



**Letter of Claims
Request of direct settlement.**

We are submitting a claim on behalf of our customer Leong Poh Ching
NRIC 0727 insured of vehicle SLG 6292E against
your insured vehicle number SNC 28 52M. (India.)
On the accident dated on 2/4/22 (ddmmYYYY) along
Upper Thomson Road.

Dated this 4 (day) of 4 (month) 20 22.

Tang Shu Shi
Insurance Advisor
Tel: 6305 7299 Ext: 217
Mobile: 9386 7833

Volkswagen Group Singapore
247 Alexandra Road
Singapore 159934
DID: 63057217/63057299
HP: 93867833
shushi.tang@vw.com.sg

VOLKSWAGEN CENTRE SINGAPORE

247 Alexandra Road
Singapore 159934
Biz. Reg. No.: 199101494Z
GST No.: M200985052



Quotation

Non binding - Preview

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Company
INDIA INTERNATIONAL INSURANCE
64 CECIL STREET
#04-05 IOB BUILDING
Singapore 049711

Customer Details:
Ms.
LEONG
POH CHING
51 JALAN SINDOR
SINGAPORE 808406

Document no.
Document date 05-04-2022
Customer no. 5211000972
Customer GST-ID 198703792K
Dealer 30001
Job order number 2022009952/ 1
Job order date 04-04-2022
Service Advisor SHU SHI TANG

License plate SLG6292E	Model code 5C83EZB0	First registration 23-01-2020	VIN WVWZZZ16ZKM509501	Model NBC succ. BMTDESIG 77 D7F	Mileage 22,694
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Position no.	Description	Quantity	Unit	Unit price excl. GST	Tax code	Total amount excl. GST	Total amount incl. GST
9801B003	B&P WHEEL ALIGNMENT				#1	360.00	385.20
9801B001	R&R TYRE				#1	50.00	53.50
9801B001	ALIGN LED HEADLIGHT				#1	100.00	107.00
9801B004	B&P CHECK SHORT CIRCUIT / HARNESS REPAIR				#1	280.00	299.60
9801B005	B&P DIAGNOSIS AND PROGRAMMING				#1	480.00	513.60
	TYRES / 235/45R18	1	pcs.	880.00	#1	880.00	941.60
5C5807217BHGRU	Cover For Bumper Primed	1	pcs.	1,513.82	#1	1,513.82	1,619.79
5C5807183A	Guide Piece	1	pcs.	41.09	#1	41.09	43.97
	FRT LHS BUMPER BRACKET						
5C5807184A	Guide Piece	1	pcs.	41.09	#1	41.09	43.97
	FRT RHS BUMPER BRACKET						
5C5807773E	Holder For Cover Bumper	1	pcs.	52.29	#1	52.29	55.95
	FRT LHS BUMPER INNER BRACKET						
5C5807774E	Holder For Cover Bumper	1	pcs.	52.29	#1	52.29	55.95
	FRT RHS BUMPER INNER BRACKET						
5C5854661K ZLL	Grille Black/Satin Black/ FRT LHS FOG LIGHT GRILLE	1	pcs.	208.47	#1	208.47	223.06
5C2941031D	Gas Discharge Headlight W FRT LHS HEADLIGHT	1	pcs.	3,333.67	#1	3,333.67	3,567.03
5C5821021D	Fender	1	pcs.	654.51	#1	654.51	700.33
	FRT LHS FENDER						
5C5821135	Cross Support	1	pcs.	78.11	#1	78.11	83.58
	FRT LHS FENDER BRACKET						
5C5805911M	Wheelhouse Liner	1	pcs.	199.58	#1	199.58	213.55
	FRT LHS WHEEL LINING						
5C0601025AKAX1	Alloy Wheel Black-Glossy RIM	1	pcs.	1,743.90	#1	1,743.90	1,865.97
	LABOURS	4	pcs.	840.00	#1	3,360.00	3,595.20
	SPRAY PAINTING	4	pcs.	800.00	#1	3,200.00	3,424.00
	INDIA DIRECT SETTLEMENT DOA: 2/4/2022 TP VEH: SNC2852M SURVEY BY:						

