

## Meng Yan (LKK Auto)

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**From:** Motor Claim - III <motorclaim@iii.com.sg>  
**Sent:** Monday, 4 April, 2022 12:07 PM  
**To:** Nancy Lam; sur@lkkauto.com; admin-a@lkkauto.com; Summer (LKK Auto)  
**Cc:** Corene Chong; Gabriel Wee; Celeste Ng; Hui Ting Tang  
**Subject:** RE: [EXTERNAL] - Our client's vehicle no.SJY4323S (EMS); Your insured's vehicle no. SLL9820K (III) (GRAB)DOA 01/04/2022 - PRI  
**Attachments:** DRAFT REPORT.pdf; E M SOLUTION - Pre-Repair Notice (India)(SJY4323S).pdf

Dear Sir / Mdm

### **This Pre-Repair Survey is on Without Prejudice Basis.**

THIRD PARTY VEHICLE NO. : SJY4323S  
III INSURED VEHICLE NO. : SLL9820K  
DATE OF LOSS : 01.04.2022

We acknowledge receipt of your email.

### **In compliance to Pre-Action Protocol for NIMA cases, we note that**

We disagree to the list of motor surveyors that you have proposed.

Therefore, we have appointed our surveyor **LKK Auto Consultants Pte Ltd** to conduct the pre-repair survey.

This claim is handled by **Mr Gabriel**.

Please let us have your client's accident report and repair estimate for our appointed surveyor to conclude his report.

**\*\*We would like to conduct a re-survey after spray painting. Please contact our surveyor to arrange.**

**\*\*Surveyor kindly upload this assignment to Merimen.**

**Thank You.**

**Bhuvaneswari**  
**Motor & Work Injury Claims Department**  
**India International Insurance Pte Ltd**

64 Cecil Street #04/#05 IOB Building  
Singapore 049711  
Tel: 6347 6100 Ext 231



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**From:** Nancy Lam <nancy@crossbordersllc.com>  
**Sent:** Monday, 4 April 2022 11:18 am  
**To:** Motor Claim - III <motorclaim@iii.com.sg>  
**Cc:** Corene Chong <corene@crossbordersllc.com>; Celeste Ng <celeste@crossbordersllc.com>; Hui Ting Tang <huiting@crossbordersllc.com>  
**Subject:** [EXTERNAL] - Our client's vehicle no.SJY4323S (EMS); Your insured's vehicle no. SLL9820K (III) (GRAB)DOA 01/04/2022 - PRI

Your attention is drawn to the CONFIDENTIALITY NOTICE below.

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## **WITHOUT PREJUDICE**

Due to the current COVID 19 situation, we seek your understanding that your requests/ our replies to you, might be delayed as we and/or external parties that we liaise with are operating on reduced manpower.

Dear sir

1. We refer to your email as below
2. Our client objects appointing your surveyors as a single joint expert.
3. We propose one of the motor surveyors named in the list below to conduct the joint pre-repair survey as a single joint expert:-

- |                     |   |
|---------------------|---|
| 1) Dave Chang       | Sincere Appraisal Services              |
| 2) Ong Ah Keng Kent | KTO Automobile Assessors                |
| 3) Alan Cheong      | CL Appraiser Pte Ltd                    |
| 4) Yap Teck Chye    | MC-Coy Appraiser Pte Ltd                |
| 5) Andrew How       | Prominent Appraiser Services            |
| 6) Marc Ananda      | United Appraisal and Management Pte Ltd |
| 7) Dennis Yap       | PAL'S Appraiser Pte Ltd                 |
| 8) Yap Teck Lee     | LCW Appraiser Pte Ltd                   |
| 9) Dixon Yeo        | Treasure Appraiser Pte Ltd              |
| 10) T.T. Rajan      | ST Appraisal Services                   |

4. Please let us know within two (2) working days whether you are agreeable to the appointment of any of the above motor surveyors as a single joint expert.

Thank You.

Regards

Nancy

TEL: 6438 1323 (ext 2020)

CrossBorders LLC  
133 New Bridge Road  
#23-03/04/05 Chinatown Point  
Singapore 059413  
Tel: (65) 6438 1323  
Fax: (65) 6438 2313

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**From:** Motor Claim - III <[motorclaim@iii.com.sg](mailto:motorclaim@iii.com.sg)>

**Sent:** Monday, 4 April 2022 11:16 am

**To:** Nancy Lam <[nancy@crossbordersllc.com](mailto:nancy@crossbordersllc.com)>

**Cc:** Corene Chong <[corene@crossbordersllc.com](mailto:corene@crossbordersllc.com)>; Celeste Ng <[celeste@crossbordersllc.com](mailto:celeste@crossbordersllc.com)>; Hui Ting Tang <[huiting@crossbordersllc.com](mailto:huiting@crossbordersllc.com)>

**Subject:** RE: [EXTERNAL] - Our client's vehicle no.SJY4323S (EMS); Your insured's vehicle no. SLL9820K (III)  
(GRAB)DOA 01/04/2022 - PRI

Dear Sir / Mdm,

We acknowledge receipt of your email.

We propose using the following motor surveyor LKK Auto Consultants Pte Ltd:

- Lau Kwok Kwong
- Ho Leong Chuan
- Kong Seng Cheong
- Chua Kang Seng
- Adrian Ling Wai Ping
- Steve Chen Tsue Yee
- Mohamad Taufikh Bin Hamid
- Xing Guo Qiang
- Bryan Ang Tani
- Mohammed Rasul Bin Mohd
- Yunu

Please notify us within 02 days of receipt of this letter for surveyor agreed on or if you have any objections to the above list.

**Bhuvaneswari**  
**Motor & Work Injury Claims Department**  
**India International Insurance Pte Ltd**

64 Cecil Street #04/#05 IOB Building  
Singapore 049711  
Tel: 6347 6100 Ext 231



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**From:** Nancy Lam <[nancy@crossbordersllc.com](mailto:nancy@crossbordersllc.com)>

**Sent:** Monday, 4 April 2022 9:38 am

**To:** Motor Claim - III <[motorclaim@iii.com.sg](mailto:motorclaim@iii.com.sg)>

**Cc:** Corene Chong <[corene@crossbordersllc.com](mailto:corene@crossbordersllc.com)>; Celeste Ng <[celeste@crossbordersllc.com](mailto:celeste@crossbordersllc.com)>; Hui Ting Tang <[huiting@crossbordersllc.com](mailto:huiting@crossbordersllc.com)>

**Subject:** [EXTERNAL] - Our client's vehicle no. SJY4323S (EMS); Your insured's vehicle no. SLL9820K (III) DOA 01/04/2022 - PRI

Your attention is drawn to the CONFIDENTIALITY NOTICE below.

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WITHOUT PREJUDICE

Dear Sirs

Please find attached our PRI notice dated 04 April 2022 for your kind attention

Thank You.

Regards  
Nancy  
TEL: 6438 1323 (ext 2020)

CrossBorders LLC  
133 New Bridge Road  
#23-03/04/05 Chinatown Point  
Singapore 059413

Tel: (65) 6438 1323  
Fax: (65) 6438 2313

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