

Our Ref: PTE/SNC3860H/220328/TP-AL
Date: 27.04.2022

Lompac Insurance Berhad
300 BEACH ROAD #17-04/07
Singapore 199555
Attn : Motor Claims Department
Dear Sir/Madam



ComfortDelGro Engineering

ComfortDelGro Engineering Pte Ltd

Corporate Office
205 Braddell Road Singapore 579701
Mainline +65 6383 6280
Facsimile +65 6280 9755

Company Registration No: 19250648W

Car Care Centres

Braddell
205 Braddell Road
Singapore 579701
Tel 6383 8110

Loyang
59 Loyang Drive
Singapore 508969
Tel 6214 8300

Pandan
45 Pandan Road
Singapore 609286
Tel 6338 8778

Senoko
24 Senoko Loop
Singapore 758156
Tel 6757 8760

Sin Ming
383 Sin Ming Drive
Singapore 575717
Tel 6553 0400

Sungei Kadut
7 Sungei Kadut Way
Singapore 728791
Tel 6369 7369

Ubi
320 Ubi Road 3
Singapore 408649
Tel 6848 5721

www.SPARKcarcare.com

ACCIDENT ON 28.03.2022 INVOLVING SNC3860H & GBA5793H ALONG AYE

We are the authorised repair workshop for the owner of vehicle No, SNC3860H, which was involved in the captioned accident with your insured vehicle No, GBA5793H.

The vehicle owner has requested and authorised us to assist in presenting his/her claims against the party responsible for all applicable matters arising from the damage of the vehicle.

As the vehicle was caused by the negligent act of your insured driver, we are submitting these claims for your consideration on behalf of the the owner/driver/claimant.

1. Cost of Repairs / Excess		S\$	2,942.50
2. Car Rental	days x S\$ 0.00	S\$	0.00
3. Loss of Use	5 days x S\$ 60.00	S\$	300.00
4. Survey Report Fee		S\$	0.00
5. LTA Search Fee		S\$	0.00
6. GIA / Police Report Fee		S\$	0.00
7. Medical Expenses		S\$	0.00
8. Others [1]		S\$	0.00
9. Others [2]		S\$	0.00

[E&OE]

Total Claims

S\$ 3,242.50

A copy each of the following supporting documents is enclosed:

<input checked="" type="checkbox"/> Original Repair/ Excess Bill	<input checked="" type="checkbox"/> Insurance Certificate
<input type="checkbox"/> Survey Report / Bill	<input checked="" type="checkbox"/> Power of Attorney
<input type="checkbox"/> Coloured Photographs	<input type="checkbox"/> Car Rental Bill
<input checked="" type="checkbox"/> GIA/Police Report(s)	<input type="checkbox"/> Medical Bill
<input checked="" type="checkbox"/> GIA/TP Search	<input type="checkbox"/> Witness Statement
<input type="checkbox"/> Others: _____	

Kindly look into the matter and let us hear from you on the settlement of our clients' claims as soon as possible.

Please note that it is a condition of any settlement reached that it shall be without prejudice to any personal injury claim (if any) of the owner/driver/claimant.

Yours sincerely,

Alice Lau

CDGE Claims Department

DID:62148307

FAX: -

Email:alichelau@cdge.com.sg

This is a computer-generated letter. No signature is required.

A member of

COMFORTDELGRO

ComfortDelGro Engineering Pte Ltd

Corporate Office
205 Braddell Road
Singapore 579701
Mainline +65 6383 6280
Facsimile +65 6280 9755
www.cedge.com.sg

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Tel: 6214 8300
Tel: 6338 8778
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Tel: 6369 7369
Tel: 6848 5721



