


**Re: LKK \ CMTD2200989/LOR;FW: Insurance Claim (SLF3246P vs GBA7205B) - Request For Surveyor**

Elaine Kuan (LKK Auto) <elainekuan@lkkauto.com>

Wed 12/21/2022 5:21 PM

To: Wong, Lorriance <lorriance.wong@sompo.com.sg>;Shiau Chan (LKKAuto) <siewsc@lkkauto.com>

Cc: 'Claims - Motor Survey' <MotorSurvey@sompo.com.sg>;SUR <sur@lkkauto.com>

 6 attachments (2 MB)

GIA Rpt.pdf; LKKAdjustment.pdf; LKKInspection.pdf; LKKPhoto.pdf; Resurvey Photo-1.pdf; SMO-LKKInvoice-AC2207845.pdf;

Dear Lorriance,

Enclose Survey Report of SLF 3246P.

Thank you.

Best Regards,

**Elaine** | Reports

**LKK Auto Consultants Pte.Ltd.**

Phone: 6256-3561 Ext.111 Fax: 6741-4108 email: [report@lkkauto.com](mailto:report@lkkauto.com)

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #01-25 Singapore 408933

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**From:** Wong, Lorriance <lorriance.wong@sompo.com.sg>

**Sent:** Tuesday, December 20, 2022 3:46 PM

**To:** Shiau Chan (LKKAuto) <siewsc@lkkauto.com>; SUR <sur@lkkauto.com>

**Cc:** Report <report@lkkauto.com>

**Subject:** RE: LKK \ CMTD2200989/LOR;FW: Insurance Claim (SLF3246P vs GBA7205B) - Request For Surveyor

Your Ref : CS/SMO22002966/Kqy3

Our Ref : CMTD2200989

Hi Shiau Chan

Message well noted.

Thank you.

Best Regards

**Lorriance Wong**

Claims Division

**D: 63295175 | T: 6461 6555**



**Sompo Insurance Singapore Pte. Ltd.**

50 Raffles Place, #03-03 Singapore Land Tower, Singapore 048623

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---

**From:** Shiau Chan (LKKAuto) <siewsc@lkkauto.com>

**Sent:** Tuesday, 20 December 2022 3:35 pm

**To:** Wong, Lorriance <lorriance.wong@sompo.com.sg>; SUR <sur@lkkauto.com>

**Cc:** Report <report@lkkauto.com>

**Subject:** RE: LKK \ CMTD2200989/LOR;FW: Insurance Claim (SLF3246P vs GBA7205B) - Request For Surveyor

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Dear Lorriance,

Please be informed that we are in the midst of negotiating repair cost with repairer.

Best Regards,

**Shiau Chan (Ms)** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6256-3561 | email: [siewsc@lkkauto.com](mailto:siewsc@lkkauto.com) | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** Shiau Chan (LKKAuto)

**Sent:** Tuesday, 20 December 2022 2:55 PM

**To:** Wong, Lorriance <[lorriance.wong@sompo.com.sg](mailto:lorriance.wong@sompo.com.sg)>; SUR <[sur@lkkauto.com](mailto:sur@lkkauto.com)>

**Cc:** Report <[report@lkkauto.com](mailto:report@lkkauto.com)>

**Subject:** RE: LKK \ CMTD2200989/LOR;FW: Insurance Claim (SLF3246P vs GBA7205B) - Request For Surveyor

Dear Lorriance,

Enclosed herewith preliminary advice of SLF 3246P.

We are in the midst of preparing report.

Dear Reports Team,

Kindly expedite.

Best Regards,

**Shiau Chan (Ms)** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6256-3561 | email: [siewsc@lkkauto.com](mailto:siewsc@lkkauto.com) | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** Meng Yan (LKK Auto) <[mengyan@lkkauto.com](mailto:mengyan@lkkauto.com)>

**Sent:** Monday, 19 December 2022 2:11 PM

**To:** Wong, Lorriance <[lorriance.wong@sompo.com.sg](mailto:lorriance.wong@sompo.com.sg)>; Shiau Chan (LKKAuto) <[siewsc@lkkauto.com](mailto:siewsc@lkkauto.com)>; SUR <[sur@lkkauto.com](mailto:sur@lkkauto.com)>

**Cc:** assignments <[assignments@lkkauto.com](mailto:assignments@lkkauto.com)>

**Subject:** RE: LKK \ CMTD2200989/LOR;FW: Insurance Claim (SLF3246P vs GBA7205B) - Request For Surveyor

Dear Lorriance,

Thank you for the email.

