

Hsiao Tong (LKKAUTO)

From: Jacqueline Tan <jacqueline.tan@sg.cntaiping.com>
Sent: Thursday, 27 October 2022 5:24 PM
To: Hsiao Tong (LKKAUTO)
Cc: Admin A
Subject: RE: [SEEK MANDATE] - SNM22D202335/C02/GBH7109J/TANCHC / FW: Direct Settlement - Accident Involving GBH7109J (OI : CTI - TBA) and SLM5017J (TP : LKK REF - CC6/CTI22003149/Tpa3) on 04/04/2022

[Strictly Confidential]

Hi Hsiao Tong,

Please proceed as proposed and this is full and final settlement.

Please obtain LOA signed by the driver and to issue separate DV.

Thank you.

NOTICE :

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email claimsdept@sg.cntaiping.com or fax at [6224 7175](tel:62247175). Any inconvenience caused is much regretted.

Regards,

Jacqueline Tan

Senior Executive

Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

Tel: (65) 6389 6116 | F: (65) 6224 7175

From: Hsiao Tong (LKKAUTO) <chewht@lkkauto.com>
Sent: Friday, 7 October 2022 5:09 pm
To: Jacqueline Tan <jacqueline.tan@sg.cntaiping.com>
Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>; Admin A <admin-a@lkkauto.com>
Subject: [SEEK MANDATE] - SNM22D202335/C02/GBH7109J/TANCHC / FW: Direct Settlement - Accident Involving GBH7109J (OI : CTI - TBA) and SLM5017J (TP : LKK REF - CC6/CTI22003149/Tpa3) on 04/04/2022

[Strictly Confidential]

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[Strictly Confidential]

Your ref: **SNM22D202335/C02/GBH7109J/TANCHC**

Dear Sirs/Mdm,

ACCIDENT INVOLVING GBH7109J(CHINA TAIPING) AND SLM5017J(TP) ON /07/2022

We refer to the above matter.

It is a head-to-rear collision. We are of the view that liability is not in our driver's favour.

We seek your approval to offer repairer "AUTOMOTIVE REPAIR CENTRE PTE LTD" at **\$12,783.77(all-in)**.

The summary is as follows: -

	Amount Claimed	Amount Revised
1. Cost of Repair (w/GST)	\$19,828.17	\$ 8,934.50 (\$8,350.00+ 7%GST)
2. Loss of Rental (24days x \$160.00)(w/GST)	\$ 4,108.80	\$ 1,883.20 (11days x \$160.00)(w/GST)
3. LTA/GIA Search Fee	\$ 2.00	\$ 2.00
4. Towing Fee	\$ 120.00	\$ 120.00
5. Medical Expenses	\$ 1,844.07	\$ 1,844.07
Total	\$25,903.04	<u>\$12,783.77</u>

Surveyor recommended 8days for repair + 1PH +1Sunday +1PRS =11days.

Enclosed here with all the relevant documents for your perusal.

Kindly note that this inspection report dated 05/10/2022 is only for mandate purpose.

Kindly let us have your approval / instruction.

Best Regards,

Hsiao Tong, Chew (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | Email: chewht@lkkauto.com |

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |

S(408933)

From: Tan Chew Chik Jacqueline <jacqueline.tan@sg.cntaiping.com>

Sent: Wednesday, 6 April 2022 5:34 PM

To: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>

Cc: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>; Admin A <admin-a@lkkauto.com>

Subject: RE: SNM22D202335/C02/GBH7109J/TANCHC / FW: Direct Settlement - Accident Involving GBH7109J (OI : CTI - TBA) and SLM5017J (TP : LKK REF - CC6/CTI22003149/Tpa3) on 04/04/2022

[Strictly Confidential]

Hi Mei Kwan,

Enclosed Insured SAS for your necessary action.

Thank you.

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Regards,

Jacqueline Tan

Senior Executive

Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

DID: (65) 6389 6185 | Tel: (65) 6389 6116 | F: (65) 6224 7175

W: www.sg.cntaiping.com | **FB:** www.facebook.com/chinataipingsg/ | **WeChat:** 太平狮城 Taiping SG

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From: Mei Kwan (LKKAUTO) <Meikwan@lkkauto.com>

Sent: Wednesday, 6 April 2022 5:08 PM

To: Tan Chew Chik Jacqueline <jacqueline.tan@sg.cntaiping.com>

Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>; Hsiao Tong (LKKAUTO) <chewht@lkkauto.com>; Admin A <admin-a@lkkauto.com>

Subject: RE: SNM22D202335/C02/GBH7109J/TANCHC / FW: Direct Settlement - Accident Involving GBH7109J (OI : CTI - TBA) and SLM5017J (TP : LKK REF - CC6/CTI22003149/Tpa3) on 04/04/2022

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Dear Sir / Madam,

We refer to the above matter.

Enclosed for your perusal is:

- TP estimated cost of repair
- Preliminary advice
- Photographs of TP vehicle in its damaged condition

Kindly let us have a copy of your insured's GIA report and claim ref for our necessary action.

To check availability of the case handler, you may contact the undersigned.

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

From: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Sent: Wednesday, 6 April, 2022 4:06 PM

To: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>; Admin A <admin-a@lkkauto.com>; Hsiao Tong (LKKAuto) <chewht@lkkauto.com>; Tan Chew Chik Jacqueline <jacqueline.tan@sg.cntaiping.com>

Subject: O/R: SNM22D202335/C02/GBH7109J/TANCHC / FW: Direct Settlement - Accident Involving GBH7109J (OI : CTI - TBA) and SLM5017J (TP : LKK REF - CC6/CTI22003149/pa3) on 04/04/2022

Dear all,

Please note that officer in charge for this case is Jacqueline Tan.

Claim no SNM22D202335/C02/GBH7109J/TANCHC.

Dear Jacqueline,

Pls revert LKK.

Chong Boon Sen
Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.
3 Anson Road #15-00 Springleaf Tower Singapore 079909
DID: (65) 63896116 | F: (65) 62247175

W: www.sg.cntaiping.com | FB: www.facebook.com/chinataipingsg/ | WeChat: 太平獅城 Taiping SG

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From: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>

Sent: Tuesday, 5 April 2022 5:29 PM

To: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Cc: Admin A <admin-a@lkkauto.com>; Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Subject: Direct Settlement - Accident Involving GBH7109J (OI : CTI - TBA) and SLM5017J (TP : LKK REF - CC6/CTI22003149/pa3) on 04/04/2022

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Dear Sir/ Madam,

We refer to the above matter.

We have received an assignment from TP repairer, M/s Automotive Repair Centre Pte Ltd and TP repairer proposed for a direct settlement.

Enclosed for your perusal is:

- TP GIA report
- Estimated cost of repair

Note : no survey done yet.

Kindly let us have a copy of your insured's GIA report and claim ref for our necessary action.

Please take note that the case handler in-charge is Hsiao Tong.

To check availability of the case handler, you may contact the undersigned.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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