

## Mei Kwan (LKKAUTO)

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**From:** Mei Kwan (LKKAUTO)  
**Sent:** Saturday, April 2, 2022 8:14 PM  
**To:** 'claimsdept@sg.cntaiping.com'  
**Cc:** Hsiao Tong (LKKAUTO); Admin A  
**Subject:** Direct Settlement - Accident Involving SKM1219G (OI : CTI - TBA) AND SMQ799K (TP : LKK REF - CC6/CTI22003056/Apa3) on 01.04.2022  
**Attachments:** TP GIA REPORT.PDF

Dear Sir / Madam,

We refer to the above matter.

We have inspected TP vehicle SMQ 799K at M/s Advance Auto Garage - Kaki Bukit on 01.04.2022 on a WP basis and TP repairer proposed for a direct settlement.

Enclosed for your perusal is:  
- TP GIA report

Please be informed that the estimated cost of repair is not ready yet.

We will get back to you on preliminary advice in due course.

Meanwhile, kindly let us have a copy of your insured's GIA report for our necessary action.

Kindly take note that the case handler in-charge Hsiao Tong.

***To check availability of the case handler, you may contact the undersigned.***

Thank you.

Best Regards,

**Mei Kwan** | Admin

**LKK Auto Consultants Pte Ltd**

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***Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.***