

Hsiao Tong (LKKAuto)

From: Hsiao Tong (LKKAuto)
Sent: Friday, 17 June 2022 9:09 AM
To: Tan Kian Wei Billy
Cc: claimsdept@sg.cntaiping.com; Admin A
Subject: [Seek Mandate] - SNM22D202156/C02/ GBH9791A/TANKW / FW: Direct Settlement - Accident Involving GBH9791A (OI : CTI - TBA) AND SLP9675S (TP : LKK REF - CC6/CTI22002972/Apa3) on 28/03/2022
Attachments: LKK Survey Report & Photos.pdf; LOD SLP9675S.pdf; Letter to OI_GBH9791A_.pdf

Your ref: **SNM22D202156/C02/ GBH9791A/TANKW**
LKK ref : CC6/CTI22002972/Apa3q2

Dear Sirs/Mdm,

ACCIDENT INVOLVING GBH9791A(CHINA TAIPING) AND SLP9675S(TP) ON 28/03/2022

We refer to the above matter.

It is a head-to-rear collision. We are of the view that liability is not in our driver's favour.

We seek your approval to offer repairer **"HUA MENG SPRAY PAINTING WORKSHOP"** at **\$17,907.45(all-in)**.

The summary is as follows: -

	Amount Claimed	Amount Revised
1. Cost of Repair	\$31,386.92	\$ 16,200.00
2. Loss of Rental (17days x \$120.00)	\$ 2,040.00	\$ 1,700.00 (17days x \$100.00)
3. LTA/GIA Search Fee	\$ 7.45	\$ 7.45
Total	\$33,434.37	<u>\$ 17,907.45</u>

Surveyor recommended 17days for repair.

Market Value	: \$ 59,000.00 (est)
LTA Rebate	: \$ 30,029.00 (est)
Nett Value	: \$ 28,971.00 (est)

Enclosed here with all the relevant documents for your perusal.

Kindly note that this inspection report dated 16/06/2022 is only for mandate purpose.

Kindly let us have your approval / instruction.

Best Regards,

Hsiao Tong, Chew (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | Email: chewht@lkkauto.com |

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |

S(408933)

From: Hsiao Tong (LKKAuto)

Sent: Wednesday, 1 June 2022 11:32 AM

To: Tan Kian Wei Billy <billy.tan@sg.cntaiping.com>

Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>; Admin A <admin-a@lkkauto.com>

Subject: RE: SNM22D202156/C02/ GBH9791A/TANKW / FW: Direct Settlement - Accident Involving GBH9791A (OI : CTI - TBA) AND SLP9675S (TP : LKK REF - CC6/CTI22002972/Apa3) on 28/03/2022

Dear Sirs/ Mdm,

Enclosed for your perusal is: -

- Estimated cost of repair.
- Preliminary advice.
- Photographs of TP vehicle in its damaged condition.

Thank you.

Best Regards,

Hsiao Tong, Chew (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | Email: chewht@lkkauto.com |

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |

S(408933)

From: Hsiao Tong (LKKAuto)

Sent: Tuesday, 5 April 2022 4:46 PM

To: 'Tan Kian Wei Billy' <billy.tan@sg.cntaiping.com>

Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>; Admin A <admin-a@lkkauto.com>

Subject: RE: SNM22D202156/C02/ GBH9791A/TANKW / FW: Direct Settlement - Accident Involving GBH9791A (OI : CTI - TBA) AND SLP9675S (TP : LKK REF - CC6/CTI22002972/Apa3) on 28/03/2022

Hi Billy,

Attached is a copy of third party video footage for your reference.

Thank you.

Best Regards,

Hsiao Tong, Chew (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | Email: chewht@lkkauto.com |

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |

S(408933)

From: Tan Kian Wei Billy <billy.tan@sg.cntaiping.com>

Sent: Monday, 4 April 2022 10:14 AM

To: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>; Hsiao Tong (LKKAuto) <chewht@lkkauto.com>; Admin A <admin-a@lkkauto.com>

Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Subject: RE: SNM22D202156/C02/ GBH9791A/TANKW / FW: Direct Settlement - Accident Involving GBH9791A (OI : CTI - TBA) AND SLP9675S (TP : LKK REF - CC6/CTI22002972/Apa3) on 28/03/2022

Hi Mei Kwan,

Attached below is our GIA report.

NOTICE :

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email claimsdept@sg.cntaiping.com or fax at [6224 7175](tel:62247175). Any inconvenience caused is much regretted.

Thanks and Best Regards

Billy Tan

Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

DID: (65) 63896175 | F: (65) 62247175

W: www.sg.cntaiping.com | **FB:** www.facebook.com/chinataipingsg/ | **WeChat:** 太平獅

城 Taiping SG

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From: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Sent: Friday, 1 April 2022 5:12 PM

To: 'Meikwan@lkkauto.com' <Meikwan@lkkauto.com>; 'chewht@lkkauto.com' <chewht@lkkauto.com>; 'admin-a@lkkauto.com' <admin-a@lkkauto.com>; Tan Kian Wei Billy <billy.tan@sg.cntaiping.com>

Subject: O/R: SNM22D202156/C02/ GBH9791A/TANKW / FW: Direct Settlement - Accident Involving GBH9791A (OI : CTI - TBA) AND SLP9675S (TP : LKK REF - CC6/CTI22002972/Apa3) on 28/03/2022

Dear all,

Please note that officer in charge for this case is Billy Tan.

Claim no SNM22D202156/C02/ GBH9791A/TANKW.

Dear Billy,

Pls revert LKK.

Chong Boon Sen
Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.
3 Anson Road #15-00 Springleaf Tower Singapore 079909
DID: (65) 63896116 | F: (65) 62247175

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From: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>

Sent: Thursday, 31 March 2022 10:16 AM

To: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Cc: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>; Admin A <admin-a@lkkauto.com>

Subject: Direct Settlement - Accident Involving GBH9791A (OI : CTI - TBA) AND SLP9675S (TP : LKK REF - CC6/CTI22002972/Apa3) on 28/03/2022

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Dear Sir / Madam,

We refer to the above matter.

We have inspected TP vehicle SLP 9675S at M/s Hua Meng Spray Painting Workshop - Kaki Bukit on 29/03/2022 on a WP basis and TP repairer proposed for a direct settlement.

Enclosed for your perusal is:

- TP GIA report

Please be informed that the estimated cost of repair is not ready yet.

We will get back to you on preliminary advice in due course.

Meanwhile, kindly let us have a copy of your insured's GIA report for our necessary action.

Kindly take note that the case handler in-charge Hsiao Tong.

To check availability of the case handler, you may contact the undersigned.

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.