

Our Ref : SNB9906B / TP#1570
Your Ref : YL135K / CC6/AIG22002959/Kpa3

WITHOUT PREJUDICE

Date : 15TH NOVEMBER 2022

AIG ASIA PACIFIC INSURANCE PTE. LTD.
AIG BUILDING
78 Shenton Way #07-16
Singapore 079120

Attention: Motor Claims Department

**ACCIDENT INVOLVING SNB9906B & YL135K ON 28/03/2022
ALONG CTE BEFORE EXIT 15 TOWARDS YIO CHU KANG ROAD**

We refer to the above captioned.

We are claiming the below followings:

- Cost of Repair (incl. of GST)	S\$ 17,600.77
- Loss of Use	S\$ 16,440.00 (\$120.00 x 137 Days)
- LTA / GIA Search Fee	S\$ 2.00
Grand Total	S\$ 34,042.77
	=====

If you have any enquiries, please contact our representative, Mr. Joseph at 6481-1522 or email joseph@ow.sg

All payment is to be issued direct to **Optima Werkz Pte Ltd.**

Your prompt attention is most grateful and look forward to your speedy settlement.

Yours faithfully

OPTIMA WERKZ PTE LTD
Encl.

This is a computer generated printout and no signature is required.

AUTHORISATION TO ACT

I/We, Kwan Ming Feng, Kelvin ("the third party claimant") of SNB 9906B
Blk 327 River Valley Rd #22-03 S28359 (address), owner of SNB 9906B (vehicle
no.) hereby authorize Optima Werkz Pte Ltd ("the workshop")
to act for me with respect to my claim for repair costs and/or rental and/or loss of use
("claim") for my vehicle no. SNB 9906B that was damaged pursuant to the accident which
occurred on 28/03/2022 (date) along CTE Before Exit 15 towards Yio Chuan Rd
(location) involving vehicle no/s YL 135K ("the accident").

I further authorize the workshop to settle my above mentioned claim in a manner that they
deem fit and the workshop is further authorized to receive payment further to settlement of
my claim with payment cheque/s being made in favour of the workshop.

I further acknowledge that any settlement the workshop may reach on my behalf is on a
without prejudice and without admission of liability basis insofar as the driver/owner/insurers
of the other vehicle/s is concerned.

Dated this 28 (day) of March (month) 2022 (year)

[Signature]

Signed by "the third party claimant"
(with chop if applicable)



[Signature]

Signed by "the workshop"
(with chop) **ARY CHUA**

RELEASE VOUCHER
(AIG Asia Pacific - Express Third Party Claim)

“We/I, **OPTIMA WERKZ PTE LTD** (“the workshop”) hereby confirm that we/I have reached an agreement with the appointed surveyor of AIG Asia Pacific Insurance Pte Ltd **LKK AUTO CONSULTANTS PTE LTD** (name of surveyor) with respect to the amount claimed for **S\$20,100.00** (Global Sum) for vehicle no. **SNB 9906B** that was damaged pursuant to the accident which occurred on **28/03/2022** (date) along **CTE BEFORE EXIT 15 TOWARDS YIO CHU KANG ROAD (LANE 4)** (location) involving vehicle no/s **YL 135K**.

This is pursuant to the inspection conducted on **30/03/2022** (date) at “the workshop”.

We/I confirm that we/I are/am authorized by the owner **KWAN MING FENG, KELVIN** (the third party claimant”) of vehicle no. **SNB 9906B** make the claim as set out in the above paragraph and we/I have full authority to settle the matter on his/her behalf in a manner that we/I deem fit. We/I enclose herein the letter of authority given by “the third party claimant”.

We/I further confirm that we/I will indemnify AIG Asia Pacific Insurance Pte Ltd for all damages, loss and/or expense that they will or have already incurred in the event that “the third party claimant” after the above said agreement lodges a further claim against the former for any loss and expenses suffered pertaining to costs of repairs and/or rental and/or loss of use pursuant to the damage to **SNB 9906B** (vehicle no.) as a result of the accident.

We/I confirm that the agreement reached above is in full and final settlement of any claim of “the third party claimant” pursuant to the accident and that further this settlement is reached on a without prejudice and without admission of liability basis.

This agreement is subject to the application of Singapore law and the Singapore Courts have exclusive jurisdiction over any dispute arising out of the same.

