

Our Ref: CT0322/SH 8773H/CK(st)  
Date: 04.05.2022

CHINA TAIPING INSURANCE CO (S)PTE L  
3 ANSON ROAD #16-00  
Singapore 079909

Attn : Motor Claims Department

**Without Prejudice**

**ComfortDelGro Engineering Pte Ltd**  
59 Loyang Drive Singapore 508969

www.cdge.com.sg

Company Registration No: 199506048W

Dear Sir/Madam

**ACCIDENT ON 31.03.2022 INVOLVING SH 8773H & YP 6032M ALONG BLK 82 REDHILL MARKET**

We are the authorised repair workshop for Comfort Transportation Pte Ltd , the owner of vehicle No SH 8773H, which was involved in the captioned accident with your insured vehicle No YP 6032M.

The vehicle owner and the taxi hirer/driver concerned have requested and authorised us to assist them in presenting their claims against the party responsible for all applicable matters arising from the damage of the vehicle.

As the accident was caused by the negligent act of your insured driver, we are submitting these claims for your consideration on behalf of the claimants:

**Taxi Owner's Claim :**

|                            |                     |     |          |
|----------------------------|---------------------|-----|----------|
| 1. Cost of Repairs         |                     | S\$ | 1,086.18 |
| 2. Loss of Rental          | 5 days x S\$ 129.47 | S\$ | 647.35   |
| 3. Survey Report Fee       |                     | S\$ | 0.00     |
| 4. LTA Search Fee          |                     | S\$ | 7.49     |
| 5. GIA / Police Report Fee |                     | S\$ | 0.00     |
| 6. Others                  |                     | S\$ | 0.00     |

**Hirer's Claim :**

|                   |                    |     |        |
|-------------------|--------------------|-----|--------|
| 1. Loss of Income | 5 days x S\$ 80.00 | S\$ | 400.00 |
| 2. Others         |                    | S\$ | 0.00   |

|        |                     |            |                 |
|--------|---------------------|------------|-----------------|
| [E&OE] | <b>Total Claims</b> | <b>S\$</b> | <b>2,141.02</b> |
|--------|---------------------|------------|-----------------|

A copy each of the following supporting documents marked [X] is enclosed:

|                                                                        |                                                   |
|------------------------------------------------------------------------|---------------------------------------------------|
| [X] Original Repair Bill                                               | [X] Letter of Authority from Owner/Hirer/Operator |
| [X] GIA/Police Report(s)                                               | [X] Rental Rate Letter                            |
| [X] LTA/GIA Search Slip(s)                                             | [X] Downtime/Mileage Record                       |
| [ ] Survey Report / Bill                                               | [ ] Witness Statement / Accident Scene Photo(s)   |
| [ ] Driver's IC/DL/VL / Road Tax / Log Card / Certificate of Insurance |                                                   |
| [ ] Tow Chit / PIR / Hirer's IRAS / Others :                           |                                                   |

Kindly look into the matter and let us hear from you on the settlement of our clients' claims as soon as possible.

Please note that it is a condition of any settlement reached that it shall be without prejudice to any personal injury claim (if any) of the taxi driver.

Yours sincerely

Catherine Koh

CDGE Claims Department

DID: 62148733

FAX: -

Email: catherinekoh@cdge.com.sg

This is a computer-generated letter. No signature is required.

A member of

**COMFORTDELGRO**

**LETTER OF AUTHORISATION**

(NAF / PAF)

**ACCIDENT INVOLVING  
ALONG****Hyundai Ioniq SH8773H , YP6032M  
BLK 82 REDHILL MARKET****ON 31-Mar-22 14:00**

I / We

**CHEE LAI YIN**(Hirer) NRIC No.: **SXXXX039Z**

and/or

(Relief) NRIC No.: **SXXXX039Z**

Taxi Number

**SH8773H**

hereby authorise ComfortDelGro Engineering Pte Ltd(CDGE):

1. To submit my/our claims for damages, costs and expense, including loss of earning (Pending successful recovery), loss of rental, medical fee and legal costs.
2. To have absolute discretion to agree to any settlement or compensation amount in respect of my/our claim against third party (except personal injuries and medical claims).
3. To sign Discharge Voucher on my/our behalf.
4. To accept any payment (claim proceeds) in respect of the claim against third party and payment by cheque shall be forward directly to CDGE in accordance with CDGE's instruction and made in favour of **"ComfortDelGro Engineering Pte Ltd"**.

