April 2022 4:51 PM
To: Hsiao Tong (LKKAuto)
Cc: Laili, Shahzlan; Dally Amri, Mimi Zarina; Khoo, Kay-Eng; Bryan Ang (LKKAuto); AIGSS Claims Recovery
Subject: RE: REMINDER: Pending MINDEF Response - 1845724197SG [REMINDER]
Attachments: AIG BANK DETAILS 1845724197SG.pdf; DV_SDE2200C.pdf

++

Resent.

Thank you

Loo Tong Shing
AIG

From: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>
Sent: Friday, April 8, 2022 4:47 PM
To: AIGSS Claims Recovery <GRS-ExpressRecovery@aig.com>
Cc: Laili, Shahzlan <Shahzlan.Laili@aig.com>; Dally Amri, Mimi Zarina <MimiZarina.DallyAmri@aig.com>; Khoo, Kay-Eng <Kay-Eng.Khoo@aig.com>; Bryan Ang (LKKAuto) <bryanang@lkkauto.com>
Subject: [EXTERNAL] RE: REMINDER: Pending MINDEF Response - 1845724197SG [REMINDER]

This message is from an external sender; be cautious with links and attachments.

Without Prejudice

Dear Tong Shing,

No attachment, pls resend.

Thank you.

Best Regards,

Hsiao Tong, Chew (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | Email: chewht@lkkauto.com |

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |

S(408933)

From: AIGSS Claims Recovery <GRS-ExpressRecovery@aig.com>

Sent: Friday, 8 April 2022 3:59 PM

To: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Cc: Laili, Shahzlan <Shahzlan.Laili@aig.com>; Dally Amri, Mimi Zarina <MimiZarina.DallyAmri@aig.com>; Khoo, Kay-Eng <Kay-Eng.Khoo@aig.com>; Bryan Ang (LKKAuto) <bryanang@lkkauto.com>; AIGSS Claims Recovery <GRS-ExpressRecovery@aig.com>

Subject: RE: REMINDER: Pending MINDEF Response - 1845724197SG [REMINDER]

Without Prejudice

Hi Hsiao Tong,

We hereby return our signed DV for 1845724197SG with the amount of \$1,551.01.

Please quote 1845724197SG as our ref number when remitting payment to us.

Thank you.

Sincerely,

Tong Shing

LOO TONG SHING

AIG

Senior Recovery Representative – Claims Recovery

Claims | AIG Asia Pacific Insurance Pte. Ltd.

78 Shenton Way #10-16 Singapore 079120

Tel 65-68307871

GRS-ExpressRecovery@aig.com | www.aig.sg

From: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Sent: Wednesday, April 6, 2022 11:17 AM

To: AIGSS Claims Recovery <GRS-ExpressRecovery@aig.com>

Cc: Laili, Shahzlan <Shahzlan.Laili@aig.com>; Dally Amri, Mimi Zarina <MimiZarina.DallyAmri@aig.com>; Khoo, Kay-Eng <Kay-Eng.Khoo@aig.com>; Bryan Ang (LKKAuto) <bryanang@lkkauto.com>

Subject: [EXTERNAL] RE: REMINDER: Pending MINDEF Response - 1845724197SG [REMINDER]

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Without Prejudice

Dear Sirs/Mdm,

Thank you for your acceptance.

Please duly sign the **documents** enclosed and return to us (LKK) for our necessary action.

Best Regards,

Hsiao Tong, Chew (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | Email: chewht@lkkauto.com |

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |

S(408933)

From: AIGSS Claims Recovery <GRS-ExpressRecovery@aig.com>

Sent: Wednesday, 6 April 2022 9:33 AM

To: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Cc: Laili, Shahzlan <Shahzlan.Laili@aig.com>; Dally Amri, Mimi Zarina <MimiZarina.DallyAmri@aig.com>; Khoo, Kay-Eng <Kay-Eng.Khoo@aig.com>; Bryan Ang (LKKAuto) <bryanang@lkkauto.com>; AIGSS Claims Recovery <GRS-ExpressRecovery@aig.com>

Subject: RE: REMINDER: Pending MINDEF Response - 1845724197SG [REMINDER]

Without Prejudice

Hi Hsiao Tong,

We agreed to close this case at \$\$ **1,551.01**, please let us have your offer letter at the soonest.

Thank you.

Sincerely,

Tong Shing

LOO TONG SHING

AIG

Senior Recovery Representative – Claims Recovery

Claims | AIG Asia Pacific Insurance Pte. Ltd.

78 Shenton Way #10-16 Singapore 079120

Tel 65-68307871

GRS-ExpressRecovery@aig.com | www.aig.sg

From: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Sent: Tuesday, April 5, 2022 9:46 AM

To: Khoo, Kay-Eng <Kay-Eng.Khoo@aig.com>

Cc: Bryan Ang (LKKAuto) <bryanang@lkkauto.com>; Laili, Shahzlan <Shahzlan.Laili@aig.com>; Dally Amri, Mimi Zarina <MimiZarina.DallyAmri@aig.com>

Subject: [EXTERNAL] RE: REMINDER: Pending MINDEF Response - 1845724197SG [REMINDER]

This message is from an external sender; be cautious with links and attachments.

Without Prejudice

Dear Mr Khoo,

Apologised for late response.

We are of the view that TCA is applicable and we are prepared to settle as follows: -

	Amount
Cost of Repair to SDE2200C (TP)	\$ 3,102.02
TCA reimbursement to AIG @ 50%	\$ 1,551.01

Please confirm.

Thank you.

Best Regards,

Hsiao Tong, Chew (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | Email: chewht@lkkauto.com |

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |

S(408933)

From: Khoo, Kay-Eng <Kay-Eng.Khoo@aig.com>

Sent: Monday, 28 March 2022 4:23 PM

To: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Cc: Bryan Ang (LKKAuto) <bryanang@lkkauto.com>; Laili, Shahzlan <Shahzlan.Laili@aig.com>; Dally Amri, Mimi Zarina <MimiZarina.DallyAmri@aig.com>

Subject: RE: REMINDER: Pending MINDEF Response - 1845724197SG [REMINDER]

Hi Hsiao Tong,

Appreciate if you can update us on the matter, thanks!

Khoo Kay Eng

Manager – Auto Property Damage Claims

AIG Asia Pacific Insurance Pte. Ltd.

AIG Building

78 Shenton Way, Level 10

Singapore 079120

Tel +(65) 6419 1026

kay-eng.khoo@aig.com | www.AIG.sg

If you have received this message outside of your usual work hours, I do not expect that you will read, respond to or action it until appropriate for you.

Follow us:



IMPORTANT NOTICE:

Hsiao Tong (LKKAUTO)

From: HO AIK SENG, DENNIS <HO_Aik_Seng_Dennis@defence.gov.sg>
Sent: Monday, 4 April 2022 6:22 PM
To: Hsiao Tong (LKKAUTO)
Cc: RISHABH RADHAKRISHNAN; Olivia Lau (LKKAUTO); EDWIN KANG WEE HUAT
Subject: Re: MID21238 & SDE2200C// DOA: 07/07/2016 // IOD: CY 22/MID21238/070716/0012

Hi Hisao Tong,

On behalf of Maj Edwin. He is appraised on this case and he has signed the IOD for MID 21238.

In view of such cases related to excess claim, he also mentioned will be as per last meeting minutes update.

Thank you and please process on the case for MID 21238.

Regards,

2WO DENNIS HO

TA INVESTIGATION WO

HQ TPT/ SAFETY BR (ARMY)

63074511

91763064

From: Hsiao Tong (LKKAUTO) <chewht@lkkauto.com>
Sent: Monday, 4 April 2022 3:19 PM
To: EDWIN KANG WEE HUAT
Cc: HO AIK SENG, DENNIS; RISHABH RADHAKRISHNAN; Olivia Lau (LKKAUTO)
Subject: RE: MID21238 & SDE2200C// DOA: 07/07/2016 // IOD: CY 22/MID21238/070716/0012

Dear Maj Edwin,

We refer to the above matter.

