

## Hsiao Tong (LKKAUTO)

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**From:** unitedcb@singnet.com.sg  
**Sent:** Tuesday, 24 May 2022 2:03 PM  
**To:** Hsiao Tong (LKKAUTO)  
**Subject:** RE: ACCIDENT INVOLVING PC 3737 H AND GBK 398 X 21/01/2022  
**Attachments:** PC3737H-LOD.pdf

Dear Hsiao Tong

I refer to the above matter.

After survey by your surveyor and repaired, we are now instructed to claim as follow:

1)	Cost of repair	\$5,300.00
2)	Rental 7 days x @\$300/-	\$2,100.00
3)	Search fee	\$ 2.00

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	Total	\$7,402.00

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We enclose the following:

- a) Repair bill
- b) Rental bill
- c) Search fee Invoice

Kindly let us have your offer as soon as possible.

Thank you

Regards  
Ah Siang

## AUTHORIZATION TO ACT

We  
I, Wei Wei Transportation (the third party claimant")  
of BLK 536 Bedok North Street 3 #06-872, spore H60536 (address), owner  
of PC 3737 H (vehicle no.) hereby authorize UCB Engineering P/L ("the workshop")  
to act for me with respect to my claim for repair costs and/or rental and/or loss of use ("claim") for  
my vehicle no PC 3737 H that was damaged pursuant to the accident which occurred  
on 21/01/2022 (date) along Carpark of North Vista Primary School (location)  
involving vehicle no/s GBX 398 X ("the accident").

I further authorize the workshop to settle my above mentioned claim in a manner that they deem fit  
and the workshop is further authorized to receive payment further to settlement of my claim with  
payment cheque/s being made in favour of the workshop.

I further acknowledge that any settlement the workshop may reach on my behalf is on a without  
prejudice and without admission of liability basis insofar as the driver/owner/insurers of the other  
vehicle/s is concerned.

Dated this 02 (day) of April (month) 2022 (year)

*Jonathan*



Signed by "the third party claimant"  
(with chop if applicable)



*[Signature]*

Signed by "the workshop"  
(with chop)



# LONPAC INSURANCE BHD

CLAIM NO : 21/22/22/VC05/025393  
DATE : 13 JULY 2022


## DISCHARGE VOUCHER

I/We, WEI WEI TRANSPORTATION confirmed acceptance from M/s **LONPAC INSURANCE BHD** and/or owner of GBK398X the sum of Singapore Dollar Six Thousand Seven Hundred Only (**\$6,700.00**) in full and final satisfaction, liquidation and discharge of all property losses competent to me/us upon the said M/s **LONPAC INSURANCE BHD** in respect of all property losses sustained by me/us whether now or hereafter to become manifest, arising either directly or indirectly from an accident involving PC3737H and GBK398X on 21/01/2022 along/at COMPASSVALE LINK NORTH VISTA PRIMARY SCHOOL.

I /We hereby agree to indemnify and keep indemnify (**LONPAC INSURANCE BHD/ YAK SOON TRADING AND/OR JALIL BIN AMAT**) against all claims and any claims whatsoever made by any person/persons on our behalf in respect of the said accident.

I/We further authorize you to pay the above settlement sum directly to "**UCB ENGINEERING PTE LTD**".

I/We hereby acknowledged that this payment is made on a without admission of liability basis and without prejudice to all related claims and in respect of our insured's recovery action.

  
13/7/22  
Signature of vehicle owner/Date



Wei Wei Transportation 13/7/22  
Name of vehicle owner /Date



Bill To :

Vehicle No : PC 3737 H

*Authorised Signature*

# MUHAMMAD MANU TRANSPORT IZWANDI & SERVICES

## INVOICE

DATE : 20/Apr/2022  
INVOICE NO.: 202201002

**BILL TO**  
**Wei Wei Transportation**  
45 Simei Rise #07-30  
Singapore 528786

DATE	DESCRIPTION	AMOUNT SGD
5-Apr-22 to 11-Apr-22	7days of Bus Rental of PA5927Z	\$2,100

PAID on 5-Apr-2022

**TOTAL** **\$2,100.00**

All payments shall be paid to Wandu  
DBS : 122-900052-3

THIS IS A COMPUTER GENERATED INVOICE. NO SIGNATURE IS REQUIRED

e. & oe.