Date

**31-Mar-2022**

Name of Hirer

**CHEE LAI YIN**

Hirer NRIC

**SXXXX039Z**

Signature :



Address

**366 BUKIT BATOK STREET 31 #10-...  
650366**

Contact No.

**92280168**

MOTOR CLAIMS DISCHARGE VOUCHER

Policy No : DMCVSNW00034522201 Claim No : SNM22D202399/C02/YP6032M/CHNGPW

Claimant : COMFORT TRANSPORTATION PTE LTD

Amount : **S\$1,811.55**  
SINGAPORE DOLLARS ONE THOUSAND EIGHT HUNDRED ELEVEN AND  
CENTS FIFTY FIVE ONLY

I/We agree to accept the above mentioned amount to be paid to me/us in full & final settlement of all claims, costs & disbursements for injuries / damages sustained by me/us through an accident involving

Claimant Vehicle No. : SH8773H

Insured Vehicle No. : YP6032M

Date of Loss : 31/03/2022

Place of Accident : 82 REDHILL LANE

IN CONSIDERATION of the payment made to me/us of the aforementioned sum by CHINA TAIPING INSURANCE (SINGAPORE) PTE. LTD., I/We agree absolutely to discharge CHINA TAIPING INSURANCE (SINGAPORE) PTE. LTD. and/or

Insured Name : LIM AND SONS PTE LTD

Driver Name : SINGANAN SINGARAJU

from all claims, present or future in respect of all loss, injury or damage sustained by me/us arising out of the said accident.

I acknowledge that this payment is made without admission of liability on the part of CHINA TAIPING INSURANCE (SINGAPORE) PTE. LTD.

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|                                                                         |       |                 |
|-------------------------------------------------------------------------|-------|-----------------|
| (1) General Damages                                                     | S\$   |                 |
| (2) Cost of Repair/ <del>Excess</del>                                   | S\$   | 1,086.18        |
| (3) Loss of Use/Rental/Earning                                          | S\$   | 717.88          |
| (4) <del>GIA/Police Reports/</del><br>Investigation Results/Search Fees | S\$   | 7.49            |
| (5) Medical Reports/Expenses                                            | S\$   |                 |
| (6) Survey Fees/P.T. Fees                                               | S\$   |                 |
| (7) Cost including Disbursement                                         | S\$   |                 |
|                                                                         | ===== |                 |
| TOTAL . . . . .                                                         | S\$   | <b>1,811.55</b> |
|                                                                         | ===== |                 |

---

Claimant Name : Comfort Transportation Pte Ltd

NRIC No : 1XXXXX821R

Signature :  \_\_\_\_\_

Date : 21.11.2022

**CLAIMS DEPARTMENT  
COMFORTDELGRO ENGINEERING PTE LTD  
59 LOYANG DRIVE  
SINGAPORE 508969**

**Please forward your payment to  
COMFORTDELGRO ENGINEERING PTE LTD**

**"The contents of this document apply to  
vehicle damages only. All personal injuries  
and damages arising therefrom are excluded  
from the ambit and application of this document"**

GST REG. NO. M2-8921817-3

**TAX INVOICE**

COMPANY REG. NO.: 199506048W

Page: 1

8010012

CHINA TAIPING INSURANCE CO (S)PTE LTD  
SPRINGLEAF TOWER

3 ANSON ROAD #16-00  
SINGAPORE SG 079909

CONTACT NO: 62222366

VEHICLE NO  
SH 8773H

MAKE  
HYUNDAI

MODEL  
IONIQ(G3)

DATE OF REG  
25.02.2021

CHASSIS CODE  
KMHC851CVLU192702

INV. NO/DATE  
91670118 27.04.2022

JOB NO.  
305510955

ODOMETER READING

DATE/TIME IN  
31.03.2022 15:55

Description : 3P 31.03.2022

| S/No | Part No. | Qty | Unit Price | %Disc | Net |
|------|----------|-----|------------|-------|-----|
|------|----------|-----|------------|-------|-----|