Based on our record, we did not settle repair cost with third party claimant.

We would like to seek your approval to reopen the case and proceed with TCA settlement with AIG as below computation: -

	Amount
Cost of Repair to SDE2200C (TP)	\$ 3,102.02

TCA reimbursement to AIG @ 50%	\$ 1,551.01
---------------------------------------	--------------------

Kindly let us have your instruction.

Best Regards,

Hsiao Tong, Chew (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | Email: chewht@lkkauto.com |

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |

S(408933)

From: Hsiao Tong (LKKAuto)

Sent: Friday, 11 February 2022 10:58 AM

To: HO AIK SENG, DENNIS <HO_Aik_Seng_Dennis@defence.gov.sg>

Cc: Olivia Lau (LKKAuto) <olivialau@lkkauto.com>

Subject: MID21238 & SDE2200C// DOA: 07/07/2016 // IOD: FY16/17/0030

Dear Dennis,

As per our tele-conversation few days ago, we would like to seek approval to reopen this case for further handling.

On 10 April 2017, we have concluded settlement (uninsured losses claim) with M/s Cycle & Carriage Industries Pte Ltd acting for the civilian. However we did not receive subrogation claim(repair cost) from the civilian insurer. As such, Army approved to temporary close file on 17 July 2017.

Now, we have received subrogation claim(repair cost) from civilian insurer, M/s AIG Asia Pacific Insurance Pte Ltd. Attached here with the following documents for your easy reference.

We have reviewed the matter and we are of the view that TCA is applicable as third party policy coverage is under Comprehensive with \$800 Excess.

We would like to seek your approval to reopen the case and proceed with TCA settlement with AIG as below computation: -

	Amount
Cost of Repair to SDE2200C (TP)	\$ 3,102.02
TCA reimbursement to AIG @ 50%	\$ 1,551.01

Kindly let us have your instruction.

"Wishing You Happiness & Prosperity Chinese New Year 2022"

Best Regards,

Hsiao Tong, Chew (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | Email: chewht@lkkauto.com |

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |

S(408933)

<<Message from Defence Mail Administrator>>: Please be informed that the direct URL linking and clicking has been disabled. Copy and paste the URL to the browser to access the website. Thank you.
WARNING: "Privileged/Confidential information may be contained in this message. If you are not the intended addressee, you must not copy, distribute or take any action in reliance thereon. Communication of any information in this email to any unauthorised person is an offence under the Official Secrets Act (Cap 213). Please notify the sender immediately if you receive this in error."

Hsiao Tong (LKKAuto)

From: Hsiao Tong (LKKAuto)
Sent: Monday, 4 April 2022 3:19 PM
To: EDWIN KANG WEE HUAT
Cc: HO AIK SENG, DENNIS; RISHABH RADHAKRISHNAN; Olivia Lau (LKKAuto)
Subject: RE: MID21238 & SDE2200C// DOA: 07/07/2016 // IOD: CY 22/MID21238/070716/0012
Attachments: SAF Statement, ECOR & IOD.pdf; Uninsured Losses Claim Docs(SDE2200C).pdf; Letter to Army for closure.pdf; Correspondence Email with AIG.pdf; Subrogation Claim Docs(AIG).pdf

Dear Maj Edwin,

We refer to the above matter.

Based on our record, we did not settle repair cost with third party claimant.

We would like to seek your approval to reopen the case and proceed with TCA settlement with AIG as below computation: -

	Amount
Cost of Repair to SDE2200C (TP)	\$ 3,102.02
TCA reimbursement to AIG @ 50%	\$ 1,551.01

Kindly let us have your instruction.

Best Regards,

Hsiao Tong, Chew (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | Email: chewht@lkkauto.com |

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |

S(408933)

From: Hsiao Tong (LKKAuto)
Sent: Friday, 11 February 2022 10:58 AM
To: HO AIK SENG, DENNIS <HO_Aik_Seng_Dennis@defence.gov.sg>
Cc: Olivia Lau (LKKAuto) <olivialau@lkkauto.com>
Subject: MID21238 & SDE2200C// DOA: 07/07/2016 // IOD: FY16/17/0030

Dear Dennis,

As per our tele-conversation few days ago, we would like to seek approval to reopen this case for further handling.

On 10 April 2017, we have concluded settlement (uninsured losses claim) with M/s Cycle & Carriage Industries Pte Ltd acting for the civilian. However we did not receive subrogation claim (repair cost) from the civilian insurer. As such, Army approved to temporary close file on 17 July 2017.

Now, we have received subrogation claim (repair cost) from civilian insurer, M/s AIG Asia Pacific Insurance Pte Ltd. Attached here with the following documents for your easy reference.

- SAF statement, ECOR & IOD – MID21238
- Uninsured Losses Claim Documents – SDE2200C
- Letter to Army for Closure
- Correspondence Email with AIG
- Subrogation Claim Documents (AIG)

We have reviewed the matter and we are of the view that TCA is applicable as third party policy coverage is under Comprehensive with \$800 Excess.

We would like to seek your approval to reopen the case and proceed with TCA settlement with AIG as below computation: -

	Amount
Cost of Repair to SDE2200C (TP)	\$ 3,102.02
TCA reimbursement to AIG @ 50%	\$ 1,551.01

Kindly let us have your instruction.

"Wishing You Happiness & Prosperity Chinese New Year 2022"

Best Regards,

Hsiao Tong, Chew (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | Email: chewht@lkkauto.com |

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |

S(408933)

Hsiao Tong (LKKAUTO)

From: Dally Amri, Mimi Zarina <MimiZarina.DallyAmri@aig.com>
Sent: Tuesday, 4 January 2022 10:08 AM
To: Hsiao Tong (LKKAUTO)
Cc: Laili, Shahzlan; AIGSS Claims Recovery
Subject: AIGencrypt: RE: REMINDER: Pending MINDEF Response - 1845724197SG [REMINDER]
Attachments: Insurer Report.pdf; LOD.PDF; Tax Invoice & DV.pdf; GIA REPORT.pdf

Dear Hsiao Tong

Attached all the necessary documents for your perusal.

Thank you.

Sincerely,

Mimi Zarina
AIG

Senior Recovery Representative – Claims Recovery
Claims | AIG Asia Pacific Insurance Pte. Ltd.
78 Shenton Way #10-16 Singapore 079120
Tel 65-68307871
GRS-ExpressRecovery@aig.com | www.aig.sg

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From: Hsiao Tong (LKKAUTO) <chewht@lkkauto.com>
Sent: 03 January 2022 10:33
To: Khoo, Kay-Eng <Kay-Eng.Khoo@aig.com>
Cc: Laili, Shahzlan <Shahzlan.Laili@aig.com>; Dally Amri, Mimi Zarina <MimiZarina.DallyAmri@aig.com>
Subject: [EXTERNAL] RE: REMINDER: Pending MINDEF Response - 1845724197SG [REMINDER]

This message is from an external sender; be cautious with links and attachments.

Dear Mr Khoo,

Kindly assist to resend LOD and all the relevant documents for our further action.

Thank you for your kind assistance.

Best Regards,

Hsiao Tong, Chew (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | Email: chewht@lkkauto.com | Fax: 6741 4108

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |

S(408933)

From: Khoo, Kay-Eng <Kay-Eng.Khoo@aig.com>

Sent: Wednesday, 29 December 2021 3:14 PM

To: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Cc: Laili, Shahzlan <Shahzlan.Laili@aig.com>; Dally Amri, Mimi Zarina <MimiZarina.DallyAmri@aig.com>

Subject: RE: REMINDER: Pending MINDEF Response - 1845724197SG [REMINDER]

Dear Hsiao Tong

Any update?

