

Cecilia Chong (LKK Auto)

From: Ong Hua Yen (Strides Automotive Services Pte Ltd) <HuaYen.Ong@strides.com.sg>
Sent: Wednesday, 22 June 2022 5:53 pm
To: Admin A; CS A Team
Cc: Chong Fei Yuan (Strides Automotive Services Pte Ltd); Balqish Binte Abdul Halil (Strides Automotive Services Pte Ltd); Tan Wei Teck (Strides Automotive Services Pte Ltd); Karen Chan Siau Chin (Strides Automotive Services Pte Ltd); Foo Chit Yan (Strides Automotive Services Pte Ltd)
Subject: OUR REF:BUS/03/22/5039(CHINA TAIPING) - ACCIDENT ON 21/03/22 INVOLVING SG5423T AND XD5657S ALONG Upper Bukit Timah Road before BS:43051 (Opp The Rail Mall)
Attachments: BUS 03 22 5039 INV.pdf; BUS 03 22 5039 LTA.pdf; BUS 03 22 5039 SAS.pdf

Dear Sirs,

We claim on behalf of SMRT Buses Ltd, owner of the vehicle registration number SG5423T. Your client's negligent driving has caused the above accident. As a result, my client has suffered the following losses,

Cost of Repair	\$1,050.00
Loss of Use	\$350.00 (1 days x \$350.00)
LTA search fee	\$7.00
Total	\$1,407.00

We enclose the following documents,

- 1) 1) Repair Invoice
- 2) 2) GIA report
- 3) LTA Search Fee

We look forward to your confirmation to settle our claims within 15 days from the date of this email. Payment by cheque shall be crossed and made payable to SMRT Buses Ltd.

Thanks & Regards
Hua Yen

MOTOR CLAIMS DISCHARGE VOUCHER

Policy No : DMCVSNW00057572107 Claim No : SNM22D202001/C02/XD5657S/CHEESC

Claimant : SMRT BUSES LTD

Amount : **S\$1,407.00**

SINGAPORE DOLLARS ONE THOUSAND FOUR HUNDRED SEVEN ONLY.

I/We agree to accept the above mentioned amount to be paid to me/us in full & final settlement of all claims, costs & disbursements for injuries / damages sustained by me/us through an accident involving

Claimant Vehicle No. : SG5423T

Insured Vehicle No. : XD5657S

Date of Loss : 21/03/2022

Place of Accident : UPPER BUKIT TIMAH ROAD (BEFORE HILLVIEW EXIT)

IN CONSIDERATION of the payment made to me/us of the aforementioned sum by CHINA TAIPING INSURANCE (SINGAPORE) PTE. LTD., I/We agree absolutely to discharge CHINA TAIPING INSURANCE (SINGAPORE) PTE. LTD. and/or

Insured Name : METAL LINK HARDWARE PTE LTD

Driver Name : YEO SEE HIOK (YANG SHIXU)

from all claims, present or future in respect of all loss, injury or damage sustained by me/us arising out of the said accident.

I acknowledge that this payment is made without admission of liability on the part of CHINA TAIPING INSURANCE (SINGAPORE) PTE. LTD.

(1) General Damages	S\$	
(2) Cost of Repair/ Excess	S\$	1,050.00
(3) Loss of Use/ Rental/Earning	S\$	350.00
(4) GIA/Police Reports/ Investigation Results/Search Fees	S\$	7.00
(5) Medical Reports/Expenses	S\$	
(6) Survey Fees/P.T. Fees/Towing	S\$	
(7) Cost including Disbursement	S\$	
TOTAL	S\$	1,407.00

Claimant Name : SMRT Buses Ltd NRIC No : 198202292D

Signature :  Date : 11/5/23

Customer Code: 3000066

SMRT BUSES LTD

Block Unit

209 KRANJI ROAD
SINGAPORE 739484Strides Automotive Services Pte. Ltd.
2 Tanjong Katong Road, Tower 3, Paya
Lebar Quarter, #08-01, Singapore 437161
Tel: 65 69083530 Fax: 65 69083592

Tax Invoice

GST Reg No. : MR-8500001-7
CRN : 1990042802
Invoice No. : IV220500292
Date : 23.05.2022
Vehicle No. : SG5423T
Your Ref No. : BUS/03/22/5039
Our Ref No. : 24114453
Terms : 30 Days

Description	Qty	Unit Cost	Add %	/ (Discount) Amount	Amount
LUMP SUM AMOUNT FOR REPAIR AS PER SURVEYOR'S RECOMMENDATION	1.00				\$ 1,050.00
GRAND TOTAL					\$ 1,050.00

Remark :

Make/Model : Volvo B9TL DD
Accident Date : 21.03.2022

Payment Instructions

By Cheque: Crossed and made payable to "Strides
Automotive Services Pte. Ltd." with invoice no. indicated on
the reverse side. No receipt will be issued unless requested.

By Bank Transfer:

Account Name : Strides Automotive Services Pte. Ltd.
Bank Name : DBS Bank Ltd - SGD
Bank Account No. : 018-008617-4
Swift Code : DBSSSGSG

Koo Yew Chung (May 23, 2022 11:09 GMT+8)

Authorised Signature
for Strides Automotive Services Pte. Ltd.

Enquire Vehicle-Related Transaction History

Transaction History Details

Log Date/Time:	30 Mar 2022 / 20:42:25		
Asset Type:	Vehicle	Transaction Amount:	\$7.49
Asset ID:	XD5657S		
Transaction Type:	18.32 Insurance Enquiry (GIRO Payment)	Channel:	External Agency
User ID:	ESASBAH0 - BALQISH BINTE ABDUL HALIL	Business Transaction Reference No.:	20220330204225662924

Search Date / Time: 21 Mar 2022 17:03:00
Insurance Company:CHINA TAIPING INSURANCE (SINGAPORE) PTE LTD
Information displayed is correct as at the log date and time.

