



**AUTOMOTIVE REPAIR CENTRE PTE LTD**  
38 WOODLANDS INDUSTRIAL PARK E1  
#05-18 SINGAPORE 757700  
TEL: 64688834 / FAX: 64622278  
E-MAIL: [info@automotiverepaircentre.com.sg](mailto:info@automotiverepaircentre.com.sg)

China Taiping Insurance (Singapore) Pte Ltd  
Attn: Motor Claims Dept

Dear Sir/ Madam

**LETTER OF DEMAND**

**ACCIDENT INVOLVING VEHICLE NO SLM5017J & GBH7109J**  
**ALONG SLE TOWARDS WOODLANDS AVE 12 ON 04/04/2022**

We understand that you are the insurer of vehicle GBH7109J.

I/We wish to inform you that my/our vehicle SLM5017J have been completed repairs to my/our satisfaction by M/s AUTOMOTIVE REPAIR CENTRE PTE LTD. I/We therefore propose to claim from your as follows:

1.	Cost of Repair	S\$ 8,934.50 (w/GST 7%)
2.	Loss of Rental (S\$160.00 x total 24 days)	S\$ 4,108.80 (w/GST 7%)
	* 8 approved days + 1 PH + 2 weekends required (Survey on Tuesday 05/04/2022 @320pm) (PH – Good Friday on 15/04/2022) (2 weekends in between the approved period from 05/04/2022 to 19/04/2022)	
	* Another 1 additional day required from date of accident prior to survey (Leasing started on accident day 04/04/2022, survey conducted on 05/04/2022)	
	* Another 12 additional days inclusive of weekends required (Due to the vehicle severely damaged, extra repair days were also required to complete the repair work)	
3.	Medical Expenses	S\$ 1,844.07
4.	Towing Fee	S\$ 120.00
5.	LTA Search Fee/GIA Reports	S\$ 2.00
	<b>TOTAL</b>	<b>S\$ 15,009.37</b>

Please let us have your reply soonest possible.  
Thank you.

Yours faithfully



16/09/2022

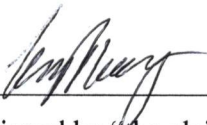
## LETTER OF AUTHORISATION

I/We, Cherie Ong Su King ("claimant") of  
1 Jalan Kembangan #09-14 S(49154) (address), owner of SLM5017J (vehicle no.)  
hereby authorize **Automotive Repair Centre Pte Ltd** ("the workshop"), to act on behalf of  
me/us with respect to my/our claim for repair costs and/or rental and/or loss of use ("claim")  
for my/our vehicle no. SLM5017J that was damaged pursuant to the accident occurred  
on 04/04/2022 (date) along SLE towards Woodlands Ave 12 (location)  
involving vehicle no/s ABH71093 ("the accident").

I/We further authorize the workshop to settle my/our above mentioned claim in a manner that  
they deem fit and the workshop is further authorized to receive payment further to settlement  
of my/our claim with payment cheque/s being made in favour of the workshop.

I/We further acknowledge that any settlement the workshop may reach on my/our behalf is  
on a without prejudice and without admission of liability basis insofar as the  
driver/owner/insurers of the other vehicle/s is concerned.

Dated this 04 (day) of 04 (month) 2022 (year)

  
\_\_\_\_\_  
Signed by "the claimant"  
(with chop if applicable)



\_\_\_\_\_  
Signed by "the workshop"  
(with chop)

MOTOR CLAIMS DISCHARGE VOUCHER

Policy No : DMCVSNW00026242200 Claim No : SNM22D202335/C02/GBH7109J/TANCHC  
Claimant : CHERIE ONG SU LING  
Amount : **S\$10,822.00**  
SINGAPORE DOLLARS TEN THOUSAND EIGHT HUNDRED TWENTY-TWO ONLY

I/We agree to accept the above mentioned amount to be paid to me/us in full & final settlement of all claims, costs & disbursements for injuries / damages sustained by me/us through an accident involving

Claimant Vehicle No. : SLM5017J  
Insured Vehicle No. : GBH7109J

Date of Loss : 04/04/2022  
Place of Accident : SLE TOWARD WOODLANDS AVE 12

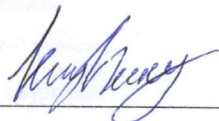
IN CONSIDERATION of the payment made to me/us of the aforementioned sum by CHINA TAIPING INSURANCE (SINGAPORE) PTE. LTD., I/We agree absolutely to discharge CHINA TAIPING INSURANCE (SINGAPORE) PTE. LTD. and/or

Insured Name : CITY WASH PTE LTD  
Driver Name : SUN JIANHUA

from all claims, present or future in respect of all loss, injury or damage sustained by me/us arising out of the said accident.