Khoo Kay Eng

Manager – Auto Property Damage Claims

AIG Asia Pacific Insurance Pte. Ltd.

AIG Building

78 Shenton Way, Level 10

Singapore 079120

Tel +(65) 6419 1026

kay-eng.khoo@aig.com | www.AIG.sg

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From: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Sent: Tuesday, December 14, 2021 11:35 AM

To: Khoo, Kay-Eng <Kay-Eng.Khoo@aig.com>; Bryan Ang (LKKAuto) <bryanang@lkkauto.com>

Cc: Laili, Shahzlan <Shahzlan.Laili@aig.com>; Dally Amri, Mimi Zarina <MimiZarina.DallyAmri@aig.com>

Subject: [EXTERNAL] RE: REMINDER: Pending MINDEF Response - 1845724197SG [REMINDER]

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Dear Mr Khoo,

Apologised for late response.

We are retrieving the case file for this matter.

We will follow up and get back to you asap.

Best Regards,

Hsiao Tong, Chew (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | Email: chewht@lkkauto.com | Fax: 6741 4108

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |

S(408933)

From: Khoo, Kay-Eng <Kay-Eng.Khoo@aig.com>

Sent: Tuesday, 14 December 2021 11:32 AM

To: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>; Bryan Ang (LKKAuto) <bryanang@lkkauto.com>

Cc: Laili, Shahzlan <Shahzlan.Laili@aig.com>; Dally Amri, Mimi Zarina <MimiZarina.DallyAmri@aig.com>

Subject: RE: REMINDER: Pending MINDEF Response - 1845724197SG [REMINDER]

Dear Hsiao Tong and Bryan

Any update.

Khoo Kay Eng

Manager – Auto Property Damage Claims
AIG Asia Pacific Insurance Pte. Ltd.

AIG Building

78 Shenton Way, Level 10

Singapore 079120

Tel +(65) 6419 1026

kay-eng.khoo@aig.com | www.AIG.sg

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From: Bryan Ang (LKKAuto) <bryanang@lkkauto.com>
Sent: Monday, October 18, 2021 10:16 AM
To: Khoo, Kay-Eng <Kay-Eng.Khoo@aig.com>
Cc: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>
Subject: [EXTERNAL] RE: REMINDER: Pending MINDEF Response - 1845724197SG [REMINDER]

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Dear Kay Eng

This case is under LKK's care. We have closed at our end but are seeking MINDEF's approval to re-open. We will be having a discussion with MINDEF in middle of Nov and this case is one of the matter that will be discussed.

Best Regards,

Bryan Ang

LKK Auto Consultants Pte Ltd

phone: 6256-3561 | email: bryanang@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Khoo, Kay-Eng <Kay-Eng.Khoo@aig.com>
Sent: Friday, 15 October 2021 6:40 PM
To: Bryan Ang (LKKAuto) <bryanang@lkkauto.com>
Subject: FW: REMINDER: Pending MINDEF Response - 1845724197SG [REMINDER]
Importance: High

Hi Bryan,

Greetings.

Can you help me on this case? It is a MNDEF matter – to be handled by your team or JP Knights?

Khoo Kay Eng

Manager – Auto Property Damage Claims

AIG Asia Pacific Insurance Pte. Ltd.

AIG Building
78 Shenton Way, Level 10
Singapore 079120
Tel +(65) 6419 1026
kay-eng.khoo@aig.com | www.AIG.sg

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From: Khoo, Kay-Eng
Sent: Thursday, October 14, 2021 11:54 AM
To: Hsiao Tong (LKKAUTO) <chewht@lkkauto.com>
Cc: Laili, Shahzlan <Shahzlan.Laili@aig.com>; AIGSS Claims Recovery <GRS-ExpressRecovery@aig.com>
Subject: RE: REMINDER: Pending MINDEF Response - 1845724197SG [REMINDER]
Importance: High

Hi Hsiao Tong,

Noted our earlier queries appearing to have escaped your attention.

Our insured vehicle involved in an accident with MINDEF vehicle and you have advised earlier that "closed – settled with third party claimant".

Can you let us know the terms of settlement above?

Also, can you let us know if you are still handling this MINDEF matter please.

Thank you.

Khoo Kay Eng
Manager – Auto Property Damage Claims
AIG Asia Pacific Insurance Pte. Ltd.

AIG Building
78 Shenton Way, Level 10
Singapore 079120
Tel +(65) 6419 1026
kay-eng.khoo@aig.com | www.AIG.sg

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From: AIGSS Claims Recovery <GRS-ExpressRecovery@aig.com>
Sent: Wednesday, July 28, 2021 11:21 AM
To: Hsiao Tong (LKKAUTO) <chewht@lkkauto.com>; Olivia Lau (LKKAUTO) <olivialau@lkkauto.com>; SUR <sur@lkkauto.com>
Cc: Laili, Shahzlan <Shahzlan.Laili@aig.com>; Khoo, Kay-Eng <Kay-Eng.Khoo@aig.com>; AIGSS Claims Recovery

<GRS-ExpressRecovery@aig.com>

Subject: RE: REMINDER: Pending MINDEF Response - 1845724197SG [REMINDER]

Without Prejudice

Dear Hsia Tong

May we have an update on this matter.

Please revert us the soonest.

Thank you.

Sincerely,

Mimi Zarina

AIG

Senior Recovery Representative – Claims Recovery

Claims | AIG Asia Pacific Insurance Pte. Ltd.

Tel 8001206556 Ext 1012207

GRS-ExpressRecovery@aig.com | www.aig.sg

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From: Laili, Shahzlan <Shahzlan.Laili@aig.com>

Sent: 18 August 2020 15:23

To: Hsiao Tong (LKKAUTO) <chewht@lkkauto.com>

Cc: Olivia Lau (LKKAUTO) <olivialau@lkkauto.com>; AIGSS Claims Recovery <GRS-ExpressRecovery@aig.com>

Subject: FW: REMINDER: Pending MINDEF Response - 1845724197SG.

Importance: High

Without Prejudice

Dear Hsia Tong

We are seeking recovery (cost of repair) from MINDEF for this claims no 1845724197SG.

Please let us have an update for this case.

Thank you and Kind Regards,
Shahz

From: AIGSS Claims Recovery <GRS-ExpressRecovery@aig.com>

Sent: 13 April 2020 15:02

To: Hsiao Tong (LKKAUTO) <chewht@lkkauto.com>

Cc: Laili, Shahzlan <Shahzlan.Laili@aig.com>; Olivia Lau (LKKAUTO) <olivialau@lkkauto.com>; AIGSS Claims Recovery <GRS-ExpressRecovery@aig.com>

Subject: RE: REMINDER: Pending MINDEF Response - 1845724197SG.

Importance: High

Without Prejudice

Dear Hsia Tong

We are seeking recovery (cost of repair) from MINDEF for this claims no 1845724197SG.

Please let us have an update for this case.

Thank you.

Sincerely,

Mimi Zarina

AIG

Senior Recovery Representative - Claims Recovery

Tel 8001206556 | Ext 1012207

GRS-ExpressRecovery@aig.com | www.aig.com

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From: AIGSS Claims Recovery

Sent: 21 February 2020 13:52

To: Hsiao Tong (LKKAUTO) <chewht@lkkauto.com>

Cc: Laili, Shahzlan <Shahzlan.Laili@aig.com>; Olivia Lau (LKKAUTO) <olivialau@lkkauto.com>; AIGSS Claims Recovery <GRS-ExpressRecovery@aig.com>

Subject: RE: REMINDER: Pending MINDEF Response

Without Prejudice

Dear Hsia Tong

Referring to your remarks below, we haven't close this case yet as we still seeking recovery from MINDEF.

Up to now we haven't received any offer from MINDEF. Could you explain to us what are the settlement that AIG had settled with your good office.

Thank you.

