

國際汽車維修
KT MOTORWERK
Blk 3012 Bedok Ind. Park E #01-2020 Singapore 489978.
(Bedok North Ave. 4) Tel: 98287487 Fax: 6448 5177
Email: ktmotorwerk@hotmail.com
Reg. No. 53373462B

Telephone: 98287487
Email: ktmotorwerk@hotmail.com

1st December 2022

Our Ref: GBL5675H

AIG ASIA PACIFIC INSURANCE PTE LTD

Motor Claims Department
78, Shenton Way, #07-16
S079120

Dear Sir/Mdm

**ACCIDENT INVOLVING GBL5675H AND SDL9698S ALONG CTE TUNNEL EXIT TO JALAN BUKIT MERAH
ON 28.03.2022 @1723HRS**

Please refer to the above mentioned accident.

We are writing in on the behalf of LOAD AND GO PTE LTD
the registered owner of motor vehicle number GBL5675H which was involved in the above accident.

We are instructed that the above accident was caused solely and completely by the negligence of your insured's vehicle number **SDL9698S** As a result of which, our client have suffered loss and and expenses.

We are instructed by our client to claim for :

1. Cost of Repair (Agree with Surveyor)	\$ 4,700.00
2. Loss of use@ 100X6days	\$ 600.00
3. Search fee	\$ 7.45

TOTAL AMOUNT \$ 5,307.45

We enclosed hereby the following documents for your consideration :

- (A) Letter of Authority
- (B) Satisfaction Voucher
- (C) Workshop Final repair bills
- (D) Search Fee

Kindly acknowledge receipt of the above said documents and your favorable reply is greatly appreciated.



JOHN
Mobile: 98287487
Email: ktmotorwerk@hotmail.com

**"My execution of this Discharge
Voucher is only for my claim
for property damage and not
prejudicial to any other claims"**

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Reg. No: 53373462B

LETTER OF AUTHORITY AND INDEMNITY

ACCIDENT INVOLVING VEHICLE NO. GBL5675H AND SDL96988
AT/ALONG CTE Tunnel Exit To Jalan Bukit Merah
ON 28 DAY 03 MONTH 2022 YEAR

- I/We, the owner of vehicle no. GBL5675H hereby instruct and authorize you to commence repair to the said vehicles.
- You are further authorized to appoint solicitors on my/our behalf and give the solicitors full instructions as if the appointment are given by me/us with respect to the conduct of my/our claims against third party driver and/or his insurers including if necessary, to commence legal proceedings in Court in my/our name against the third party.
- You have my/our full authority to instruct my/our solicitors to negotiate a settlement with the third party and/or his insurers on such terms as you deem fit. Upon settlement of my claim, you are authorized to sign any Discharge Voucher or any document to confirm my acceptance of the settlement as full and final discharge of my claim, on my behalf.
- Upon resolving my/our claim, you are authorized to agree with my/our solicitors on the amount of their professional cost and disbursements for acting for me/us and to relieve payment of the balance of the settlement sum on my/our behalf directly into your account.
- In the event that, I/we am/are required to attend at my/our solicitors' office or to attend court in connection to my/our claim, I/we shall render full co-operation.
- In the event that my/our claim against the third party and/or his insurers is Not successful or cannot be proceeded with, I/we authorized you to make a claim against my/our own insurers for the cost of repairs and any other losses recoverable under my/our policy of insurance. In this respects, I/we understand and accept that the excess amount applicable under the policy of insurance shall be borne by me/us. I/we shall also be personally liable to bear all legal cost incurred by you in claiming back for the repair cost by your Solicitors.
- If for whatever reasons, my/our insurers reject my/our claim for indemnity for the cost of repairs and/or any loses recoverable under the policy of insurance or make any offer to pay less than the amount claimed by you, I/we agree to undertake to pay the full amount of your repair bill and survey fees and any other expenses reasonably incurred on my/our behalf or to pay you the difference in amount, as the case may be.
- I/we have read and understand the above statement and agreed.

Dated this 29 day 03 month 2022 year

Signature : L
Name : LOAD AND GO PTE LTD
NRIC/ROC No. : 201915462M
Address : 24 Marsiling Drive
#10-167 (B) 730024

Company Stamp



RELEASE VOUCHER
(AIG Asia Pacific - Express Third Party Claim)

“We/I, **KT MOTORWERK** (“the workshop”) hereby confirm that we/I have reached an agreement with the appointed surveyor of AIG Asia Pacific Insurance Pte Ltd **LKK AUTO CONSULTANTS PTE LTD** (name of surveyor) with respect to the amount claimed for **S\$4,700.00** (Repair Cost), **S\$480.00** (Loss of Use/Rental), **S\$7.45** (Disbursement) for vehicle no. **GBL 5675H** that was damaged pursuant to the accident which occurred on **28/03/2022** (date) along **CTE TUNNEL EXIT TO JALAN BUKIT MERAH** (location) involving vehicle no/s **SDL 9698S**. This is pursuant to the inspection conducted on **29/03/2022** (date) at “the workshop”.

