

## Meng Yan (LKK Auto)

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**From:** Irene Tay <irene.tay@sg.cntaiping.com>  
**Sent:** Wednesday, 30 March, 2022 7:36 AM  
**To:** June.Choo@inchcape.com.sg; assignments@lkkauto.com; Admin A  
**Subject:** FW: OUR REF: SNM22D202114/C02/SFW5977G/TAYHP & YOUR REF: SNB207U - TO CONDUCT PRS & REVERT ON LIABILITY  
**Attachments:** SC1R223Q0004\_26-03-2022\_GIA Report.pdf; SNB0207U - Estimation of Repair.pdf; SNB207U - Accident Scene Photo.pdf; SNB207U Rental Agreement.pdf

WITHOUT PREJUDICE

Dear Sir/Mdm (LKK),

Please assist to get your surveyor to liaise with INCHCAPE to conduct survey.

Aside to Inchcape;

Liability is down on our insured. We are prepared to do a direct settlement.

Regards,

**Irene Tay**  
Claims Department (Motor Division)

**China Taiping Insurance (Singapore) Pte. Ltd.**  
3 Anson Road #15-00 Springleaf Tower Singapore 079909  
DID: (65) 63896192 | F:(65) 62247478/62247175

**W:** [www.sg.cntaiping.com](http://www.sg.cntaiping.com) | **FB:** [www.facebook.com/chinataipingsg/](https://www.facebook.com/chinataipingsg/) | **WeChat:** 太平獅城 Taiping SG

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**From:** Claims Dept of CTI <claimsdept@sg.cntaiping.com>  
**Sent:** Tuesday, 29 March 2022 3:55 PM  
**To:** Irene Tay <irene.tay@sg.cntaiping.com>; 'June.Choo@inchcape.com.sg' <June.Choo@inchcape.com.sg>  
**Subject:** OUR REF: SNM22D202114/C02/SFW5977G/TAYHP & YOUR REF: SNB207U - TO CONDUCT PRS & REVERT ON LIABILITY

**Without Prejudice**  
**via email only**

Dear Irene,

Please refer to the below email.

Please **conduct PRS SNB207U & revert on Liability** soonest possible.

Please contact our claims department **Irene Tay** at **6389 6192**, the officer in charge.

**\*kindly quote our claim reference number when replying\***

**NOTICE :**

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email [claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com) or fax at 6224 7175. . Any inconvenience caused is much regretted.

Thank you

Angie Foo

Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.  
3 Anson Road #15-00 Springleaf Tower Singapore 079909  
DID: (65) 63896116 | F: (65) 62247175

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**From:** June Choo PTCBC <[June.Choos@inchcape.com.sg](mailto:June.Choos@inchcape.com.sg)>  
**Sent:** Tuesday, March 29, 2022 12:29 AM  
**To:** Claims Dept of CTI <[claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)>  
**Cc:** Ashlyn Chng <[Ashlyn.Chng@inchcape.com.sg](mailto:Ashlyn.Chng@inchcape.com.sg)>; claimstatusenquiry <[claimstatusenquiry@borneomotors.com.sg](mailto:claimstatusenquiry@borneomotors.com.sg)>  
**Subject:** Direct Settlement (ST) - Accident involving SNB207U (GRAB) & SFW5977G DOA: 25.03.2022 (VEHICLE GROUNDED)

**CAUTION:** This email originated from outside the organization. Do not click links or open attachments unless you recognize the sender and know the content is safe.

Dear officer in-charge,

Reference to the above-mentioned.

Please find attached herein a copy of our client's Accident Report, Damaged Photos & Estimation of repair for your kind perusal.

As our client is claiming against your insured **SFW5977G** thus would appreciate if you could revert to us on the liability urgently or we could settle the case under Direct Settlement with **Car Rental of @ \$130.00 per day x no. of days** as recommended by your appointed surveyor.

Kindly have your surveyor to contact our Motor Claim Assessor, Motor Claim Assessor, **Shashitharan @ 6631 1864 or 9336 6875**, located at **2 Pandan Crescent / Level 4** for the appointment to inspect our client's vehicle (currently vehicle **Grounded** in workshop).

As for liability clearance, kindly revert to this email.

Your kind attention into the above is greatly appreciated.

Thank you.

Regards

JUNE CHOO

Claims Service, Manager

MAIN LINE +65 6631 1855 | DIRECT LINE +65 8188 6080 | FAX +65 6872 7260

Borneo Motors (Singapore) Pte Ltd

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