Sincerely,

Mimi Zarina

AIG

Senior Recovery Representative - Claims Recovery

Tel 8001206556 | Ext 1012207

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From: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>
Sent: 21 February 2020 11:01
To: AIGSS Claims Recovery <GRS-ExpressRecovery@aig.com>
Cc: Laili, Shahzlan <Shahzlan.Laili@aig.com>; Olivia Lau (LKKAuto) <olivialau@lkkauto.com>
Subject: [EXTERNAL] REMINDER: Pending MINDEF Response

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Without Prejudice

Dear Sirs/Mdm,

Thank you for your email.

As requested: -

TP	AIG Vehicle	Mindef Vehicle	Date of Loss	DOL - Year	Claims #	Amt Recoverable	LKK Remarks
MINISTRY OF DEFENCE	GBF3389D	41593MID	21/12/2017	2017	4482765858SG	849.99	Closed. AIG had settled our claim.
MINISTRY OF DEFENCE	SDE2200C	MID21238	07/07/2016	2016	1845724197SG	3,102.02	Closed. Settled claim with third party claimant.
MINISTRY OF DEFENCE	SJG8981K	MID46308	30/04/2014	2014	800731337	2,681.50	Closed. AIG had settled our claim.

Best Regards,

Hsiao Tong, Chew (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | email: chewht@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: AIGSS Claims Recovery <GRS-ExpressRecovery@aig.com>
Sent: Friday, 21 February 2020 10:32 AM
To: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Cc: Laili, Shahzlan <Shahzlan.Laili@aig.com>; SUR <sur@lkkauto.com>; AIGSS Claims Recovery <GRS-ExpressRecovery@aig.com>

Subject: RE: REMINDER: Pending MINDEF Response

Without Prejudice

Dear Hsia Tong

As per email below, please let us have the outcome by today.

Appreciate your prompt response.

Thank you.

Sincerely,

Mimi Zarina

AIG

Senior Recovery Representative - Claims Recovery

Tel 8001206556 | Ext 1012207

GRS-ExpressRecovery@aig.com | www.aig.com

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From: AIGSS Claims Recovery

Sent: 18 February 2020 15:25

To: Hsiao Tong <chewht@lkkauto.com>

Cc: Laili, Shahzlan <Shahzlan.Laili@aig.com>; SUR <sur@lkkauto.com>; AIGSS Claims Recovery <GRS-ExpressRecovery@aig.com>

Subject: RE: REMINDER: Pending MINDEF Response

Without Prejudice

Dear Hsia Tong

As spoken earlier, we agreed to hear from you on this Friday 21/02/2020.

Much appreciated your cooperation.

Thank you.

Sincerely,

Mimi Zarina

AIG

Senior Recovery Representative - Claims Recovery

Tel 8001206556 | Ext 1012207

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From: AIGSS Claims Recovery

Sent: 10 February 2020 16:07

To: Hsiao Tong <chewht@lkkauto.com>

Cc: Laili, Shahzlan <Shahzlan.Laili@aig.com>; AIGSS Claims Recovery <GRS-ExpressRecovery@aig.com>; SUR <sur@lkkauto.com>

Subject: RE: REMINDER: Pending MINDEF Response

Importance: High

Without Prejudice

Dear Hsia Tong

We are following up on this items.

Please let us have an update on this matter the soonest as the case has been pending quite some time.

TP	AIG Vehicle	Mindef Vehicle	Date of Loss	DOL - Year	Claims #	Amt Recoverable	LKK Remarks
MINISTRY OF DEFENCE	GBF3389D	41593MID	21/12/2017	2017	4482765858SG	849.99	
MINISTRY OF DEFENCE	SDE2200C	MID21238	07/07/2016	2016	1845724197SG	3,102.02	
MINISTRY OF DEFENCE	SJG8981K	MID46308	30/04/2014	2014	800731337	2,681.50	

Thank you.

Sincerely,

Mimi Zarina

AIG

Senior Recovery Representative - Claims Recovery

Tel 8001206556 | Ext 1012207

GRS-ExpressRecovery@aig.com | www.aig.com

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AIG Asia Pacific Insurance Pte. Ltd.
AIG Building
78 Shenton Way #07-16
Singapore 079120
Toll Free No: 8001206556
Fax : 65-6835-7416
www.AIG.com.sg
CLAIMS DEPARTMENT
Co. Reg. No. 201009404M

The Ministry of Defence

MINDEF Building
Gombak Drive
Singapore 669645

Date : 28 Sep 2016

Your Ref : MID21238

Our Ref : M 1845724197SG (REC / 5213153)
(Please quote our reference when replying)

ACCIDENT INVOLVING SDE2200C & MID21238 ON 07/07/2016 AT
LOYANG AVE

WITHOUT PREJUDICE

We understand that you are the owner of vehicle no MID21238 at the material time of the above accident.

From the available information in our possession, it is beyond doubt that this accident was solely caused by your driver negligence. As insurers of vehicle no. SDE2200C, we are subrogated to the rights of the car owner and now write to recover our outlay as follows:

(a)	Cost of Repairs (nett of excess)	S\$	3,102.02
(b)	Survey Fees	S\$	0.00
(c)	Police Documents / ROV Search Fees etc	S\$	0.00
		S\$	3,102.02

Kindly let us hear from you within the next ten-(10) days from the date hereof. Should you have further queries, please do not hesitate to drop us an email at Thilaka.Veluyathan@aig.com or call our toll free number 8001206556, press option 3 followed by the ext 6000558.

Yours faithfully

AIG Asia Pacific Insurance Pte. Ltd.

Thilaka
Senior Recovery Representative
Toll Free No: 8001206556 ext 6000558

Encl.

**This is a computer generated letter. No signature is required.*



AIG Asia Pacific Insurance Pte. Ltd.
AIG Building
78 Shenton Way #07-16
Singapore 079120
Tel : 65-6419-3000
Fax : 65-6835-7416
www.AIG.com.sg
CLAIMS DEPARTMENT
Co. Reg. No. 201009404M

Claim No: 1845724197SG Date of Survey: 11/07/2016
Repairer: CYCLE & AMP; CARRIAGE INDUSTRIES PTE LTD

REFERENCE

Insured/Claimant: [REDACTED] Policy No: [REDACTED]
Date of Loss: 07/07/2016 Nature of Claim: OD

DESCRIPTION & IDENTIFICATION OF VEHICLE

Reg. No: SDE2200C
Make & Model: MERCEDES-BENZ B180, 1.6
STYLE (R16 LED) (A) Reg. Date: 29/05/2015
Engine No: [REDACTED] Chassis No: [REDACTED]

CONDITION OF TYRES

Front Tyre Size:		Rear Tyre Size:	
Front Left Side:	5 mm	Rear Left Side:	5 mm
Front Right Side:	5 mm	Rear Right Side:	5 mm

The above values represent the remaining tyre treads depth

CONDITION OF VEHICLE AT THE TIME OF SURVEY

Footbrake (Serviceable):	Yes	Engine Modification:	No		
Handbrake (Serviceable):	Yes	Steering (Serviceable):	Yes	Pre-accident Condition:	

TOTAL OFFER

Offer Authorized By: CHANG, LOIS-KL on 07 Sep 2016 14:11
Offer Initiated By: MERIMEN ADMINISTRATOR on 13 Jul 2016 11:44 (Rec. Offer Amount: S\$3,902.01)
Subrogation: Yes
Rep. Gross Total: S\$5,288.01 [Diff: S\$1,385.99, 26.21%]
Approved Gross Total: S\$3,902.02
- Excess: S\$800.00 [Remarks: Not Applicable]
S\$3,102.02
+ GST (7.00%): S\$217.14
Approved Nett Amount: S\$3,319.16
(No Betterment/Depreciation)

COST OF CLAIMS	Repairer's	Our Offer	Difference	Diff %
Parts	228.01	228.02	-0.01	0.00
Miscellaneous Items	0.00	0.00	0.00	
Labour	5,060.00	3,674.00	1,386.00	27.39
Paintwork Labour	0.00	0.00	0.00	
Towing	0.00	0.00	0.00	
Calculated Gross Total (\$\$)	5,288.01	3,902.02	1,385.99	26.21

- Excess (\$\$)	800.00	800.00	0.00	0.00
(\$\$)	4,488.01	3,102.02	1,385.99	30.88
+ GST 7.00/7.00% (\$\$)	314.16	217.14	97.02	30.88
Nett Amount (\$\$)	4,802.17	3,319.16	1,483.01	30.88

SURVEYOR'S REMARKS

This inspection is conducted on a "Without Prejudice Basis"

Estimated repair period : 6.0 days

Authorised Repair : Yes

Inspection conducted by : Chang, Lois-KL (AIG Claims Dept)

Signature : _

REPAIR DETAILS

Recommended Parts

No.	Qty	Part No.	Particulars	Condition	Repairer's	Amount
1	1		*RIGHT COVER MOLDING		59.44 FL	*59.45 FL
2	1		*RIGHT MIRROR HOUSING		193.91 FL	*193.91 FL

F=Franchise part. L=ListItemDisc.

