Shiau Chan (LKKAuto)

From: Shiau Chan (LKKAuto)

Sent: Monday, 11 April 2022 5:33 PM Claims@premiumauto.com.sg; SUR

Subject: RE: OWN DAMAGED CLAIM FOR VEHICLE SMX 616 T DOA 25/3/22

Dear Jennis,

As instructed by our client, please proceed to repair the insured vehicle SMX 616T (Excess \$300/-).

If there are any check items or supplementary items please inform our office's Assignment Team at Tel: 6741 8434 to arrange our surveyor for inspection.

All supplementary items and unconfirm items are subjected to further approval from insurance company before completion of the repair.

Checked and Supplementary items to resurvey with CLEAR photos for damage and consistency. Before paint photos for all NEW Panels and Parts required after repair and document into Merimen.

Best Regards,

Shiau Chan (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email: <u>siewsc@lkkauto.com</u> | fax: 6256-4315 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Claims <claims@premiumauto.com.sg> Sent: Saturday, 26 March 2022 12:46 PM

To: assignments <assignments@lkkauto.com>; Admin A <admin-a@lkkauto.com>; Admin-D (LKKAuto) <admin-

d@lkkauto.com>; SUR <sur@lkkauto.com>

Cc: claims@premiumauto.com.sg

Subject: OWN DAMAGED CLAIM FOR VEHICLE SMX 616 T DOA 25/3/22

Dear all,

Kindly register OD claim for this vehicle. Attached is the GIA report and the video footage for your reference.

We will forward you the estimate once it is available.

Kindly arrange survey on 30/3/22 @ 10:00 am @ Ubi. Owner waiting

Thank you Best Regards, Jennis Tan Claims Adminstrator

Premium Automobiles Pte Ltd (Reg No 199902271W)

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^{*}Our client reserve their rights not to pay if there is no valid approval obtained before repair.



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