

## Shiau Chan (LKKAUTO)

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**From:** Shiau Chan (LKKAUTO)  
**Sent:** Thursday, 14 April 2022 11:44 AM  
**To:** 'Melody Teoh'; SUR  
**Subject:** RE: PRS ASSIGNMENT - ACCIDENT INVOLVING SFG717H AND GBB7830R ON 30 JULY 2022 // EQ REF: DM22HO00491/MT  
**Attachments:** SFG717H IA.pdf

Dear Melody,

Enclosed herewith preliminary advice of SFG 717H.

Best Regards,

**Shiau Chan (Ms)** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6256-3561 | email: [siewsc@lkkauto.com](mailto:siewsc@lkkauto.com) | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** Admin-D (LKKAUTO) <admin-d@lkkauto.com>  
**Sent:** Friday, 1 April 2022 10:57 AM  
**To:** 'Melody Teoh' <melody.teoh@eqinsurance.com.sg>; assignments <assignments@lkkauto.com>; SUR <sur@lkkauto.com>  
**Subject:** RE: PRS ASSIGNMENT - ACCIDENT INVOLVING SFG717H AND GBB7830R ON 30 JULY 2022 // EQ REF: DM22HO00491/MT

Dear Melody,

Thank you for the assignment.

**Note: With immediate effect 04/03/2022 Summer Lee(assignment Team) will no longer be in our company.  
Please contact the undersign for survey arrangement.**

Best Regards,

**Yan** | Admin

**LKK Auto Consultants Pte Ltd**

Phone: 6741-8434 | email: [assignments@lkkauto.com](mailto:assignments@lkkauto.com) | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** Melody Teoh <[melody.teoh@eqinsurance.com.sg](mailto:melody.teoh@eqinsurance.com.sg)>  
**Sent:** Friday, 1 April, 2022 10:23 AM  
**To:** 'assignments' <[assignments@lkkauto.com](mailto:assignments@lkkauto.com)>  
**Subject:** FW: PRS ASSIGNMENT - ACCIDENT INVOLVING SFG717H AND GBB7830R ON 30 JULY 2022 // EQ REF: DM22HO00491/MT

Dear LKK,

Please assign your surveyor to conduct PRS on without prejudice basis.

Survey venue and details as below.

**IMPERIUM AUTOMOTIVE**

25 Kaki Bukit Road 4  
#01-49, Synergy@KB  
Singapore 417800  
Tel: 97489940 Fax: 63467213  
Mr. Shawn Tan

Thank you.

**Announcement**

**“With effect from 1<sup>st</sup> January 2022, please send all PRS / LOD to [motorclaims@eqins](mailto:motorclaims@eqins.com.sg)”**

In line with the Safe Re-opening measures, our operation remains “Business As Usual” – except most of us are on a Work-From-Home arrangement -ready.

Our Customer Care Counter will remain closed until further notice. Any onsite customer care service, including meetings in the EQI premises can only be

Best Regards,

**Melody Teoh**

Executive | Claims



**EQ Insurance Company Limited**

5 Maxwell Road #17-00 Tower Block MND Complex Singapore 069110

did 65 6496 9032 | tel 65 6223 9433 ext 032 | fax 65 6223 4190

[www.eqinsurance.com.sg](http://www.eqinsurance.com.sg)



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**From:** Melody Teoh

**Sent:** Friday, April 1, 2022 10:21 AM

**To:** 'alfred\_ng@juseq.com.sg' <[alfred\\_ng@juseq.com.sg](mailto:alfred_ng@juseq.com.sg)>

**Subject:** RE: ACCIDENT INVOLVING SFG717H AND GBB7830R ON 30 JULY 2022 // EQ REF: DM22HO00491/MT

**WITHOUT PREJUDICE**

**SAVE AS TO COSTS**

Dear Alfred,

We acknowledge receipt of your email of even date.

In compliance to Pre-Action Protocol for NIMA cases, we note that you have agreed to the appointment of our surveyor.

We have appointed our surveyor **LKK Auto Consultants Pte Ltd** to conduct the pre-repair survey on **01.04.2022** at **10.00am**. Please let us have your client's repair estimate for our appointed surveyor to conclude his report.

**\*\*ALL LOD PLEASE EMAIL TO [MOTORCLAIMS@eqinsurance.com.sg](mailto:MOTORCLAIMS@eqinsurance.com.sg)**

Thank you.

#### **Announcement**

**“With effect from 1<sup>st</sup> January 2022, please send all PRS / LOD to [motorclaims@eqinsurance.com.sg](mailto:motorclaims@eqinsurance.com.sg)”**

In line with the Safe Re-opening measures, our operation remains “Business As Usual” – except most of us are on a Work-From-Home arrangement -ready to serve you.

Our Customer Care Counter will remain closed until further notice. Any onsite customer care service, including meetings in the EQI premises can only be conducted via Zoom.

Best Regards,

**Melody Teoh**

Executive | Claims



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**From:** [alfred\\_ng@juseq.com.sg](mailto:alfred_ng@juseq.com.sg) <[alfred\\_ng@juseq.com.sg](mailto:alfred_ng@juseq.com.sg)>

**Sent:** Friday, April 1, 2022 10:18 AM

**To:** Melody Teoh <[melody.teoh@eqinsurance.com.sg](mailto:melody.teoh@eqinsurance.com.sg)>

**Cc:** motor claims <[motorclaims@eqinsurance.com.sg](mailto:motorclaims@eqinsurance.com.sg)>

**Subject:** RE: ACCIDENT INVOLVING SFG717H AND GBB7830R ON 30 JULY 2022 // EQ REF: DM22HO00491/MT

Dear Sirs,

Your ref: DM22HO00491/MT.

Our ref: JEQ/220197/0322/IMP

We refer to your email today.

Our client is agreeable to appoint the following surveyor as our single joint expert.

**6. LKK Auto Consultants Pte Ltd**

Please be informed that our client's vehicle is available for inspection at the under stated workshop:-

**IMPERIUM AUTOMOTIVE**

25 Kaki Bukit Road 4  
#01-49, Synergy@KB  
Singapore 417800  
Tel: 97489940 Fax: 63467213  
Mr. Shawn Tan

With Regards

Alfred Ng  
Executive  
Legal Division  
On behalf of Mr. Caleb Tan  
M/s JusEquity Law Corporation  
No. 133 New Bridge Road  
Chinatown Point  
#10-03 Singapore 059413  
Tel : 6536 9339  
Fax: 6536 5368

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**From:** Melody Teoh [<mailto:melody.teoh@eqinsurance.com.sg>]

**Sent:** Friday, April 1, 2022 10:01 AM

**To:** 'alfred\_ng@juseq.com.sg' <[alfred\\_ng@juseq.com.sg](mailto:alfred_ng@juseq.com.sg)>

**Subject:** RE: ACCIDENT INVOLVING SFG717H AND GBB7830R ON 30 JULY 2022 // EQ REF: DM22HO00491/MT

**WITHOUT PREJUDICE**  
**SAVE AS TO COSTS**

Dear Alfred,

We refer to your email of even date.

We shall be appointing our surveyor to attend to the pre-repair survey of your client's vehicle.

Below is a list of motor surveyors in our panel. Please revert within 2 working days if you agree or have any objections to the proposed surveyors. If we do not hear from you, you are deemed to have agreed to the appointment of any of the motor surveyors.

Alternatively, please specify one or more of our proposed motor surveyors to the said assignment.

<b>1) AJAX Inspection Services Pte Ltd</b>  Tel: 6255 0808  Fax: 6849 9155	<b>2) Automobile Inspection Services Pte Ltd</b>  Tel: 6286 0155  Fax: 6284 1539  Contact Person: Sophia
<b>3) LBS Automotive Appraisal Pte Ltd</b>  Tel: 6281 6690 / 62832866  Fax: 6281 8748  Contact Person: Amy/ Grace	<b>4) Priority Services</b>  Tel: 6293 4822  Fax: 6296 3283  Contact Person: Sharon
<b>5) RT Appraisal Pte Ltd</b>  Tel: 6748 6076  Fax: 6748 0361  Contact Person: Elson/Elgene	<b>6) LKK Auto Consultants Pte Ltd</b>  Tel: 6256 3561  Fax: 6741 4108
<b>7) Appraisals Associates Pte Ltd</b>  Tel : 6747 2822  Fax: 6747 0070	<b>8) Infiniti Appraisal Service</b>  Tel : 9668 4818/9009 9001  Fax: 6458 7432
<b>9) Formteam Adjusters Pte Ltd</b>  Tel: 6509 1788  Fax: 6509 6221	

If you object to all the motor surveyors as proposed by us, please provide a list of at least 10 motor surveyors whom consideration. We shall revert to you within 2 working days.

Meanwhile, we reserve our rights on Post-Repair Inspection, kindly contact us or our appointed surveyor before the

Thank you.

**Announcement**

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In line with the Safe Re-opening measures, our operation remains “Business As Usual” – except most of us are on a Work-From-Home arrangement -ready.

Our Customer Care Counter will remain closed until further notice. Any onsite customer care service, including meetings in the EQI premises can only be by appointment.

Best Regards,

**Melody Teoh**

Executive | Claims



**EQ Insurance Company Limited**

5 Maxwell Road #17-00 Tower Block MND Complex Singapore 069110

did 65 6496 9032 | tel 65 6223 9433 ext 032 | fax 65 6223 4190

[www.eqinsurance.com.sg](http://www.eqinsurance.com.sg)



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**From:** [alfred\\_ng@juseq.com.sg](mailto:alfred_ng@juseq.com.sg) <[alfred\\_ng@juseq.com.sg](mailto:alfred_ng@juseq.com.sg)>

**Sent:** Thursday, March 31, 2022 11:38 AM

**To:** EQI PRS <[EQIPRS@eqinsurance.com.sg](mailto:EQIPRS@eqinsurance.com.sg)>

**Subject:** ACCIDENT INVOLVING SFG717H AND GBB7830R ON 30 JULY 2022

Dear Sirs,

Your ref: GBB7830R

Our ref: JEQ/220197/0322/IMP

We act for the owner of vehicle no. SFG717H.

We hereby notify you of a road traffic accident on **30 March 2022** at about **1610 hrs**, along Halus Link. involving our client's vehicle and vehicle registration no. GBB78360R driven by you / your insured at the material time. A copy of our client's accident report is enclosed.

As a result of the accident, our client's vehicle has been damaged. Before our client proceeds to repair the damaged vehicle, please let us know within 2 working days of your receipt of this notice whether you would like to conduct a pre-repair survey of the vehicle. If we do not receive any reply from you within the stipulated timeline, our client shall proceed to repair the vehicle without further reference to you.

With Regards

Alfred Ng  
Executive  
Legal Division  
On behalf of Mr. Caleb Tan  
M/s JusEquity Law Corporation  
No. 133 New Bridge Road

Chinatown Point  
#10-03 Singapore 059413  
Tel : 6536 9339  
Fax: 6536 5368

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