## **Hsiao Tong (LKKAuto)**

From: Irene Tay <irene.tay@sg.cntaiping.com>

**Sent:** Friday, 24 June 2022 10:52 AM

**To:** Hsiao Tong (LKKAuto)

Cc: Admin A

Subject: RE: [Seek Mandate] - SNM22D202290/C02/SFL802T/TAYHP / FW: Direct Settlement

- Accident Involving SFL802T (OI: CTI - TBA) and SLM 3115Y (TP: LKK REF -

CC6/CTI22003066/Upa3) on 02/04/2022

Dear Sir/Mdm,

Please proceed to offer repairer "FASTECH AUTO PTE LTD" at \$11,081.00(all-in).

Regards,

#### Irene Tay

Claims Department (Motor Division)

### China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909 DID: (65) 63896192 | F:(65) 62247478/62247175

W: www.sg.cntaiping.com | FB: www.facebook.com/chinataipingsg/ | WeChat: 太平狮城 Taiping SG

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From: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

**Sent:** Monday, 6 June 2022 10:15 AM **To:** Irene Tay <irene.tay@sg.cntaiping.com>

Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>; Admin A <admin-a@lkkauto.com>

Subject: [Seek Mandate] - SNM22D202290/C02/SFL802T/TAYHP / FW: Direct Settlement - Accident Involving

SFL802T (OI: CTI - TBA) and SLM 3115Y (TP: LKK REF - CC6/CTI22003066/Upa3) on 02/04/2022

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Your ref: SNM22D202290/C02/SFL802T/TAYHP

LKK ref: CC6/CTI22003066/Upa3q2

Dear Sirs/Mdm,

#### ACCIDENT INVOLVING SFL802T(CHINA TAIPING) AND SLM3115Y(TP) ON 02/04/2022

We refer to the above matter.

The accident occurred when our insured driver made U-turn and collided with third party who was driving straight on opposite direction. We are of the view that liability is not in our driver's favour.

We seek your approval to offer repairer "FASTECH AUTO PTE LTD" at \$11,081.00(all-in).

The summary is as follows: -

	Amount Claimed	Amount Revised
1. Cost of Repair (w/GST)	\$ 28,287.59	\$10,379.00 (\$9,700.00 + 7%GST)
2. Loss of Rental (9days x \$180.00)	\$ 1,620.00	\$ 700.00 (7days x \$100.00)
3. LTA/GIA Search Fee	\$ 2.00	\$ 2.00
Total	\$ 29,909.59	\$11,081.00

Surveyor recommended 5days for repair + 1PRS + 1Sunday = 7days.

Enclosed here with all the relevant documents for your perusal.

Kindly note that this inspection report dated 03/06/2022 is only for mandate purpose.

Kindly let us have your approval / instruction.

Best Regards,

Hsiao Tong, Chew (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | Email: chewht@lkkauto.com |

HQ: Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |

S(408933)

From: Hsiao Tong (LKKAuto) < <a href="mailto:chewht@lkkauto.com">chewht@lkkauto.com</a>>

Sent: Friday, 15 April 2022 11:57 AM

To: Claims Dept of CTI < <a href="mailto:claimsdept@sg.cntaiping.com">com</a>; Irene Tay < <a href="mailto:irene.tay@sg.cntaiping.com">irene.tay@sg.cntaiping.com</a>>

Cc: Admin A <admin-a@lkkauto.com>

Subject: Re: SNM22D202290/C02/SFL802T/TAYHP / FW: Direct Settlement - Accident Involving SFL802T (OI: CTI -

TBA) and SLM 3115Y (TP: LKK REF - CC6/CTI22003066/Upa3) on 02/04/2022

Dear Sirs/ Mdm,

We refer to the above matter.

Enclosed for your perusal is: -

- Estimated cost of repair.
- Preliminary advice.
- Photographs of TP vehicle in its damaged condition.

Thank you.

Best Regards,

#### Hsiao Tong, Chew | Case Handler LKK Auto Consultants Pte Ltd

Phone: 6742 3197 | email: chewht@lkkauto.com | fax: -

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Claims Dept of CTI < claimsdept@sg.cntaiping.com>

Sent: Thursday, 7 April 2022 10:29 am

To: Mei Kwan (LKKAuto) < Meikwan@lkkauto.com >; Admin A < admin-a@lkkauto.com >; Asher Sng (LKKAuto)

<<u>AsherSng@lkkauto.com</u>>; Irene Tay <<u>irene.tay@sg.cntaiping.com</u>>

Subject: O/R: SNM22D202290/C02/SFL802T/TAYHP / FW: Direct Settlement - Accident Involving SFL802T (OI: CTI-

TBA) and SLM 3115Y (TP: LKK REF - CC6/CTI22003066/Upa3) on 02/04/2022

Dear all,

Please note that officer in charge for this case is Irene Tay.

Claim no SNM22D202290/C02/SFL802T/TAYHP.

Dear Irene,

Pls revert LKK.

Chong Boon Sen Claims Department

China Taiping Insurance (Singapore) Pte. Ltd. 3 Anson Road #15-00 Springleaf Tower Singapore 079909

DID: (65) 63896116 | F: (65) 62247175

W: <u>www.sg.cntaiping.com</u> | FB: <u>www.facebook.com/chinataipingsg/</u> | WeChat: 太平狮城 Taiping SG

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From: Mei Kwan (LKKAuto) < Meikwan@lkkauto.com >

Sent: Tuesday, 5 April 2022 4:12 PM

To: Claims Dept of CTI < claimsdept@sg.cntaiping.com >

Cc: Admin A <admin-a@lkkauto.com>; Asher Sng (LKKAuto) <AsherSng@lkkauto.com>

Subject: Direct Settlement - Accident Involving SFL802T (OI: CTI - TBA) and SLM 3115Y (TP: LKK REF -

CC6/CTI22003066/Upa3) on 02/04/2022

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Dear Sir/ Madam,

We refer to the above matter.

We have inspected TP vehicle SLM 3115Y at M/s Fastech Auto Pte Ltd - Kaki Bukit on 04.04.2022 on a WP basis and TP repairer proposed for a direct settlement.

## Enclosed for your perusal is:

- TP GIA report

Please be informed that the estimated cost of repair is not ready yet.

We will get back to you on preliminary advice.

Meanwhile, kindly let us have a copy of your insured's GIA report for our necessary action.

Please take note that the case handler in-charge is Asher.

# To check availability of the case handler, you may contact the undersigned.

Thank you.

Best Regards,

Mei Kwan | Admin

#### LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: <u>MeiKwan@lkkauto.com</u> | fax: 67414108 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted