Meng Yan (LKK Auto)

From: Tan Chew Chik Jacqueline < jacqueline.tan@sq.cntaiping.com>

Sent: Friday, 1 April, 2022 9:27 AM

To: Juan Paulo Bongon Baldoz; SUR; assignments

Cc: Claims Dept of CTI; Adeline Chng

Subject: RE: SNM22D202189/C02/GBH2060Y/CHNGPW / FW: Direct Settlement involving

vehicle SMQ5953Z (Ours) & GBH2060Y (Your Insured) DOA: 29/03/2022.

Attachments: SMQ5953Z GIA DOA 29032022 TP (CTI).pdf; SMQ5953Z TP ESTIMATE (CHINA

TAIPING).pdf

WITHOUT PREJUDICE

Dear Paulo.

We will assign LKK to conduct the Pre-repair Inspection.

Kindly liaise with our appointed motor surveyor for the inspection.

Dear LKK.

Please arrange Mr. Steve conduct the PRS.

FYI, the officer in charge is Adeline, who is also copied in this email.

Thank you.

NOTICE:

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email claimsdept@sg.cntaiping.com or fax at 6224 7175. Any inconvenience caused is much regretted.

Regards,

Jacqueline Tan

Senior Executive Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909 DID: (65) 6389 6185 | Tel: (65) 6389 6116 | F: (65) 6225 5879

W: www.sg.cntaiping.com | FB: www.facebook.com/chinataipingsg/ | WeChat: 太平狮城 Taiping SG

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^{**} Note: Please cc to com when you reply to us.

From: Juan Paulo Bongon Baldoz < juan paulo@wearnes.com>

Sent: Friday, 1 April 2022 9:14 AM

To: Tan Chew Chik Jacqueline <jacqueline.tan@sg.cntaiping.com>; Claims Dept of CTI <claimsdept@sg.cntaiping.com>; Adeline Chng <adeline.chng@sg.cntaiping.com>

Subject: RE: SNM22D202189/C02/GBH2060Y/CHNGPW / FW: Direct Settlement involving vehicle SMQ5953Z

(Ours) & GBH2060Y (Your Insured) DOA: 29/03/2022.

Importance: High

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Hi Jacqueline,

We choose LKK Steve to conduct the survey today.

Thank you

Paulo

Service Consultant Bodyshop & Paint



Wearnes Automotive Pte Ltd 45 Leng Kee Road Singapore 159103 M (65) 98270463

www.wearnesauto.com juan.paulo@wearnes.com

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From: Tan Chew Chik Jacqueline < jacqueline tan@sg.cntaiping.com>

Sent: Friday, 1 April 2022 9:04 am

To: Juan Paulo Bongon Baldoz <<u>juan.paulo@wearnes.com</u>>; Claims Dept of CTI <claimsdept@sg.cntaiping.com>; Adeline Chng <adeline.chng@sg.cntaiping.com>

Subject: RE: SNM22D202189/C02/GBH2060Y/CHNGPW / FW: Direct Settlement involving vehicle SMQ5953Z

(Ours) & GBH2060Y (Your Insured) DOA: 29/03/2022.

Importance: High

Hi Paulo.

Please refer to our email attached.

Kindly let us know which surveyor your prefer.

We will arrange accordingly.

** Note: Please cc to claimsdept@sg.cntaiping.com when you reply to us.

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email <u>claimsdept@sg.cntaiping.com</u> or fax at <u>6224 7175</u>. Any inconvenience caused is much regretted.

Regards,

Jacqueline Tan

Senior Executive

Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909 DID: (65) 6389 6185 | Tel: (65) 6389 6116 | F: (65) 6224 7175

W: www.sg.cntaiping.com | FB: www.facebook.com/chinataipingsg/ | WeChat: 太平狮城

Taiping SG

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From: Juan Paulo Bongon Baldoz < <u>juan.paulo@wearnes.com</u>>

Sent: Friday, 1 April 2022 8:48 AM

To: Claims Dept of CTI < com; Adeline Chng < adeline.chng@sg.cntaiping.com;

Tan Chew Chik Jacqueline < jacqueline.tan@sg.cntaiping.com >

Subject: RE: SNM22D202189/C02/GBH2060Y/CHNGPW / FW: Direct Settlement involving vehicle SMQ5953Z

(Ours) & GBH2060Y (Your Insured) DOA: 29/03/2022.

Importance: High

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Dear officer-in-charge,

Customer already leave his car here for survey until 12nn.

Kindly arrange your surveyor.

Thank you

Paulo

Service Consultant Bodyshop & Paint



Wearnes Automotive Pte Ltd 45 Leng Kee Road Singapore 159103 M (65) 98270463

www.wearnesauto.com juan.paulo@wearnes.com

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From: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Sent: Thursday, 31 March 2022 3:37 pm

To: Juan Paulo Bongon Baldoz < juan.paulo@wearnes.com >; Adeline Chng

<adeline.chng@sg.cntaiping.com>; Tan Chew Chik Jacqueline <jacqueline.tan@sg.cntaiping.com>

Subject: O/R: SNM22D202189/C02/GBH2060Y/CHNGPW / FW: Direct Settlement involving vehicle SMQ5953Z (Ours) & GBH2060Y (Your Insured) DOA: 29/03/2022.

Without Prejudice

Dear Jacqueline,

Please conduct PRS for smq5953z.

Note: officer in charge Adeline Chng 63896155.

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Thank you

Chong Boon Sen Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

DID: (65) 63896116 | F: (65) 62247175

W: www.sg.cntaiping.com | FB: www.facebook.com/chinataipingsg/ | WeChat: 太平狮城 Taiping SG

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From: Juan Paulo Bongon Baldoz < juan.paulo@wearnes.com>

Sent: Thursday, 31 March 2022 3:16 PM

To: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Subject: Direct Settlement involving vehicle SMQ5953Z (Ours) & GBH2060Y (Your Insured) DOA: 29/03/2022.

Importance: High

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Dear officer-in-charge,

Please arrange our client's vehicle for a pre-repair survey on 01 April 2022 (Friday).

Customer will leave the car here at 45 Leng Kee JLR from 9am to 12nn.

Besides, kindly check the liability on the said incident.

Kindly revert to us as soon as possible.

Thank you

Paulo

Service Consultant Bodyshop & Paint



Wearnes Automotive Pte Ltd 45 Leng Kee Road Singapore 159103 M (65) 98270463

www.wearnesauto.com juan.paulo@wearnes.com

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