

Meng Yan (LKK Auto)

From: Irene Tay <irene.tay@sg.cntaiping.com>
Sent: Tuesday, 5 April, 2022 12:33 PM
To: Sarah; assignments@lkkauto.com
Cc: 'DK Automotive Services'
Subject: RE: CTP REF NO. SNM22D201830C02 --- REF: KS.0932.22 / YOUR VEH: SNB 6640L

Dear Sir/Mdm (LKK),

Please assist to get your surveyor to liaise with DK AUTOMOTIVE to conduct survey.

Regards,

Irene Tay
Claims Department (Motor Division)

China Taiping Insurance (Singapore) Pte. Ltd.
3 Anson Road #15-00 Springleaf Tower Singapore 079909
DID: (65) 63896192 | F:(65) 62247478/62247175

W: www.sg.cntaiping.com | **FB:** www.facebook.com/chinataipingsg/ | **WeChat:** 太平獅城 Taiping SG

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From: Sarah <sarah@islandlaw.com.sg>
Sent: Tuesday, 5 April 2022 12:35 PM
To: Irene Tay <irene.tay@sg.cntaiping.com>
Cc: 'DK Automotive Services' <DKautomotiveservices@hotmail.com>; Claims Dept of CTI <claimsdept@sg.cntaiping.com>
Subject: RE: CTP REF NO. SNM22D201830C02 --- REF: KS.0932.22 / YOUR VEH: SNB 6640L

CAUTION: This email originated from outside the organization. Do not click links or open attachments unless you recognize the sender and know the content is safe.

Dear Irene,

We refer to our client's email below.

As we have yet to receive any response to our client's email below, please let us have your urgent reply by today failing which our client will proceed to commence repair accordingly.

Best Regards,

Sarah Liu
Legal Secretary

ISLAND LAW PRACTICE LLC
101 Upper Cross Street

#04-04 People's Park Centre

Singapore 058357

Tel : (65) 6221 3211

Fax : (65) 6225 3210

Email : sarah@islandlaw.com.sg

Web : www.islandlaw.com.sg



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From: DK Automotive Services [<mailto:DKautomotiveservices@hotmail.com>]

Sent: Monday, 4 April 2022 9:13 am

To: Irene Tay; Sarah

Subject: RE: CTP REF NO. SNM22D201830C02 --- REF: KS.0932.22 / YOUR VEH: SNB 6640L

Importance: High

Dear Sir/Madam,

We refer to the above-mentioned Claim, we would like to propose ST APPRAISAL SERVICES - MR. RAJAN as our SJE.

Thank you and with love,

Ice

D&K Automotive Services Pte Ltd

From: Irene Tay <irene.tay@sg.cntaiping.com>

Sent: Sunday, April 3, 2022 9:04 AM

To: DKautomotiveservices@hotmail.com

Subject: CTP REF NO. SNM22D201830C02 --- REF: KS.0932.22 / YOUR VEH: SNB 6640L

Importance: High

WITHOUT PREJUDICE

Dear Sir/Mdm,

We refer to your email.

Kindly note the following:-

1. We would like to conduct pre-repair survey of the vehicle at the appointed workshop.

2. We propose the following list of surveyors to be nominated as the Single Joint Expert to conduct survey of the claimant's vehicle:-

1. Gary Soon (FTA)	6. Marcus Chua (LKK)
2. Chow Bo Xiong (FTA)	7. Kenneth Kong (LKK)
3. Ben Chua (FTA)	8. Adrian Ling (LKK)
4. Ng You Han (FTA)	9. Mohd Taufikh (LKK)
5. Henry Ng (FTA)	10. Steve Chen (LKK)

3. If we do not hear from you within two days of this letter, you shall have deemed to have agreed that the surveyor appointed by us shall be Single Joint Expert for this matter.
4. As per the NIMA Protocol, the survey by our appointed surveyor would include survey of your vehicle pre-repair, after it is dismantled, and post repairs. Hence, you need to provide us / our surveyors with the list of items that were damaged and required to be replaced or repaired to facilitate an effective survey.
5. As stated above, please inform us and our surveyor after the claimant's vehicle had been repaired so that our surveyor can carry out post repair inspection before the vehicle is returned to your client. Please co-ordinate with our surveyor immediately after the repair is completed.

If you have any queries, please contact Irene Tay at 63896192 and email us at claimsdept@sg.cntaiping.com

NOTICE :

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email claimsdept@sg.cntaiping.com or fax at 6224 7175. Any inconvenience caused is much regretted.

Thank you.

Regards,

Irene Tay

Claims Department (Motor Division)

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

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Taiping SG

Irene Tay

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From: DK Automotive Services <DKautomotiveservices@hotmail.com>

Sent: Thursday, 31 March 2022 11:34 AM

To: Sarah <sarah@islandlaw.com.sg>; Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Subject: RE: OUR REF: KS.0932.22 / YOUR VEH: SNB 6640L

Importance: High

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Dear Sarah sis,

Enclosed herewith the GIA report, WTA and purchase 3rd party form for your perusal and attention
Kindly assists in purchase 3rd party report.

Thanks & Regards

Ice

D&K AUTOMOTIVE SERVICES PTE LTD

From: Sarah <sarah@islandlaw.com.sg>

Sent: Thursday, March 31, 2022 9:38 AM

To: 'Claims Dept of CTI' <claimsdept@sg.cntaiping.com>

Cc: 'DK Automotive Services' <DKautomotiveservices@hotmail.com>

Subject: OUR REF: KS.0932.22 / YOUR VEH: SNB 6640L

ACCIDENT INVOLVING FBP 2830A & SNB 6640L ON 14/03/2022 AT 1800 HOURS ALONG SENGKANG SQUARE

(NOTICE TO INSURER TO CONDUCT PRE-REPAIR INSPECTION WITHIN 2 WORKING DAYS PURSUANT TO PARAGRAPH 6.2 OF PRE-ACTION PROTOCOL FOR NIMA CASES)

We act for Wong Chin Huat, who has appointed the undermentioned workshop to repair his/her motor vehicle no. **FBP 2830A**.

****Please ignore our previous email**

Please be informed that the said vehicle can be inspected at:

Name: D&K Automotive Services Pte Ltd

Address: Blk C, Kaki Bukit Ave 6

#01-59 Kaki Bukit Autobay

Singapore 417883

Contact Person: Mr. Hoo

Contact Number: 6509 8258

Please note that if you fail to conduct the pre-repair inspection within the next 2 working days excluding any intervening Saturday, Sunday or Public Holiday, the said workshop will commence repairs thereafter without further reference to you.

Best Regards,

Sarah Liu

Legal Secretary

ISLAND LAW PRACTICE LLC

101 Upper Cross Street

#04-04 People's Park Centre

Singapore 058357

Tel : (65) 6221 3211

Fax : (65) 6225 3210

Email : sarah@islandlaw.com.sg

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