**PART REQUISITION**

|           |                 |                        |    |        |       |        |
|-----------|-----------------|------------------------|----|--------|-------|--------|
| 0001      | 04-01-0104-2282 | COVER-RR BUMPER#       | 1  | 459.40 | 20.00 | 367.52 |
| 0002      | 04-01-0101-0111 | BUMPER COVER CLIP REAR | 10 | 2.20   | 20.00 | 17.60  |
| SUB-TOTAL |                 |                        | :  |        |       | 385.12 |

**JOB NATURE**

|           |       |                             |   |        |  |        |
|-----------|-------|-----------------------------|---|--------|--|--------|
| 0001      | PB    | PANEL BEATING SH8773/TP     |   | 350.00 |  | 350.00 |
| 0002      | SP    | SPRAYPAINT CHARGE           |   | 250.00 |  | 250.00 |
| 0003      | 20-22 | REMOVE/REFIX REVERSE SENSOR |   | 30.00  |  | 30.00  |
| SUB-TOTAL |       |                             | : |        |  | 630.00 |

1) WHILE TAKING ALL REASONABLE PRECAUTIONS AGAINST FIRE, THEFT OR ACCIDENTAL DAMAGE, THE COMPANY ACCEPTS NO RESPONSIBILITY FOR CARS OR OTHER PROPERTIES BELONGING TO CUSTOMERS AND VEHICLES ARE DRIVEN AND TESTED ON OWNERS' RISK.

2) CUSTOMERS SHALL INSPECT THEIR VEHICLES IMMEDIATELY UPON DELIVERY AND SHALL WITHIN 7 DAYS FROM SUCH DELIVERY IN WRITING IN WRITING IN THE COMPANY OF ANY COMPLAINTS OTHERWISE, THE VEHICLES WILL BE DEEMED TO HAVE BEEN ACCEPTED IN GOOD ORDER.

3) INTEREST OF 1% PER MONTH WILL BE CHARGED ON A DAY TO DAY BASIS IN RESPECT OF ANY AMOUNT DUE AND OWING TO THE COMPANY BY THE CUSTOMER AND NOT PAID ON THE DUE DATE OF PAYMENT (I.E. AFTER 30 DAYS FROM THE INVOICE) FOR THE PERIOD OF DEFAULT.

4) PLEASE EXAMINE THIS INVOICE IMMEDIATELY UPON RECEIPT AND ADVISE THE COMPANY OF ANY ERRORS OR DISCREPANCIES WITHIN 14 DAYS OF RECEIPT. IF THE COMPANY DOES NOT HEAR FROM THE CUSTOMER, THE COMPANY WILL TREAT THIS INVOICE AS CORRECT AND BINDING.

ComfortDelGro Engineering Pte Ltd

Head Office:  
205 Braddell Road  
Singapore 579701

ACCOUNT No.

8010012

INVOICE No.

91670118

AMOUNT

1,086.18

BANK/CHQ No.

Kindly note that no receipt shall be issued unless requested.

**CUSTOMER'S COPY**

GST REG. NO. M2-8921817-3

**TAX INVOICE**

COMPANY REG. NO.: 199506048W  
Page: 2

8010012

CHINA TAIPING INSURANCE CO (S)PTE LTD  
SPRINGLEAF TOWER

3 ANSON ROAD #16-00  
SINGAPORE SG 079909

CONTACT NO: 62222366

VEHICLE NO  
SH 8773H

MAKE  
HYUNDAI

MODEL  
IONIQ(G3)

DATE OF REG  
25.02.2021

CHASSIS CODE  
KMHC851CVLU192702

INV. NO/DATE  
91670118 27.04.2022

JOB NO.  
305510955

ODOMETER READING

DATE/TIME IN  
31.03.2022 15:55

|                   |          |
|-------------------|----------|
| Items total       | 1,015.12 |
| Add GST @ 7.000 % | 71.06    |
| Invoice amount    | 1,086.18 |

