

Hsiao Tong (LKKAuto)

From: Hsiao Tong (LKKAuto)
Sent: Wednesday, 26 October 2022 5:25 PM
To: Adeline Chng
Cc: Admin A; claimsdept@sg.cntaiping.com
Subject: [SEEK MANDATE] - SNM22D202399/C02/YP6032M/CHNGPW / FW: Direct Settlement - Accident Involving YP6032M (OI : CTI - TBA) and SH8773H (TP : LKK REF - CC3/CTI22003119/Vga3) on 31.03.2022
Attachments: LKK SURVEY REPORT & PHOTOS.pdf; SH8773H LOD.pdf; LETTER TO OI-.pdf

Your ref: **SNM22D202399/C02/YP6032M/CHNGPW**
LKK ref : CC3/CTI22003119/Vga3q2

Dear Sirs/Mdm,

ACCIDENT INVOLVING YP6032M(CHINA TAIPING) AND SH8773H(TP) ON 31/03/2022

We refer to the above matter.

The accident occurred when our driver overtook third party and collided onto third party stationary's taxi. We are of the view that liability is not in our driver's favour.

We seek your approval to offer repairer **"COMFORTDELGRO ENGINEERING PTE LTD"** at **\$1,811.55(all-in).**

The summary is as follows: -

	Amount Claimed	Amount Revised
1. Cost of Repair (w/GST)	\$ 2,285.26	\$ 1,086.18 (\$1,015.12 + 7%GST)
2. Loss of Rental (5days x \$129.47)	\$ 647.35	\$ 517.88 (4days x \$129.47)
3. Loss of Income (5days x \$80.00)	\$ 400.00	\$ 200.00 (4days x \$50.00)
4. LTA/GIA Search Fee	\$ 7.49	\$ 7.49
Total	\$ 3,340.10	<u>\$ 1,811.55</u>

Surveyor recommended 3days for repair + 1PRS = 3days.

Enclosed here with all the relevant documents for your perusal.

Kindly note that this inspection report dated 04/08/2022 is only for mandate purpose.

Kindly let us have your approval / instruction.

Best Regards,

Hsiao Tong, Chew (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | Email: chewht@lkkauto.com |

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |

S(408933)

From: Adeline Chng <adeline.chng@sg.cntaiping.com>

Sent: Tuesday, 19 April 2022 12:11 pm

To: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>

Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>; Admin A <admin-a@lkkauto.com>; Cecilia Chong (LKK Auto) <CeciliaChong@lkkauto.com>

Subject: RE: SNM22D202399/C02/YP6032M/CHNGPW / FW: Direct Settlement - Accident Involving YP6032M (OI : CTI - TBA) and SH8773H (TP : LKK REF - CC3/CTI22003119/Vga3) on 31.03.2022

[Strictly Confidential]

Dear Mei Kwan

Attached herewith OI SAS for your perusal.

Password will sent in a separate email later.

NOTICE :

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email claimsdept@sg.cntaiping.com or fax at [6224 7175](tel:62247175). Any inconvenience caused is much regretted.

Thank you.

Adeline Chng

Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

DID: (65) 6389 6155 | F: (65) 6224 7175

W: www.sg.cntaiping.com | FB: www.facebook.com/chinataipingsg/ | WeChat: 太平獅城 Taiping SG

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From: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>

Sent: Tuesday, April 19, 2022 9:30 AM

To: Adeline Chng <adeline.chng@sg.cntaiping.com>

Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>; Admin A <admin-a@lkkauto.com>; Cecilia Chong (LKK Auto) <CeciliaChong@lkkauto.com>

Subject: RE: SNM22D202399/C02/YP6032M/CHNGPW / FW: Direct Settlement - Accident Involving YP6032M (OI : CTI - TBA) and SH8773H (TP : LKK REF - CC3/CTI22003119/Vga3) on 31.03.2022

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Dear Adeline,

We refer to the above matter.

Kindly advise whether insured has reported. If so, kindly let us have a copy of insured's accident report for our necessary action.

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

From: Mei Kwan (LKKAuto)

Sent: Thursday, April 14, 2022 5:26 PM

To: Adeline Chng <adeline.chng@sg.cntaiping.com>

Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>; Admin A <admin-a@lkkauto.com>; Cecilia Chong (LKK Auto) <CeciliaChong@lkkauto.com>

Subject: RE: SNM22D202399/C02/YP6032M/CHNGPW / FW: Direct Settlement - Accident Involving YP6032M (OI : CTI - TBA) and SH8773H (TP : LKK REF - CC3/CTI22003119/Vga3) on 31.03.2022

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Thank you.