I acknowledge that this payment is made without admission of liability on the part of CHINA TAIPING INSURANCE (SINGAPORE) PTE. LTD.

(1) General Damages	S\$	
(2) Cost of Repair/ <del>Excess</del>	S\$	8,934.50
(3) Loss of Use/Rental/Earning	S\$	1,765.50
(4) <del>GIA/Police Reports/</del> Investigation Results/Search Fees	S\$	2.00
(5) Medical Reports/Expenses	S\$	
(6) <del>Survey Fees/P.T. Fees/Towing</del>	S\$	120.00
(7) Cost including Disbursement	S\$	
		=====
TOTAL . . . . .	<b>S\$</b>	<b>10,822.00</b>
		=====

Claimant Name : Cherie Ong Su Ling NRIC No : 77214  
Signature :  Date : 31/01/2023

This Discharge Voucher applies strictly for claimant's claim for property damages only and does not constitute a full discharge for any other claims or further claims whatsoever present or future that may manifest arising directly or indirectly from this accident.

This Settlement terms herein is without an admission of liability on the part of the claimant and/or his driver and the settlement terms and should not be used as evidence in any related suits or claims arising from this accident.

## LETTER OF AUTHORISATION

I, **Heng Aik Loong** (“claimant”) of **1 Jalan Kembangan #09-14 Singapore 419154** (address), driver of **SLM5017J** (vehicle no.) hereby authorize **Automotive Repair Centre Pte Ltd** (“the workshop”), to act on behalf of me with respect to my claim for medical expenses (“claim”) for the accident that occurred on **04/04/2022** (date) along **SLE towards Woodlands Ave 12** (location) involving vehicle no/s **GBH7109J** (“the accident”).

Dated this **14** (day) of **11** (month) **2022** (year)



Signed by “the claimant”  
(with chop if applicable)



Signed by “the workshop”  
(with chop)



MOTOR CLAIMS DISCHARGE VOUCHER

Policy No : DMCVSNW00026242200 Claim No : SNM22D202335/C02/GBH7109J/TANCHC

Claimant : HENG AIK LOONG

Amount : **S\$1,844.07**  
SINGAPORE DOLLARS ONE THOUSAND EIGHT HUNDRED FORTY FOUR AND  
CENTS SEVEN ONLY

I/We agree to accept the above mentioned amount to be paid to me/us in full & final settlement of all claims, costs & disbursements for injuries / damages sustained by me/us through an accident involving

Claimant Vehicle No. : SLM5017J

Insured Vehicle No. : GBH7109J

Date of Loss : 04/04/2022

Place of Accident : SLE TOWARD WOODLANDS AVE 12

IN CONSIDERATION of the payment made to me/us of the aforementioned sum by CHINA TAIPING INSURANCE (SINGAPORE) PTE. LTD., I/We agree absolutely to discharge CHINA TAIPING INSURANCE (SINGAPORE) PTE. LTD. and/or

Insured Name : CITY WASH PTE LTD

Driver Name : SUN JIANHUA

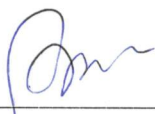
from all claims, present or future in respect of all loss, injury or damage sustained by me/us arising out of the said accident.

I acknowledge that this payment is made without admission of liability on the part of CHINA TAIPING INSURANCE (SINGAPORE) PTE. LTD.

(1) General Damages	S\$	
(2) Cost of Repair/ <del>Excess</del>	S\$	
(3) Loss of <del>Use</del> /Rental/ <del>Earning</del>	S\$	
(4) <del>GIA/Police Reports/</del> Investigation Results/Search Fees	S\$	
(5) Medical Reports/Expenses	S\$	1,844.07
(6) <del>Survey Fees/P.T. Fees/Towing</del>	S\$	
(7) Cost including Disbursement	S\$	
TOTAL . . . . .		<b>S\$ 1,844.07</b>

Claimant Name : Heng Aik Loong

NRIC No : 10414

Signature : 

Date : 31/1/2023

This Discharge Voucher applies strictly for claimant's claim for **property damages only** and does not constitute a full discharge for any other claims or further claims whatsoever present of future that may manifest arising directly or indirectly from this accident.  
This Settlement terms herein is without an admission of liability on the part of the claimant and/or his driver and the settlement terms and should not be used as evidence in any related suits or claims arising from this accident.



## AUTOMOTIVE REPAIR CENTRE PTE LTD

Company Reg No: 201312913C GST Reg No: 201312913C

38 Woodlands Industrial Park E1 #05-18 Singapore 757700

Tel: 6468 8834 Fax: 6462 2278

Email: info@automotiverepaircentre.com.sg



PayNow UEN: 201312913C

**Bill To:**

CHINA TAIPING INSURANCE (SINGAPORE) PTE LTD  
3 ANSON ROAD  
#16-00  
SPRINGLEAF TOWER  
SINGAPORE 079909

**Tax Invoice No:** 00004417

**Date:** 16/9/2022

**Reference:** SLM5017J

**Page:** 1

No	DESCRIPTION	AMOUNT
1	COST OF REPAIR (L/S)	\$8,350.00
<hr/> Customer Signature & Co. Stamp		Sub-Total: \$8,350.00 GST @ 7%: \$584.50  <b>Amount Due: \$8,934.50</b>

This is an electronically generated invoice, no signature is required

**TAX INVOICE**

GST REG. NO.: 200106276D

INVOICE TO.
HENG AIK LOONG 1 JALAN KEMBANGAN #09-14 SINGAPORE 419154

DATE	INVOICE NO.
6/5/2022	A 44482

	VHA NO.	DUE DATE	VEH NO.
	A 44482	6/5/2022	SKP 8374 D
DESCRIPTION	NO. OF DAYS	RATE	AMOUNT
RENTAL FROM 04 APRIL 2022 TO 28 APRIL 2022 YOUR REF: SLM 5017 J	24	160.00	3,840.00
Account Name: BKW RENT A CAR PTE LTD Account No: 118-312-9991 Paynow UEN: 200106276D Bank: UNITED OVERSEAS BANK LTD (UOB) Branch: UOB Shaw Centre Branch Bank Address: 1 Scotts Road #03-04 Shaw Centre Singapore 228208 Bank Code: 7375 Branch Code: 018 Swift Code: UOVBSGSG  All cheques must be made payable to BKW RENT A CAR PTE LTD. *Please indicate the invoice number and vehicle number in the reference.	Subtotal	\$3,840.00	
	GST @ 7%	\$268.80	
	<b>TOTAL</b>	<b>\$4,108.80</b>	

**BKW Rent-A-Car Pte Ltd**

120 Lower Delta Road #02-15 Cendex Centre (S) 169208 Tel: 6738 7777 Fax: 6738 6666

ACRA No: 200106276D GST Reg. No: 20-0106276-D Website: www.bkw.sg  
A subsidiary of **BKW Automobile Pte Ltd****bizSAFE**



# BKW RENT A CAR PTE LTD

120 Lower Delta Road #02-15 Cendex Centre Singapore 169208 Tel: 6738 7777 Fax: 6738 6666

ACRA No: 20-0106276-D GST Reg. No: 20-0106276-D

24 HOURS HELPLINE : 6223 1122

VHA No: **A 44482**

Workshop: **ARC W**

## VEHICLE HIRING AGREEMENT

### HIRER'S PARTICULARS

Name (as in I/C)

**HENG AIK LOON**

NRIC/Passport No:

Date of Birth:

**8/2/1976**

Address:

**1 JALAN KEMBARAHAN**

Age:

**(41/154)**

Name & Address of Employer

Occupation

Driving Exp:

Driving Licence No:

Passed Date:

**25/5/2002**

D/L Type: Local/Int'l/Others:

### DRIVER'S PARTICULARS

Name (as in I/C)

**CHERIE ONG SU LING**

NRIC/Passport No:

Date of Birth:

**24/4/1976**

Address:

Age:

**(S)**

Occupation

Driving Exp:

Yrs

Driving Licence No:

Passed / Expiry Date:

D/L Type: Local/Int'l/Others:

Contact No:

Hirer's Own Vehicle No: **SLH150175** Replace Veh No:

Loan Vehicle No: **SLP8370D**

VR No:

Make & Model: **T. CARRY**

Auto/Manual Group:

CHARGES

\$

cts

Daily

**24**

day

@ \$

Per day

**\$3840**

Weekly/Monthly

week

@ \$

Per week/Monthly

Others

CDW/PAI

@ \$

Per day/Monthly

Delivery/Collection Svc

GST

**7%**

**\$268**

OR No:

(A) SUB-TOTAL

**\$4108**

Petrol Level

OUT

E

1/4

1/2

3/4

F

Surcharge

IN

First \_\_\_\_\_ km FREE per day

GST

Excess mileage is chargeable

at \_\_\_\_\_ cents per km

TOTAL CHARGES

NON WAIVER EXCESS (Subject to GST): \$

### ACCESSORIES CHECK

☐ Data Cards

☐ Camera Systems

☐ Hub Cap

☐ Radio / CD Cartridge

☐ Jack

☐ Tyre Opener

☐ Petrol Cap

☐ Spare Tyre

### INDICATE:

A - Accidents

D - Dents

S - Scratches

X - Crack

Hirer's Signature :

Additional Driver's Signature :

SINGAPORE Use Only

I have read and agree to the terms and condition on both sides of this agreement. If I have presented a charge/credit card for payment. I agree that all amounts payable under this agreement and for parking and traffic infringements may be billed to that account and my signature above will be considered to have been made on the charge/credit card voucher. All information I have been given BKW Rent A Car Pte Ltd in connection with this agreement is true.

### IMPORTANT

- The Hirer and the authorized driver must be over 23 years of age and under 70 years and be holding valid driving licenses and have a minimum of 2 years regular and qualified driving experience. Failure to observe stipulation may return all damages costs to be Borne by the Hirer/the Authorised Driver.
- All vehicles are supplied with petrol and should returned with petrol level likewise. A service charge of \$10 on top of a petrol surcharge is payable by the hirer should he fail to return the vehicle at the appropriate petrol level.
- No refund for early return of vehicle. The hirer shall be liable for additional charges for any late return at the rate shown per hour per day. inclusive of CDW and/or PAI where applicable. Any returns after our operation hours will be charged as a full day rental.
- Use of the vehicle for illegal purpose (For instance: in connection with theft, drug peddling or trafficking, smuggling), is strictly prohibited.
- Vehicle strictly for Singapore use only and may not be driven out of Singapore without prior written consent of BKW Rent A Car Pte Ltd. The hirer is liable for a penalty fee of \$200 in addition to the appropriate insurance top up in the case of non-disclosure of Malaysia usage.
- The hirer and/or driver shall be responsible for all damages or losses howsoever caused, all traffic violations, fines and penalties imposed on the vehicle for whatsoever reason in respect of or in connection with its use or operation.
- The hirer and/or driver shall be responsible for all claims, damages, losses, increased insurance premiums, non-waiver excess and cost expense (including

- legal costs on a full indemnity basis), whatsoever and howsoever brought against, suffered or incurred by you in respect of the vehicle or the use or the operation of the vehicle. Full excess amount have to be paid immediately in the event of an accident. The owner reserve the right not to replace an replacement vehicle if an accident occurred. Any damage to the car will be repair at BKW authorized workshop.
- Smoke or permit smoking and transport of pets in the vehicle are not allowed. Any offensive smell e.g. cigarette, durian or pet's smell, the hirer and/or driver shall bear the cost of removing the offensive smell or pet's hair between \$300 - \$500.
- The Hirer agrees that a punctured tyre, empty petrol tank, loss of vehicle's key or locked keys inside of vehicle, by itself, does not constitute a breakdown and that in the event the owner's 24-Hours Emergency Service is called upon to respond to such occurrence, the Hirer shall bear the cost of such response at \$60.00 per trip.
- In case of accident, the hirer shall report to rental office immediately. An accident report must be made within 24 hours. Failure to comply, the hirer will have to borne all liability from all parties claim. Full excess amount have to be paid immediately in the event of an accident.
- The hirer/Driver also have the responsibility to ensure that the radiator water level in the car is sufficient and do not drive when the vehicle is stall and does not have sufficient water. Any damage to the engine will be bear by the hirer/driver.
- All customers' data will be kept strictly confidential and is solely used for the purpose of completing the sales transactions and other relating matters.
- I understand and agree to the personal data collection statement stated on the Terms and Conditions Page

Date Out

Time Out

Mileage

Check By

Remarks

**4/4/22**

**1435**

**116083**

**Joh**

Hirer's/Driver Signature

Return Of Vehicle: The Hirer Driver Is Required To Sign In The Column "Signature Of Hirer Driver Failing Which The Day And Time Inserted Below Shall Be Deemed To Be The Day And Time The Vehicle Is Returned To BKW Rent A Car Pte Ltd And The Same Shall Be Accepted As Conclusive Evidence Of The Same And Shall Not Be Challenged Or Questioned On Any Account Whatsoever. And I had cleared my belonging items from the rental vehicle (cashcard, parking coupons, etc)"

Date In

Time In

Mileage

Check By

Remarks

**28/4/22**

**117468**

**NK**

**28/4/22 @ 1610**

Hirer's/Driver Signature




INSURER ENQUIRY

## Find insurer

Vehicle reg. no.

