

## Meng Yan (LKK Auto)

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**From:** MTPRI <MTPRI@smrt.com.sg>  
**Sent:** Thursday, 31 March, 2022 9:42 AM  
**To:** assignments; SUR  
**Cc:** MTPRI; Magnaye Ana Margie Marasigan (Strides Automotive Services Pte Ltd); Gan Kwai Leng (Strides Automotive Services Pte Ltd)  
**Subject:** FW: PRI for SKZ3545H - Our Insured: SHB1080G on 29-03-2022

REF: TAX/03/22/2068/MA

Dear Ms Meng Yan

Kindly survey on "Without Prejudice" basis.

TP: SKZ3545H

Insured: SHB1080G

Workshop: M/s Bak Heng Motor Repairing, (5032 #01-291, AMK Industrial Park 2, Singapore 569535 - Kelvin @ 9788 8579).

Thank you.

Regards,

*ashlenelee*

Ashlene Lee  
Claim Department

Strides Automotive Services Pte Ltd | 60 Woodlands Industrial Park E4 Singapore 757705  
DID: 6866 2615 | Fax: 6368 7421 | Email: [BeeGan.Lee@strides.com.sg](mailto:BeeGan.Lee@strides.com.sg) | [www.stridesmobility.com.sg](http://www.stridesmobility.com.sg)  
<https://www.smrt.com.sg/Compliment>

**STRIDES**  
MOBILITY  

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**From:** MTPRI

**Sent:** Thursday, 31 March 2022 9:39 am

**To:** jin@tcmg.com.sg

**Cc:** lhling@tcmg.com.sg; calvin@tcmg.com.sg; 'Gerald' <gerald@tcmg.com.sg>; Magnaye Ana Margie Marasigan (Strides Automotive Services Pte Ltd) <Ana.Magnaye@strides.com.sg>; Gan Kwai Leng (Strides Automotive Services Pte Ltd) <KwaiLeng.Gan@strides.com.sg>

**Subject:** RE: PRI for SKZ3545H - Our Insured: SHB1080G on 29-03-2022

REF: TAX/03/22/2068/MA

WITHOUT PREJUDICE  
SAVE AS TO COSTS

Dear Sirs

There was a typo error in our email dated 30 March 2022.  
We are not agreeable to your list of surveyors as named.

We shall proceed to appoint our panel surveyor to conduct PRI at your client's workshop:-

M/s Bak Heng Motor Repairing, (5032 #01-291, AMK Industrial Park 2, Singapore 569535 - Kelvin @ 9788 8579)

Kindly inform your client the same and our appointed surveyor will be contacting them to arrange for an appointment.

Regards,

*ashlenelee*

Ashlene Lee  
Claim Department

Strides Automotive Services Pte Ltd | 60 Woodlands Industrial Park E4 Singapore 757705  
DID: 6866 2615 | Fax: 6368 7421 | Email: [BeeGan.Lee@strides.com.sg](mailto:BeeGan.Lee@strides.com.sg) | [www.stridesmobility.com.sg](http://www.stridesmobility.com.sg)  
<https://www.smrt.com.sg/Compliment>

**STRIDES**  
MOBILITY  

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**From:** MTPRI <[MTPRI@smrt.com.sg](mailto:MTPRI@smrt.com.sg)>  
**Sent:** Wednesday, 30 March 2022 4:26 pm  
**To:** [jin@tcmg.com.sg](mailto:jin@tcmg.com.sg)  
**Cc:** [lhling@tcmg.com.sg](mailto:lhling@tcmg.com.sg); [calvin@tcmg.com.sg](mailto:calvin@tcmg.com.sg); 'Gerald' <[gerald@tcmg.com.sg](mailto:gerald@tcmg.com.sg)>; Magnaye Ana Margie Marasigan (Strides Automotive Services Pte Ltd) <[Ana.Magnaye@strides.com.sg](mailto:Ana.Magnaye@strides.com.sg)>; Gan Kwai Leng (Strides Automotive Services Pte Ltd) <[KwaiLeng.Gan@strides.com.sg](mailto:KwaiLeng.Gan@strides.com.sg)>; MTPRI <[MTPRI@smrt.com.sg](mailto:MTPRI@smrt.com.sg)>  
**Subject:** RE: PRI for SKZ3545H - Our Insured: SHB1080G on 29-03-2022

Dear Sir,

We are not agreeable of your surveyor list.