Dated this 23 (day) of FEBRUARY (month) 2023 (year)



Signed by appointed surveyor



Signed by “the workshop” (with chop)

Optima Werkz Pte Ltd

10 Ang Mo Kio Industrial Park 2A #01-05, Singapore 568047

Tel: (+65) 6481 1522 Fax: (+65) 6481 1011

Co Reg & GST No: 201212455W

TAX INVOICE

To: AIG ASIA PACIFIC INSURANCE PTE LTD

78 SHENTON WAY
#08-16 AIG BUILDING
SINGAPORE 079120

Tel: 64191000
Fax: 68357416

INV NO. : 322201398
INVOICE DATE : 15/11/2022
REF : TP#1570
VEH NO. : SNB9906B
MAKE : TESLA
CAR MODEL : MODEL 3
CURRENT MILEAGE:
ADVISOR : NGAI KAR KIT
TERMS : COD
MECHANIC :

DESCRIPTION	QTY	UOM	Tax Code	U/P SGD	AMT SGD
REAR BOOTLID	1	PCS	SR	656.07	656.07
REAR BOOTLID "TESLA" EMBLEM	1	PCS	SR	33.64	33.64
REAR BOOTLID LAMP RH	1	PCS	SR	159.81	159.81
REAR BOOTLID OUTER SWITCH HANDLE	1	PCS	SR	109.35	109.35
REAR BOOTLID MECHANISM LOCK	1	PCS	SR	48.79	48.79
REAR BOOTLID INNER TRIM BOARD	1	PCS	SR	311.21	311.21
REAR BOOTLID HINGE LH	1	PCS	SR	55.51	55.51
REAR BOOTLID HINGE RH	1	PCS	SR	55.51	55.51
REAR BOOTLID STRUT LH	1	PCS	SR	84.11	84.11
REAR BOOTLID STRUT RH	1	PCS	SR	84.11	84.11
REAR TAIL LAMP RH	1	PCS	SR	252.33	252.33
REAR TAIL LAMP BRACKET RH	1	PCS	SR	2.52	2.52
REAR TAIL LAMP REFLECTOR RH	1	PCS	SR	32.81	32.81
REAR BUMPER	1	PCS	SR	597.20	597.20
REAR BUMPER SIDE BRACKET RH	1	PCS	SR	6.73	6.73
REAR BUMPER CENTRE BRACKET	1	PCS	SR	47.11	47.11
REAR BUMPER REFLECTOR RH	1	PCS	SR	18.50	18.50
REAR BUMPER PARKING SENOSR	1	PCS	SR	285.98	285.98
REAR BUMPER PARKING SENSOR BRACKET	1	PCS	SR	8.41	8.41
REAR END PANEL	1	PCS	SR	403.74	403.74
REAR END PANEL TOP GARNISH	1	PCS	SR	269.16	269.16
REAR FENDER RH	1	PCS	SR	1,118.69	1,118.69
REAR FENDER QUARTER GLASS RH	1	PCS	SR	252.33	252.33
REAR FENDER INNER SHIELD RH	1	PCS	SR	105.14	105.14
REAR FENDER INNER PANEL EXTENSION RH	1	PCS	SR	100.94	100.94
REAR FENDER INNER AIR VENT RH	1	PCS	SR	13.46	13.46
REAR WINDSCREEN GLASS	1	PCS	SR	580.37	580.37
REAR WINDSCREEN TOP MOULDING	1	PCS	SR	79.91	79.91
REAR WINDSCREEN BOTTOM MOULDING	1	PCS	SR	58.88	58.88
FRONT BONNET	1	PCS	SR	597.20	597.20
FRONT BONNET HINGE LH	1	PCS	SR	67.29	67.29
FRONT BONNET HINGE RH	1	PCS	SR	67.29	67.29
FRONT BONNET "TESLA" EMBELM	1	PCS	SR	43.74	43.74
FRONT BONNET LOCK	1	PCS	SR	159.81	159.81

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MECHANIC :