INSURER ENQUIRY

Find insurer

Vehicle reg. no.

gbk398x

Date of Accident

21/01/2022



Reset

% RESULT & RECEIPT

TP Insurer Enquiry

Insurance \_\_\_\_\_

Lonpac Insurance Bhd

Period of Insurance \_\_\_\_\_

25/11/2021 - 24/11/2022

Requested By \_\_\_\_\_

Tan Siam Hiong (UCB Enginee...

Requested Date \_\_\_\_\_

02/04/2022 10:21

Payment details

Request Amount: S\$1.87

GST Amount: S\$0.13

Total Amount Due (GST Inclusive): S\$2

General Insurance Association

Records Management Centre

GST Registration No: M400017735



# LONPAC INSURANCE BHD (SINGAPORE BRANCH)

## GIRO AUTHORISATION FORM

**Company Name:**

UCB Engineering Pte Ltd

**Bank Account Details**

**Beneficiary Name:**

UCB Engineering Pte Ltd

**Bank Name / Branch Name:**

OCBC Bank

**Bank Account No.:**

701-066391-001

**Bank Code / Branch Code:**

7339 / 701

**Swift Code**

**Email Address:**

unitedcb@singnet.com.sg

(For notification of payment details)

**Name/Designation/Telephone/Email of Contact person.:**

Tan Siam Hiong / Admin / 62681281 / Mdm Tan

I hereby authorise Lonpac Insurance Bhd to remit all payment directly to the above nominated account.

**Authorised Signature and Company Stamp**

**Date:** 22/7/22



**Acknowledged by :**

**Name / Date:**

## Hsiao Tong (LKKAuto)

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**From:** Hsiao Tong (LKKAuto)  
**Sent:** Monday, 25 July 2022 10:15 AM  
**To:** 'KENNY LIM CHING GHEE'  
**Cc:** MT\_Claim\_SG; Admin A  
**Subject:** RE: [Seek Mandate]- Accident involving PC 3737 H And GBK 398 X 21/01/2022 \*\*\*  
LKK REF: CC4/LPC22003077/Tpa3 - Oref: 21/22/22/VC05/025393

Dear Sirs/Mdm,

For an update, we have settled the matter at a global sum of **\$6,700.00(all-in)**.

We will proceed to close file and submit all the relevant documents to your good office once it is ready.

Thank you.

Best Regards,

**Hsiao Tong, Chew (Ms)** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6742-3197 | Email: [chewht@lkkauto.com](mailto:chewht@lkkauto.com) |

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |

S(408933)

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**From:** KENNY LIM CHING GHEE <kennylim@lonpac.com>  
**Sent:** Tuesday, 28 June 2022 2:16 PM  
**To:** Hsiao Tong (LKKAuto) <chewht@lkkauto.com>  
**Cc:** MT\_Claim\_SG <mt\_claim@lonpac.com>; Admin A <admin-a@lkkauto.com>  
**Subject:** RE: [Seek Mandate]- Accident involving PC 3737 H And GBK 398 X 21/01/2022 \*\*\* LKK REF: CC4/LPC22003077/Tpa3 - Oref: 21/22/22/VC05/025393

## Lonpac External - Confidential

Dear Hsiao Tong

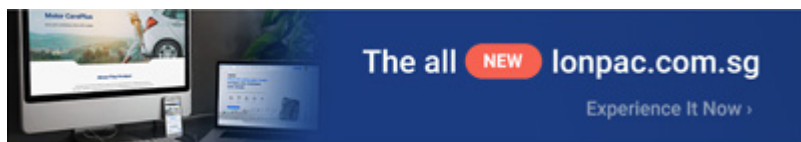
Please proceed to settle as per your recommendations.

Thank you.

Best Regards

Kenny Lim  
Asst. Claims Manager | Lonpac Insurance Bhd  
300 Beach Road, #17-04/06 The Concourse, Singapore 199555  
DID: 6279 9256 | Fax: (65) 6296 2706





We are committed to acting professionally, fairly and with integrity. We do not condone bribery, fraud or corrupt practices.