Sub Total (\$)	253.35	253.36
- List Item Discount on L Items 10.00/10.00% (\$)	25.34	25.34
Total Parts (\$)	228.01	228.02

AIG Asia Pacific Insurance Pte. Ltd./SDE2200C/07/09/2016 14:11

Recommended Miscellaneous Items

There are no new miscellaneous items selected.

Recommended Labour

No	Particulars	Lab.Type	Repairer's	Amount
<u>Labour Items</u>				
1	USE XENTRY TO CHECK CONTROL UNITS & RESET MEMORY TO STD SETTINGS. NETT	New	380.00	380.00
2	REMOVE, REPAIR & INSTALL RIGHT FRONT FENDER, RIGHT FRONT DOOR, RIGHT REAR DOOR, RIGHT REAR FENDER, RING WING MIRROR	New	1,680.00	1,344.00
3	RESPRAY ON RIGHT FRONT FENDER, RIGHT FRONT DOOR, RIGHT REAR DOOR, RIGHT REAR FENDER, RING WING MIRROR	New	3,000.00	1,950.00
Gross Labour Cost (S\$)			5,060.00	3,674.00

AIG Asia Pacific Insurance Pte. Ltd./SDE2200C/07/09/2016 14:11

< END OF REPORT >



Mercedes-Benz

Cycle & Carriage
Industries Pte Limited
Exclusive Dealer
Company No. 196400367W
GST Reg No. MR-8500111-X

TAX INVOICE

Invoice Name & Address	Owner Name & Vehicle Info
AIG Asia Pacific Insurance Pte. Ltd. MOTOR CLAIM DEPARTMENT 78 SHENTON WAY #08-16 AIG BUILDING SINGAPORE 079120	Cust No/Name WCV19393/ Reg No/Reg Date / 29/05/2015 Date In/Mileage 11/07/2016/ 19357 Chassis No Engine No Make/Model MB/B 180 SEDAN (W246) "STYLE Colour/Trim 028 894 Universum B/ 041 118 Alpaca grey
Contact No 64191000	



Account No	Terms	Date/Time Printed	CSE	Operator	WIP No	Invoice/Credit Note No
WA000007	Credit	09/09/2016/ 09:45	VS	350 / Eric Lee Ming Hui	60386	28123111

Description of Goods / Services	Qty	Unit Price	Amount
M BPNSUN			F.O.C.
POLICY NO/ACC DATE : 2100414246 // 07.07.16			
DRIVE IN/EXCESS : 08.07.16 // \$800			
DATE IN/DATE SURVEY: 11.07.16 // 11.07.16 LOIS-AIG 14:50PM			
BY/AUTHORIZED ON : LOIS-AIG // 11.07.16			
A BPILAB		0.10	380.00
"USE XENTRY TO CHECK CONTROL UNITS & RESET MEMORY TO STANDARD SETTINGS.NETT"			1344.00
A BPILAB			1950.00
REMOVE,REPAIR & INSTALL RIGHT FRONT FENDER, RIGHT FRONT DOOR ,RIGHT REAR DOOR, RIGHT REAR FENDER , RING WING MIRROR			-800.00
A BPIRES			
RESPRAY ON RIGHT FRONT FENDER , RIGHT FRONT DOOR, RIGHT REAR DOOR, RIGHT REAR FENDER ,RING WING MIRROR			
X BPNEXC			
INSURANCE EXCESS	1.00	59.44 10.00	53.50
X RIGHT COVER MOLDING	1.00	193.91 10.00	174.52
X MIRROR HOUSING			

Parts	228.02
Labour	3,674.00
Standard Menu	0.00
Specialist Job	0.00
Diagnostics Job	0.00
Sundry/Others	-800.00
Total(w/o GST)	3,102.02

Nett	3,102.02
7% GST on	217.14
Total Payable	3,319.16
Paid	0.00
Total Due	3,319.16
Balance B/FWD	668,936.49
Total Payable or C/FWD	672,255.65

Payment should be made strictly by cash, NETS or credit cards. Thank you.

Any dispute to the invoice must be made within 3 days. This is a computer generated document, no signature is required.


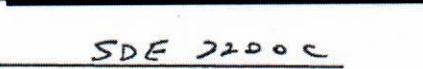


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Pandan Loop Service Center
188 Pandan Loop
Singapore 128378
Tel: 6777 8388
Fax: 6779 5383
www.mercedes-benz.com.sg

TO: A16

MOTOR VEHICLE CLAIM
SATISFICATION/DISCHARGE VOUCHER

NAME OF INSURED: 
MOTOR POLICY NO: 
REGISTRATION NO: SDE 2200C
ACCIDENT DATE: 07/07/16
WIP NO.: 60386

REPAIRER NAME: CYCLE & CARRIAGE INDUSTRIES PTE LTD (CCI)
MERCEDES-BENZ SERVICE CENTRE
188 PANDAN LOOP SINGAPORE 128378

I/We certify that the vehicle has been fully repaired to my entire satisfaction and the payment of CCI's charges that are claimable under the policy will be deemed as full and final settlement of my claim.

I/We hereby release CCI from all liabilities in respect of damages to my/our motor vehicle.

SIGNATURE OF INSURED:  _____

DATE: 19/07/16

SINGAPORE ACCIDENT STATEMENT

IMPORTANT NOTICE

- 1 Please report correctly the details of the accident to speed up the claims process
- 2 This Form must be completed by the Policyholder and/or the Authorised Driver
- 3 Information provided must be as truthful and accurate as possible. Any willful misrepresentation or withholding of material facts may allow insurance companies to repudiate policy liability
- 4 The issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance companies
- 5 Any false reporting may be referred to the Police for investigation.
- 6 This report will be forwarded by the insurers of the insurers of the G A Records Management Centre established by the General Insurance Association of Singapore (G A) for archiving and that copies of this report will for a fee be made available upon application by interested parties
- 7 By the lodgement of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid

ACCIDENT STATEMENT

Date Of Report	08/07/2016 14:46
Date Of Accident	07/07/2016 21:10
Exact Location Of Accident	LOYANG AVE
Country/State of Loss	SINGAPORE

DETAILS OF OWN VEHICLE

Vehicle Registration Number	SDE2200C
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Insured/Policyholder

Name Of Registered Owner	[REDACTED]
NRIC No	[REDACTED]
Email Address	NOEMAIL
Mobile Phone No	(LOCAL) [REDACTED]
Alternative Phone No	Office [REDACTED]

Vehicle Particulars

Manufacturer	MERCEDES-BENZ
Model	B180
Exact Purpose for which vehicle was being used at time of accident	PRIVATE USE
Are you claiming under your own insurance policy for repair to your vehicle?	YES
If No, Please state action to be taken	
Vehicle Category	PRIVATE CAR

