Mei Kwan (LKKAuto)

From: Chee So Chow <sochow.chee@sq.cntaiping.com>

Sent: Sunday, April 10, 2022 1:08 PM

To: Mei Kwan (LKKAuto); Admin A; Cecilia Chong (LKK Auto)

Cc: Claims Dept of CTI

Subject: RE: SNM22D202001/C02/XD5657S/CHEESC / FW: Direct Settlement - Accident

Involving XD5657S (OI: CTI - TBA) and SG5423T (TP: LKK REF -

CC3/CTI22003058/Rga3) on 21.03.2022

Attachments: SNM22D202001C02 - INSURED SAS.pdf

Categories: HMK

Hi ALL

Attached our insured's GIA report as requested.

NOTICE:

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email claimsdept@sg.cntaiping.com or fax at 6224 7175. Any inconvenience caused is much regretted.

Thanks and Best Regards

Chee So Chow

Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

Main: (65) 6389 6116 | F: (65) 6222 5879 Email: <u>claimsdept@sg.cntaiping.com</u>

W: www.sg.cntaiping.com | FB: www.facebook.com/chinataipingsg/ | WeChat: 太平狮城 Taiping SG

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From: Claims Dept of CTI

Sent: Monday, April 4, 2022 6:44 PM

To: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>; Admin A <admin-a@lkkauto.com>; Cecilia Chong (LKK Auto)

<CeciliaChong@lkkauto.com>; Chee So Chow <sochow.chee@sg.cntaiping.com>

Subject: O/R: SNM22D202001/C02/XD5657S/CHEESC / FW: Direct Settlement - Accident Involving XD5657S (OI: CTI -

TBA) and SG5423T (TP: LKK REF - CC3/CTI22003058/Rga3) on 21.03.2022

Dear all,

Please note that officer in charge for this case is Chee So Chow.

Claim no SNM22D202001/C02/XD5657S/CHEESC.

Dear So Chow.

Pls revert LKK.

Chong Boon Sen

Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

DID: (65) 63896116 | F: (65) 62247175

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From: Mei Kwan (LKKAuto) < Meikwan@lkkauto.com>

Sent: Saturday, 2 April 2022 9:09 PM

To: Claims Dept of CTI < claimsdept@sg.cntaiping.com>

Cc: Admin A <admin-a@lkkauto.com>; Cecilia Chong (LKK Auto) <CeciliaChong@lkkauto.com>

Subject: Direct Settlement - Accident Involving XD5657S (OI: CTI - TBA) and SG5423T (TP: LKK REF -

CC3/CTI22003058/Rga3) on 21.03.2022

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Dear Sir/ Madam,

We refer to the above matter.

We have inspected TP vehicle SG 5423T at M/s Strides Automotive Services Pte Ltd - Woodlands on a WP basis and TP repairer proposed for a direct settlement.

Enclosed for your perusal is:

- TP GIA report
- TP estimated cost of repair
- Preliminary advice

Meanwhile, kindly let us have a copy of your insured's GIA report for our necessary action.

Kindly take note that the case handler in-charge is Cecilia.

To check availability of the case handler, you may contact the undersigned.

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com | fax: 67414108 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.