DESCRIPTION	QTY	UOM	Tax Code	U/P SGD	AMT SGD
FRONT BONNET STRIKER	1	PCS	SR	2.52	2.52
FRONT LUGGAGE COMPARTMENT	1	PCS	SR	58.04	58.04
FRONT LUGGAGE COMPARTMENT MAT	1	PCS	SR	67.29	67.29
FRONT HEADLAMP RH	1	PCS	SR	1,177.57	1,177.09
FRONT BUMPER	1	PCS	SR	597.20	597.20
FRONT BUMPER SIDE BRACKET RH	1	PCS	SR	8.42	8.42
FRONT BUMPER CENTRE UPPER BRACKET RH	1	PCS	SR	10.94	10.94
FRONT BUMPER LOWER GRILLE	1	PCS	SR	92.52	92.52
FRONT BUMPER REINFORCEMENT	1	PCS	SR	243.93	243.93
FRONT BUMPER ABSORBER FOAM	1	PCS	SR	42.06	42.06
FRONT BUMPER REINFORCEMENT CRUSH CAN RH	1	PCS	SR	47.11	47.11
FRONT SUPPORT BEAM	1	PCS	SR	664.49	664.49
FRONT SUPPORT BEAM BRACKET RH	1	PCS	SR	6.73	6.73
FRONT BUMPER PARKING SENSOR	1	PCS	SR	285.98	285.98
FRONT BUMPER PARKING SENSOR BRACKET	1	PCS	SR	8.41	8.41
FRONT RADAR SENSOR	1	PCS	SR	311.21	311.21
FRONT RADAR SENSOR SUPPORT BRACKET	1	PCS	SR	6.73	6.73
FRONT FENDER RH	1	PCS	SR	403.74	403.74
REAR BOOTLID RUBBER GUIDE STOPPER RH	1	PCS	SR	1.68	1.68
REAR BOOTLID WEATHERSTRIP	1	PCS	SR	109.35	109.35
FRONT FENDER INNER BRACKET RH	1	PCS	SR	21.02	21.02
FRONT BUMPER SIDE LAMP RH	1	PCS	SR	243.93	243.93
REAR BOOTLID LAMP LH	1	PCS	SR	159.81	159.81
REAR BUMPER WIRE HARNESS	1	PCS	SR	361.68	361.68
REAR TAILLAMP STOPPER RH	1	PCS	SR	10.94	10.94
A/C COMPRESSOR BRACKET	1	PCS	SR	26.92	26.92
FRONT NUMBER PLATE GARNISH	1	PCS	SR	26.92	26.92
REAR BOOTLID INNER TRIM CLIPS	1	PCS	SR	50.00	50.00
REAR BUMPER CLIPS	1	PCS	SR	60.00	60.00
REAR END PANEL JOINT SEALANT	1	PCS	SR	30.00	30.00
REAR FENDER QUARTER GLASS SEALANT RH	1	PCS	SR	30.00	30.00
REAR FENDER INNER SHIELD CLIPS	1	PCS	SR	40.00	40.00
REAR WINDSCREEN GLASS SEALANT	1	PCS	SR	40.00	40.00
REAR NUMBER PLATE & HOLDER	1	PCS	SR	45.00	45.00

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#08-16 AIG BUILDING
SINGAPORE 079120

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ADVISOR : NGAI KAR KIT
TERMS : COD
MECHANIC :

DESCRIPTION	QTY	UOM	Tax Code	U/P SGD	AMT SGD
FRONT BUMPER CLIPS	1	PCS	SR	60.00	60.00
LABOUR CHARGES TO REMOVE, REPLACE, REFIX, REPAIR & READJUST ACCIDENT AREAS & ETC.	1	JOB	SR	1,700.00	1,700.00
LABOUR CHARGES FOR PAINTING & TO SUPPLY PAINT & FURNISHING MATERIALS AT ACCIDENT AREAS & ETC.	1	JOB	SR	1,960.00	1,960.00
LABOUR CHARGES TO REMOVE & REPLACE FRONT & REAR PARKING SENSOR.	1	JOB	SR	120.00	120.00
LABOUR CHARGES TO REMOVE & REFIX REAR FENDER INNER TRIM & UNHOLDSTERY CUSHION SET & ETC. TO EFFECT REPLACE OF REAR FENDER RH.	1	JOB	SR	120.00	120.00
LABOUR CHARGES TO REMOVE & REPLACE REAR WINDSCREEE GLASS & ETC.	1	JOB	SR	120.00	120.00
LANBOUR CHARGES TO REMOVE & REFIX REAR QUARTER GLASS LH & ETC.	1	JOB	SR	60.00	60.00
TO DIAGNOSE FAULT CODE & RESET MEMORY.	1	JOB	SR	150.00	150.00
TO CHECK WIRING & ELECTRICAL SYSTEM & ETC.	1	JOB	SR	40.00	40.00
TO TUFF KOTE & UNDERSEAL MATERIALS.	1	JOB	SR	60.00	60.00

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78 SHENTON WAY
#08-16 AIG BUILDING
SINGAPORE 079120

Tel: 64191000
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INV NO. : 322201398
INVOICE DATE : 15/11/2022
REF : TP#1570
VEH NO. : SNB9906B
MAKE : TESLA
CAR MODEL : MODEL 3
CURRENT MILEAGE:
ADVISOR : NGAI KAR KIT
TERMS : COD
MECHANIC :

DESCRIPTION	QTY	UOM	Tax Code	U/P SGD	AMT SGD
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Remarks: DOA: 28/03/2022 @ 13:45HRS
CLAIMANT: KWAN MING FENG, KELWIN
TP VEHICLE: YL135K

Singapore Dollars: Seventeen Thousand Six Hundred And Cent Seventy-Seven Only

SUB TOTAL	SGD	16,449.31
GST 7.00%	SGD	1,151.46
TOTAL	SGD	17,600.77
OUTSTANDING	SGD	17,600.77

Tax Legend:

SR - Standard Rated ZR - Zero Rated OS - Out of Scope

Tax	SR
Amount	16,449.31

I/We confirm that I/We incurred the repair costs herein and will observe my/our agreement with the repairs. I/We declare the repairs for above vehicle have been completed to my/our satisfaction.