Issued by : KATHERINETAN 27.04.2022 11:24:25  
Repair type : CLSO/57/57  
Payment Type/Term: /Credit 30 days

1) WHILE TAKING ALL REASONABLE PRECAUTIONS AGAINST THEFT, THEFT OR ACCIDENTAL DAMAGE, THE COMPANY ACCEPTS NO RESPONSIBILITY FOR GAPS OR OTHER PROPERTIES BELONGING TO CUSTOMERS AND VEHICLES ARE DRIVEN AND TESTED OWNERS RISK.  
2) CUSTOMERS SHALL INSPECT THEIR VEHICLES IMMEDIATELY UPON DELIVERY AND SHALL WITHIN 7 DAYS FROM SUCH DELIVERY OF DATE SIGNIFYING TO THE COMPANY OF ANY COMPLAINTS OTHERWISE, THE VEHICLES WILL BE DEEMED TO HAVE BEEN ACCEPTED IN GOOD ORDER.  
3) INTEREST OF 1% PER MONTH WILL BE CHARGED ON A DAY TO DAY BASIS IN RESPECT OF ANY AMOUNT DUE AND OWING TO THE COMPANY BY THE CUSTOMER AND NOT PAID ON THE DUE DATE OF PAYMENT (I.E. AFTER 30 DAYS FROM THE INVOICE) FOR THE PERIOD OF DEFAULT.  
4) PLEASE EXAMINE THIS INVOICE IMMEDIATELY UPON RECEIPT AND ADVISE THE COMPANY OF ANY ERRORS OR DISCREPANCIES WITHIN 14 DAYS OF RECEIPT. IF THE COMPANY DOES NOT HEAR FROM THE CUSTOMER, THE COMPANY WILL TREAT THIS INVOICE AS CORRECT AND BINDING.

**ComfortDelGro Engineering Pte Ltd**

Head Office:  
205 Braddell Road  
Singapore 579701

| ACCOUNT No. | INVOICE No. | AMOUNT   | BANK/CHQ No. |
|-------------|-------------|----------|--------------|
| 8010012     | 91670118    | 1,086.18 |              |
|             |             |          |              |
|             |             |          |              |

Kindly note that no receipt shall be issued unless requested.

**CUSTOMER'S COPY**

Our Ref: CT22030510

Date: 27 April 2022



## TO WHOM IT MAY CONCERN

Dear Sir/Madam

ACCIDENT ON                      31/03/2022    @   14:00 hrs  
ALONG                              BLK 82 REDHILL MARKET  
INVOLVING                      YP6032M

We refer to the above-mentioned accident and wish to inform that **Comfort Transportation Pte Ltd** is the registered owner of the taxi bearing vehicle registration number **SH8773H** (the "Taxi"). The Taxi was hired to **CHEE LAI YIN IC NO SXXXX039Z** a registered hirer-operator of **Comfort Transportation Pte Ltd** at the time of occurrence of the aforementioned accident at a rental rate **\$129.47** per day (inclusive of GST).

Please be advised that the Taxi was insured with **AXA Insurance Pte Ltd** on a third party basis at the material time of the accident.

We wish to confirm that the aforesaid hirer-operator had obtained our permission to undertake repairs for damage on the Taxi arising from the said accident with a motor workshop of his choice.

Please liaise with the said hirer-operator or his authorized workshop directly for settlement of claims with third party's insurance company in respect of the said accident.

Yours faithfully

Philip Chia  
Manager, Fleet Safety

This is a computer generated letter. No signature is required.

[illegible]

## Enquire Vehicle-Related Transaction History

### Transaction History Details

|                   |                                        |                                     |                      |
|-------------------|----------------------------------------|-------------------------------------|----------------------|
| Log Date/Time:    | 01 Apr 2022 / 08:32:06                 |                                     |                      |
| Asset Type:       | Vehicle                                | Transaction Amount:                 | \$7.49               |
| Asset ID:         | YP6032M                                |                                     |                      |
| Transaction Type: | 18.32 Insurance Enquiry (GIRO Payment) | Channel:                            | External Agency      |
| User ID:          | ECENHKM1 - HOW KEEN MENG ROGER         | Business Transaction Reference No.: | 20220401083206622649 |

Search Date / Time: 31 Mar 2022 14:00:00  
Insurance Company: CHINA TAIPING INSURANCE (SINGAPORE) PTE LTD

Information displayed is correct as at the log date and time.