Dear Shiau Chan,

Please assist. Our ref : CS/SMO22002966/Kqy3

Thank you.

Best Regards,

**Yan** | Admin

**LKK Auto Consultants Pte Ltd**

Phone: 6741-8434 | email: [assignments@lkkauto.com](mailto:assignments@lkkauto.com) | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** Wong, Lorriance <[lorriance.wong@sompo.com.sg](mailto:lorriance.wong@sompo.com.sg)>

**Sent:** Monday, 19 December 2022 2:06 PM

**To:** admin-d <[admin-d@lkkauto.com](mailto:admin-d@lkkauto.com)>; 'Pasila mohammed Ameer Ali' <[mohdauto@yahoo.com](mailto:mohdauto@yahoo.com)>

**Cc:** SUR <[sur@lkkauto.com](mailto:sur@lkkauto.com)>

**Subject:** RE: LKK \ CMTD2200989/LOR;FW: Insurance Claim (SLF3246P vs GBA7205B) - Request For Surveyor

Your Ref : SLF3246P

Our Ref : CMTD2200989

Hi Meng Yan

We refer to the above matter.

We have received third party Letter of demand.

Kindly let us have your survey report with photographs asap.

Please quote our claim no when writing to us.

Thank you.

Best Regards

**Lorriance Wong**

Claims Division

**D: 63295175** | **T: 6461 6555****Sompo Insurance Singapore Pte. Ltd.**

50 Raffles Place, #03-03 Singapore Land Tower, Singapore 048623

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**From:** Meng Yan (LKK Auto) <[admin-d@lkkauto.com](mailto:admin-d@lkkauto.com)>**Sent:** Tuesday, 5 April 2022 10:06 am**To:** Teo, Grace <[grace.teo@sompo.com.sg](mailto:grace.teo@sompo.com.sg)>; 'Pasila mohammed Ameer Ali' <[mohdauto@yahoo.com](mailto:mohdauto@yahoo.com)>**Cc:** Wong, Lorriance <[lorriance.wong@sompo.com.sg](mailto:lorriance.wong@sompo.com.sg)>; 'SUR' <[sur@lkkauto.com](mailto:sur@lkkauto.com)>**Subject:** RE: LKK \ CMTD2200989/LOR;FW: Insurance Claim (SLF3246P vs GBA7205B) - Request For Surveyor**EXTERNAL SENDER:** Do not click links or open attachments unless you recognize the sender and know the content is safe.

Dear Grace,

Noted with thanks.

Dear Mr Ameer,

Please kindly contact me for the survey appointment by call (67418434) or email([assignments@lkkauto.com](mailto:assignments@lkkauto.com)).

Thank you.

**Note:** With immediate effect 04/03/2022 Summer Lee(assignment Team) will no longer be in our company.

***Please contact the undersign for survey arrangement.***

Best Regards,

**Yan** | Admin

**LKK Auto Consultants Pte Ltd**

Phone: 6741-8434 | email: [assignments@lkkauto.com](mailto:assignments@lkkauto.com) | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** Teo, Grace <[grace.teo@sompo.com.sg](mailto:grace.teo@sompo.com.sg)>

**Sent:** Tuesday, 5 April, 2022 8:26 AM

**To:** Pasila mohammed Ameer Ali <[mohdauto@yahoo.com](mailto:mohdauto@yahoo.com)>; Meng Yan (LKK Auto) <[admin-d@lkkauto.com](mailto:admin-d@lkkauto.com)>

**Cc:** Wong, Lorriance <[lorriance.wong@sompo.com.sg](mailto:lorriance.wong@sompo.com.sg)>; [admin-d@lkkauto.com](mailto:admin-d@lkkauto.com); 'SUR' <[sur@lkkauto.com](mailto:sur@lkkauto.com)>

**Subject:** LKK \ CMTD2200989/LOR;FW: Insurance Claim (SLF3246P vs GBA7205B) - Request For Surveyor

Without Prejudice

Dear Ameer Ali,

We will forward to our surveyor, LKK Auto to assist.

Dear LKK

Please assist

-

[Working From Home with effect from 06 April 2020]

Best Regards

**Grace Teo**

Claims Division

D: 6329 5170 | T: 6461 6555

For motor claims survey request, please email to [motorsurvey@sompo.com.sg](mailto:motorsurvey@sompo.com.sg)



**Sompo Insurance Singapore Pte. Ltd.**

50 Raffles Place, #03-03 Singapore Land Tower, Singapore 048623

**Website:** [www.sompo.com.sg](http://www.sompo.com.sg) | **Facebook:** [www.facebook.com/SompoSG](https://www.facebook.com/SompoSG)

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**From:** Pasila mohammed Ameer Ali <[mohdauto@yahoo.com](mailto:mohdauto@yahoo.com)>

**Sent:** Monday, April 4, 2022 4:40 PM

**To:** Ye, Yong Kang Melvin <[melvin.ye@sompo.com.sg](mailto:melvin.ye@sompo.com.sg)>; Teo, Grace <[grace.teo@sompo.com.sg](mailto:grace.teo@sompo.com.sg)>; Wong, Lorriance <[lorriance.wong@sompo.com.sg](mailto:lorriance.wong@sompo.com.sg)>; claimsreport <[claimsreport@sompo.com.sg](mailto:claimsreport@sompo.com.sg)>

**Subject:** Re: Claim No. : CMTD2200989/LOR;FW: Insurance Claim (SLF3246P vs GBA7205B) - Request For Surveyor

**EXTERNAL SENDER:** Do not click links or open attachments unless you recognize the sender and know the content is safe.

CMTD2200989/LOR;FW: Insurance Claim (SLF3246P vs GBA7205B) - Request For Surveyor

Dear Sir / Madam,

I had received a call from one of you staff recently regarding the surveyor matter. Unfortunately, I had misplaced the contact number and was occupied with other matters and had totally overlooked this matter. My sincere apologies. I would appreciate if you could give me a call back at +6597309393 / +6593838260 to fix an appointment for the surveyor to view the accident vehicle. As stated before, please fix an appointment before coming over as the vehicle is with the driver hiring the vehicle. So upon your confirmation, we will get the driver to bring over the vehicle prior to the surveyor's arrival. I hope to hear from you soon. Thank you.

**AMEER ALI**

SOLE-PROPRIETOR | Mohamed Automobile  
No. 38, Woodlands Industrial Park E-1,  
#01-16, Singapore 757700

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Phone.	+65 6468 1322
Fax.	+65 6468 1376
Mobile.	+65 9383 8260
Email.	<a href="mailto:mohdauto@yahoo.com">mohdauto@yahoo.com</a>

---

On Wednesday, 30 March 2022, 04:19:46 pm SGT, Ye, Yong Kang Melvin <[melvin.ye@sompo.com.sg](mailto:melvin.ye@sompo.com.sg)> wrote:

Without Prejudice

Dear LKK Auto,

Please make arrangement to conduct the survey for SLF3246P by either Mr Kenneth/Marcus/Adrian on a without Prejudice Basis.

Please revert with your preliminary report upon completion of survey to my colleague, Lorriance.

Please also note the following from workshop.

**From:** Pasila mohammed Ameer Ali <mohdauto@yahoo.com>

**Sent:** Wednesday, March 30, 2022 4:03 PM

**To:** Ye, Yong Kang Melvin <melvin.ye@sompo.com.sg>

**Subject:** Re: Claim No. : CMTD2200989/LOR;FW: Insurance Claim (SLF3246P vs GBA7205B) - Request For Surveyor

**EXTERNAL SENDER:** Do not click links or open attachments unless you recognize the sender and know the content is safe.

Please take note that as we will not be around at times at our workshop, it is important that the surveyor fixes an appointment before coming over..

Working From Home with effect from 06 April 2020 till further notice

Please be informed that our office will relocate to #03-03 at Singapore Land Tower with effect from 1 Dec 2020. Kindly direct invoices and business correspondence to our new registered address.