Enquire Related Logs

Back to List

Cecilia Chong (LKK Auto)

From: Cecilia Chong (LKK Auto)
Sent: Monday, 27 June 2022 10:43 am
To: metallink@singnet.com.sg
Subject: <STANDARD LETTER> ACCIDENT INVOLVING XD 5657S & SG 5423T ON 21/03/2022
Importance: High

Our Ref: CC3/CTI22003058/Rga3q2

27 JUNE 2022

METAL LINK HARDWARE PTE LTD
DRIVER: YEO SEE HIOK (YANG SHIXU)

Dear Sir/Madam,

ACCIDENT INVOLVING XD 5657S & SG 5423T ON 21/03/2022

We refer to the above accident where we are acting for China Taiping Insurance (Singapore) Pte Ltd to resolve the claim against you and/or your authorized driver under the Auto Insurance policy taken up with them.

Based on the accident report and accident scenario, liability is down against us. We will therefore proceed to negotiate for an amicable settlement with the Third Party.

Should you however wish to further discuss on the matter prior to our negotiations and settlement, please contact us **within 3 days** from the date of this letter together with the Evidence (E.G: Accident video footage / Traffic Police Investigation Result).

Please call us if you have further queries.

*c.c. China Taiping Insurance (Singapore) Pte Ltd
(Motor Claims Dept)*

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

Best Regards,

Cecilia Chong | Case Handler

LKK Auto Consultants Pte Ltd

DID: 6749-4274 | MAIN: 6256 3561 | EMAIL: CeciliaChong@lkkauto.com FAX: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



Save the Earth. Print only when necessary.

Asher Sng (LKKAuto)

From: Cecilia Chong (LKK Auto)
Sent: Saturday, 17 September 2022 5:39 pm
To: CS A Team
Subject: FW: SNM22D202001/C02/XD5657S/CHEESC / FW: Direct Settlement - Accident Involving XD5657S (OI : CTI - TBA) and SG5423T (TP : LKK REF - CC3/CTI22003058/Rga3) on 21.03.2022

From: Chee So Chow <sochow.chee@sg.cntaiping.com>
Sent: Saturday, 17 September 2022 5:38:46 pm (UTC+08:00) Kuala Lumpur, Singapore
To: Cecilia Chong (LKK Auto) <CeciliaChong@lkkauto.com>; Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>; Admin A <admin-a@lkkauto.com>
Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>
Subject: RE: SNM22D202001/C02/XD5657S/CHEESC / FW: Direct Settlement - Accident Involving XD5657S (OI : CTI - TBA) and SG5423T (TP : LKK REF - CC3/CTI22003058/Rga3) on 21.03.2022

[Confidential]

Hi Cecilia

We agree to offer Third Party repairer "SMRT BUSES LTD" at \$1,407.00(all-in).

NOTICE :

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email claimsdept@sg.cntaiping.com or fax at [6224 7175](tel:62247175). Any inconvenience caused is much regretted.

Thanks and Best Regards

Chee So Chow
Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.
3 Anson Road #15-00 Springleaf Tower Singapore 079909
Main: (65) 6389 6116 | F: (65) 6222 5879
Email : claimsdept@sg.cntaiping.com

W: www.sg.cntaiping.com | **FB:** www.facebook.com/chinataipingsg/ | **WeChat:** 太平獅城 Taiping SG

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From: Cecilia Chong (LKK Auto) <CeciliaChong@lkkauto.com>

Sent: Monday, June 27, 2022 11:58 AM

To: Chee So Chow <sochow.chee@sg.cntaiping.com>; Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>; Admin A <admin-a@lkkauto.com>

Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Subject: RE: SNM22D202001/C02/XD5657S/CHEESC / FW: Direct Settlement - Accident Involving XD5657S (OI : CTI - TBA) and SG5423T (TP : LKK REF - CC3/CTI22003058/Rga3) on 21.03.2022

CAUTION: This email originated from outside the organization. Do not click links or open attachments unless you recognize the sender and know the content is safe.

Your ref : **SNM22D202001**

Our ref : CC3/CTI22003058/Rga3

Dear Sirs/Madam,

ACCIDENT INVOLVING XD 5657S (OI) & SG 5423T (TP) ON 21/03/2022

We refer to the above matter.

It is a BOLA S15 collision. Liability is not in our driver's favour.

We did clarify with insured the nature of the accident and he's aware that NCD (if any) would be affected.

We seek your approval to offer Third Party repairer "**SMRT BUSES LTD**" at **\$1,407.00(all-in).**

The summary is as follows: -

	Amount Claimed	Amount Revised
1. Cost of Repair (w/GST)	\$ 1,254.22	\$ 1,050.00
2. Loss of Use (1days x \$350.00)	\$ 350.00	\$ 350.00 (1day x \$350.00)
3. LTA/ GIA Search Fee	\$ 7.00	\$ 7.00
Total	\$ 1,611.22	<u>\$ 1,407.00</u>

**01 days recommendation for repair.

Enclosed here with all the relevant documents for your perusal.

Kindly note that this inspection report dated 23/06/2022 is only for mandate purpose.

For your approval/instruction please.

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

Best Regards,

Cecilia Chong | Case Handler

LKK Auto Consultants Pte Ltd

DID: 6749-4274 | MAIN: 6256 3561 | EMAIL: CeciliaChong@lkkauto.com FAX: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



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