Enquire Related Logs

OK

SH 8773 H

## Cecilia Chong (LKK Auto)

---

**From:** Cecilia Chong (LKK Auto)  
**Sent:** Monday, 13 June 2022 11:32 am  
**To:** LAYLSK@GMAIL.COM  
**Subject:** <STANDARD LETTER> ACCIDENT INVOLVING YP 6032M & SH 8773H ON 31/03/2022

**Importance:** High

Our Ref: CC3/CTI22003119/Vga3

13 JUNE 2022

**LIM AND SONS PTE LTD**  
**DRIVER: SINGANAN SINGARAJU**

Dear Sir/Madam,

### **ACCIDENT INVOLVING YP 6032M & SH 8773H ON 31/03/2022**

We refer to the above accident where we are acting for China Taiping Insurance (Singapore) Pte Ltd to resolve the claim against you and/or your authorized driver under the Auto Insurance policy taken up with them.

Based on the accident report and accident scenario, liability is down against us. We will therefore proceed to negotiate for an amicable settlement with the Third Party.

Should you however wish to further discuss on the matter prior to our negotiations and settlement, please contact us **within 3 days** from the date of this letter together with the Evidence (E.G: Accident video footage / Traffic Police Investigation Result).

Please call us if you have further queries.

c.c. *China Taiping Insurance (Singapore) Pte Ltd*  
*(Motor Claims Dept)*

**Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.**

Best Regards,

Cecilia Chong | Case Handler

**LKK Auto Consultants Pte Ltd**

DID: 6749-4274 | MAIN: 6256 3561 | EMAIL: [CeciliaChong@lkkauto.com](mailto:CeciliaChong@lkkauto.com) | FAX: 6741-4108



*Save the Earth. Print only when necessary.*

## Hsiao Tong (LKKAUTO)

---

**From:** Adeline Chng <adeline.chng@sg.cntaiping.com>  
**Sent:** Thursday, 10 November 2022 5:55 PM  
**To:** Hsiao Tong (LKKAUTO)  
**Cc:** Admin A  
**Subject:** RE: [SEEK MANDATE] - SNM22D202399/C02/YP6032M/CHNGPW / FW: Direct Settlement - Accident Involving YP6032M (OI : CTI - TBA) and SH8773H (TP : LKK REF - CC3/CTI22003119/Vga3) on 31.03.2022

[Strictly Confidential]

**Without Prejudice, Save as to Costs**

Dear Hsiao Tong

We refer to the above matter.

Please proceed to resolve claim at \$1,811.55.

Please try to avoid offer in global sum.

### **NOTICE :**

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email [claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com) or fax at [6224 7175](tel:62247175). Any inconvenience caused is much regretted.

**Thank you.**

**Adeline Chng**  
Claims Department

**China Taiping Insurance (Singapore) Pte. Ltd.**

3 Anson Road #15-00 Springleaf Tower Singapore 079909

DID: (65) 6389 6155 | F: (65) 6224 7175

W: [www.sg.cntaiping.com](http://www.sg.cntaiping.com) | FB: [www.facebook.com/chinataipingsg/](https://www.facebook.com/chinataipingsg/) | WeChat: 太平狮城 Taiping SG

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**From:** Hsiao Tong (LKKAUTO) <chewht@lkkauto.com>  
**Sent:** Wednesday, October 26, 2022 5:25 PM  
**To:** Adeline Chng <adeline.chng@sg.cntaiping.com>

Cc: Admin A <admin-a@lkkauto.com>; Claims Dept of CTI <claimsdept@sg.cntaiping.com>

**Subject:** [SEEK MANDATE] - SNM22D202399/C02/YP6032M/CHNGPW / FW: Direct Settlement - Accident Involving YP6032M (OI : CTI - TBA) and SH8773H (TP : LKK REF - CC3/CTI22003119/Vga3) on 31.03.2022

[Strictly Confidential]

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[Strictly Confidential]

Your ref: **SNM22D202399/C02/YP6032M/CHNGPW**

LKK ref : CC3/CTI22003119/Vga3q2

Dear Sirs/Mdm,

**ACCIDENT INVOLVING YP6032M(CHINA TAIPING) AND SH8773H(TP) ON 31/03/2022**

We refer to the above matter.

The accident occurred when our driver overtook third party and collided onto third party stationary's taxi. We are of the view that liability is not in our driver's favour.

We seek your approval to offer repairer "**COMFORTDELGRO ENGINEERING PTE LTD**" at **\$1,811.55(all-in)**.

The summary is as follows: -

|                                      | Amount Claimed     | Amount Revised                   |
|--------------------------------------|--------------------|----------------------------------|
| 1. Cost of Repair (w/GST)            | \$ 2,285.26        | \$ 1,086.18 (\$1,015.12 + 7%GST) |
| 2. Loss of Rental (5days x \$129.47) | \$ 647.35          | \$ 517.88 (4days x \$129.47)     |
| 3. Loss of Income (5days x \$80.00)  | \$ 400.00          | \$ 200.00 (4days x \$50.00)      |
| 4. LTA/GIA Search Fee                | \$ 7.49            | \$ 7.49                          |
| <b>Total</b>                         | <b>\$ 3,340.10</b> | <b><u>\$ 1,811.55</u></b>        |

Surveyor recommended 3days for repair + 1PRS = 3days.

Enclosed here with all the relevant documents for your perusal.

Kindly note that this inspection report dated 04/08/2022 is only for mandate purpose.

**Kindly let us have your approval / instruction.**

Best Regards,

**Hsiao Tong, Chew (Ms)** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6742-3197 | Email: [chewht@lkkauto.com](mailto:chewht@lkkauto.com) |

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |

S(408933)

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**From:** Adeline Chng <[adeline.chng@sg.cntaiping.com](mailto:adeline.chng@sg.cntaiping.com)>

**Sent:** Tuesday, 19 April 2022 12:11 pm

**To:** Mei Kwan (LKKAuto) <[Meikwan@lkkauto.com](mailto:Meikwan@lkkauto.com)>

**Cc:** Claims Dept of CTI <[claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)>; Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>; Cecilia Chong (LKK Auto) <[CeciliaChong@lkkauto.com](mailto:CeciliaChong@lkkauto.com)>

**Subject:** RE: SNM22D202399/C02/YP6032M/CHNGPW / FW: Direct Settlement - Accident Involving YP6032M (OI : CTI - TBA) and SH8773H (TP : LKK REF - CC3/CTI22003119/Vga3) on 31.03.2022

[Strictly Confidential]

Dear Mei Kwan

Attached herewith OI SAS for your perusal.

Password will sent in a separate email later.

### **NOTICE :**

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email [claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com) or fax at [6224 7175](tel:62247175). Any inconvenience caused is much regretted.

**Thank you.**

**Adeline Chng**

Claims Department

**China Taiping Insurance (Singapore) Pte. Ltd.**

3 Anson Road #15-00 Springleaf Tower Singapore 079909

DID: (65) 6389 6155 | F: (65) 6224 7175

W: [www.sg.cntaiping.com](http://www.sg.cntaiping.com) | FB: [www.facebook.com/chinataipingsg/](https://www.facebook.com/chinataipingsg/) | WeChat: 太平獅城 Taiping SG

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---

**From:** Mei Kwan (LKKAuto) <[Meikwan@lkkauto.com](mailto:Meikwan@lkkauto.com)>

**Sent:** Tuesday, April 19, 2022 9:30 AM

**To:** Adeline Chng <[adeline.chng@sg.cntaiping.com](mailto:adeline.chng@sg.cntaiping.com)>

**Cc:** Claims Dept of CTI <[claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)>; Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>; Cecilia Chong (LKK Auto) <[CeciliaChong@lkkauto.com](mailto:CeciliaChong@lkkauto.com)>

**Subject:** RE: SNM22D202399/C02/YP6032M/CHNGPW / FW: Direct Settlement - Accident Involving YP6032M (OI : CTI - TBA) and SH8773H (TP : LKK REF - CC3/CTI22003119/Vga3) on 31.03.2022

**CAUTION:** This email originated from outside the organization. Do not click links or open attachments unless you recognize the sender and know the content is safe.

Dear Adeline,

We refer to the above matter.

Kindly advise whether insured has reported. If so, kindly let us have a copy of insured's accident report for our necessary action.

Thank you.

Best Regards,

**Mei Kwan** | Admin

**LKK Auto Consultants Pte Ltd**

Phone: 6366 0055 | email: [MeiKwan@lkkauto.com](mailto:MeiKwan@lkkauto.com) | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

***Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.***

---

**From:** Mei Kwan (LKKAuto)

**Sent:** Thursday, April 14, 2022 5:26 PM

**To:** Adeline Chng <[adeline.chng@sg.cntaiping.com](mailto:adeline.chng@sg.cntaiping.com)>

**Cc:** Claims Dept of CTI <[claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)>; Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>; Cecilia Chong (LKK Auto) <[CeciliaChong@lkkauto.com](mailto:CeciliaChong@lkkauto.com)>

**Subject:** RE: SNM22D202399/C02/YP6032M/CHNGPW / FW: Direct Settlement - Accident Involving YP6032M (OI : CTI - TBA) and SH8773H (TP : LKK REF - CC3/CTI22003119/Vga3) on 31.03.2022

Dear Adeline,

We refer to the above matter.

Kindly advise whether insured has reported. If so, kindly let us have a copy of insured's accident report for our necessary action.

Thank you.

Best Regards,

**Mei Kwan** | Admin

**LKK Auto Consultants Pte Ltd**

Phone: 6366 0055 | email: [MeiKwan@lkkauto.com](mailto:MeiKwan@lkkauto.com) | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

*Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.*

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**From:** Adeline Chng [<mailto:adeline.chng@sg.cntaiping.com>]  
**Sent:** Friday, April 8, 2022 11:38 AM  
**To:** Claims Dept of CTI <[claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)>; Mei Kwan (LKKAuto) <[Meikwan@lkkauto.com](mailto:Meikwan@lkkauto.com)>; Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>; Cecilia Chong (LKK Auto) <[CeciliaChong@lkkauto.com](mailto:CeciliaChong@lkkauto.com)>  
**Subject:** RE: SNM22D202399/C02/YP6032M/CHNGPW / FW: Direct Settlement - Accident Involving YP6032M (OI : CTI - TBA) and SH8773H (TP : LKK REF - CC3/CTI22003119/Vga3) on 31.03.2022

Dear Mei Kwan/Cecilia

Please be informed that our insured has yet to file SAS.

**NOTICE :**

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email [claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com) or fax at [6224 7175](tel:62247175). Any inconvenience caused is much regretted.

Thank you.

**Adeline Chng**  
Claims Department

**China Taiping Insurance (Singapore) Pte. Ltd.**  
3 Anson Road #15-00 Springleaf Tower Singapore 079909  
DID: (65) 6389 6155 | F: (65) 6224 7175  
**W:** [www.sg.cntaiping.com](http://www.sg.cntaiping.com) | **FB:** [www.facebook.com/chinataipingsg/](https://www.facebook.com/chinataipingsg/) | **WeChat:** 太平獅城 Taiping SG

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**From:** Claims Dept of CTI <[claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)>  
**Sent:** Friday, April 8, 2022 9:53 AM  
**To:** 'Meikwan@lkkauto.com' <[Meikwan@lkkauto.com](mailto:Meikwan@lkkauto.com)>; 'admin-a@lkkauto.com' <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>; Cecilia Chong (LKK Auto) <[CeciliaChong@lkkauto.com](mailto:CeciliaChong@lkkauto.com)>; Adeline Chng <[adeline.chng@sg.cntaiping.com](mailto:adeline.chng@sg.cntaiping.com)>  
**Subject:** O/R: SNM22D202399/C02/YP6032M/CHNGPW / FW: Direct Settlement - Accident Involving YP6032M (OI : CTI - TBA) and SH8773H (TP : LKK REF - CC3/CTI22003119/Vga3) on 31.03.2022

Dear all,

Please note that officer in charge for this case is Adeline Chng.

