

## Meng Yan (LKK Auto)

**From:** Irene Tay <irene.tay@sg.cntaiping.com>  
**Sent:** Tuesday, 5 April, 2022 4:34 PM  
**To:** TeamAutoPro North; assignments@lkkauto.com; Admin A  
**Subject:** RE: O/R: SNM22D201933/C02/GV9904J/TAYHP / FW: 2 Days Notice: SLS 6892 K (Our Ref) and GV 9904 J (Your Ref) 3rd Party: China Taiping Dated 19/03/2022

Dear Sir/Mdm (LKK),

Please assist to get your surveyor to liaise with TEAM AUTOPRO to conduct survey.

Regards,

**Irene Tay**  
Claims Department (Motor Division)

**China Taiping Insurance (Singapore) Pte. Ltd.**  
3 Anson Road #15-00 Springleaf Tower Singapore 079909  
DID: (65) 63896192 | F:(65) 62247478/62247175

**W:** [www.sg.cntaiping.com](http://www.sg.cntaiping.com) | **FB:** [www.facebook.com/chinataipingsg/](https://www.facebook.com/chinataipingsg/) | **WeChat:** 太平獅城 Taiping SG

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**From:** TeamAutoPro North <teamautopl@gmail.com>  
**Sent:** Tuesday, 5 April 2022 3:12 PM  
**To:** Irene Tay <irene.tay@sg.cntaiping.com>  
**Subject:** Re: O/R: SNM22D201933/C02/GV9904J/TAYHP / FW: 2 Days Notice: SLS 6892 K (Our Ref) and GV 9904 J (Your Ref) 3rd Party: China Taiping Dated 19/03/2022

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Dear Irene,

With reference to your list of surveyors, we are agreeable with the appointment of **LKK Auto Consultants Pte Ltd** as the SJE for subject claim.

Kindly note our personnel in charge for the survey as follows:-

Contact Person	Eric Lee	8879 9997
Email Address	<a href="mailto:teamautopl@gmail.com">teamautopl@gmail.com</a>	
Survey Address	160 Sin Ming Dr, #01-14 Singapore 575722	

Thank you for your kind attention to our request.



\*The above settlement is in respect of our client for damage pertaining to his motor vehicle and shall not prejudice our client's claim in respect of damages and consequential loss in relation to his personal injuries.\*

**\*\*Dear all, please note that Team AutoPro Pte Ltd is GST registered w.e.f. 13th January 2021.**

Best Regards,

David Seow

**Team AutoPro Pte Ltd**

**Tel: 6258 1955 Fax: 6258 1956**

**Main Office: 160 Sin Ming Dr, #02-12 Sin Ming AutoCity Singapore 575722**

**Workshop/Survey Venue: 160 Sin Ming Dr, #01-14 Sin Ming AutoCity Singapore 575722**

On Tue, Apr 5, 2022 at 2:53 PM Irene Tay <[irene.tay@sg.entaiping.com](mailto:irene.tay@sg.entaiping.com)> wrote:

WITHOUT PREJUDICE

Dear Sir/Mdm,

We refer to your email.

Kindly note the following:-

1. We would like to conduct pre-repair survey of the vehicle at the appointed workshop.
2. We propose the following list of surveyors to be nominated as the Single Joint Expert to conduct survey of the claimant's vehicle:-

1. Gary Soon (FTA)	6. Marcus Chua (LKK)
2. Chow Bo Xiong (FTA)	7. Kenneth Kong (LKK)
3. Ben Chua (FTA)	8. Adrian Ling (LKK)

4. Ng You Han (FTA)	9. Mohd Taufikh (LKK)
5. Henry Ng (FTA)	10. Steve Chen (LKK)

3. If we do not hear from you within two days of this letter, you shall have deemed to have agreed that the surveyor appointed by us shall be Single Joint Expert for this matter.

4. As per the NIMA Protocol, the survey by our appointed surveyor would include survey of your vehicle pre-repair, after it is dismantled, and post repairs. Hence, you need to provide us / our surveyors with the list of items that were damaged and required to be replaced or repaired to facilitate an effective survey.

5. As stated above, please inform us and our surveyor after the claimant's vehicle had been repaired so that our surveyor can carry out post repair inspection before the vehicle is returned to your client. Please co-ordinate with our surveyor immediately after the repair is completed.

