

## Asher Sng (LKKAUTO)

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**From:** Asher Sng (LKKAUTO)  
**Sent:** Tuesday, 26 April 2022 11:53  
**To:** KENNY LIM CHING GHEE; Mei Kwan (LKKAUTO)  
**Cc:** MT\_Claim\_SG; Admin A  
**Subject:** RE: XE6910Z and XE377C TP Claims, Date of Accident 26/3/2022 Along Tampines North Dr 3 Heavy Vehicle Carpark - Oref: 22/22/22/VC05/0025613

Hi Kenny,

We refer knowledge your email below.

We have survey the vehicle at workshop Goldbell Engineering.

In view we will submit our report and close off the case at our end.

Thank You.

Best Regards,

**Asher Sng** | Case Handler

**LKK Auto Consultants Pte Ltd**

email: [ashersng@lkkauto.com](mailto:ashersng@lkkauto.com) | did: 6841-6051 | Mobile: 8839 9816

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

*Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.*

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**From:** KENNY LIM CHING GHEE <kennylim@lonpac.com>  
**Sent:** Tuesday, 26 April 2022 10:54  
**To:** Mei Kwan (LKKAUTO) <Meikwan@lkkauto.com>  
**Cc:** MT\_Claim\_SG <mt\_claim@lonpac.com>; Admin A <admin-a@lkkauto.com>; Asher Sng (LKKAUTO) <AsherSng@lkkauto.com>  
**Subject:** RE: XE6910Z and XE377C TP Claims, Date of Accident 26/3/2022 Along Tampines North Dr 3 Heavy Vehicle Carpark - Oref: 22/22/22/VC05/0025613

## Lonpac External - Confidential

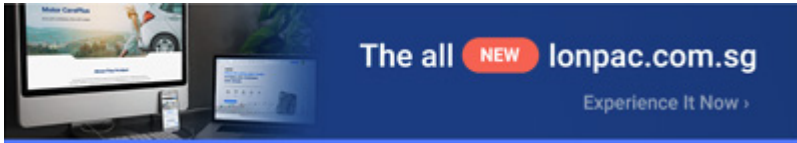
Dear Mei Kwan

For this case, it seems like TP has switched workshops (to Vfix) and they requested for another surveyor.

Hence, please close file at your end.

Best Regards

Kenny Lim  
Asst. Claims Manager | Lonpac Insurance Bhd  
300 Beach Road, #17-04/06 The Concourse, Singapore 199555



We are committed to acting professionally, fairly and with integrity. We do not condone bribery, fraud or corrupt practices.

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**From:** KENNY LIM CHING GHEE <>

**Sent:** Monday, 11 April 2022 1:36 pm

**To:** Mei Kwan (LKKAUTO) <[Meikwan@lkkauto.com](mailto:Meikwan@lkkauto.com)>

**Cc:** MT\_Claim\_SG <[mt\\_claim@lonpac.com](mailto:mt_claim@lonpac.com)>; Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>; Asher Sng (LKKAUTO) <[AsherSng@lkkauto.com](mailto:AsherSng@lkkauto.com)>

**Subject:** RE: XE6910Z and XE377C TP Claims, Date of Accident 26/3/2022 Along Tampines North Dr 3 Heavy Vehicle Carpark - Oref: 22/22/22/VC05/0025613

## Lonpac External - Confidential

Dear Mei Kwan

Please see attachment for the copy of our Insured's GIA report fya.

Thank you.

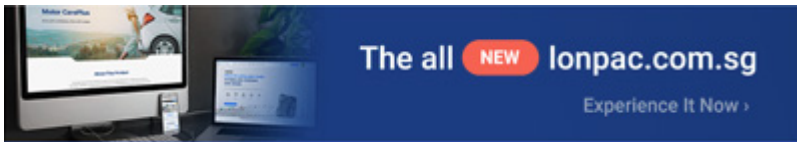
Best Regards

Kenny Lim

Asst. Claims Manager | Lonpac Insurance Bhd

300 Beach Road, #17-04/06 The Concourse, Singapore 199555

DID: 6279 9261 | Fax: (65) 6296 2706



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**From:** KENNY LIM CHING GHEE

