Meng Yan (LKK Auto)

From: Motor Claim - III <motorclaim@iii.com.sg>

Sent: Monday, 4 April, 2022 4:59 PM

To: Nancy Lam; sur@lkkauto.com; admin-a@lkkauto.com; Summer (LKK Auto)

Cc: Corene Chong; Derrick Tan; Celeste Ng; Hui Ting Tang

Subject: RE: [EXTERNAL] - Our client's vehicle no.SNF8822U (D&K); Your insured's vehicle no.

SNC6927E (III) (GRAB)DOA 04/04/2022 - PRI

Attachments: ALPHA - Pre-Repair Notice (India)(SNF8822U).pdf; DRAFT REPORT.pdf

Dear Sir / Mdm.

Please conduct a survey on TP vehicle SNF8822U and let us have your report urgently.

This claim will be handled by Mr Derrick.

*Kindly upload this survey request email to merimen. Please check with workshop if they have negotiated any COR settlement with our insured.

Thank You.

Bhuvaneswari Motor & Work Injury Claims Department India International Insurance Pte Ltd 64 Cecil Street #04/#05 IOB Building Singapore 049711

Tel: 6347 6100 Ext 231



From: Nancy Lam <nancy@crossbordersllc.com>

Sent: Monday, 4 April 2022 4:02 pm

To: Motor Claim - III <motorclaim@iii.com.sg>

Cc: Corene Chong <corene@crossbordersllc.com>; Celeste Ng <celeste@crossbordersllc.com>; Hui Ting Tang

<huiting@crossbordersllc.com>

Subject: RE: [EXTERNAL] - Our client's vehicle no.SNF8822U (D&K); Your insured's vehicle no. SNC6927E (III) (GRAB)DOA

04/04/2022 - PRI

Your attention is drawn to the CONFIDENTIALITY NOTICE below.

WITHOUT PREJUDICE

Due to the current COVID 19 situation, we seek your understanding that your requests/ our replies to you, might be delayed as we and/or external parties that we liaise with are operating on reduced manpower.

Dear sir

- 1. We refer to your email as below.
- 2. We are instructed that our client has confirmed LKK Auto Consultants Pte Ltd Adrian as single joint expert.
- 3. Please be informed that the said vehicle can be inspected at:

Venue: D&K AUTOMOTIVE SERVICES PTE LTD

Address: Blk C, #01-59

Kaki Bukit Avenue 6 @ KB

Singapore 417883

Contact: Ice (6509 8258)

Ah Hwa (8226 5945)

Thank You.

Regards Nancy

TEL: 6438 1323 (ext 2020)

CrossBorders LLC 133 New Bridge Road #23-03/04/05 Chinatown Point Singapore 059413

Tel: (65) 6438 1323 Fax: (65) 6438 2313

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From: Motor Claim - III < motorclaim@iii.com.sg>

Sent: Monday, 4 April 2022 2:09 pm

To: Nancy Lam < nancy@crossbordersllc.com>

Cc: Corene Chong <corene@crossbordersllc.com>; Celeste Ng <celeste@crossbordersllc.com>; Hui Ting Tang

<huiting@crossbordersllc.com>

Subject: RE: [EXTERNAL] - Our client's vehicle no. SNF8822U (D&K); Your insured's vehicle no. SNC6927E (III) (GRAB)DOA

04/04/2022 - PRI

Dear Sir / Mdm,

We acknowledge receipt of your email.

We propose using the following motor surveyor:

LKK Auto Consultants Pte Ltd

Please notify us within 02 days of receipt of this letter for surveyor agreed on or if you have any objections to the above.

Thank you,

Bhuvaneswari Motor & Work Injury Claims Department India International Insurance Pte Ltd 64 Cecil Street #04/#05 IOB Building Singapore 049711

Tel: 6347 6100 Ext 231



From: Nancy Lam <nancy@crossbordersllc.com>

Sent: Monday, 4 April 2022 11:43 am

To: Motor Claim - III < motorclaim@iii.com.sg>

Cc: Corene Chong <corene@crossbordersllc.com>; Celeste Ng <celeste@crossbordersllc.com>; Hui Ting Tang

<huiting@crossbordersllc.com>

Subject: [EXTERNAL] - Our client's vehicle no.SNF8822U (D&K); Your insured's vehicle no. SNC6927E (III) DOA 04/04/2022 - PRI

Your attention is drawn to the CONFIDENTIALITY NOTICE below.

WITHOUT PREJUDICE

Dear Sirs

Please find attached our PRI notice dated 04 April 2022 for your kind attention

Thank You.

Regards Nancy

TEL: 6438 1323 (ext 2020)

CrossBorders LLC 133 New Bridge Road #23-03/04/05 Chinatown Point Singapore 059413

Tel: (65) 6438 1323 Fax: (65) 6438 2313

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