Best Regards

**Melvin Ye**

**Claims Division**

D: 6322 4667 | T: 6461 6555



**Sompo Insurance Singapore Pte. Ltd.**

50 Raffles Place, #03-03 Singapore Land Tower, Singapore 048623

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**From:** Pasila mohammed Ameer Ali <[mohdauto@yahoo.com](mailto:mohdauto@yahoo.com)>

**Sent:** Wednesday, March 30, 2022 4:03 PM

**To:** Ye, Yong Kang Melvin <[melvin.ye@sompo.com.sg](mailto:melvin.ye@sompo.com.sg)>

**Subject:** Re: Claim No. : CMTD2200989/LOR;FW: Insurance Claim (SLF3246P vs GBA7205B) - Request For Surveyor

**EXTERNAL SENDER:** Do not click links or open attachments unless you recognize the sender and know the content is safe.

Please take note that as we will not be around at times at our workshop, it is important that the surveyor fixes an appointment before coming over..

**AMEER ALI**

SOLE-PROPRIETOR | Mohamed Automobile

No. 38, Woodlands Industrial Park E-1,

#01-16, Singapore 757700

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Phone. +65 6468 1322

Fax. +65 6468 1376

Mobile. +65 9383 8260

Email. [mohdauto@yahoo.com](mailto:mohdauto@yahoo.com)

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On Wednesday, 30 March 2022, 04:03:22 pm SGT, Pasila mohammed Ameer Ali <[mohdauto@yahoo.com](mailto:mohdauto@yahoo.com)> wrote:

The password for the accident report is SLF3246P6419K

**AMEER ALI**

SOLE-PROPRIETOR | Mohamed Automobile

No. 38, Woodlands Industrial Park E-1,

#01-16, Singapore 757700

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Phone. +65 6468 1322

Fax. +65 6468 1376

Mobile. +65 9383 8260

Email. [mohdauto@yahoo.com](mailto:mohdauto@yahoo.com)

---

On Wednesday, 30 March 2022, 04:01:08 pm SGT, Pasila mohammed Ameer Ali <[mohdauto@yahoo.com](mailto:mohdauto@yahoo.com)> wrote:

Dear Sir / Madam,

You may engage any one of the following names:

LKK Auto Consultants	Kenneth Kong Seng Cheong	
		Marcus Chua Kang Seng
		Adrian Ling

Thank you.

**AMEER ALI**

SOLE-PROPRIETOR | Mohamed Automobile  
No. 38, Woodlands Industrial Park E-1,  
#01-16, Singapore 757700

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Phone. +65 6468 1322  
Fax. +65 6468 1376  
Mobile. +65 9383 8260  
Email. [mohdauto@yahoo.com](mailto:mohdauto@yahoo.com)

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On Wednesday, 30 March 2022, 03:38:45 pm SGT, Ye, Yong Kang Melvin <[melvin.ye@sompo.com.sg](mailto:melvin.ye@sompo.com.sg)> wrote:

Our Reference: CMTD2200989/LOR  
Your Reference: SLF3246P

**Without Prejudice**

Date: 30.03.2022

**Attention:**  
**MOHAMED AUTOMOBILE**

Dear Ameer Ali,

**ACCIDENT INVOLVING SLF3246P & GBA7205B ON 23.03.2022**

We refer to your Notice of Accident dated 30/03/2022.

Please be informed that Agnes Chan the handler of this case.

We intend to conduct a pre-repair survey of the damage to your client's/your customer's vehicle jointly with your client/your motor workshop. We propose to use one of the motor surveyors named in the attached list to conduct the joint pre-repair survey as a single joint expert.

	Motor Surveyor	Surveyor	Selection (Indicate as tick)
1	LKK Auto Consultants	Kenneth Kong Seng Cheong	
		Marcus Chua Kang Seng	
		Adrian Ling	
2	Priority Services	Jimmy Lee	
3	Raleigh Services	Andrew Ow Yong	
5	FormTeam Consultancy	Frankie Pang	

Please let us know within **two (2) working days** whether you agree to the appointment of any of these motor surveyors as a single joint expert. You may select up to two of the listed motor surveyors. We will bear the cost of the pre-repair survey carried out by the single joint expert.

