

## Mei Kwan (LKKAUTO)

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**From:** Mei Kwan (LKKAUTO)  
**Sent:** Tuesday, 5 April, 2022 3:11 PM  
**To:** Claims Dept of CTI  
**Cc:** Hsiao Tong (LKKAUTO); Admin A  
**Subject:** Direct Settlement - Accident Involving SMX3417G (OI : CTI - TBA) and SHF769P (TP : LKK REF - CC3/CTI22003131/Kpa3) on 01/04/2022  
**Attachments:** TP GIA REPORT.pdf; Preliminary Advice.pdf; TP ESTIMATE - MARKED.pdf

Dear Sirs/ Madam,

We refer to the above matter.

We have inspected TP vehicle SHF 769P at M/s Trans-cab Auto Services Pte Ltd - Ang Mo Kio on a WP basis and TP repairer proposed for a direct settlement.

Enclosed for your perusal is:

- TP GIA report
- TP estimated cost of repair
- Preliminary advice

Meanwhile, kindly let us have a copy of your insured's GIA report for our necessary action.

Kindly take note that the case handler in-charge is Hsiao Tong.

***To check availability of the case handler, you may contact the undersigned.***

Thank you.

Best Regards,

**Mei Kwan** | Admin

**LKK Auto Consultants Pte Ltd**

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***Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.***