

Meng Yan (LKK Auto)

From: Cecilia Lee Peng Geok <cecilia.lee@sg.cntaiping.com>
Sent: Wednesday, 30 March, 2022 8:30 AM
To: Zila @ Ah Lim Motor Company; assignments@lkkauto.com; sur@lkkauto.com
Cc: Claims Dept of CTI; Tan Chew Chik Jacqueline
Subject: RE: OUR REF: SNM22D202060/C02/GBH9614D/LEEPG & YOUR REF: SLV9339G - TO CONDUCT PRS & REVERT ON LIABILITY
Attachments: 9339 - AVIVA.pdf; 9339.pdf

Without Prejudice

Dear Sir/Madam

Thank you for your email.

We will appoint LKK as SJE.

Dear LKK

Please arrange Mr. Kenneth Kong to conduct PRS on without prejudice basis.

NOTICE :

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email claimsdept@sg.cntaiping.com or fax at [6224 7175](tel:62247175). Any inconvenience caused is much regretted.

Best Regards,
Cecilia Lee
Senior Executive
Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.
3 Anson Road #15-00 Springleaf Tower Singapore 079909
DID: (65) 6389 6530 | F: (65) 6224 7175

W: www.sg.cntaiping.com | **FB:** www.facebook.com/chinataipingsg/ | **WeChat:** 太平獅城 Taiping SG

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From: Zila @ Ah Lim Motor Company <zila@ahlimmotor.com.sg>
Sent: Tuesday, 29 March 2022 5:59 pm
To: Tan Chew Chik Jacqueline <jacqueline.tan@sg.cntaiping.com>
Cc: Cecilia Lee Peng Geok <cecilia.lee@sg.cntaiping.com>; Claims Dept of CTI <claimsdept@sg.cntaiping.com>
Subject: RE: OUR REF: SNM22D202060/C02/GBH9614D/LEEPG & YOUR REF: SLV9339G - TO CONDUCT PRS & REVERT ON LIABILITY

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Hi Jacqueline,

We choose Kenneth to be the surveyor.
Thanks.

Regards

Zila

Ah Lim Motor (AMK)

10 Ang Mo Kio Ind Pk 2A

#01-09 AMK AUTOPOINT

S568047

TEL: 64831244 Fax: 64836170

From: Tan Chew Chik Jacqueline <jacqueline.tan@sg.cntaiping.com>

Sent: Tuesday, 29 March 2022 5:57 PM

To: Zila @ Ah Lim Motor Company <zila@ahlimmotor.com.sg>

Cc: Cecilia Lee Peng Geok <cecilia.lee@sg.cntaiping.com>; Claims Dept of CTI
<claimsdept@sg.cntaiping.com>

Subject: RE: OUR REF: SNM22D202060/C02/GBH9614D/LEEPG & YOUR REF: SLV9339G – TO CONDUCT PRS & REVERT ON LIABILITY

Without Prejudice

Our reference: SNM22D202060/C02/GBH9614D/LEEPG

Your reference: SLV9339G

Dear Sirs,

ACCIDENT INVOLVING GBH9614D & SLV9339G ON 23/02/2022

We refer to your email of 29/03/2022.

Kindly note the following:-

1. We would like to conduct pre-repair survey of the vehicle at the appointed workshop.
2. We propose the following list of surveyors to be nominated as the Single Joint Expert to conduct survey of the claimant's vehicle:-

1. Gary Soon (FTA)	6. Marcus Chua (LKK)
2. Chow Bo Xiong (FTA)	7. Kenneth Kong (LKK)
3. Ben Chua (FTA)	8. Adrian Ling (LKK)
4. Ng You Han (FTA)	9. Mohd Taufikh (LKK)
5. Henry Ng (FTA)	10. Steve Chen (LKK)

3. If we do not hear from you within two days of this letter, you shall have deemed to have agreed that the surveyor appointed by us shall be Single Joint Expert for this matter.
4. As per the NIMA Protocol, the survey by our appointed surveyor would include survey of your vehicle pre-repair, after it is dismantled, and post repairs. Hence, you

need to provide us / our surveyors with the list of items that were damaged and required to be replaced or repaired to facilitate an effective survey.

5. As stated above, please inform us and our surveyor after the claimant's vehicle had been repaired so that our surveyor can carry out post repair inspection before the vehicle is returned to your client. Please co-ordinate with our surveyor immediately after the repair is completed.

Thank you.

**** Note:** Please cc to claimsdept@sg.cntaiping.com when you reply to us.

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Regards,

Jacqueline Tan

Senior Executive

Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

DID: (65) 6389 6185 | Tel: (65) 6389 6116 | F: (65) 6225 5879

W: www.sg.cntaiping.com | FB: www.facebook.com/chinataipingsg/ | WeChat: 太平狮城 Taiping SG

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From: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Sent: Tuesday, 29 March 2022 5:55 PM

To: Tan Chew Chik Jacqueline <jacqueline.tan@sg.cntaiping.com>; Cecilia Lee Peng Geok <cecilia.lee@sg.cntaiping.com>; zila@ahlimmotor.com.sg

Subject: OUR REF: SNM22D202060/C02/GBH9614D/LEPG & YOUR REF: SLV9339G - TO CONDUCT PRS & REVERT ON LIABILITY

**Without Prejudice
via email only**

Dear Jacqueline,

Please refer to the below email.

Please **conduct PRS SLV9339G & revert on Direct Settlement** soonest possible on behalf of Cecilia Lee.

Please contact our claims department **Cecilia Lee** at **6389 6530**, the officer in charge.

kindly quote our claim reference number when replying

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Thank you

Angie Foo

Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.
3 Anson Road #15-00 Springleaf Tower Singapore 079909
DID: (65) 63896116 | F: (65) 62247175

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From: Zila @ Ah Lim Motor Company <zila@ahlimmotor.com.sg>
Sent: Tuesday, March 29, 2022 9:40 AM
To: Claims Dept of CTI <claimsdept@sg.cntaiping.com>
Cc: Chong Boon Sen <boonsen.chong@sg.cntaiping.com>; Mui Hong @ Ah Lim Motor <muihong@ahlimmotor.com.sg>
Subject: ARRANGE SURVEY - OUR INSURED SLV9339G & YOUR INSURED GBH9614D DOA: 23/03/2022

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Hi Claim Team,

Please kindly arrange survey.
Note: Vehicle not in - To be arrange.

Please kindly advise the liability.
Thanks.

Regards

Zila

Ah Lim Motor (AMK)

10 Ang Mo Kio Ind Pk 2A

#01-09 AMK AUTOPOINT

S568047

TEL: 64831244 Fax: 64836170