ComfortDelGro Engineering

COMPANY REG. NO. 199506048W
GST REG. NO. M2-8921817-3
Page: 1

TAX INVOICE

8010042

LONPAC INSURANCE BERHAD
THE CONCOURSE

300 BEACH ROAD #17-04/07

SINGAPORE SG 199555

CONTACT NO: 62507388

VEHICLE NO
SNC3860H

MAKE
KIA

MODEL
CERATO

DATE OF REG
18.10.2021

CHASSIS CODE
KNAF3416MM5107424

INVOICE NO. / DATE
91668119 21.04.2022

JOB NO.
305513225

ODOMETER READING

Description : TP - INDIA - LONPAC

S/No	Part No. Description	Qty	Unit Price	Net
01	20-501 LUMP SUM REPAIR	1 EAC	2,750.00 SGD	2,750.00
Items total				2,750.00
Add GST @ 7.000 %				192.50
Invoice amount				2,942.50

Issued by : SIEWHWA 21.04.2022 10:19:38
Repair type : CESO/52/5T
Payment Type/Term: /Credit 30 days

WHILEST MAKING ALL REASONABLE PRECAUTIONS AGAINST FIRE, THEFT OR ACCIDENTAL DAMAGE, THE COMPANY ACCEPTS NO
LIABILITY FOR LOSS OF OR DAMAGE TO VEHICLES, EQUIPMENT, OR CONTENTS THEREOF, OR FOR ANY DAMAGE TO PERSONS OR
PROPERTY. CUSTOMERS SHALL INSTRUCT THEIR VEHICLES IMMEDIATELY UPON DELIVERY AND SHALL WITHIN FOUR (4) HOURS FROM THE DELIVERY DATE
REPORT TO THE COMPANY OF ANY DAMAGE, DEFECTS, OR THEFT. THE VEHICLE WILL BE DELIVERED TO THE CUSTOMER IN GOOD ORDER.
IN CASE OF 1% PER MONTH WILL BE CHARGED ON A DAY TO DAY BASIS. THE AMOUNT OF 1% WILL BE DEDUCTED FROM THE
AMOUNT PAID BY THE CUSTOMER AND NOT PAID ON THE DATE OF DELIVERY. THE VEHICLE WILL BE DELIVERED TO THE CUSTOMER WITHIN
THE PERIOD OF 30 DAYS.
PLEASE EXAMINE THIS INVOICE IMMEDIATELY UPON RECEIPT AND ADVISE THE COMPANY OF ANY ERRORS OR DISCREPANCIES
WITHIN 14 DAYS OF RECEIPT. IF THE COMPANY DOES NOT HEAR FROM THE CUSTOMER, THE COMPANY WILL TREAT THIS INVOICE AS
CORRECT AND BINDING.

Cheque should be crossed and made payable to "ComfortDelGro Engineering Pte Ltd"

ComfortDelGro Engineering Pte Ltd
A member of COMFORTDELGRO

Head Office:
205 Braddell Road
Blk C Ext 1 Level 2
Singapore 579701

Attn: Finance Department

Kindly note that no receipt shall be issued unless requested.

CUSTOMER'S COPY

ACCOUNT No.	INVOICE No.	AMOUNT	BANK/CHQ No.
8010042	91668119	2,942.50	

RE: SNC3860H FINALIZE

Kenneth Kong (LKKAUTO) <KennethKong@lkkauto.com>

Mon 11/4/2022 4:41 PM

To: Ngo Toh Wee <Ngotw@sparkcarcare.com>

CAUTION : This email originated from an external party outside ComfortDelGro. Do not click on links or open attachment unless you know the sender.

We will advise principle the repair cost of \$2750.00, 4days, subject to their approval thanks.

From: Ngo Toh Wee <Ngotw@sparkcarcare.com>

Sent: Monday, 11 April 2022 4:28 pm

To: Kenneth Kong (LKKAUTO) <KennethKong@lkkauto.com>

Cc: Brenda Ng Lay Hong <BrendaNg@sparkcarcare.com>; Rohani Binte Mustafa <RohaniM@sparkcarcare.com>; Patrick Tia Jee Kiang <PatrickTia@sparkcarcare.com>; Kristy Tay Siew Hwa <kristytay@sparkcarcare.com>; Teo Kee Jin <Teokeejin@cdge.com.sg>

Subject: SNC3860H FINALIZE

Hi Kenneth,

Please check and confirm.

