

Hsiao Tong (LKKAuto)

From: Hsiao Tong (LKKAuto)
Sent: Thursday, 13 October 2022 12:18 PM
To: KERFHPL@GMAIL.COM
Subject: RE: <STANDARD LETTER> ACCIDENT INVOLVING GBJ 1676S & SJS 6298A ON 01/04/2022

Dear Mr Ker,

As spoken earlier, we understand you are the director of the company.

Please let us have the following documents for our necessary action: -

- Copy of ACRA letter to show that the driver Mr Ker Hoe Keng is the director of company.
- Copy of Driver's driving license.

Appreciate an early reply.

Thank you.

Best Regards,

Hsiao Tong, Chew (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | Email: chewht@lkkauto.com |

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |
S(408933)

From: Cecilia Chong (LKK Auto)
Sent: Friday, 10 June 2022 12:16 PM
To: 'KERFHPL@GMAIL.COM' <KERFHPL@GMAIL.COM>
Subject: RE: <STANDARD LETTER> ACCIDENT INVOLVING GBJ 1676S & SJS 6298A ON 01/04/2022

Hi Sir/Mdm,

We refer to our email dd 03/06/2022.

Kindly let us have a copy of the Authorisation Letter and Driver's driving license in the soonest.

Thanks

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

Best Regards,

Cecilia Chong | Case Handler

LKK Auto Consultants Pte Ltd

DID: 6749-4274 | MAIN: 6256 3561 | EMAIL: CeciliaChong@lkkauto.com | FAX: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



Save the Earth. Print only when necessary.

From: Cecilia Chong (LKK Auto)

Sent: Friday, 3 June 2022 11:50 am

To: KERFHPL@GMAIL.COM

Subject: <STANDARD LETTER> ACCIDENT INVOLVING GBJ 1676S & SJS 6298A ON 01/04/2022

Importance: High

03 JUNE 2022

KER FOOD HOLDINGS PTE LTD

DRIVER: KER HOE KENG

Dear Sir/ Mdm

OUR REF : CC4/ASM19005691/Jpb3q2

YOUR REF : GBJ 1676S

ACCIDENT INVOLVING GBJ 1676S & SJS 6298A ALONG/AT TAMPINES CARPARK BETWEEN BLK 940 & BLK 941 ON 01/04/2022

We refer to the above subject matter. We write to inform you that we are the loss adjuster appointed by your motor insurer, AXA Insurance Pte Ltd to deal with the third party claim against your policy.

We have received a claim from **JL PERFECT AUTOWORK PTE LTD** acting on behalf of the owner of **SJS 6298A** against your motor insurance policy.

Based on the accident report and accident scenario, we are of the view that liability is not in our favour. We will therefore proceed to negotiate for an amicable settlement with the Third Party.

Please be informed that your No Claim Discount (NCD) may be affected as a result of the claim against your policy.

We shall proceed to deal with the claim(s) subject to the merits of the case and according to the rights afforded under the policy. Should you not be seeking the protection of your policy and seek to take conduct of third party claim(s) arising from this incident, at your own cost and defence, please reply to us within 10 days from the date of this letter. Your intent must be formally expressed to us and acknowledged by us.

Your full co-operation in the handling of the claim is required and kindly submit the following to ceciliachong@lkkauto.com within 10 days from the date of this letter **if not provided at our reporting centre**. The list below is not all inclusive and further document may be required:

- Police report, Police Investigation result, appeal against the Traffic Police offence and status (if any)
- Driver's driving license or foreign driving license (if any)
- Driver's Work Permit
- Employment Letter from your company
- Authorisation letter & Relationship with driver
- ADDEMDUM FORM TO BE SIGN & RETURN
- Rental Agreement/ Leasing Agreement
- Coloured photographs of accident scene (if any)
- COUNTER CLAIM STATUS AGAINST THIRD PARTY

- Coloured photographs of damage to all vehicles involved (If any)
- Video footage of accident (if any)
- Statement and/or police report from independent witness(es) (if any)
- If you or your passenger(s) are filing a claim against any of the involved Third Party(s), you are to keep us informed of your legal representative(s) and the status of the claim

To protect your interest(s) in the handling of this claim, please do not discuss liability with any of the Third Party(s) and/or their legal representatives, or make any compromise or settlement without AXA's prior knowledge and consent.

This letter should **not** be regarded as a waiver by AXA of their rights to repudiate any claim because of any breach of policy terms and conditions you and/or your authorised driver may have committed.

In the event of receiving and handling of any third party injury claim(s), AXA shall keep you informed of the final indemnity upon conclusion of the matter(s).

If you need any clarification, please do not hesitate to contact us at [6749 4274](tel:67494274) or email us at ceciliachong@lkkauto.com.

Please quote the claim reference when you contact us that we can assist you more effectively.

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

Best Regards,

Cecilia Chong | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6749-4274 | email: CeciliaChong@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



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Pte Ltd

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