**From:** Hsiao Tong (LKKAuto) <[chewht@lkkauto.com](mailto:chewht@lkkauto.com)>

**Sent:** Tuesday, 28 June 2022 10:36 am

**To:** KENNY LIM CHING GHEE <[kennylim@lonpac.com](mailto:kennylim@lonpac.com)>

**Cc:** MT\_Claim\_SG <[mt\\_claim@lonpac.com](mailto:mt_claim@lonpac.com)>; Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>

**Subject:** [Seek Mandate]- Accident involving PC 3737 H And GBK 398 X 21/01/2022 \*\*\* LKK REF: CC4/LPC22003077/Tpa3 - Oref: 21/22/22/VC05/025393

Your ref: **21/22/22/VC05/025393**

Our ref : CC4/LPC22003077/Tpa3q2

Dear Sirs/Mdm,

**ACCIDENT INVOLVING GBK398X(LONPAC) AND PC3737H (TP) ON 21/01/2022**

We refer to the above matter.

We have highlighted to your good office on 04/04/2022 of Third-Party's request to do Direct Settlement with our Principal, Lonpac Insurance Bhd.

The accident occurred when our driver reversed and collided onto third party vehicle. We are of the view that liability is not in our driver favour.

We seek your approval to offer repairer "**UCB ENGINEERING PTE LTD**" at **\$6,702.00(all-in)**.

The summary is as follows: -

	Amount Claimed	Amount Revised
1. Cost of Repair	\$ 10,486.00	\$ 5,300.00
2. Loss of Rental (7days x \$300.00)	\$ 2,100.00	\$ 1,400.00 (7days x \$200.00)
3. LTA/GIA Search Fee	\$ 2.00	\$ 2.00
<b>Total</b>	<b>\$ 12,588.00</b>	<b><u>\$ 6,702.00</u></b>

Surveyor recommended 7days for repair.

Enclosed here with all the relevant documents for your perusal.

Kindly note that this inspection report dated 23/06/2022 is only for mandate purpose.

**Kindly let us have your approval / instruction.**

Best Regards,

Hsiao Tong, Chew (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | Email: [chewht@lkkauto.com](mailto:chewht@lkkauto.com) |

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

-----Original Message-----

From: Mei Kwan (LKKAuto)

Sent: Tuesday, April 5, 2022 1:26 PM

To: KENNY LIM CHING GHEE <kennylim@lonpac.com>

Cc: MT\_Claim\_SG <mt\_claim@lonpac.com>; Admin A <admin-a@lkkauto.com>

Subject: RE: Accident involving PC 3737 H And GBK 398 X 21/01/2022 \*\*\* LKK REF: CC4/LPC22003077/Tpa3 - Oref: 21/22/22/VC05/025393

Dear Kenny,

We refer to the above matter.

Enclosed for your perusal is:

- TP estimated cost of repair
- Preliminary advice
- Photographs of TP vehicle in its damaged condition

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com | fax: 67414108 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

-----Original Message-----

From: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Sent: Monday, 4 April, 2022 3:56 PM

To: KENNY LIM CHING GHEE <kennylim@lonpac.com>

Cc: MT\_Claim\_SG <mt\_claim@lonpac.com>; Admin A <admin-a@lkkauto.com>

Subject: RE: Accident involving PC 3737 H And GBK 398 X 21/01/2022 \*\*\* LKK REF: CC4/LPC22003077/pa3 - Oref: 21/22/22/VC05/025393

Dear Kenny,

Attached is a copy of third party video footage for your easy reference.

Thank you.

Best Regards,

Hsiao Tong, Chew (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | Email: chewht@lkkauto.com | HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

-----Original Message-----

From: KENNY LIM CHING GHEE <kennylim@lonpac.com>

Sent: Monday, 4 April 2022 2:19 PM

To: Mei Kwan (LKKAUTO) <Meikwan@lkkauto.com>

Cc: MT\_Claim\_SG <mt\_claim@lonpac.com>; Hsiao Tong (LKKAUTO) <chewht@lkkauto.com>; Admin A <admin-a@lkkauto.com>

Subject: RE: Accident involving PC 3737 H And GBK 398 X 21/01/2022 \*\*\* LKK REF: CC4/LPC22003077/pa3 - Oref: 21/22/22/VC05/025393

Lonpac External - Confidential

Dear Mei Kwan

Please see attachment for a copy of Insd's GIA report for your perusal.