Thank you,

Regards,

Ngo Toh Wee

Workshop Supervisor (Accident Repair)

T: 6383 7656 | **M:** 87983946

W: www.SPARKcarcare.com.sg

From: Toh Wee Ngo <wee_75@hotmail.com>

Sent: Monday, 11 April 2022 4:18 pm

To: Ngo Toh Wee <Ngotw@sparkcarcare.com>

Subject:

CAUTION : This email originated from an external party outside ComfortDelGro. Do not click on links or open attachment unless you know the sender.

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INSURER ENQUIRY

Find
insurer

Vehicle reg. no.

GBA5793H

Date of Accident

28/03/2022 

Reset

% RESULT & RECEIPT

TP Insurer Enquiry

Insurance **Lonpac Insurance Bhd**Period of Insurance **04/09/2021 - 03/09/2022**Requested By **Kristy Tay (ComfortDelGro)**Requested Date **29/03/2022 16:31****Payment details**Request Amount: **S\$1.87**GST Amount: **S\$0.13**Total Amount Due (GST
Inclusive): **S\$2****General Insurance Association**

Records Management Centre

GST Registration No: **M400017735**

Describe Circumstances of the Accident

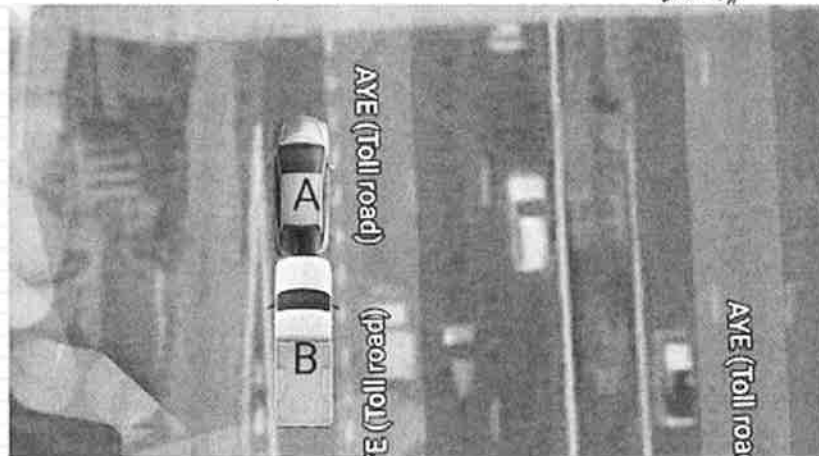
ON 28/03/22 AT ABOUT 0915HRS I WAS DRIVING VEHICLE A SNC3860H ALONG AYE.I WAS AT FOURTH LANE FROM EXTREME RIGHT.I SLOW DOWN AND STOPPED MY VEHICLE TO GIVE WAY TO BUS WHICH WAS ABOUT TO TURN OUT FROM BUS STOP.SUDDENLY VEHICLE B GBA5793H REAR ENDED MY VEHICLE.EXCHANGED PARTICULAR AND NO INJURIES AT POINT OF TIME.

Sketch Plan

28/03/22 / 11157HRS

Grange

A.SNC3860H
B.GBA5793H



Declaration

I/We declare the foregoing particulars are true in every respect.

Policyholder's Signature / Date & Time

Driver's Signature (If driver is not the policyholder) / Date & Time

Witnessed by Reporting Centre Personnel

28/03/22 / 11157HRS

Grange

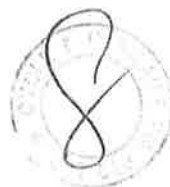
Register New Vehicle (Acknowledgement)