Best Regards,

Mei Kwan | Admin

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Phone: 6366 0055 | email: MeiKwan@lkkauto.com | fax: 67414108

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From: Adeline Chng [<mailto:adeline.chng@sg.cntaiping.com>]
Sent: Friday, April 8, 2022 11:38 AM
To: Claims Dept of CTI <claimsdept@sg.cntaiping.com>; Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>; Admin A <admin-a@lkkauto.com>; Cecilia Chong (LKK Auto) <CeciliaChong@lkkauto.com>
Subject: RE: SNM22D202399/C02/YP6032M/CHNGPW / FW: Direct Settlement - Accident Involving YP6032M (OI : CTI - TBA) and SH8773H (TP : LKK REF - CC3/CTI22003119/Vga3) on 31.03.2022

Dear Mei Kwan/Cecilia

Please be informed that our insured has yet to file SAS.

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Thank you.

Adeline Chng
Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.
3 Anson Road #15-00 Springleaf Tower Singapore 079909
DID: (65) 6389 6155 | F: (65) 6224 7175
W: www.sg.cntaiping.com | **FB:** www.facebook.com/chinataipingsg/ | **WeChat:** 太平獅城 Taiping SG

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From: Claims Dept of CTI <claimsdept@sg.cntaiping.com>
Sent: Friday, April 8, 2022 9:53 AM
To: 'Meikwan@lkkauto.com' <Meikwan@lkkauto.com>; 'admin-a@lkkauto.com' <admin-a@lkkauto.com>; Cecilia Chong (LKK Auto) <CeciliaChong@lkkauto.com>; Adeline Chng <adeline.chng@sg.cntaiping.com>
Subject: O/R: SNM22D202399/C02/YP6032M/CHNGPW / FW: Direct Settlement - Accident Involving YP6032M (OI : CTI - TBA) and SH8773H (TP : LKK REF - CC3/CTI22003119/Vga3) on 31.03.2022

Dear all,

Please note that officer in charge for this case is Adeline Chng.

Claim no SNM22D202399/C02/YP6032M/CHNGPW.

Dear Adeline ,

Pls revert LKK.

Chong Boon Sen
Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.
3 Anson Road #15-00 Springleaf Tower Singapore 079909
DID: (65) 63896116 | F: (65) 62247175

W: www.sg.cntaiping.com | FB: www.facebook.com/chinataipingsg/ | WeChat: 太平狮城 Taiping SG

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From: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>
Sent: Thursday, 7 April 2022 9:35 AM
To: Claims Dept of CTI <claimsdept@sg.cntaiping.com>
Cc: Admin A <admin-a@lkkauto.com>; Cecilia Chong (LKK Auto) <CeciliaChong@lkkauto.com>
Subject: RE: Direct Settlement - Accident Involving YP6032M (OI : CTI - TBA) and SH8773H (TP : LKK REF - CC3/CTI22003119/Vga3) on 31.03.2022

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Dear Sir / Madam,

Enclosed LTA search for your attention and action please.

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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From: Claims Dept of CTI <claimsdept@sg.cntaiping.com>
Sent: Wednesday, 6 April, 2022 3:41 PM
To: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>
Cc: Admin A <admin-a@lkkauto.com>; Cecilia Chong (LKK Auto) <CeciliaChong@lkkauto.com>
Subject: RE: Direct Settlement - Accident Involving YP6032M (OI : CTI - TBA) and SH8773H (TP : LKK REF - CC3/CTI22003119/Vga3) on 31.03.2022

Dear Sir,

Does not seem like is covered under us.

Pls proof cover.

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Thank you

Chong Boon Sen
Claims Department

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From: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>
Sent: Tuesday, 5 April 2022 11:57 AM
To: Claims Dept of CTI <claimsdept@sg.cntaiping.com>
Cc: Admin A <admin-a@lkkauto.com>; Cecilia Chong (LKK Auto) <CeciliaChong@lkkauto.com>
Subject: Direct Settlement - Accident Involving YP6032M (OI : CTI - TBA) and SH8773H (TP : LKK REF - CC3/CTI22003119/Vga3) on 31.03.2022

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Dear Sir/ Madam,

We refer to the above matter.

We have inspected TP vehicle SH 8773H at M/s ComfortDelGro Engineering Pte Ltd (Loyang) on a WP basis and TP repairer proposed for a direct settlement.

Enclosed for your perusal is:

- TP GIA report
- TP estimated cost of repair
- Preliminary advice

Meanwhile, kindly let us have a copy of your insured's GIA report for our necessary action.

Kindly take note that the case handler in-charge is Cecilia.

To check availability of the case handler , you may contact the undersigned.

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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