

Meng Yan (LKK Auto)

From: MTPRI <MTPRI@smrt.com.sg>
Sent: Tuesday, 5 April, 2022 12:26 PM
To: 'assignments'; 'SUR'
Cc: Gan Kwai Leng (Strides Automotive Services Pte Ltd); MTPRI
Subject: FW: SJS5281D (Pre-Inspection) / Your Vehicle : SHB5794D | DOA : 31/03/2022

Ref: TAX/03/22/2075/JG

Dear Ms Meng Yan,

Kindly survey on "Without Prejudice" basis.

TP: SJS5281D
Insured: SHB5794D
Workshop: JL Perfect Autowork Pte. Ltd

Regards,

ashlenelee

Ashlene Lee
Claim Department

Strides Automotive Services Pte Ltd | 60 Woodlands Industrial Park E4 Singapore 757705
DID: 6866 2615 | Fax: 6368 7421 | Email: BeeGan.Lee@strides.com.sg | www.stridesmobility.com.sg
<https://www.smrt.com.sg/Compliment>

STRIDES
MOBILITY  www.stridesmobility.sg  Strides

From: JL Perfect Autowork <jlperfectautowork@gmail.com>
Sent: Tuesday, 5 April 2022 11:55 am
To: MTPRI <MTPRI@smrt.com.sg>
Cc: Gan Kwai Leng (Strides Automotive Services Pte Ltd) <KwaiLeng.Gan@strides.com.sg>
Subject: Re: SJS5281D (Pre-Inspection) / Your Vehicle : SHB5794D | DOA : 31/03/2022

CAUTION: This email originated from outside of SMRT. Do not click links or open attachments unless you recognise the sender and are expecting the content or attachment.

Dear All,

Kindly arrange

2. M/s LKK Adrian Ling Wai Ping

Thank You.

Regards,

Shanelle Lim

Mobile: 8297 9787

JL Perfect Autowork Pte. Ltd.

8 Kaki Bukit Avenue 4 #08-09

Premier @ Kaki Bukit

Singapore 415875

On Tue, Apr 5, 2022 at 11:48 AM MTPRI <MTPRI@smrt.com.sg> wrote:

Ref: TAX/03/22/2075

WITHOUT PREJUDICE

Dear Sirs

We are the owner of SHB5794D as such we do not follow the new protocol.

Attached is a copy of our insurers, MS First Capital Insurance Limited's letter for your perusal.

Please let us have workshop contacts so our surveyor may call them to arrange for PRI without further delay.

Thank you.

However, we have 10 surveyors for you to choose from :-

1. M/s LKK Bryan Ang Tani
2. M/s LKK Adrian Ling Wai Ping
3. M/s LKK Kenneth Kong Seng Cheong
4. M/s LKK Marcus Chua Kang Seng
5. M/s LKK Mohammed Rasul Bin Mohd Yunus
6. M/s LKK Mohamad Taufikh Bin Hamid

7. M/s LKK Xing Guo Qiang
8. M/s LKK Steve Chen Tsue Yee
9. M/s LKK Lim Teow Guan
10. In house Low Thian Seng

Regards,

Hua Yen

Claim Department

Strides Automotive Services Pte Ltd | 60 Woodlands Industrial Park E4 Singapore 757705
DID: 6866 2650 | Fax: 6368 7421 | Email: Huyen.Ong@strides.com.sg

From: JL Perfect Autowork <jlperfectautowork@gmail.com>

Sent: Tuesday, 5 April 2022 10:05 am

To: MTPRI <MTPRI@smrt.com.sg>

Cc: Gan Kwai Leng (Strides Automotive Services Pte Ltd) <KwaiLeng.Gan@strides.com.sg>; Ong Hua Yen (Strides Automotive Services Pte Ltd) <HuaYen.Ong@strides.com.sg>

Subject: Re: SJS5281D (Pre-Inspection) / Your Vehicle : SHD5794D | DOA : 31/03/2022 (NR)

CAUTION: This email originated from outside of SMRT. Do not click links or open attachments unless you recognise the sender and are expecting the content or attachment.

Dear All,

We refer to the above matter.

Kindly note till date, we have yet to receive the surveyor list from you soon.

Please assist and let us have the surveyor list soon.

Thank You.

Regards,

Irene

Mobile: 8297 9787

JL Perfect Autowork Pte. Ltd.

8 Kaki Bukit Avenue 4 #08-09

Premier @ Kaki Bukit

Singapore 415875

On Mon, Apr 4, 2022 at 10:57 AM JL Perfect Autowork <jlperfectautowork@gmail.com> wrote:

Dear Joey,

Kindly note the estimate will be provided when the surveyor comes to conduct the pre-inspection.

