

## Meng Yan (LKK Auto)

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**From:** ERGO Insurance Pte. Ltd. (Claims Department) <claims@ergo.com.sg>  
**Sent:** Wednesday, 30 March, 2022 2:22 PM  
**To:** Kaitlyn Chio; 'Admin A (admin-a@lkkauto.com)'; 'Admin-D (LKKAuto (admin-d@lkkauto.com))'; Mei Kwan (LKKAuto (Meikwan@lkkauto.com))  
**Subject:** RE: Claims ref no. CDMPG22000553 PRI - SJJ2333E CLAIMING AGAINST SLL8963M (ERGO), DOA: 28/03/2022

Hi LKK,

Kindly input our **Claims ref no.** in Merimen upon case submission.

Please conduct this survey request.

**(Note: Survey vehicle only, LOD will be handled by Ergo)**

Kindly inform us if you are not able to attend it.

Thank you.

Warmest Regards,  
Pauline Soh  
Executive

**ERGO Insurance Pte. Ltd.**

8 Temasek Boulevard #04-01 | Suntec Tower Three | Singapore 038988  
DID.: +65 6829 9194

[pauline.soh@ergo.com.sg](mailto:pauline.soh@ergo.com.sg) | [www.ergo.com.sg](http://www.ergo.com.sg)



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**From:** Kaitlyn Chio <kaitlyn.chio@ow.sg>  
**Sent:** Wednesday, 30 March 2022 11:08 am  
**To:** ERGO Insurance Pte. Ltd. (Claims Department) <claims@ergo.com.sg>  
**Subject:** RE: Claims ref no. CDMPG22000553 PRI - SJJ2333E CLAIMING AGAINST SLL8963M (ERGO), DOA: 28/03/2022

Dear Pauline,

We appoint LKK.

Thank you.

Best Regards,

**Kaitlyn Chio (Ms.)**  
Claims Executive, Motor Claims Department  
D: +65 6481 1522 | F: +65 6481 1011

**OPTIMA WERKZ™ PTE. LTD.**

**Head Office:** 6 Kung Chong Road Singapore 169143  
**Branch:** 9A Serangoon North Ave 5 Singapore 554500  
**Branch:** Blk 10 Ang Mo Kio Ind Park 2A #01-05/06 Singapore 608047

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**From:** ERGO Insurance Pte. Ltd. (Claims Department) <[claims@ergo.com.sg](mailto:claims@ergo.com.sg)>  
**Sent:** 30 March 2022 10:37  
**To:** Kaitlyn Chio <[kaitlyn.chio@ow.sg](mailto:kaitlyn.chio@ow.sg)>  
**Subject:** Claims ref no. CDMPG22000553 PRI - SJJ2333E CLAIMING AGAINST SLL8963M (ERGO), DOA: 28/03/2022

Dear Kaitlyn

We would like to conduct a PRI survey, please refer to our list of surveyors :

| Survey Company     | Surveyor Name       |
|--------------------|---------------------|
| Priority Services  | Jeffrey Ong         |
| AJAX               | Billy               |
| Autoprobe          | Tay Beng Hee        |
| Perfect Automobile | Gary Chuah          |
| AIS                | Looi                |
| Formteam (FTA)     | Gary Soon           |
| IAS                | Edward              |
| LKK                | Byran / Andrew Ling |
| LBS                | Anthony Lim         |

Warmest Regards,  
Pauline Soh  
Executive

**ERGO Insurance Pte. Ltd.**  
8 Temasek Boulevard #04-01 | Suntec Tower Three | Singapore 038988  
DID.: +65 6829 9194

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**From:** Kaitlyn Chio <[kaitlyn.chio@ow.sg](mailto:kaitlyn.chio@ow.sg)>  
**Sent:** Wednesday, 30 March 2022 10:30 am  
**To:** ERGO Insurance Pte. Ltd. (Claims Department) <[claims@ergo.com.sg](mailto:claims@ergo.com.sg)>  
**Cc:** Ary Chua <[ary.chua@ow.sg](mailto:ary.chua@ow.sg)>; Joseph Low <[joseph@ow.sg](mailto:joseph@ow.sg)>; Ling Ting An <[tingan.ling@ow.sg](mailto:tingan.ling@ow.sg)>; Ngai Kar Kit <[karkit.ngai@ow.sg](mailto:karkit.ngai@ow.sg)>; Victor Seng <[victor.seng@ow.sg](mailto:victor.seng@ow.sg)>  
**Subject:** PRI - SJJ2333E CLAIMING AGAINST SLL8963M (ERGO), DOA: 28/03/2022

Dear Motor Claims Department,

Kindly arrange PRI at 10 Ang Mo Kio Industrial Park 2A #01-05 AMK Autopoint S568047.

Thank you.

Best Regards,

**Kaitlyn Chio (Ms.)**  
Claims Executive, Motor Claims Department  
D: +65 6481 1522 | F: +65 6481 1011

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