Quotation valid till 11-04-2022

Tax Code	Labour	Material	GST %	GST	Total amount excl. GST	Total amount incl. GST
#1	2,150.00	14,478.82	7%	1,164.02	16,628.82	17,792.84
Total	2,150.00	14,478.82		1,164.02	16,628.82	17,792.84

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51 JALAN SINDOR
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Document no.
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Customer no.
Customer GST-ID
Dealer
Job order number
Job order date
Service Advisor

05-04-2022
5211000972
198703792K
30001
2022009952/ 1
04-04-2022
SHU SHI TANG

License plate	Model code	First registration	VIN	Model	Mileage
SLG6292E	5C83EZB0	23-01-2020	WVWZZZ16ZKM509501	NBC succ. BMTDESIG 77 D7F	22,694

Customer

Service Advisor

-----VISIT OUR WEBSITE: aftersales.vw.com.sg (for online service appointments) and volkswagen.com.sg and www.skoda.com.sg (for additional services, products and promotions).-----

All invoices are denominated in SGD, unless otherwise stated.

SINGAPORE ACCIDENT STATEMENT

IMPORTANT NOTICE

1. Please report correctly the details of the accident to speed up the claims process.
2. This Form must be completed by the Policyholder and/or the Authorised Driver
3. Information provided must be as truthful and accurate as possible. Any wilful misrepresentation or withholding of material facts may allow insurance companies to repudiate policy liability.
4. The issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance companies.
5. **Any false reporting may be referred to the Police for investigation.**
6. This report will be forwarded by the insurers of the GIA Records Management Centre established by the General Insurance Association of Singapore (GIA) for archiving and that copies of this report will, for a fee, be made available upon application by interested parties.
7. By the lodgement of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid.

ACCIDENT STATEMENT

Date of Submission	04/04/2022 15:43 (SGT)
Date of Accident	02/04/2022 18:40 (SGT)
Exact Location of Accident	Singapore
Additional Location Information	UPPER THOMSON ROAD
Country/State of Loss	Singapore

DETAILS OF OWN VEHICLE

Vehicle Registration Number	SLG6292E
INSURED/POLICYHOLDER	
Is company?	No
Name Of Registered Owner	LEONG POH CHING
NRIC No	SXXXX072Z
Email Address	tuesdayleong@hoehoe.com.sg
Mobile Phone No	(Phone) +65-97378748
Alternative Phone No	+65-97378748

VEHICLE PARTICULARS

Manufacturer	Volkswagen
Model	Beetle
Variant	NBC succ. BMTDESIG 77 D7F
Exact purpose for which vehicle was being used at time of accident	Private use
Are you claiming under your own insurance policy for repair to your vehicle?	No - Claiming third party
Vehicle Category	Private car
Transmission	Auto
CC	1400

INSURANCE COMPANY

Name of Insurance Company	AXA Insurance Pte Ltd
Type of Coverage	Comprehensive
Fleet Policy	No
Policy Number	VPA/P2378490
Cover Note Number	

DRIVER

Name of Driver	LEONG POH CHING
NRIC No	SXXXX072Z

Date Of Birth	19/02/1968
Occupation	Indoor
Date Of Driving Pass	12/06/1992
Driving experience	29 YEARS AND 10 MONTHS
Gender	Female
Mobile Number	(Phone) +65-97378748
Alt. Phone Number	+65-97378748
Email Address	tuesdayleong@hoehoe.com.sg
Address	51 JALAN SINDOR
Address complement	-
Postcode	808406
Is the driver the policyholder?	Yes
If No, Relationship of the Driver with the Insured	-
Does Driver Own Other Vehicles?	No
Vehicle Registration Number of Other Vehicle Owned by Driver	-
Insurance Company of Other Vehicle Owned by Driver	-

GENERAL INFORMATION OF THE ACCIDENT

Type of Accident	Collision - Change/cross lane
Weather Conditions	Clear
Road Surface	Dry

