

## Meng Yan (LKK Auto)

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**From:** Shiau Chan (LKKAuto) <siewsc@lkkauto.com>  
**Sent:** Tuesday, 5 April, 2022 2:12 PM  
**To:** assignments  
**Subject:** FW: REQUEST FOR PRE-REPAIR INSPECTION FOR SNC 8575Z DOA: 01.04.2022

Dear Assignment Team,

FYNA.

Best Regards,

**Shiau Chan (Ms)** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6256-3561 | email: [siewsc@lkkauto.com](mailto:siewsc@lkkauto.com) | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** ERGO Insurance Pte. Ltd. (Claims Department) <claims@ergo.com.sg>  
**Sent:** Tuesday, 5 April 2022 1:54 PM  
**To:** SUR <sur@lkkauto.com>; Jason <Jason@fastechauto.com.sg>  
**Cc:** Ong Shiyong <shiyong.ong@fastechauto.com.sg>; Ashley Chia <ashley.chia@fastechauto.com.sg>  
**Subject:** RE: REQUEST FOR PRE-REPAIR INSPECTION FOR SNC 8575Z DOA: 01.04.2022

Hi LKK,

Kindly input our **Claims ref no.** in Merimen upon case submission.

Please conduct this Third Party survey request on a without prejudice basis. Insured yet to report.

You may contact the Fastech Auto to arrange survey.

**(Note: Survey vehicle only, LOD will be handled by Ergo)**

Kindly inform us if you are not able to attend it.

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Aside to Fastech Auto,

Please share your client's GIA report.

Our insured has yet to lodge an accident report.

Thank you.

Data Classification: Confidential, C3

Warmest Regards,  
Dillen Selvarajoo  
Assistant Manager  
**ERGO Insurance Pte. Ltd.**

8 Temasek Boulevard, #04-01 Suntec Tower Three  
Singapore 038988  
DID.: +65 6829 9191  
[dillen.selvarajoo@ergo.com.sg](mailto:dillen.selvarajoo@ergo.com.sg)



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**From:** Ong Shiying <[shiying.ong@fastechauto.com.sg](mailto:shiying.ong@fastechauto.com.sg)>  
**Sent:** Tuesday, 5 April 2022 11:54 am  
**To:** ERGO Insurance Pte. Ltd. (Claims Department) <[claims@ergo.com.sg](mailto:claims@ergo.com.sg)>; Ashley Chia <[ashley.chia@fastechauto.com.sg](mailto:ashley.chia@fastechauto.com.sg)>  
**Cc:** Jason <[Jason@fastechauto.com.sg](mailto:Jason@fastechauto.com.sg)>  
**Subject:** RE: REQUEST FOR PRE-REPAIR INSPECTION FOR SNC 8575Z DOA: 01.04.2022

Without Prejudice

Dear Sir / Madam,

Second reminder, the surveyor have yet to survey the vehicle.

Please inform them ASAP.

Thank You

Best Regards,  
Shiying  
Fastech Auto Pte Ltd  
1 Kaki Bukit Avenue 6 #01-46/48/50  
Autobay Singapore 417883  
Tel: 6746 5405  
Fax: 6745 8520

Please note that it is a condition of any settlement reached that it shall be without prejudice to any personal injury claim (if any) of the owner/ claimant.

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**From:** Ong Shiying  
**Sent:** Monday, 4 April 2022 4:44 pm  
**To:** ERGO Insurance Pte. Ltd. (Claims Department) <[claims@ergo.com.sg](mailto:claims@ergo.com.sg)>; Ashley Chia <[ashley.chia@fastechauto.com.sg](mailto:ashley.chia@fastechauto.com.sg)>  
**Cc:** Jason <[Jason@fastechauto.com.sg](mailto:Jason@fastechauto.com.sg)>  
**Subject:** RE: REQUEST FOR PRE-REPAIR INSPECTION FOR SNC 8575Z DOA: 01.04.2022

Without Prejudice

Dear Sir / Madam,

Please arrange (LKK) to conduct the pre- repair survey.

Thank You

Best Regards,  
Shiying  
Fastech Auto Pte Ltd  
1 Kaki Bukit Avenue 6 #01-46/48/50  
Autobay Singapore 417883  
Tel: 6746 5405  
Fax: 6745 8520

Please note that it is a condition of any settlement reached that it shall be without prejudice to any personal injury claim (if any) of the owner/ claimant.

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**From:** ERGO Insurance Pte. Ltd. (Claims Department) <[claims@ergo.com.sg](mailto:claims@ergo.com.sg)>  
**Sent:** Monday, 4 April 2022 4:41 pm  
**To:** Ashley Chia <[ashley.chia@fastechauto.com.sg](mailto:ashley.chia@fastechauto.com.sg)>  
**Cc:** Jason <[jason@fastechauto.com.sg](mailto:jason@fastechauto.com.sg)>; Ong Shiying <[shiying.ong@fastechauto.com.sg](mailto:shiying.ong@fastechauto.com.sg)>; ERGO Insurance Pte. Ltd. (Claims Department) <[claims@ergo.com.sg](mailto:claims@ergo.com.sg)>  
**Subject:** RE: REQUEST FOR PRE-REPAIR INSPECTION FOR SNC 8575Z DOA: 01.04.2022

Dear Sir/Mdm

We would like to conduct a PRI survey, please refer to our list of surveyors :

Survey Company	Surveyor Name
Priority Services	Jeffrey Ong
AJAX	Billy
Autoprobe	Tay Beng Hee
Perfect Automobile	Gary Chuah
AIS	Looi
Formteam (FTA)	Gary Soon
IAS	Edward
LKK	Byran / Andrew Ling
LBS	Anthony Lim

Data Classification: Confidential, C3

Warmest Regards,  
Zheng HanYang  
ERGO Insurance Pte. Ltd.

8 Temasek Boulevard, #04-01 Suntec Tower Three  
Singapore 038988  
DID.: +65 6829 9176  
[hanyang.zheng@ergo.com.sg](mailto:hanyang.zheng@ergo.com.sg)





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**From:** Ashley Chia <[ashley.chia@fastechauto.com.sg](mailto:ashley.chia@fastechauto.com.sg)>  
**Sent:** Monday, 4 April 2022 1:09 pm  
**To:** ERGO Insurance Pte. Ltd. (Claims Department) <[claims@ergo.com.sg](mailto:claims@ergo.com.sg)>  
**Cc:** Jason <[Jason@fastechauto.com.sg](mailto:Jason@fastechauto.com.sg)>; Ong Shiying <[shiying.ong@fastechauto.com.sg](mailto:shiying.ong@fastechauto.com.sg)>  
**Subject:** REQUEST FOR PRE-REPAIR INSPECTION FOR SNC 8575Z DOA: 01.04.2022

Without Prejudice

Dear Sir / Madam,

Your insured' s vehicle: YN 3020C.

Date of accident: 01/04/2022

Please arrange Pre-repair Inspection for my client' s vehicle no: SNC 8575Z.

In accordance to APPENDIX C Pre-action Protocol for Non-Injury Motor Accident Cases of PRACTICE DIRECTIONS

AMENDMENT NO. 1 OF 2016 paragraph 2.3, please provide a list of at least 10 motor surveyors within 2 days of the notice.

Thank you

Best Regards,  
Ashley Chia  
Fastech Auto Pte Ltd  
1 Kaki Bukit Avenue 6 #01-46/48/50  
Autobay Singapore 417883  
Tel: 6746 5405  
Fax: 6745 8520

Please note that it is a condition of any settlement reached that it shall be without prejudice to any personal injury claim (if any) of the owner/ claimant.

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