- 1) New parts purchased and installed by Optima Werkz Pte Ltd, will be entitled to warranty period of one (1) year or mileage up to 30,000km, whichever comes first, from the date of invoice, with the exception to wear & tear items.
- 2) Recon Parts purchased and installed by Optima Werkz Pte Ltd, will be entitled to warranty period of six (6) months or mileage up to 10,000km, whichever comes first, from the date of invoice, with the exception to wear & tear items.
- 3) Goods sold are not refundable/returnable.
- 4) Original Invoice is only valid when the payment is acknowledge receipt by Optima Werkz Pte Ltd. Interest of 2% per month will be charged on any outstanding amount



Opt for a more convenient and quicker way to pay via Bank Transfer or PayNow:
Beneficiary Name: Optima Werkz Pte Ltd
Beneficiary Bank Name: DBS Bank Ltd
Bank Account No.:0039441282
Swift Code: DBSSSGSG
OR
PayNow UEN: 201212455WDB1
Note: Please include your invoice number under the reference section

Customer Acknowledgement

Customer Name and Signature

For Optima Werkz Pte Ltd

Authorised Signature

INSURER ENQUIRY

Find
insurer

Vehicle reg. no.

YL135K

Date of Accident

28/03/2022 

Reset

% RESULT & RECEIPT

TP Insurer Enquiry

Insurance **AIG Asia Pacific Insurance Pte....**

Period of Insurance **30/12/2021 - 29/12/2022**

Requested By **KAITLYN CHIO (OPTIMA WERK...**

Requested Date **28/03/2022 15:54**

Payment details

Request Amount: **S\$1.87**

GST Amount: **S\$0.13**

Total Amount Due (GST Inclusive): **S\$2**

General Insurance Association

Records Management Centre

GST Registration No: **M400017735**

Hsiao Tong (LKKAuto)

From: Hsiao Tong (LKKAuto)
Sent: Thursday, 31 March 2022 2:13 PM
To: sales@clyde.sg
Subject: Claim Notification - ACCIDENT INVOLVING YL 135K(AIG) /SNB 9906B / OTHERS AT/ALONG CTE > SENGKANG (AMK NORTH FLYOVER AFTER AVE 5 EXIT) ON 28/03/2022

31 March 2022

CLYDE - IFC (S) PTE LTD
Driver: Hong Huat Cho

[By Email Only]

Dear Sir/Madam,

You Ref: YL135K

Our Ref: CC6/AIG22002959/Kpa3

ACCIDENT INVOLVING YL 135K(AIG) /SNB 9906B / OTHERS AT/ALONG CTE > SENGKANG (AMK NORTH FLYOVER AFTER AVE 5 EXIT) ON 28/03/2022

We refer to the above subject matter. We write to inform you that we are the loss adjuster appointed by your motor insurer, AIG Asia Pacific Insurance Pte. Ltd. to deal with the third-party claim against your policy.

We have received a claim from SNB9906B against your insurance policy.

Pursuant to the above said accident wherein you and/or your authorized driver had amongst other information given us your version of how the accident had occurred, we as the appointed agent of your insurers shall proceed to negotiate for an amicable settlement with third party claimant.

Should you however wish to further discuss on the matter prior to our negotiations and settlement, please contact us within 07 days from the date of this letter.

Please note that your No-Claim Discount (NCD) (if any) will be affected upon next renewal due to this Third-Party claim. However, if your policy has a NCD protector feature, it will be deemed utilized for this claim and your NCD will be protected.

Thank you.