OTHER INFORMATION

Was any foreign vehicle involved in the accident?	No
Number of vehicles involved in the accident	2
Was anybody injured in the Accident?	No
Was any injured conveyed to hospital by ambulance?	-
Was any other vehicle or property damaged?	Yes
Number of Passengers (Including Driver)	1
Has the driver been approached by unknown person(s) soliciting/offering accident claims assistance?	No

DETAILS OF POLICE ACTION

Was the accident reported to the police?	No
Was notice of intended Prosecution given?	No
If yes, against whom?	-

CIRCUMSTANCES OF ACCIDENT

REFER TO SKETCH PLAN

ATTACHMENT(S)

Are accident photos available for attachment?	Yes
Was there any video captured by Car Camera?	No
Was there any audio recorded?	No

DETAILS OF OTHER VEHICLE PROPERTY 1

Vehicle Registration Number	SNC2852M
Vehicle Manufacturer	-
Vehicle Model	-
Vehicle Variant	-
Vehicle Colour	-
Vehicle Category	Private car
Name of Driver	LEE FOOK YEE
NRIC No	SXXXX564E
Contact Number	(Phone) +65-91877039
Address	-

Address complement	-
Postcode	-
Insurance Company Name	-
Nature Of Damage	-
Details of property damaged in accident	-
No. Of Passenger (Including Driver)	-



SKETCH PLAN

IMPORTANT NOTICE

1. Please report **correctly** the details of the accident to speed up the claims process.
2. This Form must be **completed by the Policyholder and/or the Authorised Driver**.
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7. By the lodgement of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid.
8. **Consent under the Personal Data Protection Act (PDPA)**

I understand, acknowledge, agree and consent that:


(a) My insurer, my workshop and the General Insurance Association of Singapore ("GIA") may/are permitted to collect, use, disclose and/or process my personal data/personal information set out in this form and any other personal information provided by me or possessed by my insurer (collectively the "Personal Information") and disclose and transfer such Personal Information to all insurer(s) who have insured vehicle(s) involved in this accident (all insurer(s) who have insured vehicle(s) involved in this accident shall be collectively referred to as the "Insurers"), the Insurers' law firms/law firms, the Monetary Authority of Singapore and any relevant government agency/authority (such as the police), for the purpose(s) of:


- (i) processing, handling and/or dealing with my claims including the settlement of the claims and any necessary investigations relating to the claims;
 - (ii) investigating the accident and/or my claims;
 - (iii) carrying out and/or dealing with my instructions or responding to any enquiries by me;
 - (iv) administering my claims (including the mailing of correspondence, statements, invoices, reports or notices to me, which could involve disclosure of certain personal data about me to bring about delivery of the same as well as on the external cover of envelopes/mail packages) and/or
 - (v) complying with applicable law in administering, processing, handling and/or dealing with my claims.
- (collectively the "Purposes")

(b) all insurer(s) who have insured vehicle(s) involved in this accident and the Insurers' law firms/law firms, may/are permitted to collect, use, disclose and/or process my Personal Information for one or more of the above Purposes; and

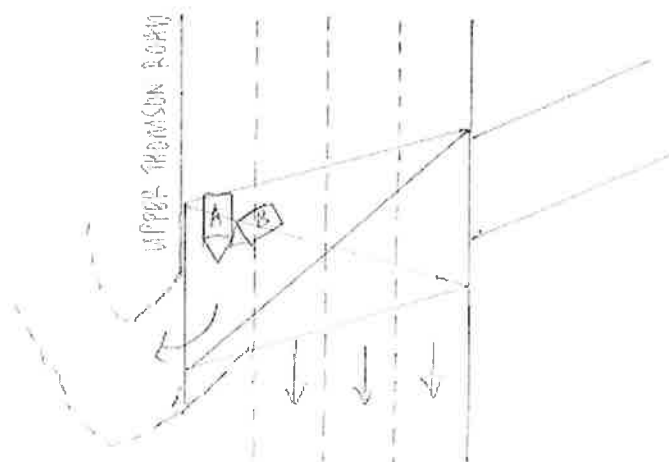
(c) my Personal Information may/can be disclosed by any of the Insurers and/or GIA to their third party service providers or agents (including their law firms/law firms), which may be sited outside of Singapore, for one or more of the above Purposes.

