

Re: EST - OWN DAMAGED CLAIM FOR VEHICLE SNA 4883 X DOA 26/3/22

Denise Tay (LKKAuto) <denisetay@lkkauto.com>

Fri 1/4/2022 8:18 AM

To: Claims Dept <claims@premiumauto.com.sg>; Admin-D (LKKAuto) <admin-d@lkkauto.com>; assignments <assignments@lkkauto.com>; SUR <sur@lkkauto.com>

Dear Sir,

As instructed by our client, please proceed to repair the insured vehicle **SNA 4883 X** (Excess \$800/-).

If there are any check items or supplementary items, please inform our office's Assignment Team at Tel: 6741 8434 to arrange our surveyor for inspection.

All supplementary items and unconfirm items are subjected to further approval from insurance company before completion of the repair.

*Our client reserve their rights not to pay if there is no valid approval obtained before repair.

Checked and Supplementary items to resurvey with CLEAR photos for damage and consistency. Before paint photos for all NEW Panels and Parts required after repair and document

Best Regards,

Denise Tay | Case Handler

LKK Auto Consultants Pte Ltd

Phone: [6256-3561](tel:6256-3561) | email: denisetay@lkkauto.com | fax: [6256-4315](tel:6256-4315)

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Denise Tay (LKKAuto) <denisetay@lkkauto.com>**Sent:** Thursday, 31 March 2022 10:59 am**To:** Claims Dept <claims@premiumauto.com.sg>; Admin-D (LKKAuto) <admin-d@lkkauto.com>; assignments <assignments@lkkauto.com>; SUR <sur@lkkauto.com>**Subject:** Re: EST - OWN DAMAGED CLAIM FOR VEHICLE SNA 4883 X DOA 26/3/22

Hi Tony,

Not yet. will give a chaser

Best Regards,

Denise Tay | Case Handler

LKK Auto Consultants Pte Ltd

Phone: [6256-3561](tel:6256-3561) | email: denisetay@lkkauto.com | fax: [6256-4315](tel:6256-4315)

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Claims Dept <claims@premiumauto.com.sg>**Sent:** Thursday, 31 March 2022 10:54 am**To:** 'Claims Dept' <claims@premiumauto.com.sg>; Admin-D (LKKAuto) <admin-d@lkkauto.com>; assignments <assignments@lkkauto.com>; SUR <sur@lkkauto.com>**Subject:** RE: EST - OWN DAMAGED CLAIM FOR VEHICLE SNA 4883 X DOA 26/3/22

Dear all,

Any update on repair approval?

Thank you.

Best Regards,
Tony Foong
Senior Claims Advisor

❖ **PREMIUM AUTOMOBILES**

(Reg No 199902271W)

55 Ubi Road 1 Singapore 408699

p. +65 6366 2323, d. +65 67689828

e. <mailto:claims@premiumauto.com.sg> w. www.audi.com.sg

Audi Showroom 281 Alexandra Road Singapore 159938 p. +65 68362223



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From: Claims Dept [<mailto:claims@premiumauto.com.sg>]
Sent: Wednesday, 30 March 2022 10:33 AM
To: claims@premiumauto.com.sg; 'Meng Yan (LKK Auto)'; 'assignments'; 'SUR'
Subject: RE: EST - OWN DAMAGED CLAIM FOR VEHICLE SNA 4883 X DOA 26/3/22

Dear all,

The survey has been carried out yesterday.

Kindly assist follow up approval.

Thank you.

Best Regards,
Tony Foong
Senior Claims Advisor

❖ **PREMIUM AUTOMOBILES**

(Reg No 199902271W)

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From: Claims [mailto:claims@premiumauto.com.sg]
Sent: Tuesday, 29 March 2022 11:54 AM
To: 'Meng Yan (LKK Auto)'; 'assignments'; 'SUR'
Cc: claims@premiumauto.com.sg
Subject: EST - OWN DAMAGED CLAIM FOR VEHICLE SNA 4883 X DOA 26/3/22

Dear all,

Attached above is the gia report, estimate, undertaking form and video footage for your kind reference.

Thank you
Best Regards,
Jennis Tan
Claims Administrator

Premium Automobiles Pte Ltd (Reg No 199902271W)

55 Ubi Road 1 Road Singapore 408699

p. +65 6388 2323 **d.** +65 6768 9911 **f.** +65 6841 1183

e. claims@premiumauto.com.sg **w.** www.audi.com.sg

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From: Meng Yan (LKK Auto) <admin-d@lkkauto.com>
Sent: Monday, 28 March 2022 2:08 PM
To: claims@premiumauto.com.sg; 'assignments' <assignments@lkkauto.com>; 'SUR' <sur@lkkauto.com>
Subject: RE: OWN DAMAGED CLAIM FOR VEHICLE SNA 4883 X DOA 26/3/22

Dear Jennis,

Noted with thanks.

**Note: With immediate effect 04/03/2022 Summer Lee (assignment Team) will no longer be in our company.
Please contact the undersign for survey arrangement.**

Best Regards,

Yan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6741-8434 | email: assignments@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Claims <claims@premiumauto.com.sg>

Sent: Monday, 28 March, 2022 1:43 PM

To: assignments <assignments@lkkauto.com>; Admin-D (LKKAuto) <admin-d@lkkauto.com>; SUR <sur@lkkauto.com>; Admin A <admin-a@lkkauto.com>

Cc: claims@premiumauto.com.sg

Subject: OWN DAMAGED CLAIM FOR VEHICLE SNA 4883 X DOA 26/3/22

Dear all,

Kindly register OD claim for this vehicle.

Gia report still on pending. We will forward you the estimate and gia report once it is available.

Kindly arrange survey on 29/3/22 @ 2pm @ Benoi. Tow in

Address : 24 Benoi Sector. S629857

Thank you

Best Regards,

Jennis Tan

Claims Administrator

Premium Automobiles Pte Ltd (Reg No 199902271W)

55 Ubi Road 1 Road Singapore 408699

p. +65 6388 2323 d. +65 6768 9911 f. +65 6841 1183

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