Best Regards,

Hsiao Tong, Chew (Ms) | Case Handler


LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | Email: chewht@lkkauto.com |

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |
S(408933)

Claim Audit

AUDIT TRAIL				
No.	On	Audit	Remarks	By
1	30 Mar 2022 17:41	Clm Dtl Modified	Claimant's Name: -> KWAN MING FENG, KELVIN. Claimant's ID: -> SXXXX305 H.	[A] HOW MEI KWAN
2	30 Mar 2022 17:41	Clm Veh Model Changed	(207242) TESLA MODEL 3 STANDARD RANGE (A).	[A] HOW MEI KWAN
3	30 Mar 2022 17:41	Clm Created	Reg No: SNB9906B. Acct Date: 2022/03/28. Claim Type: TP. Insurer: AIG Asia Pacific Insurance Pte. Ltd. (SG). TP Insurer: Allianz Global Corporate & Specialty SE - Singapore Branch (HQ). Workshop: Optima Werkz Pte Ltd (HQ)	[A] HOW MEI KWAN
4	30 Mar 2022 17:41	Adj Co Assigned	LKK Auto Consultants Pte Ltd (HQ):	[A] HOW MEI KWAN
5	30 Mar 2022 17:41	Adj Next Rpt Changed	Next Rpt:Final Rpt.Due Date:2022/04/08	[A] HOW MEI KWAN
6	30 Mar 2022 17:41	Adj Mandate Set	Approved:0.00.Reinsp:Adj decides.	[A] HOW MEI KWAN
7	30 Mar 2022 17:41	Clm Ins Co Changed	[200005] AIG Asia Pacific Insurance Pte. Ltd. (SG) -> [203630] AIG Asia Pacific Insurance Pte. Ltd. (Express)	[A] Merimen Administrator
8	30 Mar 2022 17:41	Label Added	(20224):Field Survey.	[A] Merimen Administrator
9	30 Mar 2022 17:42	Label Added	(19):Fastlane.	[A] HOW MEI KWAN
10	30 Mar 2022 17:42	Adj Adjuster Assigned	[None] -> KENNETH KONG	[A] HOW MEI KWAN
11	31 Mar 2022 11:24	Clm Registration Modified	Acct Time:13:00:00->13:50:00.	[I] AIG OneClaim Integration User
12	31 Mar 2022 16:39	Clm Registration Modified	Acct Time:13:50:00->13:00:00. Pol No:2070166275-01->2070166275.	[I] Mohdsalim, Mohamadammarramdzan
13	07 Dec 2022 16:10	Adj Rpt Initiated		[A] JOANNE LEE KHANG MIN
14	07 Dec 2022 16:10	Clm Dtl Modified	Claim Conclusion: -> 3.	[A] JOANNE LEE KHANG MIN
15	07 Dec 2022 16:10	Clm Dtl Modified	JPJ Reg. Date: -> 2021/09/24.	[A] JOANNE LEE KHANG MIN
16	07 Dec 2022 16:10	Clm Details Notified		[A] JOANNE LEE KHANG MIN
17	15 Dec 2022 13:40	Adj Mandate Request	Cur.Reg:20842.76:Liability: 100%(BOLA 28) *Quantum: \$20,842.76 (all-in). Pls refer to adjuster report for details. *For your approval please.	[A] CHEW HSIAO TONG
18	06 Jan 2023 17:09	Adj Next Rpt Changed	Next Rpt:Final Rpt.Due Date:2022/04/08. Mandate Remarks: Subj to all docs/billings verified in order, SAB from: \$20102.76-20352.76 (All-in)	[I] Tan, Bennie-WZ
19	06 Jan 2023 17:09	Adj Mandate Set	Approved:20352.76:Subj to all docs/billings verified in order, SAB from: \$2010 2.76-20352.76 (All-in)	[I] Tan, Bennie-WZ

Date From    Date To    Audit Type 

ACTIVITY

[01/04/2022 12:43] CHEW HSIAO TONG:
No video from TP
[01/04/2022 10:26] CHEW HSIAO TONG:
Spoken to OI PIC Mr Joseph. No video from OI lorry. He understand that it is not a good case to defense and will let insurer to settle at best.
[31/03/2022 14:13] CHEW HSIAO TONG:
100% B28
[31/03/2022 14:13] CHEW HSIAO TONG:
YL135K(OI) -> SNB9906B(TP) -> GBF1837R

Merimen Billing for this case - Transaction History

Bill Ref No	Bill Date	Bill Type	Acc Type	Acc Name	Co Name (Branch)	Ref 1	Ref 2	Amount
2778529	30 Mar 2022 17:48:00	TP Case (Insurer)	Motor	LKK Auto Consultants Pte Ltd	AIG Asia Pacific Insurance Pte. Ltd. (Express)	SNB9906B	YL135K	11.00

2880456	07 Dec 2022 16:10:49	OD/TP Case (Adjuster)	Motor	LKK Auto Consultants Pte Ltd	LKK Auto Consultants Pte Ltd (HQ)	SNB9906B	YL135K	11.00
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