Vehicle Particulars

Vehicle No.:	SNC3860H		
Vehicle Type:	Z10 - Private Hire (Chauffeur) Motor Car	Vehicle Scheme:	Normal
Vehicle Attachment 1:	No Attachment		
Vehicle Attachment 2:	-	Vehicle Attachment 3:	-
Vehicle Make:	KIA	Vehicle Model:	CERATO 1.6(A) EX
Chassis No.:	KNAF3416MM5107424	Engine No.:	G4FGMH703110
Motor No.:	-	Trailer Chassis No.:	-
Propellant:	Petrol	Passenger Capacity:	4
Engine Capacity:	1591 cc	Power Rating:	-
Maximum Power Output:	93.8 kW (125 bhp)		
Unladen Weight:	1287 kg	Maximum Laden Weight:	1680 kg
Primary Colour:	Blue	Secondary Colour:	-
First Registration Date:	18 Oct 2021	Original Registration Date:	18 Oct 2021
Manufacturing Year:	2021	Open Market Value:	\$14,600.00
PARF Eligibility:	Yes	Minimum PARF Benefit:	\$7,300.00
No. of Transfers:	0	Additional Registration Fee Rate:	First \$14,600.00 (100%)
Actual ARF Paid:	\$14,600.00		

Owner Particulars

Owner Name:	COMFORTDELGRO RENT-A-CAR PTE. LTD.
Owner ID Type:	Company
Owner ID:	198105775H
Registered Address Type:	Private Residential (Condo Apt or House) / Shopping / Office Complexes
Registered Block /House No.:	205
Registered Street Name:	BRADDELL ROAD
Registered Unit No.:	-



CERTIFICATE OF INSURANCE

MOTOR VEHICLES (THIRD-PARTY RISKS AND COMPENSATION) ACT (CHAPTER 189)
MOTOR VEHICLES (THIRD-PARTY RISKS AND COMPENSATION) RULES, 1960 ROAD TRANSPORT ACT, 1987 (MALAYSIA)
MOTOR VEHICLES (THIRD-PARTY RISKS) RULES, 1959 (MALAYSIA)

All Accidents must be reported within 24 hours of the incident regardless of whether it will lead to a claim.

CERTIFICATE NO.: D18MFL0003414_02

COVER: Comprehensive

1. Index Mark and Registration Number of Vehicle	:	SNC3860H
Chassis No	:	KNAF3416MM5107424
2. Name of Policyholder	:	COMFORTDELGRO RENT-A-CAR PTE LTD
3. Effective date of Insurance	:	18 Oct 2021
4. Expiry date of Insurance	:	30 Jun 2022
5. Persons or Classes of Persons entitled to drive*		
Any person who is driving on the Policyholder's order or with his/their permission. The Hirer.		
Provided that the person driving is permitted in accordance with the licensing or other laws or regulations to drive the Motor Vehicle or has been so permitted and is not disqualified by order of a Court of Law or by reason of any enactment or regulation in that behalf from driving the Motor Vehicle		
6. Limitations as to use*		
Use for the carriage of passengers in connection with the Policyholder's business or the hirer's business. Use for social, domestic, pleasure purposes and business purposes of the Policyholder or of any person to whom the vehicle is hired		
The Policy does not cover		
(1) Use for racing, pace-making, reliability trial, or speed-testing.		
(2) Use for the carriage of goods (other than samples) in connection with any trade or business.		
(3) Use for any purpose in connection with the Motor Trade.		
*Limitations rendered inoperative by Section 8 of the Motor Vehicles (Third-Party Risks and Compensation) Act (Chapter 189) and Section 95 of the Road Transport Act, 1987 (Malaysia), are not to be included under these headings.		

Windscreen Excess	:	SGD	100.00
Hire Purchase Company	:	N.A	

EXCESS : AS PER POLICY SCHEDULE.

POLICY DOES NOT COVER ANY DRIVER WHO IS BELOW 22 YEARS OLD OR WITH LESS THAN 1½ YEARS DRIVING EXPERIENCE. THIS EXCLUSION SHALL NOT APPLY TO EMPLOYEES OF COMFORTDELGRO RENT-A-CAR PTE. LTD.