We will appoint your surveyor to conduct a PRI at your client's workshop.

Thanks & Regards  
Hua Yen

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**From:** [jin@tcmg.com.sg](mailto:jin@tcmg.com.sg) <[jin@tcmg.com.sg](mailto:jin@tcmg.com.sg)>  
**Sent:** Wednesday, 30 March 2022 3:02 pm  
**To:** MTPRI <[MTPRI@smrt.com.sg](mailto:MTPRI@smrt.com.sg)>  
**Cc:** [lhling@tcmg.com.sg](mailto:lhling@tcmg.com.sg); [calvin@tcmg.com.sg](mailto:calvin@tcmg.com.sg); 'Gerald' <[gerald@tcmg.com.sg](mailto:gerald@tcmg.com.sg)>; Magnaye Ana Margie Marasigan (Strides Automotive Services Pte Ltd) <[Ana.Magnaye@strides.com.sg](mailto:Ana.Magnaye@strides.com.sg)>; Gan Kwai Leng (Strides Automotive Services Pte Ltd) <[KwaiLeng.Gan@strides.com.sg](mailto:KwaiLeng.Gan@strides.com.sg)>  
**Subject:** RE: PRI for SKZ3545H - Our Insured: SHB1080G on 29-03-2022

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WITHOUT PREJUDICE

Dear Sir/ Madam,

We refer to your email of even date.

Our client is not agreeable to any of your appointed panel of surveyors as the Single Joint Expert.

Our client's panel of surveyors nominated as the Single Joint Expert is as attached.

Regards,  
Rachel Ling on behalf of Mr. Ling Leong Hui

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**From:** MTPRI <[MTPRI@smrt.com.sg](mailto:MTPRI@smrt.com.sg)>  
**Sent:** Wednesday, March 30, 2022 2:42 PM  
**To:** [jin@tcmg.com.sg](mailto:jin@tcmg.com.sg)  
**Cc:** [lhling@tcmg.com.sg](mailto:lhling@tcmg.com.sg); [calvin@tcmg.com.sg](mailto:calvin@tcmg.com.sg); Gerald <[gerald@tcmg.com.sg](mailto:gerald@tcmg.com.sg)>; MTPRI <[MTPRI@smrt.com.sg](mailto:MTPRI@smrt.com.sg)>; Magnaye Ana Margie Marasigan (Strides Automotive Services Pte Ltd) <[Ana.Magnaye@strides.com.sg](mailto:Ana.Magnaye@strides.com.sg)>; Gan Kwai Leng (Strides Automotive Services Pte Ltd) <[KwaiLeng.Gan@strides.com.sg](mailto:KwaiLeng.Gan@strides.com.sg)>  
**Subject:** RE: PRI for SKZ3545H - Our Insured: SHB1080G on 29-03-2022

Ref: TAX/03/22/2068

WITHOUT PREJUDICE

Dear Sirs

We are the owner of SHB1080G as such we do not follow the new protocol.  
Attached is a copy of our insurers, MS First Capital Insurance Limited's letter for your perusal.  
Please let us have workshop contacts so our surveyor may call them to arrange for PRI without further delay.  
Thank you.

However, we have 9 surveyors for you to choose from :-

1. M/s LKK Bryan Ang Tani
2. M/s LKK Adrian Ling Wai Ping
3. M/s LKK Kenneth Kong Seng Cheong
4. M/s LKK Marcus Chua Kang Seng
5. M/s LKK Mohammed Rasul Bin Mohd Yunus
6. M/s LKK Mohamad Taufikh Bin Hamid
7. M/s LKK Xing Guo Qiang
8. M/s LKK Steve Chen Tsue Yee
9. M/s LKK Lim Teow Guan

Regards,

Hua Yen  
Claim Department

Strides Automotive Services Pte Ltd | 60 Woodlands Industrial Park E4 Singapore 757705  
DID: 6866 2650 | Fax: 6368 7421 | Email: [HuaYen.Ong@strides.com.sg](mailto:HuaYen.Ong@strides.com.sg)

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**From:** Aini Binte <[Aini@msfirstcapital.com.sg](mailto:Aini@msfirstcapital.com.sg)>  
**Sent:** Wednesday, 30 March 2022 11:20 am  
**To:** MTPRI <[MTPRI@smrt.com.sg](mailto:MTPRI@smrt.com.sg)>  
**Cc:** Ong Hua Yen (Strides Automotive Services Pte Ltd) <[HuaYen.Ong@strides.com.sg](mailto:HuaYen.Ong@strides.com.sg)>; [jin@tcmg.com.sg](mailto:jin@tcmg.com.sg); [lhling@tcmg.com.sg](mailto:lhling@tcmg.com.sg); [calvin@tcmg.com.sg](mailto:calvin@tcmg.com.sg); Gerald <[gerald@tcmg.com.sg](mailto:gerald@tcmg.com.sg)>; Lim Gan Koon (Chris) <[ChrisLim@msfirstcapital.com.sg](mailto:ChrisLim@msfirstcapital.com.sg)>  
**Subject:** PRI for SKZ3545H - Our Insured: SHB1080G on 29-03-2022

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Dear Hua Yen

For PRI.

Thanks & Regards

Aini  
Motor Claims Department

**MS First Capital Insurance Ltd** | 36 Robinson Road, City House, #16-01 Singapore 068877 | TEL: 6507 3848  
Fax: 6507 3849 | Company Reg. No. 195000106C

A Member of  **MS&AD** INSURANCE GROUP

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If you are not the addressee or to whom it is intended, you may not copy, forward, disclose or use any part of it.  
If you have received this message in error, please delete the message and all copies from your system and notify the sender immediately by return e-mail.

*As a response to the COVID19 outbreak, we are observing staggered working hours and some of us are on Work From Home arrangement. However, we are actively working to support our clients and partners. We have access to e-mails and will work to respond in a timely manner.*

*We appreciate your kind understanding. Stay safe.*

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**From:** [jin@tcmg.com.sg](mailto:jin@tcmg.com.sg) <[jin@tcmg.com.sg](mailto:jin@tcmg.com.sg)>  
**Sent:** Wednesday, 30 March 2022 10:31 am  
**To:** Motor Claims <[MotorClaims@msfirstcapital.com.sg](mailto:MotorClaims@msfirstcapital.com.sg)>  
**Cc:** [lhling@tcmg.com.sg](mailto:lhling@tcmg.com.sg); [calvin@tcmg.com.sg](mailto:calvin@tcmg.com.sg); Gerald <[gerald@tcmg.com.sg](mailto:gerald@tcmg.com.sg)>  
**Subject:** PRE REPAIR INSPECTION NOTICE FOR SKZ 3545 H | OUR REF: TCMG/SKZ 3545 H /0322/BHM YOUR REF: SHB 1080 G

**Our Ref:** TCMG/SKZ 3545 H /0322/BHM  
**Your Ref:** SHB 1080 G

Dear Sirs,

#### PRE-REPAIR INSPECTION NOTICE

We act for **Ngu Ah Tea @ Ngo Tong Ling**, the owner and/or driver of motor vehicle no. **SKZ 3545 H**, which was involved in an accident along Lentor Avenue on 29 March 2022 at 08:00 hrs.

We hereby give you NOTICE that we are claiming against your insured motor vehicle no. **SHB 1080 G** for damages and/or injuries, costs and disbursements as a result of your insured's negligence.

Kindly let us know if you wish to conduct a pre-repair inspection on our client's motor vehicle at M/s Bak Heng Motor Repairing, (5032 #01-291, AMK Industrial Park 2, Singapore 569535 - Kelvin @ 9788 8579).

If we do not hear from you within the next two (2) working days, we shall deem that you have waived the requirement for the pre-repair inspection.

Regards,  
Rachel Ling on behalf of Mr. Ling Leong Hui

TOMMY CHOO, MARK GO LLC  
51 Chin Swee Road #03-91  
Singapore 160051

Tel: 6532 2455  
Fax: 6538 9850