

## Mei Kwan (LKKAuto)

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**From:** Mei Kwan (LKKAuto)  
**Sent:** Saturday, April 2, 2022 9:08 PM  
**To:** 'Claims Dept of CTI'  
**Cc:** Admin A; Cecilia Chong (LKK Auto)  
**Subject:** Direct Settlement - Accident Involving XD5657S (OI : CTI - TBA) and SG5423T (TP : LKK REF - CC3/CTI22003058/Rga3) on 21.03.2022  
**Attachments:** Preliminary Advice.pdf; TP ESTIMATE - MARKED.PDF; TP GIA REPORT.PDF

Dear Sir/ Madam,

We refer to the above matter.

We have inspected TP vehicle SG 5423T at M/s Strides Automotive Services Pte Ltd - Woodlands on a WP basis and TP repairer proposed for a direct settlement.

Enclosed for your perusal is:

- TP GIA report
- TP estimated cost of repair
- Preliminary advice

Meanwhile, kindly let us have a copy of your insured's GIA report for our necessary action.

Kindly take note that the case handler in-charge is Cecilia.

***To check availability of the case handler , you may contact the undersigned.***

Thank you.

Best Regards,

**Mei Kwan** | Admin

**LKK Auto Consultants Pte Ltd**

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***Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.***