

Mei Kwan (LKKAuto)

From: Adeline Chng <adeline.chng@sg.cntaiping.com>
Sent: Tuesday, April 19, 2022 12:12 PM
To: Mei Kwan (LKKAuto)
Cc: Admin A; Cecilia Chong (LKK Auto)
Subject: RE: SNM22D202399/C02/YP6032M/CHNGPW / FW: Direct Settlement - Accident Involving YP6032M (OI : CTI - TBA) and SH8773H (TP : LKK REF - CC3/CTI22003119/Vga3) on 31.03.2022

Categories: HMK

[Strictly Confidential]

Dear Mei Kwan

Password: 202001182D

NOTICE :

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Thank you.

Adeline Chng

Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

DID: (65) 6389 6155 | F: (65) 6224 7175

W: www.sg.cntaiping.com | FB: www.facebook.com/chinataipingsg/ | WeChat: 太平狮城 Taiping SG

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Sent: Tuesday, April 19, 2022 12:12 PM
To: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>
Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>; Admin A <admin-a@lkkauto.com>; Cecilia Chong (LKK Auto) <CeciliaChong@lkkauto.com>
Subject: RE: SNM22D202399/C02/YP6032M/CHNGPW / FW: Direct Settlement - Accident Involving YP6032M (OI : CTI - TBA) and SH8773H (TP : LKK REF - CC3/CTI22003119/Vga3) on 31.03.2022

Dear Mei Kwan

Attached herewith OI SAS for your perusal.

Password will sent in a separate email later.

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From: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>

Sent: Tuesday, April 19, 2022 9:30 AM

To: Adeline Chng <adeline.chng@sg.cntaiping.com>

Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>; Admin A <admin-a@lkkauto.com>; Cecilia Chong (LKK Auto) <CeciliaChong@lkkauto.com>

Subject: RE: SNM22D202399/C02/YP6032M/CHNGPW / FW: Direct Settlement - Accident Involving YP6032M (OI : CTI - TBA) and SH8773H (TP : LKK REF - CC3/CTI22003119/Vga3) on 31.03.2022

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Dear Adeline,

We refer to the above matter.

Kindly advise whether insured has reported. If so, kindly let us have a copy of insured's accident report for our necessary action.

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

From: Mei Kwan (LKKAuto)

Sent: Thursday, April 14, 2022 5:26 PM

To: Adeline Chng <adeline.chng@sg.cntaiping.com>

Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>; Admin A <admin-a@lkkauto.com>; Cecilia Chong (LKK Auto) <CeciliaChong@lkkauto.com>

Subject: RE: SNM22D202399/C02/YP6032M/CHNGPW / FW: Direct Settlement - Accident Involving YP6032M (OI : CTI - TBA) and SH8773H (TP : LKK REF - CC3/CTI22003119/Vga3) on 31.03.2022

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From: Adeline Chng [<mailto:adeline.chng@sg.cntaiping.com>]

Sent: Friday, April 8, 2022 11:38 AM

To: Claims Dept of CTI <claimsdept@sg.cntaiping.com>; Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>; Admin A <admin-a@lkkauto.com>; Cecilia Chong (LKK Auto) <CeciliaChong@lkkauto.com>

Subject: RE: SNM22D202399/C02/YP6032M/CHNGPW / FW: Direct Settlement - Accident Involving YP6032M (OI : CTI - TBA) and SH8773H (TP : LKK REF - CC3/CTI22003119/Vga3) on 31.03.2022

Dear Mei Kwan/Cecilia

Please be informed that our insured has yet to file SAS.

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Thank you.

Adeline Chng

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From: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Sent: Friday, April 8, 2022 9:53 AM

To: 'Meikwan@lkkauto.com' <Meikwan@lkkauto.com>; 'admin-a@lkkauto.com' <admin-a@lkkauto.com>; Cecilia Chong (LKK Auto) <CeciliaChong@lkkauto.com>; Adeline Chng <adeline.chng@sg.cntaiping.com>

Subject: O/R: SNM22D202399/C02/YP6032M/CHNGPW / FW: Direct Settlement - Accident Involving YP6032M (OI : CTI - TBA) and SH8773H (TP : LKK REF - CC3/CTI22003119/Vga3) on 31.03.2022

Dear all,

Please note that officer in charge for this case is Adeline Chng.

Claim no SNM22D202399/C02/YP6032M/CHNGPW.

Dear Adeline ,

Pls revert LKK.

Chong Boon Sen

Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

DID: (65) 63896116 | F: (65) 62247175

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From: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>
Sent: Thursday, 7 April 2022 9:35 AM
To: Claims Dept of CTI <claimsdept@sg.cntaiping.com>
Cc: Admin A <admin-a@lkkauto.com>; Cecilia Chong (LKK Auto) <CeciliaChong@lkkauto.com>
Subject: RE: Direct Settlement - Accident Involving YP6032M (OI : CTI - TBA) and SH8773H (TP : LKK REF - CC3/CTI22003119/Vga3) on 31.03.2022

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Dear Sir / Madam,

Enclosed LTA search for your attention and action please.

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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From: Claims Dept of CTI <claimsdept@sg.cntaiping.com>
Sent: Wednesday, 6 April, 2022 3:41 PM
To: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>
Cc: Admin A <admin-a@lkkauto.com>; Cecilia Chong (LKK Auto) <CeciliaChong@lkkauto.com>
Subject: RE: Direct Settlement - Accident Involving YP6032M (OI : CTI - TBA) and SH8773H (TP : LKK REF - CC3/CTI22003119/Vga3) on 31.03.2022

Dear Sir,

Does not seem like is covered under us.

Pls proof cover.

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Thank you

Chong Boon Sen
Claims Department

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From: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>
Sent: Tuesday, 5 April 2022 11:57 AM
To: Claims Dept of CTI <claimsdept@sg.cntaiping.com>
Cc: Admin A <admin-a@lkkauto.com>; Cecilia Chong (LKK Auto) <CeciliaChong@lkkauto.com>
Subject: Direct Settlement - Accident Involving YP6032M (OI : CTI - TBA) and SH8773H (TP : LKK REF - CC3/CTI22003119/Vga3) on 31.03.2022

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Dear Sir/ Madam,

We refer to the above matter.

We have inspected TP vehicle SH 8773H at M/s ComfortDelGro Engineering Pte Ltd (Loyang) on a WP basis and TP repairer proposed for a direct settlement.

Enclosed for your perusal is:

- TP GIA report
- TP estimated cost of repair
- Preliminary advice

Meanwhile, kindly let us have a copy of your insured's GIA report for our necessary action.

Kindly take note that the case handler in-charge is Cecilia.

To check availability of the case handler , you may contact the undersigned.

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com | fax: 67414108

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