

Hsiao Tong (LKKAuto)

From: Hsiao Tong (LKKAuto)
Sent: Wednesday, 26 April 2023 10:43 AM
To: Pauline Tham
Cc: claimsdept@sg.cntaiping.com; Admin A
Subject: [SEEK MANDATE] - SNM22D202261/C02/SKM1219G/THAMYL // Direct Settlement - Accident Involving SKM1219G (OI : CTI - TBA) AND SMQ799K (TP : LKK REF - CC6/CTI22003056/Apa3) on 01.04.2022
Attachments: Letter to OI_SKM1219G_.pdf; LKK SURVEY REPORT & PHOTOS.pdf; TP LOD.pdf

Your ref: **SNM22D202261/C02/SKM1219G/THAMYL**
LKK ref : CC6/CTI22003056/Apa3q2

Dear Sirs/Mdm,

ACCIDENT INVOLVING SKM1219G(CHINA TAIPING) AND SMQ799K(TP) ON 01/04/2022

We refer to the above matter.

It is a head-to-rear collision. We are of the view that liability is not in our driver's favour.

We seek your approval to offer repairer **"ADVANCE AUTO GARAGE"** at **\$9,000.00(all-in)**.

The summary is as follows: -

	Amount Claimed	Amount Revised
1. Cost of Repair	\$ 18,729.00	\$ 8,200.00
2. Loss of USE (9days x \$220.00)	\$ 1,980.00	\$ 800.00 (8days x \$100.00)
Total	\$ 20,709.00	<u>\$ 9,000.00</u>

Surveyor recommended 6days for repair +1SUNDAY +1PRS = 8DAYS.

Enclosed here with all the relevant documents for your perusal.

Kindly note that this inspection report dated 03/01/2023 is only for mandate purpose.

Kindly let us have your approval / instruction.

Best Regards,

Hsiao Tong, Chew (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | Email: chewht@lkkauto.com |

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |

S(408933)

From: Hsiao Tong (LKKAuto)
Sent: Monday, November 21, 2022 12:46 PM
To: Pauline Tham <pauline.tham@sg.cntaiping.com>
Cc: claimsdept@sg.cntaiping.com; Admin A <admin-a@lkkauto.com>
Subject: RE: Direct Settlement - Accident Involving SKM1219G (OI : CTI - TBA) AND SMQ799K (TP : LKK REF - CC6/CTI22003056/Apa3) on 01.04.2022

Dear Sirs/ Mdm,

Enclosed for your perusal is: -

- Estimated cost of repair
- Preliminary advice
- Photographs of TP vehicle in its damaged condition

Thank you.

Best Regards,

Hsiao Tong, Chew (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | Email: chewht@lkkauto.com |

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |

S(408933)

From: Pauline Tham <pauline.tham@sg.cntaiping.com>
Sent: Thursday, 7 April 2022 12:31 PM
To: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>
Cc: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>; Admin A <admin-a@lkkauto.com>
Subject: RE: Direct Settlement - Accident Involving SKM1219G (OI : CTI - TBA) AND SMQ799K (TP : LKK REF - CC6/CTI22003056/Apa3) on 01.04.2022
Importance: High

[Confidential]

Hi Mei Kwan

Attached the TP SAS report instead previously.

Insured report attached.

** Note: Please cc to claimsdept@sg.cntaiping.com when you reply to us.

NOTICE :

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email claimsdept@sg.cntaiping.com or fax at 6224 7175. . Any inconvenience caused is much regretted

Thanks.

Pauline Tham
Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.
3 Anson Road #16-00 Springleaf Tower Singapore 079909
DID: (65) 6389 6541 | F: (65) 6224 7175

W: www.sg.cntaiping.com | **FB:** www.facebook.com/chinataipingsg/ | **WeChat:** 太平狮城 Taiping SG

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From: Pauline Tham
Sent: Thursday, April 7, 2022 12:29 PM
To: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>; Claims Dept of CTI <claimsdept@sg.cntaiping.com>
Cc: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>; Admin A <admin-a@lkkauto.com>
Subject: RE: Direct Settlement - Accident Involving SKM1219G (OI : CTI - TBA) AND SMQ799K (TP : LKK REF - CC6/CTI22003056/Apa3) on 01.04.2022
Importance: High

Hi Mei Kwan

Insured report attached.

**** Note:** Please cc to claimsdept@sg.cntaiping.com when you reply to us.

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Thanks.

Pauline Tham
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From: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>
Sent: Saturday, April 2, 2022 8:15 PM
To: Claims Dept of CTI <claimsdept@sg.cntaiping.com>
Cc: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>; Admin A <admin-a@lkkauto.com>
Subject: Direct Settlement - Accident Involving SKM1219G (OI : CTI - TBA) AND SMQ799K (TP : LKK REF - CC6/CTI22003056/Apa3) on 01.04.2022

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Dear Sir / Madam,

We refer to the above matter.

We have inspected TP vehicle SMQ 799K at M/s Advance Auto Garage - Kaki Bukit on 01.04.2022 on a WP basis and TP repairer proposed for a direct settlement.

Enclosed for your perusal is:
- TP GIA report

Please be informed that the estimated cost of repair is not ready yet.

We will get back to you on preliminary advice in due course.

Meanwhile, kindly let us have a copy of your insured's GIA report for our necessary action.

Kindly take note that the case handler in-charge Hsiao Tong.

To check availability of the case handler, you may contact the undersigned.

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.