Insurance Company

Name of Insurance Company	AIG ASIA PACIFIC INSURANCE PTE. LTD.
Type Of Coverage	COMPREHENSIVE
Fleet Policy	NO
Policy Number	[REDACTED]
Cover Note Number	

Driver

Name of Driver	[REDACTED]
NRIC No	[REDACTED]
Date Of Birth	[REDACTED]
Occupation	[REDACTED]
Date Of Driving Pass	[REDACTED]
Driving Experience	[REDACTED]
Gender	[REDACTED]

Mobile Number	(LOCAL) +	
Fax Number		
Contact Number	OFFICE	
EMail Address	NOEMAIL	
Address		
Postcode		
Was driver an employee of the Insured's Company		
If No, Relationship of the Driver with the Insured		
Vehicle Registration Number of Driver's Own Vehicle	-	
	-	
	-	
Insurance Company of Driver's Own Vehicle	-	
	-	
	-	

General Information of the Accident

Type Of Accident	UNKNOWN - REFER TO ATTACHED
Weather Conditions	CLEAR
Road Surface	DRY

Other Information

Was any foreign vehicle involved in this accident?	NO
Was any body injured in the Accident?	NO
Was any other material or property damaged?	YES
Was there any video captured by Car Camera?	NO
Number of Passengers (Including Driver)	1

Details of Police Action

Was the accident reported to the police?	NO
If Yes, Please state which Police Station	
Was notice of intended Prosecution given?	NO
If Yes, against whom?	

Circumstances of Accident

Are accident photos available for attachment?	YES
---	-----

DETAILS OF OTHER VEHICLE PROPERTY 1

Vehicle Registration Number	MID21238
Vehicle Make/Model/Colour	
Details Of Properties	
Name of Driver	LCP LOW JON HON
NRIC/Passport Number	S9436932J
Contact Number	84997375
Address	
Postcode	
Insurance Company Name	
Nature Of Damage	
No. Of Passenger (Including Driver)	

Details of Witness

Name	
Phone Number	
Email Address	



CERTIFICATE OF INSURANCE

M.X.I

MOTOR VEHICLES (THIRD-PARTY RISKS AND COMPENSATION) ACT (CHAPTER 189)
MOTOR VEHICLES (THIRD-PARTY RISKS AND COMPENSATION) RULES, 1990
ROAD TRANSPORT ACT, 1987 (MALAYSIA)
MOTOR VEHICLES (THIRD-PARTY RISKS) RULES, 1969 (MALAYSIA)

MERCEDES-BENZ MOTOR INSURANCE

CERTIFICATE NO. [REDACTED]

OWN DAMAGE EXCESS \$5800.00 (1)
WINDSCREEN EXCESS \$3100.00

(Not policies with effect from 1st November 2002)

SUM INSURED

INSURING WITH COE/PARF

Market Value

Yes

1) VEHICLE REGISTRATION NO.

2) NAME OF INSURED

29 May 2016

3) EFFECTIVE DATE OF THE COMMENCEMENT OF INSURANCE FOR THE PURPOSES OF THE ACT

28 May 2017

4) DATE OF EXPIRY OF INSURANCE

5) PERSON OR CLASSES OF PERSONS ENTITLED TO DRIVE SUBJECT TO AGE CONDITION: All Age Condition

a) The Insured

b) Any other person who is driving on the Insured's order or with his permission

This policy will indemnify the insured or any authorised driver only if he/she meets the age conditions

A Young and/or Inexperienced Driver Excess ("YIDR") of \$33,000.00, in addition to the

Policy Excess, applies to You and any Authorised Driver (named or unnamed) if You are or the said

Authorised Driver is below the age of 25 and/or has less than 2 years' driving experience

Provided that the person driving is permitted in accordance with the licensing or other laws or regulations to drive the Motor Vehicle or has been so permitted and is not disqualified by order of a Court of Law or by reason of any enactment or regulation in that behalf from driving the Motor Vehicle

6) LIMITATION AS TO USE

Use only for social, domestic and pleasure purposes and for the Insured's business. The Policy does not cover use for hire or reward, tuition, driving test, racing, pace-making, reliability and speed testing the carriage of goods and/or data samples in connection with any trade or business or use for any purpose in connection with the Motor Vehicle.

APPROVED REPORTING CENTRES / MERCEDES-BENZ AUTHORISED REPAIRERS

1. Cycle & Carriage Pandan Loop Service Center - 118 Pandan Loop (Tel: 6777 8385)

2. ComfortDrive Engage - 205 Brasell Rd (Tel: 638371118) 3. Eufroz - 90 Baki Batos Cres (Tel: 66547777)

4. Glass-Fix - 32 Ubi Ave 3 (Tel: 62780887) - For windscreen only 5. Kan Fook Sing Motor - 61 Defu Lane 12 (Tel: 67479560)

6. Lai Hui (Meng Kee) Motor - 27 Sui Ming Ind (Tel: 649388101) 7. Mova Automotive - 1008 Bukit Merah Lane 3 (Tel: 62723892)

8. Progressive Automotive - 3022A Ubi Rd 1 (Tel: 674 5336) 9. SME Motor - 1 Kaki Bukit Ave 6 Bld D (Tel: 67476106)

LOSS OF USE 15 Days Replacement Car only for repairs at C & C. Refer to policy wordings for details

NAMED DRIVER NA

HIRE PURCHASE COMPANY: MERCEDES-BENZ FINANCIAL SERVICES (S) LTD
EMPLOYER'S LOAN

Limitations rendered inoperative by Section 8 of the Motor Vehicles (Third-Party Risks and Compensation) Act (Chapter 189) and Section 95 of the Road Transport Act, 1987 (Malaysia), are not to be included under these headings.

I / We hereby Certify that the policy to which this Certificate relates is issued in accordance with the provisions of the Motor Vehicles (Third-Party Risks and Compensation) Act (Chapter 189) and Part IV of the Road Transport Act, 1987 (Malaysia).

Issued At Singapore 11 May 2016

AIG Asia Pacific Insurance Pte. Ltd.

500660-432
CYCLE & CARRIAGE - IASTAN
239 ALEXANDRA ROAD
SINGAPORE 159939
ANSP-MOTOR

AUTHORISED REPRESENTATIVE

ORIGINAL

SSCANW

SKETCH PLAN

IMPORTANT NOTICE

1. Please report correctly the details of the accident to speed up the claims process.
2. This Form must be completed by the Policyholder and/or the Authorised Driver.
3. Information provided must be as truthful and accurate as possible. Any willful misrepresentation or withholding of material facts may allow insurance companies to repudiate policy liability.
4. The issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance companies.
5. Any false reporting may be referred to the Police for investigation.
6. The report will be forwarded by the insurers of the GIA Records Management Centre established by the General Insurance Association of Singapore (GIA) for archiving and that copies of this report will for a fee be made available upon application by interested parties.
7. By the lodging of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid.
8. Consent under the Personal Data Protection Act (PDPA)

I understand, acknowledge, agree and consent that:

