

# ALFRED AUTO

Services & Supplies

Blk 5035 Ang Mo Kio Ave 3 # 01-351 Industrial Park 2 Singapore 569538  
Tel: 6483 4586 Fax: 6483 4882 Reg. No. 391089/00-E  
Email: alfredauto@hotmail.com

Tyre &  
Sports Rim



## LETTER OF DEMAND

**[WITHOUT PREJUDICE, SAVE AS TO COST]**

**Date:** 09.05.2020

**Your Ref:** GBH6587T

**AIG Asia Pacific Insurance Pte Ltd**  
**78 Shenton Way #09-16**  
**Singapore 079120.**  
**Motor Claim Department**

**Re: Property Damage Direct Settlement Claim**

**Accident involving SJW4477S & GBH6587T on 30<sup>th</sup> March 2022.**

Lump Sum Repair (SJW4477S)	5,550.00
Loss of Usage - Rental (7 days @ 100.00/day)	700.00
LTA Search Fee	7.45
Cost & Disbursements & Report @ 321.00	Waived

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**Grand Total:** **6,257.45 (SGD)**

Please also note that you or your insurer should send us an acknowledgement of receipt of this letter within **7 days** of your receipt of this letter, failing which our client will have no alternative but to commence proceedings without further notice to you or your insurer.

We shall be glad if you can forward the payment at your early convenience.

**For internet banking transfer – OCBC Current Account No. 620-453233-001 or  
PAYNOW UEN 39108900E**

ACKNOWLEDGED BY	DATE	ALFRED AUTO SERVICES & SUPPLIES
		<i>Alfred Quah</i>

Note: Full payment must be completed 7 days from the date of this letter. There will be an interest of 1.5% imposed per month on overdue invoice. Thank you.

Date: 31/03/2022

To The Motor Claims Manager

M/s A/G Insurance

Singapore

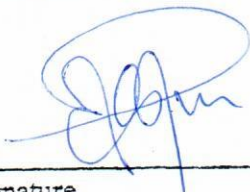
Dear Sirs,

ACCIDENT ON 30/03/2022 16.20 SGT INVOLVING VEHICLES NOS:  
8JW44778 AND GBH 6587 T  
ALONG / AT


I/We, Tan Boon Ann @ LIM BOON ANN of NRIC NO.: 814293384  
am/are the registered owner of motorcar no: 8JW44778. I/We, hereby  
authorised you to release all compensation monies pertaining to the above-mentioned accident,  
directly to my repairer, M/s Alfred Auto Services & Supplies.

I/We, hereby authorise the said repairer, M/s Alfred Auto Services & Supplies to collect all  
compensation monies due to me from you or any other party, regarding the said accident.

Thank you.

  
Signature

Owner: TAN BOON ANN@LIM BOON ANN

  
Signature

Witness by: Quah Hock Wah

NRIC No: 81748849/2

Date: 31/03/2022



**RELEASE VOUCHER**  
**(AIG Asia Pacific - Express Third Party Claim)**

"We/I, **ALFRED AUTO SERVICES & SUPPLIES** ("the workshop") hereby confirm that we/I have reached an agreement with the appointed surveyor of AIG Asia Pacific Insurance Pte Ltd **LKK AUTO CONSULTANTS PTE LTD** (name of surveyor) with respect to the amount claimed for **S\$5,550.00** (Repair Cost), **S\$360.00** (Loss of Use/Rental), **S\$7.45** (Disbursement) for vehicle no. **SJW 4477S** that was damaged pursuant to the accident which occurred on **30/03/2022** (date) along **BEDOK NORTH AVE 3** (location) involving vehicle no/s **GBH 6587T**. This is pursuant to the inspection conducted on **01/04/2022** (date) at "the workshop".

We/I confirm that we/I are/am authorized by the owner **TAN BOON ANN@LIM BOON ANN** (the third party claimant") of vehicle no. **SJW 4477S** make the claim as set out in the above paragraph and we/I have full authority to settle the matter on his/her behalf in a manner that we/I deem fit. We/I enclose herein the letter of authority given by "the third party claimant".

We/I further confirm that we/I will indemnify AIG Asia Pacific Insurance Pte Ltd for all damages, loss and/or expense that they will or have already incurred in the event that "the third party claimant" after the above said agreement lodges a further claim against the former for any loss and expenses suffered pertaining to costs of repairs and/or rental and/or loss of use pursuant to the damage to **SJW 4477S** (vehicle no.) as a result of the accident.

We/I confirm that the agreement reached above is in full and final settlement of any claim of "the third party claimant" pursuant to the accident and that further this settlement is reached on a without prejudice and without admission of liability basis.

This agreement is subject to the application of Singapore law and the Singapore Courts have exclusive jurisdiction over any dispute arising out of the same.