Meanwhile, please provide the surveyor list and we are looking forward to hearing from you soon.

Thank You.

Regards,

Irene

Mobile: 8297 9787

JL Perfect Autowork Pte. Ltd.

8 Kaki Bukit Avenue 4 #08-09

Premier @ Kaki Bukit

Singapore 415875

On Mon, Apr 4, 2022 at 10:33 AM Gan Kwai Leng (Strides Automotive Services Pte Ltd) <KwaiLeng.Gan@strides.com.sg> wrote:

WITHOUT PREJUDICE

Our Ref: TAX/03/22/2075/JG

Dear Irene,

Please let us have your repair estimate.

Thanks & Regards,

Joey

From: JL Perfect Autowork <jlperfectautowork@gmail.com>
Sent: Monday, 4 April 2022 10:19 am
To: MTPRI <MTPRI@smrt.com.sg>
Cc: Gan Kwai Leng (Strides Automotive Services Pte Ltd) <KwaiLeng.Gan@strides.com.sg>
Subject: Re: SJS5281D (Pre-Inspection) / Your Vehicle : SHD5794D | DOA : 31/03/2022 (NR)

CAUTION: This email originated from outside of SMRT. Do not click links or open attachments unless you recognise the sender and are expecting the content or attachment.

Dear Hua Yen,

We refer to your email dated 01/04/2022.

Please find enclosed our client's video footage and scene photos for your kind attention.

Meanwhile. please **advise liability** and we are looking forward to hearing from you soon.

Thank You.

Regards,

Irene

Mobile: 8297 9787

JL Perfect Autowork Pte. Ltd.

8 Kaki Bukit Avenue 4 #08-09

Premier @ Kaki Bukit

Singapore 415875

On Fri, Apr 1, 2022 at 4:48 PM MTPRI <MTPRI@smrt.com.sg> wrote:

Dear Sir,

Kindly provide scene photos and video footage.

Thanks & Regards

Hua Yen

From: Caroline Cabrera <Caroline@msfirstcapital.com.sg>

Sent: Friday, 1 April 2022 10:28 am

To: MTPRI <MTPRI@smrt.com.sg>

Cc: Ong Hua Yen (Strides Automotive Services Pte Ltd) <HuaYen.Ong@strides.com.sg>; Eric Woo <EricWoo@msfirstcapital.com.sg>; jlperfectautowork@gmail.com

Subject: FW: SJS5281D (Pre-Inspection) / Your Vehicle : SHD5794D | DOA : 31/03/2022 (NR)

CAUTION: This email originated from outside of SMRT. Do not click links or open attachments unless you recognise the sender and are expecting the content or attachment.

Dear Hua Yen,

For PRI

Thank you & Regards,

Caroline Cabrera

Motor Claims

MS First Capital Insurance Ltd

36 Robinson Road #16-01 City House | Singapore 068877 | D: 6507 3848 | F: 6507 3849 | Reg. No. 195000106C

A member of **MS&AD** INSURANCE GROUP

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Under the PDPA, there are various requirements that regulate the processing of your personal data.

Please refer to www.first-insurance.com.sg for details of PDPA Personal Data Collection Statement.

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If you have received this message in error, please delete the message and all copies from your system

and notify the sender immediately by return e-mail.

From: JL Perfect Autowork <jlperfectautowork@gmail.com>

Sent: Friday, April 1, 2022 10:16 AM

To: CWS Motor Claims <cwsmotorclaims@msfirstcapital.com.sg>; Motor Claims
<MotorClaims@msfirstcapital.com.sg>

Subject: SJS5281D (Pre-Inspection) / Your Vehicle : SHD5794D | DOA : 31/03/2022

Dear Sir / Madam,

We are instructed by **Leong Wai Cheong** to notify you of a road traffic accident on **31/03/2022** at about **22:20 hours** at/along **Geylang Road (Outside NTUC Fairprice) Near LP 27** involving our client's/customer's vehicle registration number **SJS5281D** and vehicle registration number **SHB5794D** (your insured) at the material time.

As a result of the accident, our client's/customer's vehicle has been damaged. Before our client/we proceed to repair the damaged vehicle, please let us know within 2 working days of your receipt of this notice whether you or your insurer would like to conduct a pre-repair survey of the vehicle. If we do not receive any reply from you within the stipulated timeline, our client/we shall proceed to repair the vehicle without further reference to you.

Hope we can do Direct Settlement and please provide the surveyor firm or surveyor name list to conduct the joint pre-repair survey as a single joint expert.

Thank You.

Regards,

Shanelle Lim

Mobile: 8297 9787

JL Perfect Autowork Pte. Ltd.

8 Kaki Bukit Avenue 4 #08-09

Premier @ Kaki Bukit

Singapore 415875