**Sent:** Monday, 4 April 2022 4:45 pm

**To:** Mei Kwan (LKKAUTO) <[Meikwan@lkkauto.com](mailto:Meikwan@lkkauto.com)>

**Cc:** MT\_Claim\_SG <[mt\\_claim@lonpac.com](mailto:mt_claim@lonpac.com)>; Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>; Asher Sng (LKKAUTO) <[AsherSng@lkkauto.com](mailto:AsherSng@lkkauto.com)>

**Subject:** RE: XE6910Z and XE377C TP Claims, Date of Accident 26/3/2022 Along Tampines North Dr 3 Heavy Vehicle Carpark - Oref: 22/22/22/VC05/0025613

## Lonpac External - Confidential

Dear Mei Kwan

Fyi, our insured has yet to report and we have sent them a chaser.

Thank you.

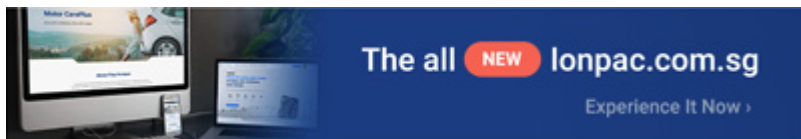
Best Regards

Kenny Lim

Asst. Claims Manager | Lonpac Insurance Bhd

300 Beach Road, #17-04/07 The Concourse, Singapore 199555

DID: 6279 9261 | Fax: (65) 6296 2706



***"In view of the revised measures for transition under Phase 2 COVID-19 restrictions effective 19 August 2021, 50% of our staff will be working from home. Please expect delays in our replies, payments and claims settlements during this period. Your understanding is greatly appreciated and we apologise for any inconvenience caused".***

We are committed to acting professionally, fairly and with integrity. We do not condone bribery, fraud or corrupt practices.

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**From:** Mei Kwan (LKKAUTO) <[Meikwan@lkkauto.com](mailto:Meikwan@lkkauto.com)>

**Sent:** Monday, 4 April 2022 4:23 pm

**To:** GERALD POH WEE BIN <[geraldpoh@lonpac.com](mailto:geraldpoh@lonpac.com)>

**Cc:** MT\_Claim\_SG <[mt\\_claim@lonpac.com](mailto:mt_claim@lonpac.com)>; Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>; Asher Sng (LKKAUTO) <[AsherSng@lkkauto.com](mailto:AsherSng@lkkauto.com)>

**Subject:** RE: XE6910Z and XE377C TP Claims, Date of Accident 26/3/2022 Along Tampines North Dr 3 Heavy Vehicle Carpark

Dear Gerald,

We refer to the above matter.

Enclosed for your perusal is:

- TP estimated cost of repair
- Preliminary advice
- Photographs of TP vehicle in its damaged condition

Kindly advise whether insured has reported. If so, kindly let us have a copy of insured's accident report for our necessary action.

Kindly take note that the case handler in-charge is Asher.

***To check availability of the case handler, you may contact the undersigned.***

Thank you.

Best Regards,

**Mei Kwan** | Admin

**LKK Auto Consultants Pte Ltd**

Phone: 6366 0055 | email: [MeiKwan@lkkauto.com](mailto:MeiKwan@lkkauto.com) | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

*Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.*

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**From:** Asher Sng (LKKAuto) <[AsherSng@lkkauto.com](mailto:AsherSng@lkkauto.com)>

**Sent:** Thursday, 31 March, 2022 5:19 PM

**To:** [geraldpoh@lonpac.com](mailto:geraldpoh@lonpac.com)

**Cc:** MT\_Claim\_SG <[mt\\_claim@lonpac.com](mailto:mt_claim@lonpac.com)>; Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>

**Subject:** RE: XE6910Z and XE377C TP Claims, Date of Accident 26/3/2022 Along Tampines North Dr 3 Heavy Vehicle Carpark

Hi Gerald,

Enclosed email from third party with evidence for your perusal.

Thank You.

