Mei Kwan (LKKAuto)

From: Mei Kwan (LKKAuto)

Sent: Monday, 4 April, 2022 3:53 PM

To: 'GERALD POH WEE BIN'

Cc: 'MT_Claim_SG'; Asher Sng (LKKAuto); Admin A

Subject: RE: SNC3860H VS GBA5793H DOA 28/03/2022 TP CLIAM ** LKK REF:

CC4/LPC22003091/Kea3

Attachments: TP ESTIMATE - MARKED.pdf; Preliminary Advice.pdf

Dear Gerald.

We refer to the above matter.

Enclosed for your perusal is:

- TP estimated cost of repair
- Preliminary advice

Kindly take note that the case handler in-charge is Asher.

To check availability of the case handler, you may contact the undersigned.

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com | fax: 67414108 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

From: Ngo Toh Wee < Ngotw@sparkcarcare.com>

Sent: Thursday, 31 March 2022 8:15 AM

To: SUR < sur@lkkauto.com>

Cc: Brenda Ng Lay Hong \(\sum_{\text{BrendaNg@sparkcarcare.com}}\); Rohani Binte Mustafa \(\langle_{\text{RohaniM@sparkcarcare.com}}\); Patrick Tia Jee Kiang \(\text{PatrickTia@sparkcarcare.com}\); Kristy Tay Siew Hwa \(\langle_{\text{kristytay@sparkcarcare.com}}\);

Teo Kee Jin < Teokeejin@cdge.com.sg>

Subject: Fw: SNC3860H VS GBA5793H DOA 28/03/2022 TP CLIAM

Hi Sir/Mdm,

Had Lonpac assign this case to your company?

Thank you,

Regards,

Ngo Toh Wee

Workshop Supervisor (Accident Repair)

T: 6383 7656 | M: 87983946

W: www.SPARKcarcare.com.sg

From: GERALD POH WEE BIN < geraldpoh@lonpac.com>

Sent: Wednesday, 30 March 2022 8:58 am
To: Ngo Toh Wee < Ngotw@sparkcarcare.com>
Co: MT_Claim_SG < mt_claim@lonpac.com>

Subject: FW: SNC3860H VS GBA5793H DOA 28/03/2022 TP CLIAM

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Lonpac External - General

WITHOUT PREJUDICE

Our Ref: TBA

Dear Ngo,

Our insured has not lodged the report and we are unable to comment on liability.

In the meantime, we shall appoint LKK Auto Consultants Pte Ltd for the survey.

For assessment of liability, please liaise with them.

Best Regards

Gerald Poh

Senior Claims Executive | Lonpac Insurance Bhd 300 Beach Road, #17-04/07 The Concourse, Singapore 199555

Tel: (65) 6250 7388 Ext.255 | Fax: (65) 6296 2706

We are committed to acting professionally, fairly and with integrity. We do not condone bribery, fraud or corrupt practices.

From: Ngo Toh Wee < <u>Ngotw@sparkcarcare.com</u>>

Sent: Wednesday, 30 March 2022 8:49 am **To:** MT_Claim_SG < mt.claim@lonpac.com>

Cc: Brenda Ng Lay Hong < BrendaNg@sparkcarcare.com >; Rohani Binte Mustafa < RohaniM@sparkcarcare.com >; Patrick Tia Jee Kiang < PatrickTia@sparkcarcare.com >; Kristy Tay Siew Hwa < kristytay@sparkcarcare.com >; Teo Kee

Jin <Teokeejin@cdge.com.sg>

Subject: SNC3860H VS GBA5793H DOA 28/03/2022 TP CLIAM

Hi Sir/Mdm,

Please check liability and arrange survey. vehicle is in 205 Braddell Road S(597901) Thank you, Regards, **Ngo Toh Wee** Workshop Supervisor (Accident Repair) T: 6383 7656 | M: 87983946 W: www.SPARKcarcare.com.sg From: canon@comfortdelgro.com <canon@comfortdelgro.com> Sent: Wednesday, 30 March 2022 8:27 am To: Ngo Toh Wee < Ngotw@sparkcarcare.com > Subject: . This message and any attachments may contain confidential, privileged or proprietary information. If you are not the intended recipient, kindly notify us and delete this message and its attachments immediately, and please be advised that using, copying, distributing or disclosing any contents therein is not allowed. Statements pertaining to any matter outside our business are not to be taken as endorsed by ComfortDelGro Corporation Limited or its related companies. The comments/proposals provided are for discussion purposes only and are subject to approvals. Nothing herein shall constitute a binding agreement between the parties. Neither party shall be bound in any way to any term or condition except as agreed in a written agreement signed by the duly authorised representatives of both parties. ComfortDelGro - a Green Office certified by the Singapore Environment Council - is committed to preserving the environment. We encourage you to print this only if necessary. ComfortDelGro Engineering Pte Ltd [Registration No. 199506048W] This message and any attachments may contain confidential, privileged or proprietary information. If you are not the intended recipient, kindly notify us and delete this message and its attachments immediately, and please be advised that using, copying, distributing or disclosing any contents therein is not allowed. Statements pertaining to any matter outside our business are not to be taken as endorsed by ComfortDelGro Corporation Limited or its related companies. The comments/proposals provided are for discussion purposes only and are subject to approvals. Nothing herein shall constitute a binding agreement between the parties. Neither party shall be bound in any way to any term or condition except as agreed in a written agreement signed by the duly authorised representatives of both parties. ComfortDelGro - a Green Office certified by the Singapore Environment Council - is committed to preserving the environment. We encourage you

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