Claim no SNM22D202399/C02/YP6032M/CHNGPW.

Dear Adeline ,

Pls revert LKK.

Chong Boon Sen  
Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.  
3 Anson Road #15-00 Springleaf Tower Singapore 079909  
DID: (65) 63896116 | F: (65) 62247175

W: [www.sg.cntaiping.com](http://www.sg.cntaiping.com) | FB: [www.facebook.com/chinataipingsg/](https://www.facebook.com/chinataipingsg/) | WeChat: 太平狮城 Taiping SG

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**From:** Mei Kwan (LKKAuto) <[Meikwan@lkkauto.com](mailto:Meikwan@lkkauto.com)>  
**Sent:** Thursday, 7 April 2022 9:35 AM  
**To:** Claims Dept of CTI <[claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)>  
**Cc:** Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>; Cecilia Chong (LKK Auto) <[CeciliaChong@lkkauto.com](mailto:CeciliaChong@lkkauto.com)>  
**Subject:** RE: Direct Settlement - Accident Involving YP6032M (OI : CTI - TBA) and SH8773H (TP : LKK REF - CC3/CTI22003119/Vga3) on 31.03.2022

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Dear Sir / Madam,

Enclosed LTA search for your attention and action please.

Thank you.

Best Regards,

**Mei Kwan** | Admin

**LKK Auto Consultants Pte Ltd**

Phone: 6366 0055 | email: [MeiKwan@lkkauto.com](mailto:MeiKwan@lkkauto.com) | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

***Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.***

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**From:** Claims Dept of CTI <[claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)>  
**Sent:** Wednesday, 6 April, 2022 3:41 PM  
**To:** Mei Kwan (LKKAuto) <[Meikwan@lkkauto.com](mailto:Meikwan@lkkauto.com)>  
**Cc:** Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>; Cecilia Chong (LKK Auto) <[CeciliaChong@lkkauto.com](mailto:CeciliaChong@lkkauto.com)>  
**Subject:** RE: Direct Settlement - Accident Involving YP6032M (OI : CTI - TBA) and SH8773H (TP : LKK REF - CC3/CTI22003119/Vga3) on 31.03.2022

Dear Sir,

Does not seem like is covered under us.

Pls proof cover.

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Thank you

Chong Boon Sen  
Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.  
3 Anson Road #15-00 Springleaf Tower Singapore 079909  
DID: (65) 63896116 | F: (65) 62247175

W: [www.sg.cntaiping.com](http://www.sg.cntaiping.com) | FB: [www.facebook.com/chinataipingsg/](https://www.facebook.com/chinataipingsg/) | WeChat: 太平獅城 Taiping SG

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**From:** Mei Kwan (LKKAuto) <[Meikwan@lkkauto.com](mailto:Meikwan@lkkauto.com)>  
**Sent:** Tuesday, 5 April 2022 11:57 AM  
**To:** Claims Dept of CTI <[claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)>  
**Cc:** Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>; Cecilia Chong (LKK Auto) <[CeciliaChong@lkkauto.com](mailto:CeciliaChong@lkkauto.com)>  
**Subject:** Direct Settlement - Accident Involving YP6032M (OI : CTI - TBA) and SH8773H (TP : LKK REF - CC3/CTI22003119/Vga3) on 31.03.2022

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Dear Sir/ Madam,

We refer to the above matter.

We have inspected TP vehicle SH 8773H at M/s ComfortDelGro Engineering Pte Ltd (Loyang) on a WP basis and TP repairer proposed for a direct settlement.

Enclosed for your perusal is:

- TP GIA report
- TP estimated cost of repair
- Preliminary advice

Meanwhile, kindly let us have a copy of your insured's GIA report for our necessary action.

Kindly take note that the case handler in-charge is Cecilia.

***To check availability of the case handler , you may contact the undersigned.***

Thank you.

Best Regards,

**Mei Kwan** | Admin

**LKK Auto Consultants Pte Ltd**

Phone: 6366 0055 | email: [MeiKwan@lkkauto.com](mailto:MeiKwan@lkkauto.com) | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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