

## Hsiao Tong (LKKAUTO)

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**From:** GERALD POH WEE BIN <geraldpoh@lonpac.com>  
**Sent:** Tuesday, 24 May 2022 10:19 AM  
**To:** Hsiao Tong (LKKAUTO)  
**Cc:** MT\_Claim\_SG  
**Subject:** RE: [Seek Mandate] - SLS1855B\_ ACCIDENT INVOLVING THIRD PARTY XD3894L ON 30/03/2022 \*\*\* LKK REF: CC4/LPC22003153/Gpa3 // LPC REF: 21/22/22/VC05/025619

## Lonpac External - General

Dear Hsiao Tong,

Please proceed as proposed.

Best Regards

Gerald Poh  
Senior Claims Executive | Lonpac Insurance Bhd  
300 Beach Road, #17-04/06 The Concourse, Singapore 199555  
Tel: (65) 6250 7388 Ext.255 | Fax: (65) 6296 2706

We are committed to acting professionally, fairly and with integrity. We do not condone bribery, fraud or corrupt practices.

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**From:** Hsiao Tong (LKKAUTO) <chewht@lkkauto.com>  
**Sent:** Tuesday, 24 May 2022 8:43 am  
**To:** GERALD POH WEE BIN <geraldpoh@lonpac.com>  
**Cc:** MT\_Claim\_SG <mt\_claim@lonpac.com>; Admin A <admin-a@lkkauto.com>  
**Subject:** [Seek Mandate] - SLS1855B\_ ACCIDENT INVOLVING THIRD PARTY XD3894L ON 30/03/2022 \*\*\* LKK REF: CC4/LPC22003153/Gpa3 // LPC REF: 21/22/22/VC05/025619

Your ref: **21/22/22/VC05/025619**  
Our ref : CC4/LPC22003153/Gpa3q2

Dear Sirs/Mdm,

### **ACCIDENT INVOLVING XD3894L(LONPAC) AND SLS1855B(TP) ON 30/03/2022**

We refer to the above matter.

We have highlighted to your good office on 01/04/2022 of Third-Party's request to do Direct Settlement with our Principal, Lonpac Insurance Bhd.

Based on our driver report, the lorry bin door's stuck on the pavement and could not open widely. Our driver wanted to pull the bin forward, suddenly the bin moved to the right and collided onto third party parked vehicle. We are of the view that liability is not in our driver favour.

We seek your approval to offer repairer "**Kah Motor Co. Sdn. Bhd.**" at **\$7,464.48(all-in).**

The summary is as follows: -

	Amount Claimed	Amount Revised
1. Cost of Repair (w/GST)	\$ 7,697.88	\$ 6,692.08 (\$6,254.28 + 7%GST)
2. Loss of Rental (6days x \$120.00)(w/GST)	\$ 770.40	\$ 770.40 (6days x \$120.00)(w/GST)
3. LTA/GIA Search Fee	\$ 2.00	\$ 2.00
<b>Total</b>	<b>\$ 8,470.28</b>	<b><u>\$ 7,464.48</u></b>

Surveyor recommended 5days for repair + 1Sunday = 6days.

Enclosed here with all the relevant documents for your perusal.

Kindly note that this inspection report dated 23/05/2022 is only for mandate purpose.

**Kindly let us have your approval / instruction.**

Best Regards,

**Hsiao Tong, Chew (Ms)** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6742-3197 | Email: [chewht@lkkauto.com](mailto:chewht@lkkauto.com) |

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |

S(408933)

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**From:** Mei Kwan (LKKAuto) <[Meikwan@lkkauto.com](mailto:Meikwan@lkkauto.com)>

**Sent:** Wednesday, 13 April 2022 12:18 AM

**To:** 'GERALD POH WEE BIN' <[geraldpoh@lonpac.com](mailto:geraldpoh@lonpac.com)>

**Cc:** 'MT\_Claim\_SG' <[mt\\_claim@lonpac.com](mailto:mt_claim@lonpac.com)>; Hsiao Tong (LKKAuto) <[chewht@lkkauto.com](mailto:chewht@lkkauto.com)>; Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>

**Subject:** RE: SLS1855B\_ACCIDENT INVOLVING THIRD PARTY XD3894L ON 30/03/2022 \*\*\* LKK REF: CC4/LPC22003153/Gpa3 // LPC REF: 21/22/22/VC05/025619

Dear Sir / Madam,

We refer to the above matter.

Enclosed for your perusal is:

- TP estimated cost of repair
- Preliminary advice
- Photographs of TP vehicle in its damaged condition

Please take note that the case handler in-charge is Hsiao Tong.

