

## Asher Sng (LKKAuto)

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**From:** Cecilia Chong (LKK Auto)  
**Sent:** Saturday, 17 September 2022 5:39 pm  
**To:** CS A Team  
**Subject:** FW: SNM22D202001/C02/XD5657S/CHEESC / FW: Direct Settlement - Accident Involving XD5657S (OI : CTI - TBA) and SG5423T (TP : LKK REF - CC3/CTI22003058/Rga3) on 21.03.2022

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**From:** Chee So Chow <sochow.chee@sg.cntaiping.com>  
**Sent:** Saturday, 17 September 2022 5:38:46 pm (UTC+08:00) Kuala Lumpur, Singapore  
**To:** Cecilia Chong (LKK Auto) <CeciliaChong@lkkauto.com>; Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>; Admin A <admin-a@lkkauto.com>  
**Cc:** Claims Dept of CTI <claimsdept@sg.cntaiping.com>  
**Subject:** RE: SNM22D202001/C02/XD5657S/CHEESC / FW: Direct Settlement - Accident Involving XD5657S (OI : CTI - TBA) and SG5423T (TP : LKK REF - CC3/CTI22003058/Rga3) on 21.03.2022

[Confidential]

Hi Cecilia

We agree to offer Third Party repairer "SMRT BUSES LTD" at \$1,407.00(all-in).

**NOTICE :**

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email [claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com) or fax at [6224 7175](tel:62247175). Any inconvenience caused is much regretted.

Thanks and Best Regards

**Chee So Chow**  
Claims Department

**China Taiping Insurance (Singapore) Pte. Ltd.**  
3 Anson Road #15-00 Springleaf Tower Singapore 079909  
Main: (65) 6389 6116 | F: (65) 6222 5879  
Email : [claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)

**W:** [www.sg.cntaiping.com](http://www.sg.cntaiping.com) | **FB:** [www.facebook.com/chinataipingsg/](https://www.facebook.com/chinataipingsg/) | **WeChat:** 太平獅城 Taiping SG

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**From:** Cecilia Chong (LKK Auto) <CeciliaChong@lkkauto.com>

**Sent:** Monday, June 27, 2022 11:58 AM

**To:** Chee So Chow <sochow.chee@sg.cntaiping.com>; Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>; Admin A <admin-a@lkkauto.com>

**Cc:** Claims Dept of CTI <claimsdept@sg.cntaiping.com>

**Subject:** RE: SNM22D202001/C02/XD5657S/CHEESC / FW: Direct Settlement - Accident Involving XD5657S (OI : CTI - TBA) and SG5423T (TP : LKK REF - CC3/CTI22003058/Rga3) on 21.03.2022

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Your ref : **SNM22D202001**

Our ref : CC3/CTI22003058/Rga3

Dear Sirs/Madam,

**ACCIDENT INVOLVING XD 5657S (OI) & SG 5423T (TP) ON 21/03/2022**

We refer to the above matter.

It is a BOLA S15 collision. Liability is not in our driver's favour.

We did clarify with insured the nature of the accident and he's aware that NCD (if any) would be affected.

We seek your approval to offer Third Party repairer "**SMRT BUSES LTD**" at **\$1,407.00(all-in).**

The summary is as follows: -

	Amount Claimed	Amount Revised
1. Cost of Repair (w/GST)	\$ 1,254.22	\$ 1,050.00
2. Loss of Use (1days x \$350.00)	\$ 350.00	\$ 350.00 (1day x \$350.00)
3. LTA/ GIA Search Fee	\$ 7.00	\$ 7.00
Total	\$ 1,611.22	<b><u>\$ 1,407.00</u></b>

\*\*01 days recommendation for repair.

Enclosed here with all the relevant documents for your perusal.

Kindly note that this inspection report dated 23/06/2022 is only for mandate purpose.

For your approval/instruction please.

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

Best Regards,

Cecilia Chong | Case Handler

**LKK Auto Consultants Pte Ltd**

DID: 6749-4274 | MAIN: 6256 3561 | EMAIL: [CeciliaChong@lkkauto.com](mailto:CeciliaChong@lkkauto.com) FAX: 6741-4108

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