Re: SNM22D202290/C02/SFL802T/TAYHP / FW: Direct Settlement - Accident Involving SFL802T (OI: CTI - TBA) and SLM 3115Y (TP: LKK REF -CC6/CTI22003066/Upa3) on 02/04/2022

Hsiao Tong (LKKAuto) < chewht@lkkauto.com >

Fri 15/4/2022 11:57 AM

To: Claims Dept of CTI <claimsdept@sq.cntaiping.com>;Irene Tay <irene.tay@sq.cntaiping.com> Cc: Admin A <admin-a@lkkauto.com>

3 attachments (2 MB)

SLM3115Y ESTIMATE_MARKED.pdf; Preliminary Advice_SLM3115Y.pdf; LKK Survey Photos.pdf;

Dear Sirs/ Mdm,

We refer to the above matter.

Enclosed for your perusal is: -

- Estimated cost of repair.
- Preliminary advice.
- Photographs of TP vehicle in its damaged condition.

Thank you.

Best Regards,

Hsiao Tong, Chew | Case Handler LKK Auto Consultants Pte Ltd

Phone: 6742 3197 | email: chewht@lkkauto.com | fax: -

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Sent: Thursday, 7 April 2022 10:29 am

To: Mei Kwan (LKKAuto) < Meikwan@lkkauto.com>; Admin A < admin-a@lkkauto.com>; Asher Sng (LKKAuto) <AsherSng@lkkauto.com>; Irene Tay <irene.tay@sg.cntaiping.com>

Subject: O/R: SNM22D202290/C02/SFL802T/TAYHP / FW: Direct Settlement - Accident Involving SFL802T (OI:

CTI - TBA) and SLM 3115Y (TP: LKK REF - CC6/CTI22003066/Upa3) on 02/04/2022

Dear all,

Please note that officer in charge for this case is Irene Tay.

Claim no SNM22D202290/C02/SFL802T/TAYHP.

Dear Irene,

Pls revert LKK.

Chong Boon Sen Claims Department

China Taiping Insurance (Singapore) Pte. Ltd. 3 Anson Road #15-00 Springleaf Tower Singapore 079909 DID: (65) 63896116 | F: (65) 62247175

W: www.sg.cntaiping.com | FB: www.facebook.com/chinataipingsg/ | WeChat: 太平狮城

Taiping SG

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From: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>

Sent: Tuesday, 5 April 2022 4:12 PM

To: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Cc: Admin A <admin-a@lkkauto.com>; Asher Sng (LKKAuto) <AsherSng@lkkauto.com>

Subject: Direct Settlement - Accident Involving SFL802T (OI: CTI - TBA) and SLM 3115Y (TP: LKK REF -

CC6/CTI22003066/Upa3) on 02/04/2022

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Dear Sir/ Madam,

We refer to the above matter.

We have inspected TP vehicle SLM 3115Y at M/s Fastech Auto Pte Ltd - Kaki Bukit on 04.04.2022 on a WP basis and TP repairer proposed for a direct settlement.

Enclosed for your perusal is:

TP GIA report

Please be informed that the estimated cost of repair is not ready yet.

We will get back to you on preliminary advice.

Meanwhile, kindly let us have a copy of your insured's GIA report for our necessary action.

Please take note that the case handler in-charge is Asher.

To check availability of the case handler, you may contact the undersigned.

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com | fax: 67414108 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted