

Meng Yan (LKK Auto)

From: Tan Kah Leong <KahLeong.Tan@sg.cntaiping.com>
Sent: Wednesday, 30 March, 2022 12:57 PM
To: Ong & Shan LLC; 'assignments'
Cc: Claims Dept of CTI; sur@lkkauto.com
Subject: RE: OUR REF: SNM22D202121/C02/GBH4850X/CHEESC & YOUR REF: SRSTP.9003.22 -TO CONDUCT PRS -SLD8613R
Attachments: 9003-001.pdf

**WITHOUT PREJUDICE
SAVE AS TO COSTS**

Dear CM Chen,

We refer to your email of below.

We regret to inform that we are not agreeable to your list of proposed surveyors and will be assigning our panel surveyor, M/s LKK Auto Consultants to conduct the Pre-repair survey.

Please contact our surveyor to conduct the post repair inspection before returning the repaired vehicle to the claimant.

Please submit a copy of your client's accident report.

Aside to LKK,

Please refer to the email below and liaise with third party workshop accordingly.

Thank you.

NOTICE :

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email claimsdept@sg.cntaiping.com or fax at [6224 7175](tel:62247175). . Any inconvenience caused is much regretted.

Regards

Tan Kah Leong
Senior Executive
Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.
3 Anson Road #15-00 Springleaf Tower Singapore 079909
DID: (65) 6389 6193 | F: (65) 6224 7175

W: www.sg.cntaiping.com | **FB:** www.facebook.com/chinataipingsg/

Disclaimer: This e-mail and any files transmitted with it is intended only for the named recipients and may contain confidential information. Any unauthorized disclosure, use or dissemination of this message, either in whole or partial, is prohibited. If you are not the intended recipient, please notify the sender immediately. Please delete the e-mail and any copies of it thereafter.

From: Ong & Shan LLC <ongshanllc@gmail.com>
Sent: Wednesday, March 30, 2022 12:06 PM
To: Tan Kah Leong <KahLeong.Tan@sg.cntaiping.com>

Subject: Re: OUR REF: SNM22D202121/C02/GBH4850X/CHEESC & YOUR REF: SRSTP.9003.22 -TO CONDUCT PRS - SLD8613R

CAUTION: This email originated from outside the organization. Do not click links or open attachments unless you recognize the sender and know the content is safe.

Dear Kah Leong,

We refer to the above matter and your email on the even date.

Kindly find enclosed our client's reply for your necessary action.

Thank you

Warmest Regards,

CM Chen
M/s Ong & Shan LLC
Block 184 Toa Payoh Central
#02-364 Singapore 310184

Tel: 6224 9847 Fax : 6254 7261

Email: ongshanllc@gmail.com

On Wed, Mar 30, 2022 at 11:59 AM Tan Kah Leong <KahLeong.Tan@sg.cntaiping.com> wrote:

Without Prejudice

Dear CM Chen,

We refer to your email below.

Please see attached and let us know if you agree with SJE.

Thank you.

NOTICE :

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email claimsdept@sg.cntaiping.com or fax at [6224 7175](tel:62247175). Any inconvenience caused is much regretted.

Regards

Tan Kah Leong

Senior Executive

Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

DID: (65) 6389 6193 | F: (65) 6224 7175

W: www.sg.cntaiping.com | FB: www.facebook.com/chinataipingsg/

Disclaimer: This e-mail and any files transmitted with it is intended only for the named recipients and may contain confidential information. Any unauthorized disclosure, use or dissemination of this message, either in whole or partial, is prohibited. If you are not the intended recipient, please notify the sender immediately. Please delete the e-mail and any copies of it thereafter.

From: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Sent: Tuesday, March 29, 2022 6:15 PM

To: Tan Kah Leong <KahLeong.Tan@sg.cntaiping.com>; Chee So Chow <sochow.chee@sg.cntaiping.com>; ongshanllc@gmail.com

Subject: OUR REF: SNM22D202121/C02/GBH4850X/CHEESC & YOUR REF: SRSTP.9003.22 -TO CONDUCT PRS - SLD8613R

Without Prejudice

via email only

Dear Kah Leong,

Please refer to the below email.

Please **conduct PRS SLD8613R** soonest possible on behalf of So Chow.

Please contact our claims department **Ms Chee So Chow** at **6389 6176** the officer in charge.

kindly quote our claim reference number when replying

NOTICE :

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. [All correspondence should be made via email claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com) or fax at 6224 7175. . Any inconvenience caused is much regretted.

Thank you

Angie Foo

Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

DID: (65) 63896116 | F: (65) 62247175

W: www.sg.cntaiping.com | FB: www.facebook.com/chinataipingsg/ | WeChat: 太平獅城 Taiping SG

Disclaimer: This e-mail and any files transmitted with it is intended only for the named recipients and may contain confidential information. Any unauthorized disclosure, use or dissemination of this message, either in whole or partial, is prohibited. If you are not the intended recipient, please notify the sender immediately. Please delete the e-mail and any copies of it thereafter.

From: Ong & Shan LLC <ongshanllc@gmail.com>
Sent: Tuesday, March 29, 2022 10:01 AM
To: Claims Dept of CTI <claimsdept@sg.cntaiping.com>
Subject: Notice of PRI Your ref: GBH 4850X DOA: 27.03.2022 Our ref: SRSTP.9003.22

CAUTION: This email originated from outside the organization. Do not click links or open attachments unless you recognize the sender and know the content is safe.

Dear Sirs,

We refer to the above matter.

Kindly find enclosed the Notice of PRI for your necessary action.

Kindly let us hear from you soon. Thank you

Warmest Regards,

CM Chen

M/s Ong & Shan LLC

Block 184 Toa Payoh Central

#02-364 Singapore 310184

Tel: 6224 9847 Fax : 6254 7261

Email: ongshanllc@gmail.com