Thank you.

Best Regards

Kenny Lim

Asst. Claims Manager | Lonpac Insurance Bhd

300 Beach Road, #17-04/07 The Concourse, Singapore 199555

DID: 6279 9261 | Fax: (65) 6296 2706

"In view of the revised measures for transition under Phase 2 COVID-19 restrictions effective 19 August 2021, 50% of our staff will be working from home. Please expect delays in our replies, payments and claims settlements during this period. Your understanding is greatly appreciated and we apologise for any inconvenience caused".

We are committed to acting professionally, fairly and with integrity. We do not condone bribery, fraud or corrupt practices.

-----Original Message-----

From: Mei Kwan (LKKAUTO) <Meikwan@lkkauto.com>

Sent: Monday, 4 April 2022 1:57 pm

To: KENNY LIM CHING GHEE <kennylim@lonpac.com>

Cc: MT\_Claim\_SG <mt\_claim@lonpac.com>; Hsiao Tong (LKKAUTO) <chewht@lkkauto.com>; Admin A <admin-a@lkkauto.com>

Subject: RE: Accident involving PC 3737 H And GBK 398 X 21/01/2022 \*\*\* LKK REF: CC4/LPC22003077/pa3

Dear Kenny,

We refer to the above matter.

Kindly let us have a copy of insured's accident report for our necessary action.

Please take note that the case handler in-charge is Hsiao Tong.

To check availability of the case handler, you may contact the undersigned.

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com | fax: 67414108 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

-----Original Message-----

From: Admin-D (LKKAuto) <admin-d@lkkauto.com>

Sent: Monday, 4 April, 2022 11:42 AM

To: 'GERALD POH WEE BIN' <geraldpoh@lonpac.com>; assignments <assignments@lkkauto.com>; Admin A <admin-a@lkkauto.com>

Cc: 'MT\_Claim\_SG' <mt\_claim@lonpac.com>

Subject: RE: Accident involving PC 3737 H And GBK 398 X 21/01/2022

Dear Gerald,

Thank you for the assignment.

Note: With immediate effect 04/03/2022 Summer Lee(assignment Team) will no longer be in our company. Please contact the undersign for survey arrangement.

Best Regards,

Yan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6741-8434 | email: assignments@lkkauto.com | fax: 6256-4315 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

-----Original Message-----

From: GERALD POH WEE BIN <geraldpoh@lonpac.com>

Sent: Monday, 4 April, 2022 10:28 AM

To: 'assignments' <assignments@lkkauto.com>

Cc: MT\_Claim\_SG <mt\_claim@lonpac.com>

Subject: FW: Accident involving PC 3737 H And GBK 398 X 21/01/2022

Lonpac External - General

Our Ref : 21/22/22/VC05/025393 (Kenny's case)

Dear Meng Yan,

FYNA.

Best Regards

Gerald Poh

Senior Claims Executive | Lonpac Insurance Bhd

300 Beach Road, #17-04/07 The Concourse, Singapore 199555

Tel: (65) 6250 7388 Ext.255 | Fax: (65) 6296 2706

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-----Original Message-----

From: unitedcb@singnet.com.sg <unitedcb@singnet.com.sg>

Sent: Monday, 4 April 2022 10:07 am

To: MT\_Claim\_SG <mt\_claim@lonpac.com>

Subject: RE: Accident involving PC 3737 H And GBK 398 X 21/01/2022

Dear Motor Claim Dept

I refer to the above matter.

Attached the vehicle PC 3737 H GIA & quotation for your reference.

Kindly arrange your surveyor survey the vehicle as soon as possible.

Thank you

Regards

Mdm Ah Siang

UCB Engineering Pte Ltd

Tel: 62681281 or HP 91773084