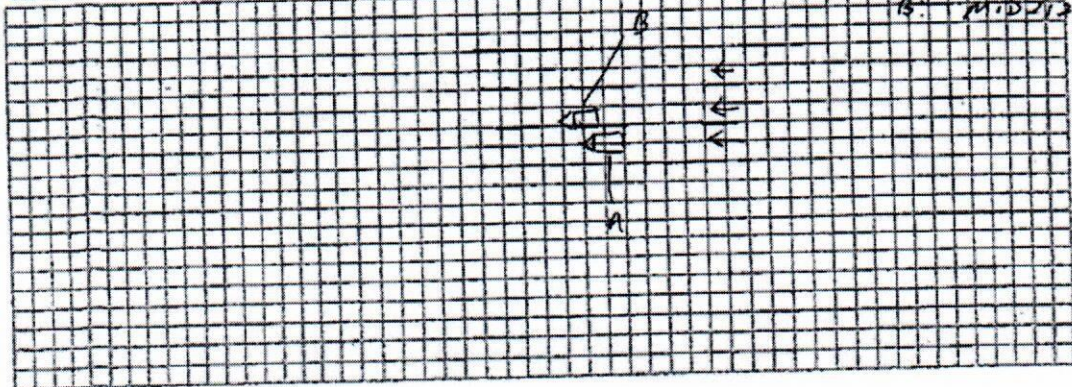
- (a) My insurer, my workshop and the General Insurance Association of Singapore ("GIA") may/are permitted to collect, use, disclose and/or process my personal data/personal information set out in this [Form] and any other personal information provided by me or possessed by my insurer (collectively the "Personal Information") and disclose and transfer such Personal Information to all insurer(s) who have insured vehicle(s) involved in this accident (all insurer(s) who have insured vehicle(s) involved in this accident shall be collectively referred to as the "Insurers"), the Insurers' lawyers/law firms, the Monetary Authority of Singapore and any relevant government agency/authority (such as the police), for the purpose(s) of:
- (i) processing, handling and/or dealing with my claims including the settlement of the claims and any necessary investigations relating to the claims;
 - (ii) investigating the accident and/or my claims;
 - (iii) carrying out and/or dealing with my instructions or responding to any enquiries by me;
 - (iv) administering my claims (including the mailing of correspondence, statements, invoices, reports or notices to me, which could involve disclosure of certain personal data about me to bring about delivery of the same as well as on the external cover of envelopes/mail packages); and/or
 - (v) complying with applicable law in administering, processing, handling and/or dealing with my claims.
- (collectively the "Purposes")
- (b) all insurer(s) who have insured vehicle(s) involved in this accident and the Insurers' lawyers/law firms, may/are permitted to collect, use, disclose and/or process my Personal Information for one or more of the above Purposes; and
- (c) my Personal Information may/can be disclosed by any of the Insurers and/or GIA to their third party service providers or agents (including their lawyers/law firms), which may be sited outside of Singapore, for one or more of the above Purposes.

08/07/16 11:10am
Policyholder's Signature / Date & Time

8/7/16
Driver's Signature (If driver is not the policyholder) / Date & Time

Vincent Seah
Cycle & Carriage Industries Pte Ltd
Body Care & Repair Center
DID: 6771 4401 HP: 8332 0062 Fax: 6872 1372
Email: vincent.seah@cyclecarriage.com.sg
Witnessed by Reporting Centre Personnel

Sketch Plan



Sketch Plan #3

Describe Circumstances of the Accident

ALONG LOYANG AVE AROUND 9.07 AM ON THUR
7/7/16. MY CAR ON LEFT HAND SIDE STOP BECAUSE
OF RED COLOR TRAFFIC LIGHT BEFORE I ABOUT TO
DRIVE OFF GREEN LIGHT AND ARMY MID TRUNK
CAME IN CONTACT ON BY DRIVER'S SIDE.

Declaration


I/We declare for foregoing particulars are true in every respect.

Please note that you have 14 calendar days to revert and file the claim under your own policy. Failing to do so, your insurance company will not allow nor accept the claim.

(Please contact your insurance company for any further details)

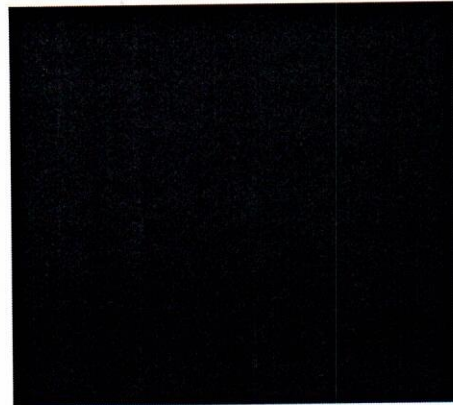
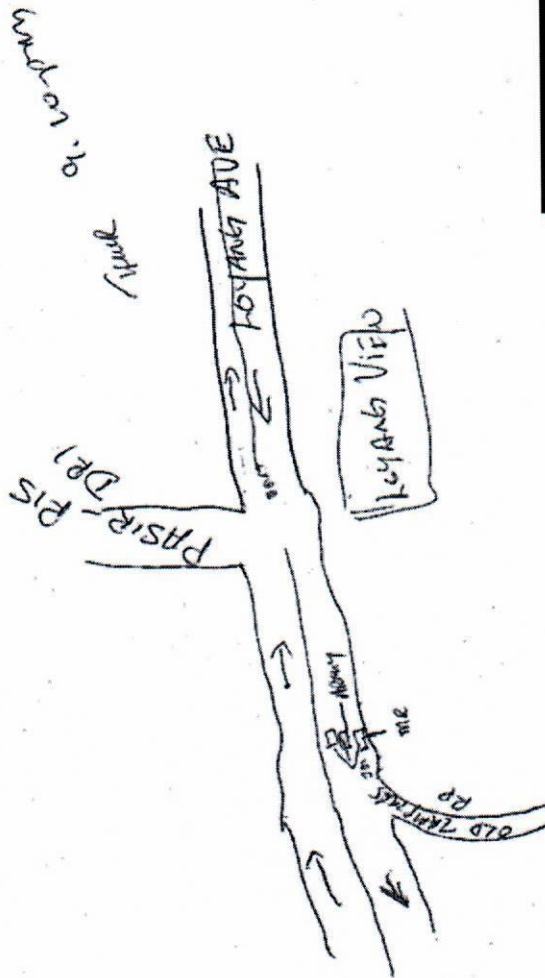
Vincent Seah
Cycle & Carriage Industries Pte Ltd
Body Care & Repair Center
DID: 6771 4401 HP: 8332 0062 FAX: 6872 1272
Email: vincent.seah@cyclecarriage.com.sg