GBH7109J

Date of Accident

04/04/2022 

Reset

## % RESULT & RECEIPT

### TP Insurer Enquiry

Insurance ..... **China Taiping Insurance (Sing...**

Period of Insurance ..... **01/03/2022 - 28/02/2023**

Requested By ..... **Ken Ho Cheng Ming (Automoti...**

Requested Date ..... **04/04/2022 12:22**

#### Payment details

Request Amount: **S\$1.87**

GST Amount: **S\$0.13**

Total Amount Due (GST Inclusive): **S\$2**

#### General Insurance Association

Records Management Centre

GST Registration No: **M400017735**



# 永傑拖車服務

## ALAN TOWING SERVICE

Blk 685A Choa Chu Kang Cres. #02-290 S'pore 681685

H/P: 9834 1939

**CASH SALE**

B. Reg No. 51606400B

No. **27534**

Date: 4/4/22

M ARC

Vehicle No: SLM 5017

Model No: Forester

(日 / 夜) Day  
(Day/night):

地點由 Blk 4 Man-Siling M  
Place From:

送交 Winnert Park L1  
Deliver to:

銀額 \$120 (wing - Belli)  
Dollars

注意：本公司對所拖之車輛，在進行中如有任何損失、破壞或拖拉中發生意外事故，一概由車主自行負責。

NOTE: Vehicle is towed at owner's risk. The company accepts no responsibility for dangerous or other misdemeanour to your vehicle whilst being Towed.

收貨人  
Received by \_\_\_\_\_

經手人  
Issued by [Signature]



ATLAS SPINE & ORTHOPAEDIC SURGERY CENTRE

#06-09, Mount Elizabeth Medical Centre, 3 Mount Elizabeth  
Singapore 228510, Tel: 6262 0555 Fax: 6684 0985  
GST and Co Reg No: 201542131K

HENG AIK LOONG - S7697104H  
1 JALAN KEMBANGAN #09-14  
THE TRUMPS  
SINGAPORE 419154

Invoice #18720  
Date 11/04/2022  
Ref No 04727

Tax Invoice  
Provider: DR CHUA SOO YONG (10041B)

Item	Qty	Unit Cost	Sub Total
CONSULTATION - FOLLOW UP	1	\$120.00	\$120.00
LYRICA 25MG	4	\$42.00	\$168.00
Sub-Total:			\$288.00
GST 7%:			\$20.16
Total:			\$308.16

Visa	\$308.16	11 Apr 2022
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Outstanding Balance: \$0.00

All cheques should be crossed and made payable to :

ATLAS SPINE AND ORTHOPAEDIC SURGERY CENTRE PTE LTD

Kindly be advised that all medications/merchandises dispensed cannot be returned for refund and non-exchangeable due to health safety reasons.

This is a computer generated invoice which does not require a signature.



# Maybank

## ATLAS SPINE & ORTHOPAEDIC SURGERY

3 MOUNT ELIZABETH

#06-09 MOUNT ELIZABETH HOSPITAL

DATE/TIME: 11/04/22 11:09:12

MID:000102060702941

TID: 88520102

## CONTACTLESS SALE

VISA

\*\*\*\*\* 4336

EXPIRY: 04/26 ENT TYPE: Tap

STAN:007913 RRN:007601007913

BATCH:000761

TRACE:005068

APPR CODE:745249

APP: OCBC Visa Credit

TOTAL AMOUNT: \$ 308.16

SIGN: \_\_\_\_\_

I AGREE TO PAY THE ABOVE TOTAL AMOUNT  
ACCORDING TO THE CARD ISSUER AGREEMENT

\*\*\*\*\* CUSTOMER COPY \*\*\*\*\*  
THANK YOU. HAVE A NICE DAY



## ATLAS SPINE & ORTHOPAEDIC SURGERY CENTRE

#06-09, Mount Elizabeth Medical Centre, 3 Mount Elizabeth  
Singapore 228510, Tel: 6262 0555 Fax: 6684 0985  
GST and Co Reg No: 201542131K

