

Hsiao Tong (LKKAUTO)

From: KENNY LIM CHING GHEE <kennylim@lonpac.com>
Sent: Tuesday, 28 June 2022 2:16 PM
To: Hsiao Tong (LKKAUTO)
Cc: MT_Claim_SG; Admin A
Subject: RE: [Seek Mandate]- Accident involving PC 3737 H And GBK 398 X 21/01/2022 ***
LKK REF: CC4/LPC22003077/Tpa3 - Oref: 21/22/22/VC05/025393

Lonpac External - Confidential

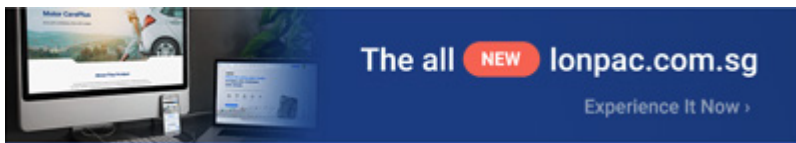
Dear Hsiao Tong

Please proceed to settle as per your recommendations.

Thank you.

Best Regards

Kenny Lim
Asst. Claims Manager | Lonpac Insurance Bhd
300 Beach Road, #17-04/06 The Concourse, Singapore 199555
DID: 6279 9256 | Fax: (65) 6296 2706



We are committed to acting professionally, fairly and with integrity. We do not condone bribery, fraud or corrupt practices.

From: Hsiao Tong (LKKAUTO) <chewht@lkkauto.com>
Sent: Tuesday, 28 June 2022 10:36 am
To: KENNY LIM CHING GHEE <kennylim@lonpac.com>
Cc: MT_Claim_SG <mt_claim@lonpac.com>; Admin A <admin-a@lkkauto.com>
Subject: [Seek Mandate]- Accident involving PC 3737 H And GBK 398 X 21/01/2022 *** LKK REF: CC4/LPC22003077/Tpa3 - Oref: 21/22/22/VC05/025393

Your ref: **21/22/22/VC05/025393**
Our ref : CC4/LPC22003077/Tpa3q2

Dear Sirs/Mdm,

ACCIDENT INVOLVING GBK398X(LONPAC) AND PC3737H (TP) ON 21/01/2022

We refer to the above matter.

We have highlighted to your good office on 04/04/2022 of Third-Party's request to do Direct Settlement with our Principal, Lonpac Insurance Bhd.

The accident occurred when our driver reversed and collided onto third party vehicle. We are of the view that liability is not in our driver favour.

We seek your approval to offer repairer "UCB ENGINEERING PTE LTD" at \$6,702.00(all-in).

The summary is as follows: -

	Amount Claimed	Amount Revised
1. Cost of Repair	\$ 10,486.00	\$ 5,300.00
2. Loss of Rental (7days x \$300.00)	\$ 2,100.00	\$ 1,400.00 (7days x \$200.00)
3. LTA/GIA Search Fee	\$ 2.00	\$ 2.00
Total	\$ 12,588.00	<u>\$ 6,702.00</u>

Surveyor recommended 7days for repair.

Enclosed here with all the relevant documents for your perusal.

Kindly note that this inspection report dated 23/06/2022 is only for mandate purpose.

Kindly let us have your approval / instruction.

Best Regards,

Hsiao Tong, Chew (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | Email: chewht@lkkauto.com |

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

-----Original Message-----

From: Mei Kwan (LKKAuto)

Sent: Tuesday, April 5, 2022 1:26 PM

To: KENNY LIM CHING GHEE <kennylim@lonpac.com>

Cc: MT_Claim_SG <mt_claim@lonpac.com>; Admin A <admin-a@lkkauto.com>

Subject: RE: Accident involving PC 3737 H And GBK 398 X 21/01/2022 *** LKK REF: CC4/LPC22003077/Tpa3 - Oref: 21/22/22/VC05/025393

Dear Kenny,

We refer to the above matter.

Enclosed for your perusal is:

- TP estimated cost of repair
- Preliminary advice
- Photographs of TP vehicle in its damaged condition

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com | fax: 67414108 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

-----Original Message-----

From: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>
Sent: Monday, 4 April, 2022 3:56 PM
To: KENNY LIM CHING GHEE <kennylim@lonpac.com>
Cc: MT_Claim_SG <mt_claim@lonpac.com>; Admin A <admin-a@lkkauto.com>
Subject: RE: Accident involving PC 3737 H And GBK 398 X 21/01/2022 *** LKK REF: CC4/LPC22003077/pa3 - Oref: 21/22/22/VC05/025393

Dear Kenny,

Attached is a copy of third party video footage for your easy reference.

Thank you.

Best Regards,
Hsiao Tong, Chew (Ms) | Case Handler
LKK Auto Consultants Pte Ltd
Phone: 6742-3197 | Email: chewht@lkkauto.com | HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

-----Original Message-----

From: KENNY LIM CHING GHEE <kennylim@lonpac.com>
Sent: Monday, 4 April 2022 2:19 PM
To: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>
Cc: MT_Claim_SG <mt_claim@lonpac.com>; Hsiao Tong (LKKAuto) <chewht@lkkauto.com>; Admin A <admin-a@lkkauto.com>
Subject: RE: Accident involving PC 3737 H And GBK 398 X 21/01/2022 *** LKK REF: CC4/LPC22003077/pa3 - Oref: 21/22/22/VC05/025393

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Dear Mei Kwan

Please see attachment for a copy of Insd's GIA report for your perusal.

Thank you.

Best Regards

Kenny Lim
Asst. Claims Manager | Lonpac Insurance Bhd
300 Beach Road, #17-04/07 The Concourse, Singapore 199555
DID: 6279 9261 | Fax: (65) 6296 2706

"In view of the revised measures for transition under Phase 2 COVID-19 restrictions effective 19 August 2021, 50% of our staff will be working from home. Please expect delays in our replies, payments and claims settlements during this period. Your understanding is greatly appreciated and we apologise for any inconvenience caused".

We are committed to acting professionally, fairly and with integrity. We do not condone bribery, fraud or corrupt practices.

-----Original Message-----

From: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>

Sent: Monday, 4 April 2022 1:57 pm

To: KENNY LIM CHING GHEE <kennylim@lonpac.com>

Cc: MT_Claim_SG <mt_claim@lonpac.com>; Hsiao Tong (LKKAuto) <chewht@lkkauto.com>; Admin A <admin-a@lkkauto.com>

Subject: RE: Accident involving PC 3737 H And GBK 398 X 21/01/2022 *** LKK REF: CC4/LPC22003077/pa3

Dear Kenny,

We refer to the above matter.

Kindly let us have a copy of insured's accident report for our necessary action.

Please take note that the case handler in-charge is Hsiao Tong.

To check availability of the case handler, you may contact the undersigned.

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com | fax: 67414108 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

-----Original Message-----

From: Admin-D (LKKAuto) <admin-d@lkkauto.com>

Sent: Monday, 4 April, 2022 11:42 AM

To: 'GERALD POH WEE BIN' <geraldpoh@lonpac.com>; assignments <assignments@lkkauto.com>; Admin A <admin-a@lkkauto.com>

Cc: 'MT_Claim_SG' <mt_claim@lonpac.com>

Subject: RE: Accident involving PC 3737 H And GBK 398 X 21/01/2022

Dear Gerald,

Thank you for the assignment.

Note: With immediate effect 04/03/2022 Summer Lee (assignment Team) will no longer be in our company. Please contact the undersign for survey arrangement.

Best Regards,

Yan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6741-8434 | email: assignments@lkkauto.com | fax: 6256-4315 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

-----Original Message-----

From: GERALD POH WEE BIN <geraldpoh@lonpac.com>

Sent: Monday, 4 April, 2022 10:28 AM

To: 'assignments' <assignments@lkkauto.com>
Cc: MT_Claim_SG <mt_claim@lonpac.com>
Subject: FW: Accident involving PC 3737 H And GBK 398 X 21/01/2022

Lonpac External - General

Our Ref : 21/22/22/VC05/025393 (Kenny's case)

Dear Meng Yan,

FYNA.

Best Regards

Gerald Poh
Senior Claims Executive | Lonpac Insurance Bhd
300 Beach Road, #17-04/07 The Concourse, Singapore 199555
Tel: (65) 6250 7388 Ext.255 | Fax: (65) 6296 2706

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-----Original Message-----

From: unitedcb@singnet.com.sg <unitedcb@singnet.com.sg>
Sent: Monday, 4 April 2022 10:07 am
To: MT_Claim_SG <mt_claim@lonpac.com>
Subject: RE: Accident involving PC 3737 H And GBK 398 X 21/01/2022

Dear Motor Claim Dept

I refer to the above matter.

Attached the vehicle PC 3737 H GIA & quotation for your reference.

Kindly arrange your surveyor survey the vehicle as soon as possible.

Thank you

Regards
Mdm Ah Siang
UCB Engineering Pte Ltd
Tel: 62681281 or HP 91773084