Mei Kwan (LKKAuto)

From: Mei Kwan (LKKAuto)

Sent: Monday, 4 April, 2022 4:23 PM **To:** geraldpoh@lonpac.com

Cc: MT_Claim_SG; Admin A; Asher Sng (LKKAuto)

Subject: RE: XE6910Z and XE377C TP Claims, Date of Accident 26/3/2022 Along Tampines

North Dr 3 Heavy Vehicle Carpark

Attachments: Preliminary Advice.pdf; LKK SURVEY PHOTO.pdf; TP ESTIMATE - MARKED.pdf

Categories: HMK

Dear Gerald,

We refer to the above matter.

Enclosed for your perusal is:

- TP estimated cost of repair
- Preliminary advice
- Photographs of TP vehicle in its damaged condition

Kindly advise whether insured has reported. If so, kindly let us have a copy of insured's accident report for our necessary action.

Kindly take note that the case handler in-charge is Asher.

To check availability of the case handler, you may contact the undersigned.

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: <u>MeiKwan@lkkauto.com</u> | fax: 67414108 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

From: Asher Sng (LKKAuto) <AsherSng@lkkauto.com>

Sent: Thursday, 31 March, 2022 5:19 PM

To: geraldpoh@lonpac.com

Cc: MT_Claim_SG <mt_claim@lonpac.com>; Admin A <admin-a@lkkauto.com>

Subject: RE: XE6910Z and XE377C TP Claims, Date of Accident 26/3/2022 Along Tampines North Dr 3 Heavy

Vehicle Carpark

Hi Gerald,

Enclosed email from third party with evidence for your perusal.

Thank You.

Best Regards,

Asher Sng | Case Handler

LKK Auto Consultants Pte Ltd

email: <u>ashersng@lkkauto.com</u> | did: 6841-6051 | Mobile: 8839 9816

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

From: Admin-D (LKKAuto) <admin-d@lkkauto.com>

Sent: Thursday, 31 March, 2022 10:50 AM

To: 'GERALD POH WEE BIN' < geraldpoh@lonpac.com; Admin A admin-a@lkkauto.com>
Co: 'MT_Claim_SG' mt_claim@lonpac.com); assignments assignments@lkkauto.com>

Subject: RE: XE6910Z and XE377C TP Claims, Date of Accident 26/3/2022 Along Tampines North Dr 3 Heavy

Vehicle Carpark

Dear Gerald,

Thank you for the assignment.

Note: With immediate effect 04/03/2022 Summer Lee(assignment Team) will no longer be in our company. Please contact the undersign for survey arrangement.

Best Regards,

Yan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6741-8434 | email: <u>assignments@lkkauto.com</u> | fax: 6256-4315 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: GERALD POH WEE BIN < geraldpoh@lonpac.com>

Sent: Thursday, 31 March, 2022 9:01 AM

To: hasrianah@goldbell.com.sg

Cc: MT_Claim_SG mt_claim_SG mt_claim@lonpac.com; 'assignments' assignments@lkkauto.com>

Subject: FW: XE6910Z and XE377C TP Claims, Date of Accident 26/3/2022 Along Tampines North Dr 3 Heavy

Vehicle Carpark

Lonpac External - General

WITHOUT PREJUDICE

Our Ref: TBA

Dear Hasrianah,

Our insured has not lodged the report and we are unable to comment on liability and quantum.

In the meantime, we shall appoint LKK Auto Consultants Pte Ltd for the survey.

For assessment of liability, please liaise with them.

Aside to LKK - Attn : Meng Yan

Best Regards

Gerald Poh

Senior Claims Executive | Lonpac Insurance Bhd 300 Beach Road, #17-04/07 The Concourse, Singapore 199555

Tel: (65) 6250 7388 Ext.255 | Fax: (65) 6296 2706

We are committed to acting professionally, fairly and with integrity. We do not condone bribery, fraud or corrupt practices.

From: Hasrianah Binte Hassan (Hasrianah@goldbell.com.sg)

Sent: Wednesday, 30 March 2022 6:35 pm **To:** MT Claim SG <mt claim@lonpac.com>

Cc: Ramesh (Ramesh@goldbell.com.sg); Catherine Chong Kai Ling (CatherineChongKL@goldbell.com.sg); Liew

Si Ming <LiewSiMing@goldbell.com.sg>

Subject: XE6910Z and XE377C TP Claims, Date of Accident 26/3/2022 Along Tampines North Dr 3 Heavy

Vehicle Carpark

Dear Officer-in-Charge,

Our customer Keng Ho Trading and Transport Pte Ltd would like us to handle his $3^{\rm rd}$ party claim against **XE377C**.

Attached above is our customer's SAS and kindly advice on quantum of liability.

If the liability is in favor to our customer, we will seek your surveyor attendance at **GOLDBELL TUAS** for PRS and direct settlement.

Kindly contact our Motor Claims Officer Ms. Liew Si Ming for survey arrangement as vehicle currently with customer.

Address:

Goldbell Engineering Pte Ltd (HQ) 8 Tuas Avenue 18

Singapore 638892

Thank you.



Industrial Vehicles. Financial Services. 41,000 Served. And Counting. Hasrianah Binte Hassan | Assistant, Motor Claims Admin Goldbell Engineering Pte Ltd

t: | m: +65 9739 6452 | f: | w: www.goldbell.com.sg

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