PRIVATE HIRE SERVICE (USE FOR HIRE & REWARD) - GEOGRAPHICAL AREA: WITHIN THE REPUBLIC OF SINGAPORE ONLY

FOR SOCIAL, DOMESTIC & LEISURE PURPOSES ONLY - GEOGRAPHICAL AREA: WITHIN SINGAPORE, WEST MALAYSIA AND THAT PART OF THAILAND WITHIN 50 MILES OF THE BORDER BETWEEN THAILAND AND WEST MALAYSIA.

I/We HEREBY CERTIFY that the Policy to which this Certificate relates is issued in accordance with the provisions of the Motor Vehicles (Third-Party Risks and Compensation) Act (Chapter 189) and Part IV of the Road Transport Act, 1987 (Malaysia).

Agent/Broker : B000018/COMFORTDELGRO INSURANCE BROKERS PTE LTD
Date of Issue : 20/10/2021 17:35:59
MZ406 - Hire Car (U/G)

For India International Insurance Pte Ltd



Authorised Signatory

COMFORTDELGRO ENGINEERING PTE LTD

A member of COMFORTDELGRO

POWER OF ATTORNEY

ACCIDENT INVOLVING (Owner's Vehicle No.) SNC3880H and (Third Party's Vehicle No.)
GBA5793H on 28/3/22 along AYE, SINGAPORE

Policy Nos: DIPMFL0003414-02

BY THIS POWER OF ATTORNEY, *I/We, COMFORTDELGRO RENT A CAR PTE LTD *NRIC/Passport
No. _____ (Address)* _____

_____ / _____ a company

incorporate in Singapore and having its registered office at (Address)* _____
_____ owner of Vehicle Registered No. SNC3880H

_____ hereby irrevocably appoint ComfortDelGro Engineering Pte Ltd (CDGE), a
company incorporated in Singapore and having its registered office at _____

its agents or any person authorized by CDGE to be *my/our Attorney and in *my/our name(s) and on *my/our behalf
to do all or any of the following:

1. To submit, resolve and make any claim(s) (including the commencement of legal proceedings) which *I/we may have against the other *party/parties to the Accident and under the insurance *policy/policies taken up by such *party/parties or alternatively under Insurance Policy No. _____ taken up by *me/us in respect of the cost of repairs, loss of use and at all other costs and expenses, etc. suffered by *me/us arising from the Accident (loss and damage).
2. For the purpose of such claim(s) as aforesaid, to appoint solicitors on *my/our behalf as *my/our Attorney **shall in his absolute discretion, deem fit.**
3. To collect payment(s) due in respect of any such claim(s) for the loss and damage, such payment to be made by way of cheque in favor of ComfortDelGro Engineering Pte Ltd, CDGE and to give a valid receipt and discharge therefor.
4. For any of the purposes aforesaid, **to execute, sign, seal and deliver all documents whatsoever in relation thereto.**
5. Generally **do all such acts as it shall deem necessary for the purpose of settling such claim(s) and**
6. **To agree to any settlement at the absolute discretion of CDGE.**

*I/We hereby declare that all acts, instruments and documents done by virtue of this Power of Attorney on *my/our behalf by the Attorney, its agents or any person authorized by CDGE in that behalf shall be as good valid and effectual to all intents and purposes whatsoever as if the same had been done or executed by *me/us in *my/our own proper person(s) and *I/We hereby ratify and confirm, all acts, instruments and documents done or executed by virtue of the authority and powers hereby conferred.

*I/We hereby further declare that **the powers and authority hereby conferred shall remain irrevocable.**

*I/We further confirm that the acceptance by CDGE of the settlement amount in respect of such constitute the full discharge of my/our claim(s) in respect of such loss and damage.

*IN WITNESS WHEREOF. *I/We have hereunto to set *my/our hand and seal this day _____ of the month of _____, Year Two Thousand - _____ (20____)

Signed, Sealed & Delivered By

Customers Name:
NRIC No.:
Co's rubber Stamp



delete as appropriate.

File