If you have any queries, please contact Irene Tay at 63896192 and email us at [claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)

NOTICE :

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email [claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com) or fax at 6224 7175. Any inconvenience caused is much regretted.

Thank you.

Regards,

Irene Tay

Claims Department (Motor Division)

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

DID: (65) 63896192 | F: (65) 62247478/62247175

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Taiping SG

**Irene Tay**

Claims Department (Motor Division)

**China Taiping Insurance (Singapore) Pte. Ltd.**

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**Irene Tay**

Claims Department (Motor Division)

**China Taiping Insurance (Singapore) Pte. Ltd.**

3 Anson Road #15-00 Springleaf Tower Singapore 079909

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**From:** TeamAutoPro North <[teamautopl@gmail.com](mailto:teamautopl@gmail.com)>

**Sent:** Tuesday, 5 April 2022 12:56 PM

**To:** Claims Dept of CTI <[claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)>

**Cc:** Irene Tay <[irene.tay@sg.cntaiping.com](mailto:irene.tay@sg.cntaiping.com)>

**Subject:** Re: O/R: SNM22D201933/C02/GV9904J/TAYHP / FW: 2 Days Notice: SLS 6892 K (Our Ref) and GV 9904 J (Your Ref) 3rd Party: China Taiping Dated 19/03/2022

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Dear Irene,

Please kindly assist to provide us with a list of surveyors.

Thank you very much.



\*The above settlement is in respect of our client for damage pertaining to his motor vehicle and shall not prejudice our client's claim in respect of damages and consequential loss in relation to his personal injuries.\*

**\*\*Dear all, please note that Team AutoPro Pte Ltd is GST registered w.e.f. 13th January 2021.**

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Best Regards,

David Seow

**Team AutoPro Pte Ltd**

**Tel: 6258 1955 Fax: 6258 1956**

**Main Office: 160 Sin Ming Dr, #02-12 Sin Ming AutoCity Singapore 575722**

**Workshop/Survey Venue: 160 Sin Ming Dr, #01-14 Sin Ming AutoCity Singapore 575722**

On Tue, Apr 5, 2022 at 12:44 PM Claims Dept of CTI <[claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)> wrote:

Without Prejudice

Dear Irene,

Please conduct PRS for **SLS 6892 K**.

Note: officer in charge Irene Tay 63896192.

NOTICE :

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email [claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com) or fax at 6224 7175. Any inconvenience caused is much regretted.

Thank you

Chong Boon Sen  
Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.  
3 Anson Road #15-00 Springleaf Tower Singapore 079909  
DID: (65) 63896116 | F: (65) 62247175

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**From:** TeamAutoPro North <[teamautopl@gmail.com](mailto:teamautopl@gmail.com)>

**Sent:** Tuesday, 5 April 2022 10:28 AM

**To:** Claims Dept of CTI <[claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)>

**Subject:** 2 Days Notice: SLS 6892 K (Our Ref) and GV 9904 J (Your Ref) 3rd Party:  
China Taiping Dated 19/03/2022

**CAUTION:** This email originated from outside the organization. Do not click links or open attachments unless you recognize the sender and know the content is safe.

Dear Sir/Madam,

**Road Traffic Accident Involving SLS 6892 K (Our Ref) and GV 9904 J (Your Ref)**  
**Dated: 19 March 2022, Time around 0950 HRS**

**@ Blk 7A Marsiling Drive**

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We represent our client; MITSUBISHI HC CAPITAL ASIA PACIFIC PTE LTD, to notify you of the aforesaid road traffic accident involving our client 's vehicle registration number: SLS 6892 K and your insured' s vehicle registration number: GV 9904 J.

Enclosed herewith a copy of the Singapore Accident Statement / Traffic Police Report filed for your reference.

Please kindly send us your list of at least **ten (10) motor surveyors** within **2 working days, via**

Contact Person	Eric Lee	8879 9997
Email Address	<a href="mailto:teamautopl@gmail.com">teamautopl@gmail.com</a>	
Survey Address	160 Sin Ming Dr, #01-14 Sin Ming AutoCity Singapore 575722	

Thank you for your attention to this email and we look forward to your earliest reply.



\*The above settlement is in respect of our client for damage pertaining to his motor vehicle and shall not prejudice our client's claim in respect of damages and consequential loss in relation to his personal injuries.\*

**\*\*Dear all, please note that Team AutoPro Pte Ltd is GST registered w.e.f. 13th January 2021.**

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Best Regards,

David Seow

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