**HENG AIK LOONG - S7697104H**

1 JALAN KEMBANGAN #09-14  
THE TRUMPS  
SINGAPORE 419154

**Invoice #18666**

Date 07/04/2022

Ref No 04727

### Tax Invoice

Provider: DR CHUA SOO YONG (10041B)

Item	Qty	Unit Cost	Sub Total
CONSULTATION - NEW	1	\$150.00	\$150.00
MRI PER REGION (SP)	1	\$1,285.43	\$1,285.43
Sub-Total:			<b>\$1,435.43</b>
GST 7%:			<b>\$100.48</b>
Total:			<b>\$1,535.91</b>

Visa	\$1,535.91	07 Apr 2022
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**Outstanding Balance: \$0.00**

All cheques should be crossed and made payable to :

**ATLAS SPINE AND ORTHOPAEDIC SURGERY CENTRE PTE LTD**

Kindly be advised that all medications/merchandises dispensed cannot be returned for refund and non-exchangeable due to health safety reasons.

This is a computer generated invoice which does not require a signature.



# Maybank

ATLAS SPINE & ORTHOPAEDIC SURGERY

3 MOUNT ELIZABETH

#06-09 MOUNT ELIZABETH HOSPITAL

DATE/TIME: 07/04/22 09:24:26

MID:000102060702941

TID: 88520102

## CONTACTLESS SALE

VISA

\*\*\*\*\* 4336

EXPIRY: 04/26 ENT TYPE: Tap

STAN:007872 RRN:007571007872

BATCH:000758

TRACE:005035

APPR CODE:726764

APP: OCBC Visa Credit

TOTAL AMOUNT: \$ 1,535.91

SIGN: \_\_\_\_\_

I AGREE TO PAY THE ABOVE TOTAL AMOUNT  
ACCORDING TO THE CARD ISSUER AGREEMENT

\*\*\*\*\* CUSTOMER COPY \*\*\*\*\*  
THANK YOU. HAVE A NICE DAY



## Hsiao Tong (LKKAuto)

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**From:** Hsiao Tong (LKKAuto)  
**Sent:** Thursday, 7 April 2022 8:25 AM  
**To:** admin@citywash.com.sg  
**Subject:** Claim Notification - ACCIDENT INVOLVING GBH 7109J(CHINA TAIPING) AND SLM 5017J AT/ALONG SLE TOWARDS BKE ON 04/04/2022

07 April 2022

**M/s CITY WASH PTE LTD**  
**Driver: SUN JIANHUA**

*[By Email Only]*

Dear Sir/Madam,

**You Ref: GBH7109J**

**Our Ref: CC6/CTI22003149/Tpa3**

**ACCIDENT INVOLVING GBH 7109J(CHINA TAIPING) AND SLM 5017J AT/ALONG SLE TOWARDS BKE ON 04/04/2022**

We refer to the above subject matter. We write to inform you that we are the loss adjuster appointed by your motor insurer, China Taiping Insurance (Singapore) Pte Ltd to deal with the third party claim against your policy.

We have received a claim from SLM5017J against your motor insurance policy.

Based on both parties report and all the available information on hand, we are of the view that liability is not in your driver's favour as it is a head-to-rear collision. Therefore, we shall proceed to negotiate for an amicable settlement of the third party claim at best to avoid further litigation, which would escalate to even more cost.

Should you however wish to further discuss on the matter prior to our negotiations and settlement, please contact us within 07 days from the date of this letter.

Thank you.

Best Regards,

**Hsiao Tong, Chew (Ms)** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6742-3197 | Email: [chewht@lkkauto.com](mailto:chewht@lkkauto.com) |

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |

S(408933)

## Hsiao Tong (LKKAUTO)

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**From:** Jacqueline Tan <jacqueline.tan@sg.cntaiping.com>  
**Sent:** Thursday, 27 October 2022 5:24 PM  
**To:** Hsiao Tong (LKKAUTO)  
**Cc:** Admin A  
**Subject:** RE: [SEEK MANDATE] - SNM22D202335/C02/GBH7109J/TANCHC / FW: Direct Settlement - Accident Involving GBH7109J (OI : CTI - TBA) and SLM5017J (TP : LKK REF - CC6/CTI22003149/Tpa3) on 04/04/2022

[Strictly Confidential]

Hi Hsiao Tong,

Please proceed as proposed and this is full and final settlement.