Best Regards,

**Asher Sng** | Case Handler

**LKK Auto Consultants Pte Ltd**

email: [ashersng@lkkauto.com](mailto:ashersng@lkkauto.com) | did: 6841-6051 | Mobile: 8839 9816

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

*Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.*

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**From:** Admin-D (LKKAuto) <[admin-d@lkkauto.com](mailto:admin-d@lkkauto.com)>

**Sent:** Thursday, 31 March, 2022 10:50 AM

**To:** 'GERALD POH WEE BIN' <[geraldpoh@lonpac.com](mailto:geraldpoh@lonpac.com)>; Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>

**Cc:** 'MT\_Claim\_SG' <[mt\\_claim@lonpac.com](mailto:mt_claim@lonpac.com)>; assignments <[assignments@lkkauto.com](mailto:assignments@lkkauto.com)>

**Subject:** RE: XE6910Z and XE377C TP Claims, Date of Accident 26/3/2022 Along Tampines North Dr 3 Heavy Vehicle Carpark

Dear Gerald,

Thank you for the assignment.

**Note: With immediate effect 04/03/2022 Summer Lee(assignment Team) will no longer be in our company.**

**Please contact the undersign for survey arrangement.**

Best Regards,

**Yan** | Admin

**LKK Auto Consultants Pte Ltd**

Phone: 6741-8434 | email: [assignments@lkkauto.com](mailto:assignments@lkkauto.com) | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** GERALD POH WEE BIN <[geraldpoh@lonpac.com](mailto:geraldpoh@lonpac.com)>  
**Sent:** Thursday, 31 March, 2022 9:01 AM  
**To:** [hasrianah@goldbell.com.sg](mailto:hasrianah@goldbell.com.sg)  
**Cc:** MT\_Claim\_SG <[mt\\_claim@lonpac.com](mailto:mt_claim@lonpac.com)>; 'assignments' <[assignments@lkkauto.com](mailto:assignments@lkkauto.com)>  
**Subject:** FW: XE6910Z and XE377C TP Claims, Date of Accident 26/3/2022 Along Tampines North Dr 3 Heavy Vehicle Carpark

## Lonpac External - General

WITHOUT PREJUDICE

Our Ref : TBA

Dear Hasrianah,

Our insured has not lodged the report and we are unable to comment on liability and quantum.

In the meantime, we shall appoint LKK Auto Consultants Pte Ltd for the survey.

For assessment of liability, please liaise with them.

Aside to LKK – Attn : Meng Yan

FYNA

Best Regards

Gerald Poh  
Senior Claims Executive | Lonpac Insurance Bhd  
300 Beach Road, #17-04/07 The Concourse, Singapore 199555  
Tel: (65) 6250 7388 Ext.255 | Fax: (65) 6296 2706

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**From:** Hasrianah Binte Hassan <[Hasrianah@goldbell.com.sg](mailto:Hasrianah@goldbell.com.sg)>  
**Sent:** Wednesday, 30 March 2022 6:35 pm  
**To:** MT\_Claim\_SG <[mt\\_claim@lonpac.com](mailto:mt_claim@lonpac.com)>  
**Cc:** Ramesh <[Ramesh@goldbell.com.sg](mailto:Ramesh@goldbell.com.sg)>; Catherine Chong Kai Ling <[CatherineChongKL@goldbell.com.sg](mailto:CatherineChongKL@goldbell.com.sg)>; Liew Si Ming <[LiewSiMing@goldbell.com.sg](mailto:LiewSiMing@goldbell.com.sg)>  
**Subject:** XE6910Z and XE377C TP Claims, Date of Accident 26/3/2022 Along Tampines North Dr 3 Heavy Vehicle Carpark

Dear Officer-in-Charge,

Our customer Keng Ho Trading and Transport Pte Ltd would like us to handle his 3<sup>rd</sup> party claim against XE377C.

Attached above is our customer' s SAS and kindly advice on quantum of liability.

If the liability is in favor to our customer, we will seek your surveyor attendance at **GOLDBELL TUAS** for PRS and direct settlement.  
Kindly contact our Motor Claims Officer Ms. Liew Si Ming for survey arrangement as vehicle currently with customer.

Address:

**Goldbell Engineering Pte Ltd (HQ)**  
8 Tuas Avenue 18  
Singapore 638892

Thank you.



**Hasrianah Binte Hassan | Assistant, Motor Claims Admin**  
Goldbell Engineering Pte Ltd

**t:** | **m:** +65 9739 6452 | **f:** | **w:** [www.goldbell.com.sg](http://www.goldbell.com.sg)

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