

Meng Yan (LKK Auto)

From: Tan Chew Chik Jacqueline <jacqueline.tan@sg.cntaiping.com>
Sent: Tuesday, 5 April, 2022 8:43 AM
To: Elmer Alfonso; Hamzah; SUR; assignments
Subject: RE: SNM22D202273/C02/YQ3810Z/TANCHC / FW: ACCIDENT INVOLVING MY CLIENT VEHICLE GBH7445M AND YOUR INSURED VEHICLE YQ3810Z ON 01.04.2022
Attachments: GBH7445M GIA REPORT 01.04.2022.pdf; GBH7445M LOA 01.04.2022.pdf; GBH7445M LTA SEARCH 01.04.2022.pdf; GBH7445M FRT & RR VIDEO 01.04.2022.mp4

WITHOUT PREJUDICE

Dear Elmer,

We will assign LKK to conduct the Pre-repair Inspection.

Kindly liaise with our appointed motor surveyor for the inspection.

Dear LKK,

Please arrange Mr. Marcus conduct the PRS.

Thank you.

** Note: Please cc to claimsdept@sg.cntaiping.com when you reply to us.

NOTICE :

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email claimsdept@sg.cntaiping.com or fax at [6224 7175](tel:62247175). Any inconvenience caused is much regretted.

Regards,

Jacqueline Tan

Senior Executive
Claims Department
China Taiping Insurance (Singapore) Pte. Ltd.
3 Anson Road #15-00 Springleaf Tower Singapore 079909
DID: (65) 6389 6185 | Tel: (65) 6389 6116 | F: (65) 6225 5879

W: www.sg.cntaiping.com | **FB:** www.facebook.com/chinataipingsg/ | **WeChat:** 太平狮城 Taiping SG

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From: Elmer Alfonso <elmer@tanchong.com>
Sent: Tuesday, 5 April 2022 8:21 AM
To: Tan Chew Chik Jacqueline <jacqueline.tan@sg.cntaiping.com>; Hamzah <hamzah_saad@tanchong.com>
Subject: Re: SNM22D202273/C02/YQ3810Z/TANCHC / FW: ACCIDENT INVOLVING MY CLIENT VEHICLE GBH7445M AND YOUR INSURED VEHICLE YQ3810Z ON 01.04.2022

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6. Marcus Chua (LKK)

Elmer M. Alfonso
Service Executive
19 Ubi Road 4
Singapore 408623
TEL: 67038691 HP: 96450084
Email: elmer@tanchong.com

From: Tan Chew Chik Jacqueline <jacqueline.tan@sg.cntaiping.com>
Sent: Monday, April 4, 2022 5:37 PM
To: Elmer Alfonso <elmer@tanchong.com>; Hamzah <hamzah_saad@tanchong.com>
Subject: RE: SNM22D202273/C02/YQ3810Z/TANCHC / FW: ACCIDENT INVOLVING MY CLIENT VEHICLE GBH7445M AND YOUR INSURED VEHICLE YQ3810Z ON 01.04.2022

Without Prejudice

Our reference: SNM22D202273/C02/YQ3810Z/TANCHC
Your reference: GBH7445M

Dear Sirs,

ACCIDENT INVOLVING YQ3810Z & GBH7445M ON 01/04/2022

We refer to your email of 01/04/2022.

Kindly note the following:-

1. We would like to conduct pre-repair survey of the vehicle at the appointed workshop.
2. We propose the following list of surveyors to be nominated as the Single Joint Expert to conduct survey of the claimant's vehicle:-

1. Gary Soon (FTA)	6. Marcus Chua (LKK)
2. Chow Bo Xiong (FTA)	7. Kenneth Kong (LKK)
3. Ben Chua (FTA)	8. Adrian Ling (LKK)
4. Ng You Han (FTA)	9. Mohd Taufikh (LKK)
5. Henry Ng (FTA)	10. Steve Chen (LKK)

3. If we do not hear from you within two days of this letter, you shall have deemed to have agreed that the surveyor appointed by us shall be Single Joint Expert for this matter.

4. As per the NIMA Protocol, the survey by our appointed surveyor would include survey of your vehicle pre-repair, after it is dismantled, and post repairs. Hence, you need to provide us / our surveyors with the list of items that were damaged and required to be replaced or repaired to facilitate an effective survey.
5. As stated above, please inform us and our surveyor after the claimant's vehicle had been repaired so that our surveyor can carry out post repair inspection before the vehicle is returned to your client. Please co-ordinate with our surveyor immediately after the repair is completed.

Thank you.

** Note: Please cc to claimsdept@sg.cntaiping.com when you reply to us.

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Regards,

Jacqueline Tan

Senior Executive
Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

DID: (65) 6389 6185 | Tel: (65) 6389 6116 | F: (65) 6225 5879

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From: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Sent: Monday, 4 April 2022 5:34 PM

To: 'elmer@tanchong.com' <elmer@tanchong.com>; 'hamzah_saad@tanchong.com' <hamzah_saad@tanchong.com>; Tan Chew Chik Jacqueline <jacqueline.tan@sg.cntaiping.com>

Subject: O/R: SNM22D202273/C02/YQ3810Z/TANCHC / FW: ACCIDENT INVOLVING MY CLIENT VEHICLE GBH7445M AND YOUR INSURED VEHICLE YQ3810Z ON 01.04.2022

Without Prejudice

Dear Jacqueline,

Please conduct PRS for **GBH7445M**.

Note: officer in charge Jacqueline Tan 63896185.

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Thank you

Chong Boon Sen
Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

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From: Elmer Alfonso <elmer@tanchong.com>
Sent: Friday, 1 April 2022 4:53 PM
To: Claims Dept of CTI <claimsdept@sg.cntaiping.com>
Cc: Hamzah <hamzah_saad@tanchong.com>
Subject: ACCIDENT INVOLVING MY CLIENT VEHICLE GBH7445M AND YOUR INSURED VEHICLE YQ3810Z ON 01.04.2022

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Dear Sir/Ma'am,

Dear Sir/Ma'am,

Prior the above, my client wishes to make third party claim against your insured, direct settlement with claiming for loss of use/vehicle rental. Can you make arrangement survey on 04.04.2022 vehicle parked at level 6 workshop here at AUTOLUTION INDUSTRIAL PTE LTD.

Attached file are the workshop estimate and GIA report.

Best Regards,

Elmer M. Alfonso
Service Executive
19 Ubi Road 4
Singapore 408623
TEL: 67038691 HP: 96450084
Email: elmer@tanchong.com