We/I confirm that we/I are/am authorized by the owner **LOAD AND GO PTE LTD** (the third party claimant”) of vehicle no. **GBL 5675H** make the claim as set out in the above paragraph and we/I have full authority to settle the matter on his/her behalf in a manner that we/I deem fit. We/I enclose herein the letter of authority given by “the third party claimant”.

We/I further confirm that we/I will indemnify AIG Asia Pacific Insurance Pte Ltd for all damages, loss and/or expense that they will or have already incurred in the event that “the third party claimant” after the above said agreement lodges a further claim against the former for any loss and expenses suffered pertaining to costs of repairs and/or rental and/or loss of use pursuant to the damage to **GBL 5675H** (vehicle no.) as a result of the accident.

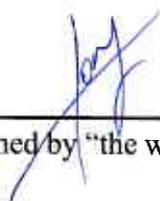
We/I confirm that the agreement reached above is in full and final settlement of any claim of “the third party claimant” pursuant to the accident and that further this settlement is reached on a without prejudice and without admission of liability basis.

This agreement is subject to the application of Singapore law and the Singapore Courts have exclusive jurisdiction over any dispute arising out of the same.

Dated this 19 (day) of 04 (month) 2023 (year)



Signed by appointed surveyor



Signed by “the workshop” (with chop)



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Reg. No. 53373462B

Telephone: 98287487
Fax: 64485177
Email: ktmotorwerk@hotmail.com

FINAL REPAIR BILL

Date : 01.12.2022

AIG ASIA PACIFIC INSURANCE PTE LTD

Motor Claims Department
78, Shenton Way, #07-16
S079120

Vehicle Number : GBL5675H
Make/Model : TOYOTA HIACE
Date of Accident : 28.03.2022

Cost of Repair (Recommended By Suveryor) \$4,700.00

GRAND TOTAL \$ 4,700.00

ISSUED BY



Mr John
Mobile: 98287487
Email: ktmotorwerk@hotmail.com

> Back to OneMotoring

Land Transport Authority

Land Transport Authority

10 Sin Ming Drive

Singapore 575701

GST Registration No. : M4-0006529-2

Print Date/Time : 28 Mar 2022 / 22:21:19

Receipt Date/Time : 28 Mar 2022 / 22:21:19

Tax Invoice/Receipt

Receipt No. : ITNET-00000-220328-004640

Previous Receipt No. :

S/N	Item Description/ Business Transaction Reference No.	Amount Before GST (S\$)	GST Amount (S\$)	Amount After GST (S\$)
	Result of Insurance Enquiry - SDL9698S As at 28 Mar 2022/12:00:00 Insurance Co: AIG ASIA PACIFIC INSURANCE PTE. LTD.			
1	Insurance Enquiry - SDL9698S Enquiry Fee 20220328222014685089	7.00	0.49	7.49
	Sub-Total	7.00	0.49	7.49
	Total Before Rounding	7.00	0.49	7.49
	Rounding Difference			0.04
	Total Amount Payable			7.45
	Paid By			
	400682XXXXXX7606		eNETS Credit Card	7.45
	Total			7.45
	Cash Change			0.00
	Tendered Amount			7.45
	Excess Refundable Amount			0.00

THANK YOU AND HAVE A NICE DAY!

Please ensure that all payments to the Authority are good and promptly settled by the payment service provider / financial institution. Otherwise, the transaction and receipt is considered void and late fee may apply.

Hsiao Tong (LKKAuto)

From: Hsiao Tong (LKKAuto)
Sent: Monday, 4 April 2022 11:26 AM
To: SAMLAU@SINGNET.COM.SG
Subject: Claim Notification - ACCIDENT INVOLVING SDL 9698S(AIG) AND GBL 5675H AT/ALONG CTE EXIT 1A TURNING LEFT INTO JALAN BUKIT MERAH ON 28/03/2022

04 April 2022

Mr LAU KUIN SAM @ LIM KUIN SAM

[By Email Only]

Dear Sir/Madam,

You Ref: SDL9698S

Our Ref: CC6/AIG22002968/Apa3

ACCIDENT INVOLVING SDL 9698S(AIG) AND GBL 5675H AT/ALONG CTE EXIT 1A TURNING LEFT INTO JALAN BUKIT MERAH ON 28/03/2022

We refer to the above subject matter. We write to inform you that we are the loss adjuster appointed by your motor insurer, AIG Asia Pacific Insurance Pte. Ltd. to deal with the third-party claim against your policy.

