

## Meng Yan (LKK Auto)

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**From:** Tan Kah Leong <KahLeong.Tan@sg.cntaiping.com>  
**Sent:** Thursday, 31 March, 2022 1:01 PM  
**To:** HD Perfect Autowork; 'assignments'  
**Cc:** Claims Dept of CTI; sur@lkkauto.com  
**Subject:** RE: SNM22D202209/C02/SLV3240X/TANKL / RE: SMH3687C (Pre-Inspection) / Your Vehicle : SLV3240X | DOA - 30/03/2022

### WITHOUT PREJUDICE

Dear Shanelle,

We refer to your email below.

We will be assigning M/s LKK Auto Consultants to survey your client's vehicle on a without prejudice basis.

Please submit a copy of your client's accident report.

Aside to LKK,

Please refer to the email below & proceed to survey the third party vehicle.

Thank you.

### NOTICE :

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email [claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com) or fax at [6224 7175](tel:62247175). Any inconvenience caused is much regretted.

Regards

**Tan Kah Leong**  
Senior Executive  
Claims Department

**China Taiping Insurance (Singapore) Pte. Ltd.**  
3 Anson Road #15-00 Springleaf Tower Singapore 079909  
DID: (65) 6389 6193 | F: (65) 6224 7175

**W:** [www.sg.cntaiping.com](http://www.sg.cntaiping.com) | **FB:** [www.facebook.com/chinataipingsg/](https://www.facebook.com/chinataipingsg/)

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**From:** HD Perfect Autowork <hdperfectautowork@gmail.com>  
**Sent:** Thursday, March 31, 2022 12:33 PM  
**To:** Tan Kah Leong <KahLeong.Tan@sg.cntaiping.com>  
**Cc:** Claims Dept of CTI <claimsdept@sg.cntaiping.com>  
**Subject:** Re: SNM22D202209/C02/SLV3240X/TANKL / RE: SMH3687C (Pre-Inspection) / Your Vehicle : SLV3240X | DOA - 30/03/2022

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Dear Kah Leong,

Kindly arrange

5. ADRIAN LING (LKK)

Thank You.

Regards,

*Shanelle Lim*

Mobile: 8297 9787

HD Perfect Autowork Pte. Ltd.

8 Kaki Bukit Avenue 4 #08-09

Premier @ Kaki Bukit

Singapore 415875

On Thu, Mar 31, 2022 at 12:12 PM Tan Kah Leong <[KahLeong.Tan@sg.cntaiping.com](mailto:KahLeong.Tan@sg.cntaiping.com)> wrote:

**Without Prejudice**

Dear Shanelle,

We refer to your email below.

Please see attached and let us know if you agree with SJE.

Thank you.

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Regards

**Tan Kah Leong**

Senior Executive

Claims Department

**China Taiping Insurance (Singapore) Pte. Ltd.**

3 Anson Road #15-00 Springleaf Tower Singapore 079909

DID: (65) 6389 6193 | F: (65) 6224 7175

**W:** [www.sg.cntaiping.com](http://www.sg.cntaiping.com) | **FB:** [www.facebook.com/chinataipingsg/](https://www.facebook.com/chinataipingsg/)

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**From:** Claims Dept of CTI <[claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)>

**Sent:** Thursday, March 31, 2022 10:49 AM

**To:** 'HD Perfect Autowork' <[hdperfectautowork@gmail.com](mailto:hdperfectautowork@gmail.com)>; Tan Kah Leong  
<[KahLeong.Tan@sg.cntaiping.com](mailto:KahLeong.Tan@sg.cntaiping.com)>

**Subject:** O/R: SNM22D202209/C02/SLV3240X/TANKL / RE: SMH3687C (Pre-Inspection) / Your  
Vehicle : SLV3240X | DOA - 30/03/2022

Without Prejudice

Dear Kah Leong,

Please conduct PRS for SMH3687C. (OUR INSURED HAS YET TO FILED SAS REPORT)

Note: officer in charge Tan Kah Leong 63896193.

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Thank you

Chong Boon Sen  
Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.  
3 Anson Road #15-00 Springleaf Tower Singapore 079909  
DID: (65) 63896116 | F: (65) 62247175

W: [www.sg.cntaiping.com](http://www.sg.cntaiping.com) | FB: [www.facebook.com/chinataipingsg/](https://www.facebook.com/chinataipingsg/) | WeChat: 太平  
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**From:** HD Perfect Autowork <[hdperfectautowork@gmail.com](mailto:hdperfectautowork@gmail.com)>  
**Sent:** Wednesday, 30 March 2022 5:30 PM  
**To:** Claims Dept of CTI <[claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)>  
**Subject:** SMH3687C (Pre-Inspection) / Your Vehicle : SLV3240X | DOA - 30/03/2022

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Dear Sir / Madam,

We are instructed by **Clement Tan Zhi Hao** to notify you of a road traffic accident on **30/03/2022** at about **08:25 hours** at/along **Farrer Road** involving our client's/customer's vehicle registration number **SMH3687C** and vehicle registration number **SLV3240X** (your insured) at the material time.

As a result of the accident, our client's/customer's vehicle has been damaged. Before our client/we proceed to repair the damaged vehicle, please let us know within 2 working days of your receipt of this notice whether you or your insurer would like to conduct a pre-repair survey of the vehicle. If we do not receive any reply from you within the stipulated timeline, our client/we shall proceed to repair the vehicle without further reference to you.

Hope we can do Direct Settlement and please provide the surveyor firm or surveyor name list to conduct the joint pre-repair survey as a single joint expert.

Thank You.

Regards,

*Shanelle Lim*

Mobile: 8297 9787

HD Perfect Autowork Pte. Ltd.

8 Kaki Bukit Avenue 4 #08-09

Premier @ Kaki Bukit

Singapore 415875