Please obtain LOA signed by the driver and to issue separate DV.

Thank you.

**NOTICE :**

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email [claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com) or fax at [6224 7175](tel:62247175). Any inconvenience caused is much regretted.

Regards,

*Jacqueline Tan*

Senior Executive

Claims Department

**China Taiping Insurance (Singapore) Pte. Ltd.**

3 Anson Road #15-00 Springleaf Tower Singapore 079909

Tel: (65) 6389 6116 | F: (65) 6224 7175

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**From:** Hsiao Tong (LKKAUTO) <chewht@lkkauto.com>  
**Sent:** Friday, 7 October 2022 5:09 pm  
**To:** Jacqueline Tan <jacqueline.tan@sg.cntaiping.com>  
**Cc:** Claims Dept of CTI <claimsdept@sg.cntaiping.com>; Admin A <admin-a@lkkauto.com>  
**Subject:** [SEEK MANDATE] - SNM22D202335/C02/GBH7109J/TANCHC / FW: Direct Settlement - Accident Involving GBH7109J (OI : CTI - TBA) and SLM5017J (TP : LKK REF - CC6/CTI22003149/Tpa3) on 04/04/2022

[Strictly Confidential]

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[Strictly Confidential]

Your ref: **SNM22D202335/C02/GBH7109J/TANCHC**



Dear Sirs/Mdm,

**ACCIDENT INVOLVING GBH7109J(CHINA TAIPING) AND SLM5017J(TP) ON /07/2022**

We refer to the above matter.

It is a head-to-rear collision. We are of the view that liability is not in our driver's favour.

We seek your approval to offer repairer "AUTOMOTIVE REPAIR CENTRE PTE LTD" at **\$12,783.77(all-in)**.

The summary is as follows: -

	Amount Claimed	Amount Revised
1. Cost of Repair (w/GST)	\$19,828.17	\$ 8,934.50 (\$8,350.00+ 7%GST)
2. Loss of Rental (24days x \$160.00)(w/GST)	\$ 4,108.80	\$ 1,883.20 (11days x \$160.00)(w/GST)
3. LTA/GIA Search Fee	\$ 2.00	\$ 2.00
4. Towing Fee	\$ 120.00	\$ 120.00
5. Medical Expenses	\$ 1,844.07	\$ 1,844.07
<b>Total</b>	<b>\$25,903.04</b>	<b><u>\$12,783.77</u></b>

Surveyor recommended 8days for repair + 1PH +1Sunday +1PRS =11days.

Enclosed here with all the relevant documents for your perusal.

Kindly note that this inspection report dated 05/10/2022 is only for mandate purpose.

**Kindly let us have your approval / instruction.**

Best Regards,

**Hsiao Tong, Chew (Ms)** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6742-3197 | Email: [chewht@lkkauto.com](mailto:chewht@lkkauto.com) |

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |

S(408933)

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**From:** Tan Chew Chik Jacqueline <[jacqueline.tan@sg.cntaiping.com](mailto:jacqueline.tan@sg.cntaiping.com)>

**Sent:** Wednesday, 6 April 2022 5:34 PM

**To:** Mei Kwan (LKKAuto) <[Meikwan@lkkauto.com](mailto:Meikwan@lkkauto.com)>

**Cc:** Hsiao Tong (LKKAuto) <[chewht@lkkauto.com](mailto:chewht@lkkauto.com)>; Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>

**Subject:** RE: SNM22D202335/C02/GBH7109J/TANCHC / FW: Direct Settlement - Accident Involving GBH7109J (OI : CTI - TBA) and SLM5017J (TP : LKK REF - CC6/CTI22003149/Tpa3) on 04/04/2022

**[Strictly Confidential]**

Hi Mei Kwan,

Enclosed Insured SAS for your necessary action.

Thank you.

**NOTICE :**

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email [claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com) or fax at [6224 7175](tel:62247175). Any inconvenience caused is much regretted.