We have received a claim from GBL5675H against your insurance policy.

Based on the accident report and accident scenario, we are of the view that liability is not in your favour as it is a head-to-rear collision. Therefore, we shall proceed to negotiate for an amicable settlement of the third-party claim at best to avoid further litigation, which would escalate to even more cost.

Should you however wish to further discuss on the matter prior to our negotiations and settlement, please contact us within 07 days from the date of this letter.

Please note that your No-Claim Discount (NCD) (if any) will be affected upon next renewal due to this Third-Party claim. However, if your policy has a NCD protector feature, it will be deemed utilized for this claim and your NCD will be protected.

Thank you.

Best Regards,

Hsiao Tong, Chew (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | Email: chewht@lkkauto.com |

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |

S(408933)

Claim Audit

AUDIT TRAIL				
No.	On	Audit	Remarks	By
1	30 Mar 2022 22:10	Clm Dtl Modified	Claimant's Name: -> LOAD AND GO PTE. LTD.. Claimant's ID: -> 201915462M.	[A] HOW MEI KWAN
2	30 Mar 2022 22:10	Clm Veh Model Changed	(206924) TOYOTA HIACE 2.8 D DX (A).	[A] HOW MEI KWAN
3	30 Mar 2022 22:10	Clm Created	Reg No: GBL5675H. Acct Date: 2022/03/28. Claim Type: TP. Insurer: AIG Asia Pacific Insurance Pte. Ltd. (SG). TP Insurer: NTUC Income Insurance Co-operative Ltd (HQ). Works hop: Kt Motorwerk (HQ)	[A] HOW MEI KWAN
4	30 Mar 2022 22:10	Adj Co Assigned	LKK Auto Consultants Pte Ltd (HQ):	[A] HOW MEI KWAN
5	30 Mar 2022 22:10	Adj Next Rpt Changed	Next Rpt:Final Rpt.Due Date:2022/04/08	[A] HOW MEI KWAN
6	30 Mar 2022 22:10	Adj Mandate Set	Approved:0.00.Reinsp:Adj decides.	[A] HOW MEI KWAN
7	30 Mar 2022 22:10	Clm Ins Co Changed	[200005] AIG Asia Pacific Insurance Pte. Ltd. (SG) -> [203630] AIG Asia Pacific Insurance Pte. Ltd. (Express)	[A] Merimen Administrator
8	30 Mar 2022 22:10	Label Added	(20224):Field Survey.	[A] Merimen Administrator
9	30 Mar 2022 22:12	Label Added	(19):Fastlane.	[A] HOW MEI KWAN
10	30 Mar 2022 22:12	Adj Adjuster Assigned	[None] -> ADRIAN LING	[A] HOW MEI KWAN
11	04 Apr 2022 11:17	Video Downloaded	Downloaded Video - Accident	[A] CHEW HSIAO TONG
12	29 Dec 2022 09:46	Adj Rpt Initiated		[A] JOANNE LEE KHANG MIN
13	29 Dec 2022 09:46	Clm Dtl Modified	Claim Conclusion: -> 3.	[A] JOANNE LEE KHANG MIN
14	29 Dec 2022 09:46	Clm Dtl Modified	JPJ Reg. Date: -> 2021/10/27.	[A] JOANNE LEE KHANG MIN
15	29 Dec 2022 09:46	Clm Details Notified		[A] JOANNE LEE KHANG MIN
16	17 Jan 2023 08:30	Adj Mandate Request	Cur.Req:5307.45:Liability: 100%(BOLA 27) *Quantum: \$5,307.45 (all-in). Pls refer to adjuster report for details. *For your approval please.	[A] CHEW HSIAO TONG
17	31 Jan 2023 10:38	Adj Next Rpt Changed	Next Rpt:Final Rpt.Due Date:2022/04/08	[I] MdNoor, Norsiah
18	31 Jan 2023 10:38	Adj Mandate Set	Approved:5307.45.	[I] MdNoor, Norsiah

Date From   Date To   Audit Type 

ACTIVITY

[04/04/2022 11:23] CHEW HSIAO TONG:
100% B27

Merimen Billing for this case - Transaction History

Bill Ref No	Bill Date	Bill Type	Acc Type	Acc Name	Co Name (Branch)	Ref 1	Ref 2	Amount
2778776	31 Mar 2022 14:45:35	TP Case (Insurer)	Motor	LKK Auto Consultants Pte Ltd	AIG Asia Pacific Insurance Pte. Ltd. (Express)	GBL5675H	SDL9698S	11.00
2889637	29 Dec 2022 09:46:09	OD/TP Case (Adjuster)	Motor	LKK Auto Consultants Pte Ltd	LKK Auto Consultants Pte Ltd (HQ)	GBL5675H	SDL9698S	11.00