08/07/16 11:10 am
Policyholder's Signature / Date & Time

 8/7/16
Driver's Signature (if driver is not the policyholder) / Date & Time

Witnessed by Reporting Centre Personnel

Sketch Plan #4



the

Army VEH MID 21238
 LCP Low Jon Hon
 S 9436932J
 H/P 84997375

Accident Photo



Accident Photo



Accident Photo



Accident Photo



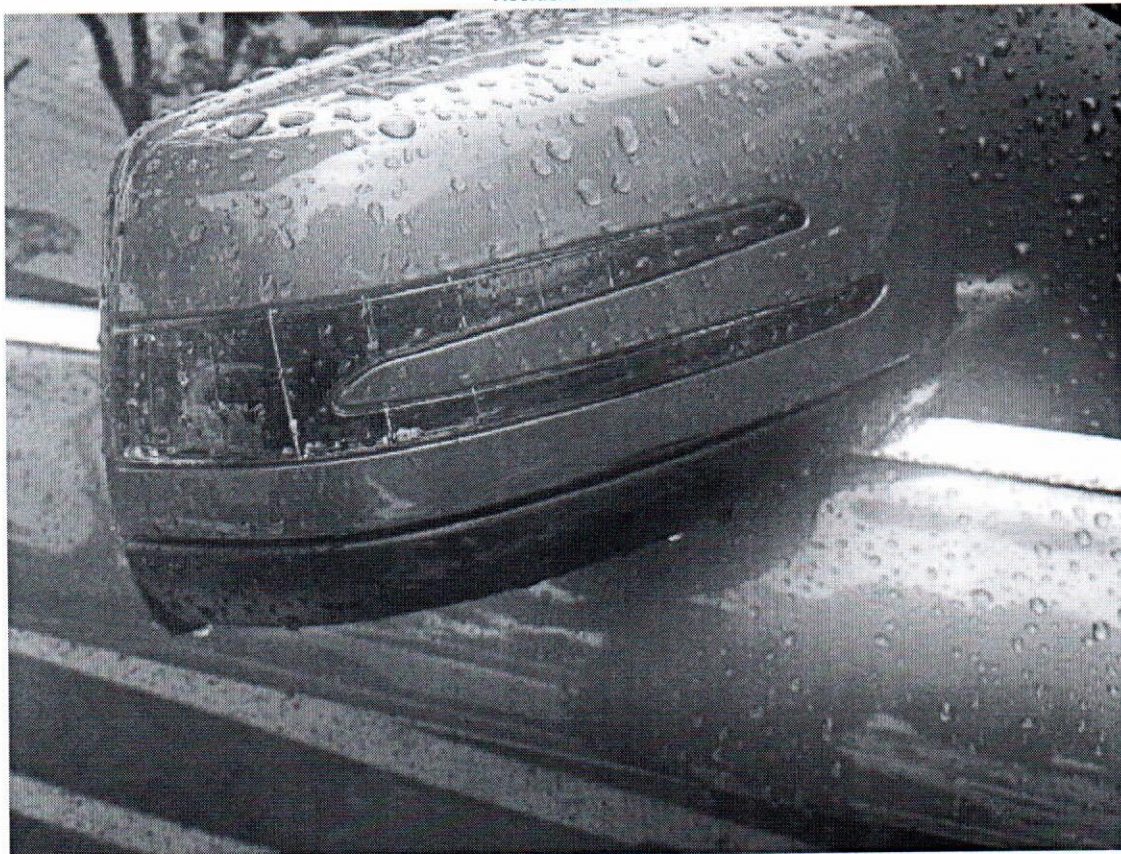
Accident Photo



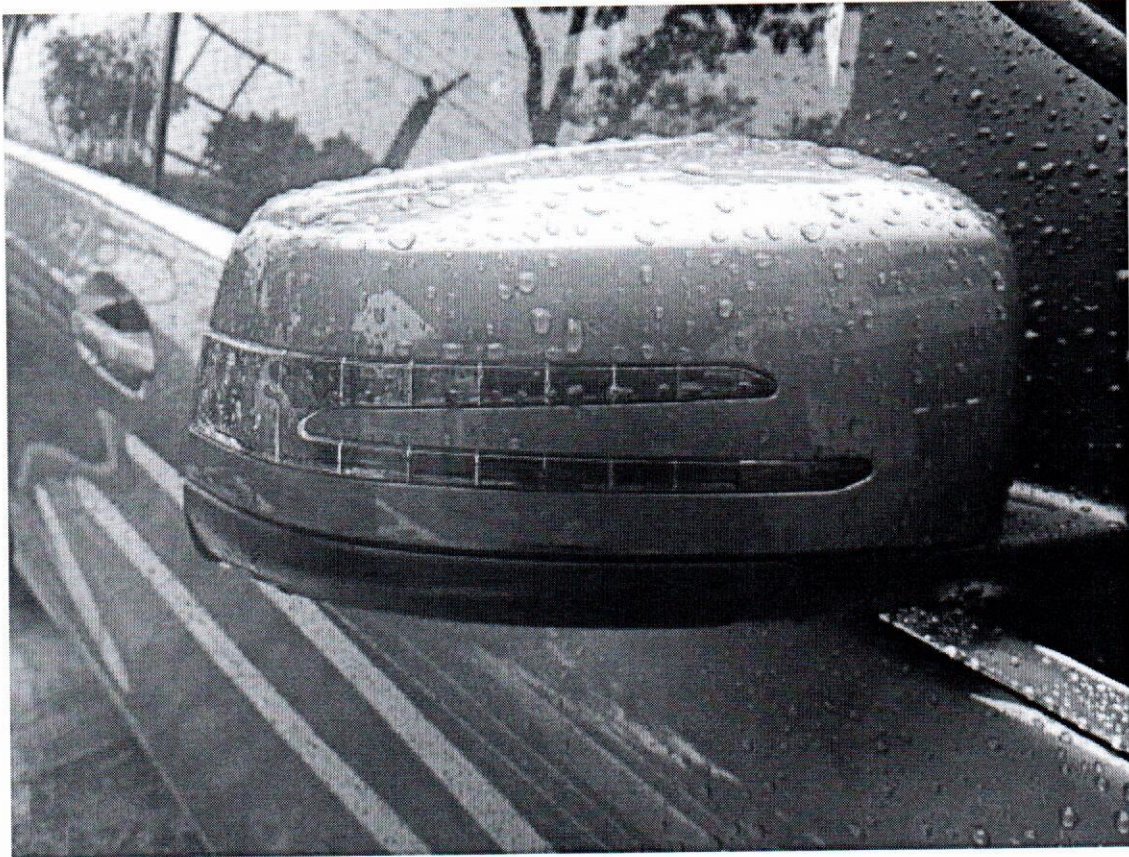
Accident Photo



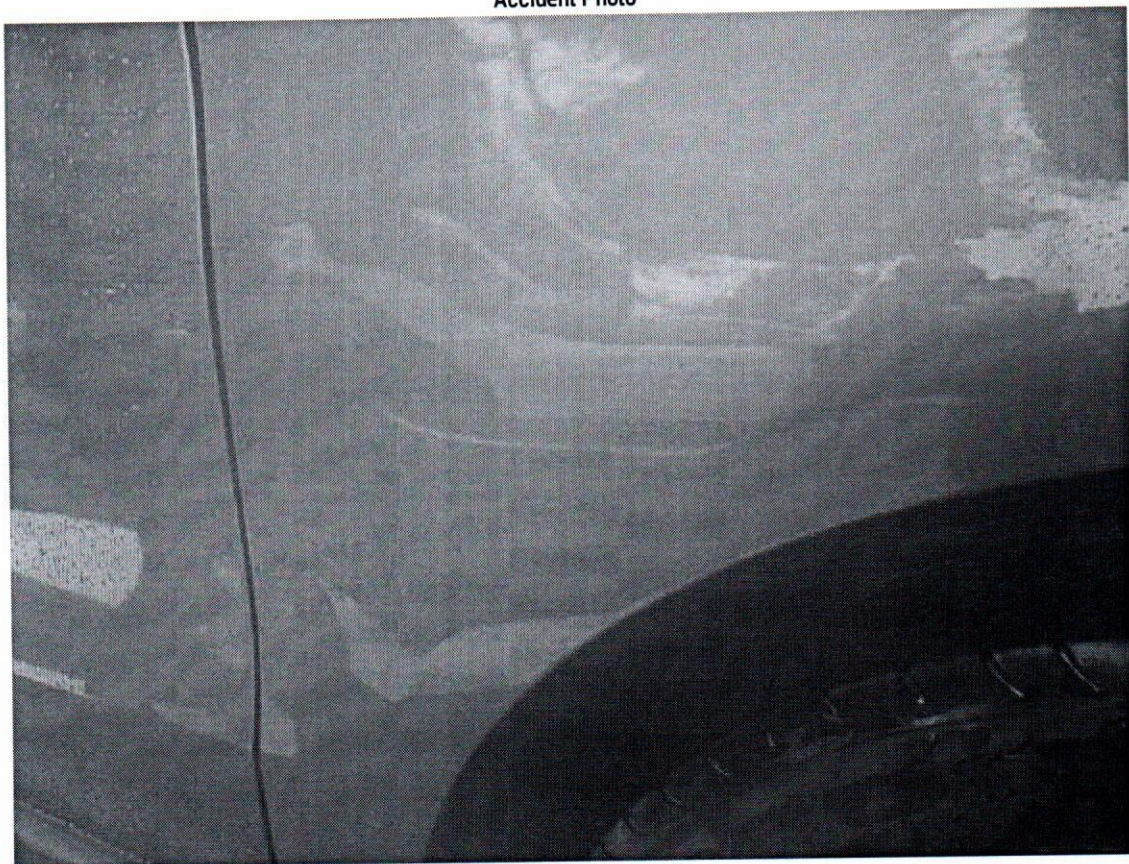
Accident Photo



Accident Photo



Accident Photo



Accident Photo