[Working From Home with effect from 06 April 2020 till further notice](#)

[Please be informed that our office will relocate to #03-03 at Singapore Land Tower with effect from 1 Dec 2020. Kindly direct invoices and business correspondence to our new registered address.](#)

Best Regards  
**Melvin Ye**

**Claims Division**  
D: 6322 4667 | T: 6461 6555



**Sompo Insurance Singapore Pte. Ltd.**  
50 Raffles Place, #03-03 Singapore Land Tower, Singapore 048623  
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**From:** claimsreport <[claimsreport@sompo.com.sg](mailto:claimsreport@sompo.com.sg)>

**Sent:** Wednesday, March 30, 2022 1:58 PM

**To:** Claims - Motor Survey <[MotorSurvey@sompo.com.sg](mailto:MotorSurvey@sompo.com.sg)>; Wong, Lorriance <[lorriance.wong@sompo.com.sg](mailto:lorriance.wong@sompo.com.sg)>

**Subject:** RE: Claim No. : CMTD2200989/LOR;FW: Insurance Claim (SLF3246P vs GBA7205B) - Request For Surveyor

Hi Colleagues,

The password for the accident report.

**EXTERNAL SENDER:** Do not click links or open attachments unless you re safe.

Dear Sir / Madam,

We have removed the password for the accident report.

Please view the attachment.

Thank you.

**AMEER ALI**

SOLE-PROPRIETOR | Mohamed Automobile

No. 38, Woodlands Industrial Park E-1,

#01-16, Singapore 757700

Best Regards

**Raba'ah Mohd Ali**

Claims Division

**Sompo Insurance Singapore Pte. Ltd.**

50 Raffles Place, #03-03 Singapore Land Tower, Singapore 048623

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**From:** claimsreport**Sent:** Wednesday, March 30, 2022 1:47 PM**To:** Claims - Motor Survey <[MotorSurvey@sompo.com.sg](mailto:MotorSurvey@sompo.com.sg)>; Wong, Lorriance <[lorriance.wong@sompo.com.sg](mailto:lorriance.wong@sompo.com.sg)>**Subject:** Claim No. : CMTD2200989/LOR;FW: Insurance Claim (SLF3246P vs GBA7205B) - Request For Surveyor

Hi Colleagues,

Email request for survey for your attention and necessary action.

Best Regards

**Raba'ah Mohd Ali**

Claims Division

**Sompo Insurance Singapore Pte. Ltd.**

50 Raffles Place, #03-03 Singapore Land Tower, Singapore 048623

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**From:** Pasila mohammed Ameer Ali <[mohdauto@yahoo.com](mailto:mohdauto@yahoo.com)>  
**Sent:** Wednesday, March 30, 2022 12:22 PM  
**To:** claimsreport <[claimsreport@sompo.com.sg](mailto:claimsreport@sompo.com.sg)>  
**Subject:** Insurance Claim (SLF3246P vs GBA7205B) - Request For Surveyor

**EXTERNAL SENDER:** Do not click links or open attachments unless you recognize the sender and know the content is safe.

Dear Sir / Madam,

Your insured vehicle GBA7205B had gotten into an accident with our vehicle SLF3246P (insured by NTUC Income).

We intend to make an accident insurance claim.

Please view the attachment for the accident report.

We would appreciate if you could assign a surveyor to view our vehicle.

The vehicle can be viewed at No. 38, Woodlands Industrial Park E-1, #01-16, Singapore 757700.

Please do get in touch with us at 9383-8260 or 9730-9393 (Mr Ali) to fix an appointment to view the vehicle.

Please take note that as we will not be around at times at our workshop, it is important that the surveyor fixes an appointment before coming over..

We hope to hear from you soon.

Thank you.

**AMEER ALI**

SOLE-PROPRIETOR | Mohamed Automobile  
No. 38, Woodlands Industrial Park E-1,  
#01-16, Singapore 757700

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Phone. +65 6468 1322  
Fax. +65 6468 1376  
Mobile. +65 9383 8260  
Email. [mohdauto@yahoo.com](mailto:mohdauto@yahoo.com)

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