 4/4/2021
Policyholder's Signature / Date & Time

 4/4/2021
Driver's Signature (If driver is not the policyholder) / Date & Time

 4/4/2021
Witnessed by Reporting Centre Personnel

Sketch Plan




Describe Circumstances of the Accident

Accident happened on 2/4/2021 @ 6:40pm, I was waiting at the lane for U-turn at Upper Thomson Road outside Upper Thomson MRT station. When the front car started to move, I then follow, suddenly a vehicle (SNC2852M) cut into my lane which bumped into my left front portion of the car.

Declaration

We declare the foregoing particulars are true in every respect

 4/4/2021
Policyholder's Signature / Date & Time

Driver's Signature (If driver is not the policyholder) / Date & Time:

 4/4/2021
Witnessed by Reporting Centre Personnel

Measurement printout

VAS Car measurement (90)

Beissbarth © * VAS 6767 (SL)

M * R+ ** OK * VOLKSWAGEN_AG / 33.00 / 2413 / C

Date: 05.04.2022 09:27:43

VOLKSWAGEN AG

Version (program) v5.0b3225/v5.0b3225	Version (FWA) v5.0b1801	Version (target data) VOLKSWAGEN AG v33.00	Serial number QY0000305	Last service 22.09.2021
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VOLKSWAGEN GROUP SINGAPORE PTE LTD

17 TUAS AVENUE 9

SINGAPORE

Customer

Name: Ms Leong Poh Ching

Vehicle

VIN: WWZZZ16ZKM509501

Order

Operator: 387

Registration: SLG6292E

Order No.: 9952

Odometer: 22694

Vehicle: VOLKSWAGEN AG v33.00

VW (EUROPE) * Beetle (5C) * Standard suspension 2UA * Multi link axle * Production: 2011 -

Reason: front left suspension

Rear Axle		Initial Measurement	Target Data	Final Measurement
Camber	left	-1°28'	-0°30' [-1°00'] +0°30'	-1°19'
	right	-1°12'		-0°53'
Cross Camber		-0°16'	[0°30']	-0°26'
Individual Toe	left	+0°09'	-0°05' [+0°05'] +0°05'	+0°05'
	right	+0°00'		+0°05'
Total Toe		+0°09'	-0°10' [+0°10'] +0°10'	+0°11'
Setback		-0°02'		-0°06'
Geometrical driving axis		-0°05'	-0°10' [+0°00'] +0°10'	+0°00'
Front Axle		Initial Measurement	Target Data	Final Measurement
Castor 20°	left	+7°42'	-0°30' [+7°53'] +0°30'	+7°40'
	right	+7°43'		+7°40'
K.P.I. 20°	left	+15°15'		+15°17'
	right	+14°56'		+14°54'
Toe out on turns	left	-1°24'	-0°20' [-1°32'] +0°20'	-1°25'
	right	-1°36'		-1°38'
Camber	left	-1°06'	-0°30' [-0°40'] +0°30'	-1°04'
	right	-0°45'		-0°49'
Cross Camber		-0°21'	[0°30']	-0°14'
Individual Toe	left	-0°05'	-0°05' [+0°05'] +0°05'	+0°04'
	right	-0°04'		+0°05'
Total Toe		-0°10'	-0°10' [+0°10'] +0°10'	+0°09'
Setback		+0°01'		-0°04'
Included Angle 20°	left	+14°11'		+14°11'
	right	+14°07'		+14°07'
Max Steer to Left	left	+38°58'		+39°11'
	right	+31°46'		+31°59'
Max Steer to Right	left	+31°36'		+31°44'
	right	+37°45'		+37°44'