



## ADVANCE AUTO GARAGE

23 Kaki Bukit Avenue 4, #04-01 Vicom Kaki Bukit Inspection Center,  
Singapore 415933

Tel: 9007 9247

Email: [advanceag@hotmail.com](mailto:advanceag@hotmail.com)

UEN: 53395571L

Date : 24 March 2023  
Your Ref : SKM1219G  
To : **China Taiping Insurance (Singapore) Pte. Ltd**  
Attn : Motor Claims Department

Dear Sir/Mdm,

**RE: Accident on 01/04/2022 between SMQ799K & SKM1219G at/along KPE (TPE) Exit from ECP  
(Changi)**

We refer to the above matter and would like to settle it directly in an amicable manner.

Please find attached copies of the below mentioned for your kind perusal:

- 1) Invoice No. AAGCL-292 @ **S\$8,200.00**
- 2) Loss of Use @ S\$1,980.00 (9 Days x S\$220)
- 3) Authorization to Act
- 4) GIA Report

Hope the above is in order and kindly let us have your confirmation soon.

Tax invoice will be issued upon amount finalization.

Thank you.

Yours faithfully,



**Xavier Lim**

**Advance Auto Garage**

## LETTER OF AUTHORITY

Name : Peh Chye Hoon  
Address : 9 Sengkang East Avenue #03-25  
: Singapore 544742  
Contact No : \_\_\_\_\_

To (Insurance): China Taiping Insurance (Singapore) Pte Ltd

Dear Sirs,

ACCIDENT INVOLVING SMQ799K AND SKM1219G ON 01/04/2022  
AT/ALONG KPE (TPE) Exit from ECP (Changi)

I/We, Peh Chye Hoon, am/are the registered owner of  
motor car no. SMQ799K

Please note that I have assigned all compensation monies due to me/us in the above stated accident to **ADVANCE AUTO GARAGE**.

I/We, hereby authorize you to release all compensation monies pertaining to the above-mentioned accident to **ADVANCE AUTO GARAGE** and forward your settlement cheque to **ADVANCE AUTO GARAGE** whom I had authorized to collect the said compensation monies.

Thank You



Signature of Claimant



Witness By

Provided always that this discharge of my claim for damages relating to the damage to my vehicle shall not prejudice or affect my further claim for general and special damages for my personal injuries sustained in the same accident

MOTOR CLAIMS DISCHARGE VOUCHER

Policy No : DMPCSNW00013812200 Claim No : SNM22D202261/C02/SKM1219G/THAMYL

Claimant : PEH CHYE HOON

Amount : **S\$8,900.00**  
SINGAPORE DOLLARS EIGHT THOUSAND NINE HUNDRED ONLY

I/We agree to accept the above mentioned amount to be paid to me/us in full & final settlement of all claims, costs & disbursements for injuries / damages sustained by me/us through an accident involving

Claimant Vehicle No. : SMQ799K  
Insured Vehicle No. : SKM1219G

Date of Loss : 01/04/2022  
Place of Accident : KPE (TPE) EXIT FROM ECP (CHANGI)

IN CONSIDERATION of the payment made to me/us of the aforementioned sum by CHINA TAIPING INSURANCE (SINGAPORE) PTE. LTD., I/We agree absolutely to discharge CHINA TAIPING INSURANCE (SINGAPORE) PTE. LTD. and/or

Insured Name : PHEBE LOH HWEE BOON  
Driver Name : PHEBE LOH HWEE BOON

from all claims, present or future in respect of all loss, injury or damage sustained by me/us arising out of the said accident.

I acknowledge that this payment is made without admission of liability on the part of CHINA TAIPING INSURANCE (SINGAPORE) PTE. LTD.

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(1) Global Sum	S\$ 8,900.00
	=====
TOTAL . . . . .	<b>S\$ 8,900.00</b>
	=====

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Claimant Name : PEH CHYE HOON NRIC No : S7236883E

Signature :  Date : 14/6/2023

# Sales Invoice

# Advance Auto Garage

23 Kaki Bukit Avenue 4  
#04-01 Vicom Kaki Bukit Inspection Center  
Singapore 415933  
Reg No: 53395571L  
(+65) 9007 9247

DATE: 24/3/2023  
INVOICE NO.: AAGCL-292  
VRN: SMQ799K

Bill To:  
China Taiping Insurance (Singapore) Pte. Ltd  
3 Anson Road, #16-00 Springleaf Tower  
Singapore 079909

ATTN: MOTOR CLAIMS DEPARTMENT

Description	AMOUNT
ACCIDENT REPAIRS CARRIED OUT AS PER YOUR SURVEYOR RECOMMENDATION	\$8,200.00
LUMP SUM	
Total:	\$8,200.00

- \* All prices stated are in SGD  
\* Please make all cheques payable to Advance Auto Garage  
\* Car handed over in satisfactory post repair condition

**THANK YOU FOR YOUR BUSINESS**

## Hsiao Tong (LKKAuto)

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**From:** Hsiao Tong (LKKAuto)  
**Sent:** Friday, 8 April 2022 3:28 PM  
**To:** PHEBE\_LOH94@HOTMAIL.COM  
**Subject:** Claim Notification - ACCIDENT INVOLVING SKM 1219G(CHINA TAIPING) AND SMQ 799K AT/ALONG ECP TOWARDS CHANGI EXIT 14 ON 01/04/2022

08 April 2022

**PHEBE LOH HWEE BOON**

*[By Email Only]*

Dear Sir/Madam,

**You Ref: SKM1219G**

**Our Ref: CC6/CTI22003056/Apa3**

**ACCIDENT INVOLVING SKM 1219G(CHINA TAIPING) AND SMQ 799K AT/ALONG ECP TOWARDS CHANGI EXIT 14 ON 01/04/2022**

We refer to the above subject matter. We write to inform you that we are the loss adjuster appointed by your motor insurer, China Taiping Insurance (Singapore) Pte Ltd to deal with the third party claim against your policy.

We have received a claim from SMQ799K against your motor insurance policy.

Based on both parties report and all the available information on hand, we are of the view that liability is not in your favour as it is a head-to-rear collision. Therefore, we shall proceed to negotiate for an amicable settlement of the third party claim at best to avoid further litigation, which would escalate to even more cost.

Should you however wish to further discuss on the matter prior to our negotiations and settlement, please contact us within 07 days from the date of this letter.

Thank you.

Best Regards,

**Hsiao Tong, Chew (Ms)** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6742-3197 | Email: [chewht@lkkauto.com](mailto:chewht@lkkauto.com) |

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |

S(408933)

## Hsiao Tong (LKKAUTO)

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**From:** Cecilia Lee <cecilia.lee@sg.cntaiping.com>  
**Sent:** Monday, 29 May 2023 11:45 AM  
**To:** Hsiao Tong (LKKAUTO)  
**Cc:** Claims Dept of CTI; Admin A  
**Subject:** RE: [SEEK MANDATE] - SNM22D202261/C02/SKM1219G/THAMYL // Direct Settlement - Accident Involving SKM1219G (OI : CTI - TBA) AND SMQ799K (TP : LKK REF - CC6/CTI22003056/Apa3) on 01.04.2022

[Confidential]

Hi Hsiao Tong

Please proceed as proposed. Please resolve the claim on GLOBAL SUM basis.

Thanks & Best Regards,

**Cecilia Lee**

Claims Department

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**From:** Hsiao Tong (LKKAUTO) <chewht@lkkauto.com>  
**Sent:** Wednesday, April 26, 2023 10:43 AM  
**To:** Pauline Tham <pauline.tham@sg.cntaiping.com>  
**Cc:** Claims Dept of CTI <claimsdept@sg.cntaiping.com>; Admin A <admin-a@lkkauto.com>  
**Subject:** [SEEK MANDATE] - SNM22D202261/C02/SKM1219G/THAMYL // Direct Settlement - Accident Involving SKM1219G (OI : CTI - TBA) AND SMQ799K (TP : LKK REF - CC6/CTI22003056/Apa3) on 01.04.2022

[Confidential]

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[Confidential]

Your ref: **SNM22D202261/C02/SKM1219G/THAMYL**  
LKK ref : CC6/CTI22003056/Apa3q2

Dear Sirs/Mdm,

**ACCIDENT INVOLVING SKM1219G(CHINA TAIPING) AND SMQ799K(TP) ON 01/04/2022**

We refer to the above matter.

It is a head-to-rear collision. We are of the view that liability is not in our driver's favour.

We seek your approval to offer repairer **"ADVANCE AUTO GARAGE"** at **\$9,000.00(all-in).**

The summary is as follows: -

	Amount Claimed	Amount Revised
1. Cost of Repair	\$ 18,729.00	\$ 8,200.00
2. Loss of USE (9days x \$220.00)	\$ 1,980.00	\$ 800.00 (8days x \$100.00)
<b>Total</b>	<b>\$ 20,709.00</b>	<b><u>\$ 9,000.00</u></b>

Surveyor recommended 6days for repair +1SUNDAY +1PRS = 8DAYS.

Enclosed here with all the relevant documents for your perusal.

Kindly note that this inspection report dated 03/01/2023 is only for mandate purpose.

**Kindly let us have your approval / instruction.**

Best Regards,

**Hsiao Tong, Chew (Ms)** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6742-3197 | Email: [chewht@lkkauto.com](mailto:chewht@lkkauto.com) |

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |

S(408933)

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**From:** Hsiao Tong (LKKAuto)

**Sent:** Monday, November 21, 2022 12:46 PM

**To:** Pauline Tham <[pauline.tham@sg.cntaiping.com](mailto:pauline.tham@sg.cntaiping.com)>

**Cc:** [claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com); Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>

**Subject:** RE: Direct Settlement - Accident Involving SKM1219G (OI : CTI - TBA) AND SMQ799K (TP : LKK REF - CC6/CTI22003056/Apa3) on 01.04.2022

Dear Sirs/ Mdm,

Enclosed for your perusal is: -

- Estimated cost of repair
- Preliminary advice
- Photographs of TP vehicle in its damaged condition

Thank you.

Best Regards,

**Hsiao Tong, Chew (Ms)** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6742-3197 | Email: [chewht@lkkauto.com](mailto:chewht@lkkauto.com) |

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |

S(408933)

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**From:** Pauline Tham <[pauline.tham@sg.cntaiping.com](mailto:pauline.tham@sg.cntaiping.com)>

**Sent:** Thursday, 7 April 2022 12:31 PM

**To:** Mei Kwan (LKKAuto) <[Meikwan@lkkauto.com](mailto:Meikwan@lkkauto.com)>

**Cc:** Hsiao Tong (LKKAuto) <[chewht@lkkauto.com](mailto:chewht@lkkauto.com)>; Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>

**Subject:** RE: Direct Settlement - Accident Involving SKM1219G (OI : CTI - TBA) AND SMQ799K (TP : LKK REF - CC6/CTI22003056/Apa3) on 01.04.2022

**Importance:** High

[Confidential]

Hi Mei Kwan

Attached the TP SAS report instead previously.

Insured report attached.

**\*\* Note:** Please cc to [claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com) when you reply to us.

**NOTICE :**

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email [claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com) or fax at 6224 7175. . Any inconvenience caused is much regretted

Thanks.

**Pauline Tham**

Claims Department

**China Taiping Insurance (Singapore) Pte. Ltd.**

3 Anson Road #16-00 Springleaf Tower Singapore 079909

DID: (65) 6389 6541 | F: (65) 6224 7175

**W:** [www.sg.cntaiping.com](http://www.sg.cntaiping.com) | **FB:** [www.facebook.com/chinataipingsg/](https://www.facebook.com/chinataipingsg/) | **WeChat:** 太平獅城 Taiping SG

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**From:** Pauline Tham  
**Sent:** Thursday, April 7, 2022 12:29 PM  
**To:** Mei Kwan (LKKAuto) <[Meikwan@lkkauto.com](mailto:Meikwan@lkkauto.com)>; Claims Dept of CTI <[claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)>  
**Cc:** Hsiao Tong (LKKAuto) <[chewht@lkkauto.com](mailto:chewht@lkkauto.com)>; Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>  
**Subject:** RE: Direct Settlement - Accident Involving SKM1219G (OI : CTI - TBA) AND SMQ799K (TP : LKK REF - CC6/CTI22003056/Apa3) on 01.04.2022  
**Importance:** High

Hi Mei Kwan

Insured report attached.

\*\* Note: Please cc to [claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com) when you reply to us.

**NOTICE :**

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Thanks.

**Pauline Tham**  
Claims Department

**China Taiping Insurance (Singapore) Pte. Ltd.**  
3 Anson Road #16-00 Springleaf Tower Singapore 079909  
DID: (65) 6389 6541 | F: (65) 6224 7175

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**From:** Mei Kwan (LKKAuto) <[Meikwan@lkkauto.com](mailto:Meikwan@lkkauto.com)>  
**Sent:** Saturday, April 2, 2022 8:15 PM  
**To:** Claims Dept of CTI <[claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)>  
**Cc:** Hsiao Tong (LKKAuto) <[chewht@lkkauto.com](mailto:chewht@lkkauto.com)>; Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>  
**Subject:** Direct Settlement - Accident Involving SKM1219G (OI : CTI - TBA) AND SMQ799K (TP : LKK REF - CC6/CTI22003056/Apa3) on 01.04.2022

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Dear Sir / Madam,

We refer to the above matter.

We have inspected TP vehicle SMQ 799K at M/s Advance Auto Garage - Kaki Bukit on 01.04.2022 on a WP basis and TP repairer proposed for a direct settlement.

Enclosed for your perusal is:  
- TP GIA report

Please be informed that the estimated cost of repair is not ready yet.

We will get back to you on preliminary advice in due course.

Meanwhile, kindly let us have a copy of your insured's GIA report for our necessary action.

Kindly take note that the case handler in-charge Hsiao Tong.

***To check availability of the case handler, you may contact the undersigned.***

Thank you.

Best Regards,

**Mei Kwan** | Admin

**LKK Auto Consultants Pte Ltd**

Phone: 6366 0055 | email: [MeiKwan@lkkauto.com](mailto:MeiKwan@lkkauto.com) | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

***Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.***