Regards,

*Jacqueline Tan*

Senior Executive

Claims Department

**China Taiping Insurance (Singapore) Pte. Ltd.**

3 Anson Road #15-00 Springleaf Tower Singapore 079909

DID: (65) 6389 6185 | Tel: (65) 6389 6116 | F: (65) 6224 7175

**W:** [www.sg.cntaiping.com](http://www.sg.cntaiping.com) | **FB:** [www.facebook.com/chinataipingsg/](https://www.facebook.com/chinataipingsg/) | **WeChat:** 太平狮城 Taiping SG

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**From:** Mei Kwan (LKKAUTO) <[Meikwan@lkkauto.com](mailto:Meikwan@lkkauto.com)>

**Sent:** Wednesday, 6 April 2022 5:08 PM

**To:** Tan Chew Chik Jacqueline <[jacqueline.tan@sg.cntaiping.com](mailto:jacqueline.tan@sg.cntaiping.com)>

**Cc:** Claims Dept of CTI <[claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)>; Hsiao Tong (LKKAUTO) <[chewht@lkkauto.com](mailto:chewht@lkkauto.com)>; Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>

**Subject:** RE: SNM22D202335/C02/GBH7109J/TANCHC / FW: Direct Settlement - Accident Involving GBH7109J (OI : CTI - TBA) and SLM5017J (TP : LKK REF - CC6/CTI22003149/Tpa3) on 04/04/2022

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Dear Sir / Madam,

We refer to the above matter.

Enclosed for your perusal is:

- TP estimated cost of repair
- Preliminary advice
- Photographs of TP vehicle in its damaged condition

Kindly let us have a copy of your insured's GIA report and claim ref for our necessary action.

***To check availability of the case handler, you may contact the undersigned.***

Thank you.

Best Regards,

**Mei Kwan** | Admin

**LKK Auto Consultants Pte Ltd**

Phone: 6366 0055 | email: [MeiKwan@lkkauto.com](mailto:MeiKwan@lkkauto.com) | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

***Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.***

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**From:** Claims Dept of CTI <[claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)>

**Sent:** Wednesday, 6 April, 2022 4:06 PM

**To:** Mei Kwan (LKKAuto) <[Meikwan@lkkauto.com](mailto:Meikwan@lkkauto.com)>; Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>; Hsiao Tong (LKKAuto) <[chewht@lkkauto.com](mailto:chewht@lkkauto.com)>; Tan Chew Chik Jacqueline <[jacqueline.tan@sg.cntaiping.com](mailto:jacqueline.tan@sg.cntaiping.com)>

**Subject:** O/R: SNM22D202335/C02/GBH7109J/TANCHC / FW: Direct Settlement - Accident Involving GBH7109J (OI : CTI - TBA) and SLM5017J (TP : LKK REF - CC6/CTI22003149/pa3) on 04/04/2022

Dear all,

Please note that officer in charge for this case is Jacqueline Tan.

Claim no SNM22D202335/C02/GBH7109J/TANCHC.

Dear Jacqueline,

Pls revert LKK.

Chong Boon Sen  
Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.  
3 Anson Road #15-00 Springleaf Tower Singapore 079909  
DID: (65) 63896116 | F: (65) 62247175

W: [www.sg.cntaiping.com](http://www.sg.cntaiping.com) | FB: [www.facebook.com/chinataipingsg/](https://www.facebook.com/chinataipingsg/) | WeChat: 太平獅城 Taiping SG

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**From:** Mei Kwan (LKKAuto) <[Meikwan@lkkauto.com](mailto:Meikwan@lkkauto.com)>

**Sent:** Tuesday, 5 April 2022 5:29 PM

**To:** Claims Dept of CTI <[claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)>

**Cc:** Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>; Hsiao Tong (LKKAuto) <[chewht@lkkauto.com](mailto:chewht@lkkauto.com)>

**Subject:** Direct Settlement - Accident Involving GBH7109J (OI : CTI - TBA) and SLM5017J (TP : LKK REF - CC6/CTI22003149/pa3) on 04/04/2022

**CAUTION:** This email originated from outside the organization. Do not click links or open attachments unless you recognize the sender and know the content is safe.



Dear Sir/ Madam,

We refer to the above matter.

We have received an assignment from TP repairer, M/s Automotive Repair Centre Pte Ltd and TP repairer proposed for a direct settlement.

Enclosed for your perusal is:

- TP GIA report
- Estimated cost of repair

Note : no survey done yet.

Kindly let us have a copy of your insured's GIA report and claim ref for our necessary action.

Please take note that the case handler in-charge is Hsiao Tong.

***To check availability of the case handler, you may contact the undersigned.***

Best Regards,

**Mei Kwan** | Admin

**LKK Auto Consultants Pte Ltd**

Phone: 6366 0055 | email: [MeiKwan@lkkauto.com](mailto:MeiKwan@lkkauto.com) | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

***Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted***