

Meng Yan (LKK Auto)

From: Melody Teoh <melody.teoh@eqinsurance.com.sg>
Sent: Friday, 1 April, 2022 10:23 AM
To: 'assignments'
Subject: FW: PRS ASSIGNMENT - ACCIDENT INVOLVING SFG717H AND GBB7830R ON 30 JULY 2022 // EQ REF: DM22HO00491/MT
Attachments: SFG717H - TP SKETCH ACC RPT.pdf

Dear LKK,

Please assign your surveyor to conduct PRS on without prejudice basis.

Survey venue and details as below.

IMPERIUM AUTOMOTIVE
25 Kaki Bukit Road 4
#01-49, Synergy@KB
Singapore 417800
Tel: 97489940 Fax: 63467213
Mr. Shawn Tan

Thank you.

Announcement

“With effect from 1st January 2022, please send all PRS / LOD to motorclaims@eqinsurance.com.sg”

In line with the Safe Re-opening measures, our operation remains “Business As Usual” – except most of us are on a Work-From-Home arrangement -ready.

Our Customer Care Counter will remain closed until further notice. Any onsite customer care service, including meetings in the EQI premises can only be conducted via Zoom.

Best Regards,

Melody Teoh

Executive | Claims



EQ Insurance Company Limited

5 Maxwell Road #17-00 Tower Block MND Complex Singapore 069110

did 65 6496 9032 | tel 65 6223 9433 ext 032 | fax 65 6223 4190

www.eqinsurance.com.sg



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From: Melody Teoh
Sent: Friday, April 1, 2022 10:21 AM
To: 'alfred_ng@juseq.com.sg' <alfred_ng@juseq.com.sg>
Subject: RE: ACCIDENT INVOLVING SFG717H AND GBB7830R ON 30 JULY 2022 // EQ REF: DM22HO00491/MT

WITHOUT PREJUDICE
SAVE AS TO COSTS

Dear Alfred,

We acknowledge receipt of your email of even date.

In compliance to Pre-Action Protocol for NIMA cases, we note that you have agreed to the appointment of our surveyor.

We have appointed our surveyor **LKK Auto Consultants Pte Ltd** to conduct the pre-repair survey on **01.04.2022** at your client's premises.
Please let us have your client's repair estimate for our appointed surveyor to conclude his report.

****ALL LOD PLEASE EMAIL TO MOTORCLAIMS@eqinsurance.com.sg**

Thank you.

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Best Regards,

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From: alfred_ng@juseq.com.sg <alfred_ng@juseq.com.sg>

Sent: Friday, April 1, 2022 10:18 AM

To: Melody Teoh <melody.teoh@eqinsurance.com.sg>

Cc: motor claims <motorclaims@eqinsurance.com.sg>

Subject: RE: ACCIDENT INVOLVING SFG717H AND GBB7830R ON 30 JULY 2022 // EQ REF: DM22HO00491/MT

Dear Sirs,

Your ref: DM22HO00491/MT.

Our ref: JEQ/220197/0322/IMP

We refer to your email today.

Our client is agreeable to appoint the following surveyor as our single joint expert.

6. LKK Auto Consultants Pte Ltd

Please be informed that our client's vehicle is available for inspection at the under stated workshop:-

IMPERIUM AUTOMOTIVE

25 Kaki Bukit Road 4

#01-49, Synergy@KB

Singapore 417800

Tel: 97489940 Fax: 63467213

Mr. Shawn Tan

With Regards

Alfred Ng

Executive

Legal Division

On behalf of Mr. Caleb Tan

M/s JusEquity Law Corporation

No. 133 New Bridge Road

Chinatown Point

#10-03 Singapore 059413

Tel : 6536 9339

Fax: 6536 5368

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From: Melody Teoh [<mailto:melody.teoh@eqinsurance.com.sg>]

Sent: Friday, April 1, 2022 10:01 AM

To: 'alfred_ng@juseq.com.sg' <alfred_ng@juseq.com.sg>

Subject: RE: ACCIDENT INVOLVING SFG717H AND GBB7830R ON 30 JULY 2022 // EQ REF: DM22HO00491/MT

WITHOUT PREJUDICE
SAVE AS TO COSTS

Dear Alfred,

We refer to your email of even date.

We shall be appointing our surveyor to attend to the pre-repair survey of your client's vehicle.

Below is a list of motor surveyors in our panel. Please revert within 2 working days if you agree or have any objections to the appointment of any of the motor surveyors. If we do not hear from you, you are deemed to have agreed to the appointment of any of the motor surveyors.

Alternatively, please specify one or more of our proposed motor surveyors to the said assignment.

1) AJAX Inspection Services Pte Ltd Tel: 6255 0808 Fax: 6849 9155	2) Automobile Inspection Services Pte Ltd Tel: 6286 0155 Fax: 6284 1539 Contact Person: Sophia
3) LBS Automotive Appraisal Pte Ltd Tel: 6281 6690 / 62832866 Fax: 6281 8748 Contact Person: Amy/ Grace	4) Priority Services Tel: 6293 4822 Fax: 6296 3283 Contact Person: Sharon
5) RT Appraisal Pte Ltd Tel: 6748 6076 Fax: 6748 0361 Contact Person: Elson/Elgene	6) LKK Auto Consultants Pte Ltd Tel: 6256 3561 Fax: 6741 4108
7) Appraisals Associates Pte Ltd Tel : 6747 2822 Fax: 6747 0070	8) Infiniti Appraisal Service Tel : 9668 4818/9009 9001 Fax: 6458 7432
9) Formteam Adjusters Pte Ltd Tel: 6509 1788 Fax: 6509 6221	

If you object to all the motor surveyors as proposed by us, please provide a list of at least 10 motor surveyors whom consideration. We shall revert to you within 2 working days.

Meanwhile, we reserve our rights on Post-Repair Inspection, kindly contact us or our appointed surveyor before the

Thank you.

Announcement

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Best Regards,

Melody Teoh

Executive | Claims



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From: alfred_ng@juseq.com.sg <alfred_ng@juseq.com.sg>

Sent: Thursday, March 31, 2022 11:38 AM

To: EQI PRS <EQIPRS@eqinsurance.com.sg>

Subject: ACCIDENT INVOLVING SFG717H AND GBB7830R ON 30 JULY 2022

Dear Sirs,

Your ref: GBB7830R

Our ref: JEQ/220197/0322/IMP

We act for the owner of vehicle no. SFG717H.

We hereby notify you of a road traffic accident on **30 March 2022** at about **1610 hrs**, along Halus Link. involving our client's vehicle and vehicle registration no. GBB78360R driven by you / your insured at the material time. A copy of our client's accident report is enclosed.

As a result of the accident, our client's vehicle has been damaged. Before our client proceeds to repair the damaged vehicle, please let us know within 2 working days of your receipt of this notice whether you would like to conduct a pre-repair survey of the vehicle. If we do not receive any reply from you within the stipulated timeline, our client shall proceed to repair the vehicle without further reference to you.

With Regards

Alfred Ng
Executive
Legal Division
On behalf of Mr. Caleb Tan
M/s JusEquity Law Corporation
No. 133 New Bridge Road
Chinatown Point
#10-03 Singapore 059413
Tel : 6536 9339
Fax: 6536 5368

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