

Meng Yan (LKK Auto)

From: Tan Chew Chik Jacqueline <jacqueline.tan@sg.cntaiping.com>
Sent: Tuesday, 5 April, 2022 11:59 AM
To: HD Perfect Autowork; SUR; assignments
Cc: Claims Dept of CTI
Subject: RE: SNM22D202289/C02/SMU6434C/TANCHC / RE: SGN9999C (Pre-Inspection) / Your Vehicle : SMU6434C | DOA - 02/04/2022

WITHOUT PREJUDICE

Dear Irene,

We will assign LKK to conduct the Pre-repair Inspection.

Kindly liaise with our appointed motor surveyor for the inspection.

Dear LKK,

Please arrange Mr. Adrian conduct the PRS.

Thank you.

** Note: Please cc to claimsdept@sg.cntaiping.com when you reply to us.

NOTICE :

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email claimsdept@sg.cntaiping.com or fax at [6224 7175](tel:62247175). Any inconvenience caused is much regretted.

Regards,

Jacqueline Tan

Senior Executive
Claims Department
China Taiping Insurance (Singapore) Pte. Ltd.
3 Anson Road #15-00 Springleaf Tower Singapore 079909
DID: (65) 6389 6185 | Tel: (65) 6389 6116 | F: (65) 6225 5879

W: www.sg.cntaiping.com | **FB:** www.facebook.com/chinataipingsg/ | **WeChat:** 太平狮城 Taiping SG

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From: HD Perfect Autowork <hdperfectautowork@gmail.com>
Sent: Tuesday, 5 April 2022 11:50 AM
To: Tan Chew Chik Jacqueline <jacqueline.tan@sg.cntaiping.com>
Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Subject: Re: SNM22D202289/C02/SMU6434C/TANCHC / RE: SGN9999C (Pre-Inspection) / Your Vehicle : SMU6434C
| DOA - 02/04/2022

CAUTION: This email originated from outside the organization. Do not click links or open attachments unless you recognize the sender and know the content is safe.

Dear Jacqueline,

Please arrange **Adrian Ling (LKK)** to come and conduct the survey for vehicle SGN9999C.

Thank You.

Regards,

Irene

Mobile: 8297 9787

HD Perfect Autowork Pte. Ltd.

8 Kaki Bukit Avenue 4 #08-09

Premier @ Kaki Bukit

Singapore 415875

On Tue, Apr 5, 2022 at 10:29 AM Tan Chew Chik Jacqueline
<jacqueline.tan@sg.cntaiping.com> wrote:

Without Prejudice

Our reference: SNM22D202289/C02/SMU6434C/TANCHC

Your reference: SGN9999C

Dear Sirs,

ACCIDENT INVOLVING SMU6434C & SGN9999C ON 02/04/2022

We refer to your email of 04/04/2022.

Kindly note the following:-

1. We would like to conduct pre-repair survey of the vehicle at the appointed workshop.
2. We propose the following list of surveyors to be nominated as the Single Joint Expert to conduct survey of the claimant' s vehicle:-

1. Gary Soon (FTA)	6. Marcus Chua (LKK)
2. Chow Bo Xiong (FTA)	7. Kenneth Kong (LKK)
3. Ben Chua (FTA)	8. Adrian Ling (LKK)
4. Ng You Han (FTA)	9. Mohd Taufikh (LKK)
5. Henry Ng (FTA)	10. Steve Chen (LKK)

3. If we do not hear from you within two days of this letter, you shall have deemed to have agreed that the surveyor appointed by us shall be Single Joint Expert for this matter.
4. As per the NIMA Protocol, the survey by our appointed surveyor would include survey of your vehicle pre-repair, after it is dismantled, and post repairs. Hence, you need to provide us / our surveyors with the list of items that were damaged and required to be replaced or repaired to facilitate an effective survey.
5. As stated above, please inform us and our surveyor after the claimant' s vehicle had been repaired so that our surveyor can carry out post repair inspection before the vehicle is returned to your client. Please co-ordinate with our surveyor immediately after the repair is completed.

Thank you.

** Note: Please cc to claimsdept@sg.cntaiping.com when you reply to us.

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Regards,

Jacqueline Tan

Senior Executive

Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

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From: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Sent: Tuesday, 5 April 2022 10:11 AM

To: 'HD Perfect Autowork' <hdperfectautowork@gmail.com>; Tan Chew Chik Jacqueline <jacqueline.tan@sg.cntaiping.com>

Subject: O/R: SNM22D202289/C02/SMU6434C/TANCHC / RE: SGN9999C (Pre-Inspection) / Your Vehicle : SMU6434C | DOA - 02/04/2022

Without Prejudice

Dear Jacqueline,

Please conduct PRS for **SGN9999C**.

Note: officer in charge Jacqueline Tan 63896185.

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Thank you

Chong Boon Sen
Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.
3 Anson Road #15-00 Springleaf Tower Singapore 079909
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From: HD Perfect Autowork <hdperfectautowork@gmail.com>
Sent: Monday, 4 April 2022 11:04 AM
To: Claims Dept of CTI <claimsdept@sg.cntaiping.com>
Subject: SGN9999C (Pre-Inspection) / Your Vehicle : SMU6434C | DOA - 02/04/2022

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Dear Sir / Madam,

We are instructed by **Tan Jian Yuan, Ryan** to notify you of a road traffic accident on **02/04/2022** at about **12:50 hours** at/along **PIE(Changi) Before Upper Serangoon Exit** involving our client's/customer's vehicle registration number **SGN9999C** and vehicle registration number **SMU6434C** (your insured) at the material time.

As a result of the accident, our client's/customer's vehicle has been damaged. Before our client/we proceed to repair the damaged vehicle, please let us know within 2 working days of your receipt of this notice whether you or your insurer would like to conduct a pre-repair survey of the vehicle. If we do not receive any reply from you within the stipulated timeline, our client/we shall proceed to repair the vehicle without further reference to you.

Hope we can do Direct Settlement and please provide the surveyor firm or surveyor name list to conduct the joint pre-repair survey as a single joint expert.

Thank You.

Regards,

Shanelle Lim

Mobile: 8297 9787

HD Perfect Autowork Pte. Ltd.

8 Kaki Bukit Avenue 4 #08-09

Premier @ Kaki Bukit

Singapore 415875