***To check availability of the case handler, you may contact the undersigned.***

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: [MeiKwan@lkkauto.com](mailto:MeiKwan@lkkauto.com) | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

*Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.*

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**From:** Admin-D (LKKAuto)

**Sent:** Tuesday, April 5, 2022 10:09 AM

**To:** 'GERALD POH WEE BIN' <[geraldpoh@lonpac.com](mailto:geraldpoh@lonpac.com)>; assignments <[assignments@lkkauto.com](mailto:assignments@lkkauto.com)>; Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>

**Cc:** 'MT\_Claim\_SG' <[mt\\_claim@lonpac.com](mailto:mt_claim@lonpac.com)>

**Subject:** RE: SLS1855B\_ ACCIDENT INVOLVING THIRD PARTY XD3894L ON 30/03/2022

Dear Gerald,

Thank you for the assignment.

**Note: With immediate effect 04/03/2022 Summer Lee(assignment Team) will no longer be in our company. Please contact the undersign for survey arrangement.**

Best Regards,

Yan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6741-8434 | email: [assignments@lkkauto.com](mailto:assignments@lkkauto.com) | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** GERALD POH WEE BIN <[geraldpoh@lonpac.com](mailto:geraldpoh@lonpac.com)>

**Sent:** Tuesday, 5 April, 2022 8:32 AM

**To:** 'assignments' <[assignments@lkkauto.com](mailto:assignments@lkkauto.com)>

**Cc:** MT\_Claim\_SG <[mt\\_claim@lonpac.com](mailto:mt_claim@lonpac.com)>

**Subject:** FW: SLS1855B\_ ACCIDENT INVOLVING THIRD PARTY XD3894L ON 30/03/2022

## Lonpac External - General

Our Ref : 21/22/22/VC05/025619

Dear Meng Yan,

FYNA. Attached copy of insured's report.

Please note the workshop is seeking clarification on liability before survey.

Best Regards

Gerald Poh

Senior Claims Executive | Lonpac Insurance Bhd

300 Beach Road, #17-04/07 The Concourse, Singapore 199555  
Tel: (65) 6250 7388 Ext.255 | Fax: (65) 6296 2706

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**From:** Desmond Toh <[desmondtoh@honda.com.sg](mailto:desmondtoh@honda.com.sg)>  
**Sent:** Friday, 1 April 2022 2:04 pm  
**To:** MT\_Claim\_SG <[mt\\_claim@lonpac.com](mailto:mt_claim@lonpac.com)>  
**Cc:** Ivan Teo <[ivanteo@honda.com.sg](mailto:ivanteo@honda.com.sg)>  
**Subject:** FW: SLS1855B\_ ACCIDENT INVOLVING THIRD PARTY XD3894L ON 30/03/2022

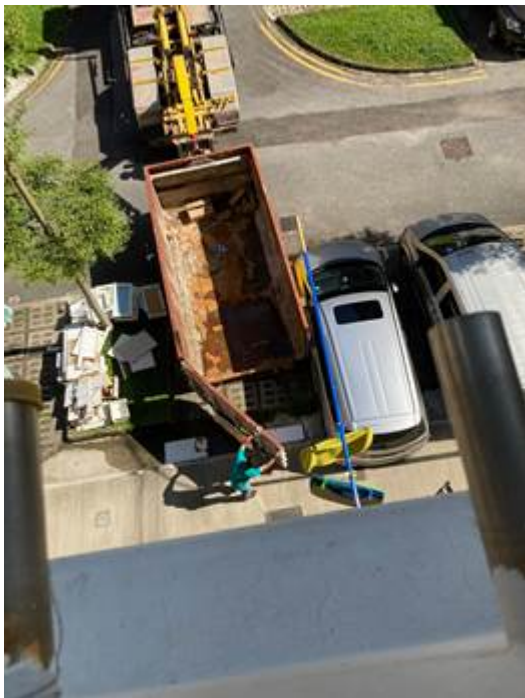
Dear All,

Above is the attach quotation & GIA report.

Our client would like to ask for direct settlement, kindly help to expedite the investigation and let know the liability

Before we arrange vehicle for survey.

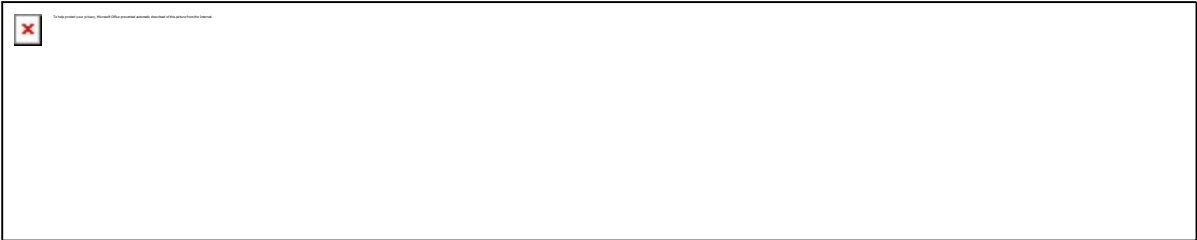
Thank you.



Best Regards,  
**Desmond Toh**  
Bodyshop Supervisor  
Mandai Body Repair & Paint

Honda Singapore  
**Kah Motor Co. Sdn. Bhd.**  
8 Mandai Estate  
Singapore 729905  
DID:: 6514 5848  
Web: [www.honda.com.sg](http://www.honda.com.sg)





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