

Meng Yan

From: Tan Kah Leong <KahLeong.Tan@sg.cntaiping.com>
Sent: Thursday, 31 March 2022 2:41 PM
To: Kaitlyn Chio; 'assignments'
Cc: Claims Dept of CTI; sur@lkkauto.com
Subject: RE: CHECK LIABILITY - OUR REF: SNM22D202133/C02/SMC5169U/TAYHP & YOUR REF: SNE3041U -TO CONDUCT PRS
Attachments: SNE3041U Marked Estimate.pdf; SNE3041U GIA.pdf

WITHOUT PREJUDICE

Dear Kaitlyn,

We refer to your email below.

We will be assigning M/s LKK Auto Consultants to survey your client's vehicle on a without prejudice basis.

Aside to LKK,

Please refer to the email below & proceed to survey the third party vehicle.

Thank you.

NOTICE :

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email claimsdept@sg.cntaiping.com or fax at [6224 7175](tel:62247175). Any inconvenience caused is much regretted.

Regards

Tan Kah Leong
Senior Executive
Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.
3 Anson Road #15-00 Springleaf Tower Singapore 079909
DID: (65) 6389 6193 | F: (65) 6224 7175

W: www.sg.cntaiping.com | **FB:** www.facebook.com/chinataipingsg/

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From: Kaitlyn Chio <kaitlyn.chio@ow.sg>
Sent: Thursday, 31 March 2022 2:34 PM
To: Claims Dept of CTI <claimsdept@sg.cntaiping.com>
Subject: FW: CHECK LIABILITY - OUR REF: SNM22D202133/C02/SMC5169U/TAYHP & YOUR REF: SNE3041U -TO CONDUCT PRS

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Dear Motor Claims Department,

As per requested.

Thank you.

Best Regards,

Kaitlyn Chio (Ms.)

Claims Executive, Motor Claims Department

D: +65 6481 1522 | F: +65 6481 1011

OPTIMA//ERKZ™ PTE. LTD.

Head Office: 6 Kung Chong Road Singapore 159143

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From: Kaitlyn Chio

Sent: 30 March 2022 14:27

To: Claims Dept of CTI <claimsdept@sg.cntaiping.com>; Irene Tay <irene.tay@sg.cntaiping.com>

Cc: Ary Chua <ary.chua@ow.sg>; Joseph Low <joseph@ow.sg>; Ling Ting An <tingan.ling@ow.sg>; Ngai Kar Kit

<karkit.ngai@ow.sg>; Victor Seng <victor.seng@ow.sg>

Subject: RE: CHECK LIABILITY - OUR REF: SNM22D202133/C02/SMC5169U/TAYHP & YOUR REF: SNE3041U -TO CONDUCT PRS

Dear Irene,

Enclosed marked estimate and video for your perusal.

Has your insured reported?

Would like to check on the liability for this case.

Thank you.

Best Regards,

Kaitlyn Chio (Ms.)

Claims Executive, Motor Claims Department

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From: Kaitlyn Chio

Sent: 29 March 2022 17:10

To: Claims Dept of CTI <claimsdept@sg.cntaiping.com>; Irene Tay <irene.tay@sg.cntaiping.com>

Cc: Ary Chua <ary.chua@ow.sg>; Joseph Low <joseph@ow.sg>; Ling Ting An <tingan.ling@ow.sg>; Ngai Kar Kit <karkit.ngai@ow.sg>; Victor Seng <victor.seng@ow.sg>
Subject: RE: PRI - OUR REF: SNM22D202133/C02/SMC5169U/TAYHP & YOUR REF: SNE3041U -TO CONDUCT PRS

Dear Irene,

We appointed Kenneth Kong (LKK).

Thank you.

Best Regards,

Kaitlyn Chio (Ms.)
Claims Executive, Motor Claims Department
D: +65 6481 1522 | F: +65 6481 1011

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From: Claims Dept of CTI <claimsdept@sg.cntaiping.com>
Sent: 29 March 2022 13:49
To: Irene Tay <irene.tay@sg.cntaiping.com>; Kaitlyn Chio <kaitlyn.chio@ow.sg>
Subject: OUR REF: SNM22D202133/C02/SMC5169U/TAYHP & YOUR REF: SNE3041U -TO CONDUCT PRS

Without Prejudice
via email only

Dear Irene,

Please refer to the below email.

Please **conduct PRS SNE3041U** soonest possible.

Please contact our claims department **Irene Tay** at **6389 6192**, the officer in charge.

kindly quote our claim reference number when replying

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Thank you

Angie Foo

Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.
3 Anson Road #15-00 Springleaf Tower Singapore 079909
DID: (65) 63896116 | F: (65) 62247175

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From: Kaitlyn Chio <kaitlyn.chio@ow.sg>
Sent: Monday, March 28, 2022 4:12 PM
To: Claims Dept of CTI <claimsdept@sg.cntaiping.com>
Cc: Ary Chua <ary.chua@ow.sg>; Joseph Low <joseph@ow.sg>; Ling Ting An <tingan.ling@ow.sg>; Ngai Kar Kit <karkit.ngai@ow.sg>; Victor Seng <victor.seng@ow.sg>
Subject: PRI - SNE3041U CLAIMING AGAINST SMC5169U (CHINA TAIPING), DOA: 25/03/2022

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Dear Motor Claims Department,

Kindly arrange PRI at 10 Ang Mo Kio Industrial Park 2A #01-05 AMK Autopoint S568047.

Thank you.

Best Regards,

Kaitlyn Chio (Ms.)

Claims Executive, Motor Claims Department

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