Dated this 22 (day) of 06 (month) 2022 (year)

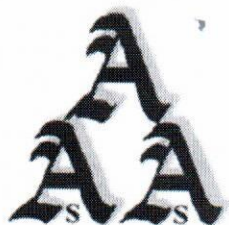


Signed by appointed surveyor

Signed by "the workshop" (with chop)



**SETTLEMENT FOR PROPERTY DAMAGE ONLY.  
WITHOUT PREJUDICE TO PERSONAL INJURY CLAIM.**



# ALFRED AUTO

Services & Supplies

Blk 5035 Ang Mo Kio Ave 3 # 01-351 Industrial Park 2 Singapore 569538  
Tel: 6483 4586 Fax: 6483 4882 Reg. No. 391089/00-E  
Email: alfredauto@hotmail.com

Tyre &  
Sports Rim



**Tax Invoice: 310322**

**Date: 09.05.2022**

**AIG Asia Pacific Insurance Pte Ltd**  
**78 Shenton Way #09-16**  
**Singapore 079120.**

**Cc:**

**Tan Boon Ann**  
**Blk 74 Whampoa Drive #10-322**  
**Singapore 320074**  
**KIA Cerato K3**

**Final Repair Cost for Vehicle Reg. No: SJW 4477 S**

Lump Sum Repair

5,550.00

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**Grand Total: 5,550.00 (SGD)**

We shall be glad if you can forward the payment at your early convenience.

**For internet banking transfer – OCBC Current Account No. 620-453233-001 or  
PAYNOW UEN 39108900E**

ACKNOWLEDGED BY	DATE	ALFRED AUTO SERVICES & SUPPLIES
		<i>Alfred Quah</i>

Note: Full payment must be completed 7 days from the invoice date. There will be an interest of 1.5% imposed per month on overdue invoice. Thank you.



Land Transport Authority  
10 Sin Ming Drive  
Singapore 575701

GST Registration No. : M4-0006529-2

Print Date/Time : 31 Mar 2022 / 16:46:42

Receipt Date/Time : 31 Mar 2022 / 16:46:33

**Tax Invoice/Receipt**

Receipt No. : ITNET-00000-220331-003090

Previous Receipt No. :

S/N	Item Description/ Business Transaction Reference No.	Amount Before GST (S\$)	GST Amount (S\$)	Amount After GST (S\$)
Result of Insurance Enquiry - GBH6587T				
As at 30 Mar 2022/16:20:00				
Insurance Co: AIG ASIA PACIFIC INSURANCE PTE. LTD.				
1	Insurance Enquiry - GBH6587T			
	Enquiry Fee	7.00	0.49	7.49
	20220331164557107184			
	<b>Sub-Total</b>	7.00	0.49	7.49
	<b>Total Before Rounding</b>	7.00	0.49	7.49
	<b>Rounding Difference</b>			0.04
	<b>Total Amount Payable</b>			7.45
	<b>Paid By</b>			
	3ywej6xp--		Credit Card	7.45
	30S41778704856412			
	<b>Total</b>			7.45
	<b>Cash Change</b>			0.00
	<b>Tendered Amount</b>			7.45
	<b>Excess Refundable Amount</b>			0.00

THANK YOU AND HAVE A NICE DAY!

Please ensure that all payments to the Authority are good and promptly settled by the payment service provider / financial institution. Otherwise, the transaction and receipt is considered void and late fee may apply.

## Hsiao Tong (LKKAuto)

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**From:** Hsiao Tong (LKKAuto)  
**Sent:** Tuesday, 5 April 2022 12:23 PM  
**To:** PRISTINE.CONSTRUCTION.SG@GMAIL.COM  
**Subject:** Claim Notification -ACCIDENT INVOLVING GBH 6587T(AIG) AND SJW 4477S AT/ALONG PIE (SLIP ROAD TO BEDOK NORTH AVE 3) ON 30/03/2022

05 April 2022

**M/s PRISTINE CONSTRUCTION PTE LTD**  
Driver: LUA JOO HOE

[By Email Only]

Dear Sir/Madam,

**You Ref: GBH6587T**

**Our Ref: CC6/AIG22003037/Dpa3**

**ACCIDENT INVOLVING GBH 6587T(AIG) AND SJW 4477S AT/ALONG PIE (SLIP ROAD TO BEDOK NORTH AVE 3) ON 30/03/2022**

We refer to the above subject matter. We write to inform you that we are the loss adjuster appointed by your motor insurer, AIG Asia Pacific Insurance Pte. Ltd. to deal with the third-party claim against your policy.

We have received a claim from SJW4477S against your insurance policy.

Based on the accident report and accident scenario, we are of the view that liability is not in your driver's favour as it is a head-to-rear collision. Therefore, we shall proceed to negotiate for an amicable settlement of the third-party claim at best to avoid further litigation, which would escalate to even more cost.

Should you however wish to further discuss on the matter prior to our negotiations and settlement, please contact us within 07 days from the date of this letter.

Please note that your No-Claim Discount (NCD) (if any) will be affected upon next renewal due to this Third-Party claim. However, if your policy has a NCD protector feature, it will be deemed utilized for this claim and your NCD will be protected.

Thank you.

Best Regards,

**Hsiao Tong, Chew (Ms)** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6742-3197 | Email: [chewht@lkkauto.com](mailto:chewht@lkkauto.com) |

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |

S(408933)

## Claim Audit

AUDIT TRAIL				
No.	On	Audit	Remarks	By
1	01 Apr 2022 13:55	<b>Clim Dtl Modified</b>	Claimant's Name: -> TAN BOON ANN. Claimant's ID: -> S1429338H.	[A] HOW MEI KWAN
2	01 Apr 2022 13:55	<b>Clim Veh Model Changed</b>	(205115) KIA CERATO K3 1.6 (A).	[A] HOW MEI KWAN
3	01 Apr 2022 13:55	<b>Clim Created</b>	Reg No: SJW4477S. Acct Date: 2022/03/30. Claim Type: TP. Insurer: AIG Asia Pacific Insurance Pte. Lt d. (SG). Workshop: Alfred Auto Services & Supplies (HQ)	[A] HOW MEI KWAN
4	01 Apr 2022 13:55	<b>Adj Co Assigned</b>	LKK Auto Consultants Pte Ltd (HQ):	[A] HOW MEI KWAN
5	01 Apr 2022 13:55	<b>Adj Next Rpt Changed</b>	Next Rpt:Final Rpt.Due Date:2022/04/12	[A] HOW MEI KWAN
6	01 Apr 2022 13:55	<b>Adj Mandate Set</b>	Approved:0.00.Reinsp:Adj decides.	[A] HOW MEI KWAN
7	01 Apr 2022 13:55	<b>Clim Ins Co Changed</b>	[200005] AIG Asia Pacific Insurance Pte. Ltd. (SG) -> [203630] AIG Asia Pacific Insurance Pte. Ltd. (Express)	[A] Merimen Administrator
8	01 Apr 2022 13:55	<b>Label Added</b>	(20224):Field Survey.	[A] Merimen Administrator
9	01 Apr 2022 13:56	<b>Label Added</b>	(19):Fastlane.	[A] HOW MEI KWAN
10	01 Apr 2022 13:56	<b>Adj Adjuster Assigned</b>	[None] -> BRYAN TANI	[A] HOW MEI KWAN
11	05 Apr 2022 12:31	<b>Video Downloaded</b>	Downloaded SJW4477S VIDEO	[I] Tan, Bennie-WZ
12	09 Apr 2022 15:34	<b>Adj Rpt Initiated</b>		[A] JOANNE LEE KHANG MIN
13	09 Apr 2022 15:34	<b>Clim Dtl Modified</b>	Claim Conclusion: -> 3.	[A] JOANNE LEE KHANG MIN
14	09 Apr 2022 15:34	<b>Clim Dtl Modified</b>	JPJ Reg. Date: -> 2017/05/02.	[A] JOANNE LEE KHANG MIN
15	09 Apr 2022 15:34	<b>Clim Details Notified</b>		[A] JOANNE LEE KHANG MIN
16	18 May 2022 10:02	<b>Video Downloaded</b>	Downloaded SJW4477S VIDEO	[I] Olea, Maricel
17	30 May 2022 12:19	<b>Adj Mandate Request</b>	Cur.Req:5977.45:Liability: 100%(B27) *Quantum: (a)COR: \$5,550.00 + (b)LOU(7days x \$60.00): \$42 0.00 + (c)Search fee: \$7.45 = Total: \$5,977.45 *5 recommendation repair days + 1Sunday + 1PRS = 7days *For your approval please.	[A] CHEW HSIAO TONG
18	21 Jun 2022 16:38	<b>Adj Next Rpt Changed</b>	Next Rpt:Final Rpt.Due Date:2022/04/12. Mandate Remarks: Subj to all docs/billings verified in order, SAB from: \$5857.45-5917.45 (All-in). Note PRS notice only received on 31/03/22@536pm and survey conducted 01/04/22.	[I] Tan, Bennie-WZ
19	21 Jun 2022 16:38	<b>Adj Mandate Set</b>	Approved:5917.45:Subj to all docs/billings verified in order, SAB from: \$5857.45-5917.45 (All-in). Note PRS notice only received on 31/03/22@536pm and survey conducted 01/04/22.	[I] Tan, Bennie-WZ

Date From    Date To    Audit Type  

### ACTIVITY

No record

Merimen Billing for this case - Transaction History								
Bill Ref No	Bill Date	Bill Type	Acc Type	Acc Name	Co Name (Branch)	Ref 1	Ref 2	Amount
2779980	04 Apr 2022 12:12:38	TP Case (Insurer)	Motor	LKK Auto Consultants Pte Ltd	AIG Asia Pacific Insurance Pte. Ltd. (Express)	SJW4477S	GBH6587T	11.00
2780400	05 Apr 2022 12:23:44	Video Upload	Motor	AIG Asia Pacific Insurance Pte. Ltd.	AIG Asia Pacific Insurance Pte. Ltd. (SG)	SJW4477S	CHEW HSIAO TONG	xx.xx
2781854	09 Apr 2022 15:34:47	OD/TP Case (Adjuster)	Motor	LKK Auto Consultants	LKK Auto Consultants	SJW4477S	GBH6587T	11.00

				Pte Ltd	Pte Ltd (HQ)			
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